



SUGGESTED TERMS OF REFERENCE – ROYAL COMMISSION

CHA suggests that the ToR follow the following logical sequence of tasks:

1. Establish the extent to which the instances of compromised care in residential care are a consequence of systemic failures from both a government and industry standpoint.
2. Document the systemic failures that have been identified. (These could include inadequately trained staff eg to provide dementia care ; excessive workloads for staff; inability to access specialist palliative care support; inability to compete in the labour market for quality management and care staff; failures of quality regulations including accreditation; care funding volatility; cap on funding to support everyday living expenses; barriers to consumer choice of provider and services.)
3. Assess to what extent current reforms underway, planned or recommended in the Living Longer Living Better context, in the Tune Report, the Carnell/Paterson Report, the Aged Care Workforce Development Strategy, the Resource Utilisation and Classification Project, in the 2018-19 Budget and in the Roadmap would address these systemic issues. (Together, these involve significant reform of aged care, including greater consumer choice and control over care services, expansion of services and a pathway to potentially uncapping supply, more competitive aged care service delivery, improvements in the quality framework, a less volatile care funding model which includes external assessment, better informed consumers, more effective eligibility assessment and referral processes, greater focus on reablement, piloting of in-reach palliative care services and enhanced dementia and mental health services.)
4. Identify other measures not canvassed in 3) that may be required to address the systemic failures including assessing cultural causes of loneliness; exploring options for a balanced wage structure of employees in the sector; examination of the link between staff training and the ability to deliver high quality care;
5. Cost the implementation of the measures required to address the systemic failures.
6. Canvass funding options to meet the care and support needs of Australia's aged population, with people aged 85 and over expected to increase from around 500,000 currently to around 2 million by 2055.

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