Subject: REVIEWS OF THE CULTURALLY AND LINGUISTICALLY DIVERSE (CALD) AND LESBIAN, GAY, BISEXUAL, TRANSGENDER AND INTERSEX (LGBTI) AGEING AND AGED CARE STRATEGIES

Recommendations:

1. Note the review reports on the outcomes of the CALD and LGBTI Ageing and Aged Care Strategies.

2. Note that the findings of the review reports will inform the development of the Aged Care Diversity Framework and associated action plans.

3. Approve the public release of the review reports for the CALD and LGBTI Ageing and Aged Care Strategies.

Report Details:

Australian Healthcare Associates was engaged to review the implementation of the National Ageing and Aged Care Strategy for People from Culturally and Linguistically Diverse (CALD) Backgrounds (CALD Strategy); and the National Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) Ageing and Aged Care Strategy (LGBTI Strategy).

The CALD and LGBTI Strategies were released by the previous Government in 2012, and endorsed by the current Government in 2013.

During April and May 2017, the Department of Health undertook public consultations to review progress against the Strategies, highlight achievements and identify any gaps where more work needs to be done. Consultation was also undertaken with the Aged Care Sector Committee and the National Aged Care Alliance, and through the Strategies’ respective working groups.
Response to the consultations was very good, with 232 responses to the LGBTI survey and 225 responses to the CALD survey. Seventeen organisations and individuals provided submissions to the LGBTI review and 36 submissions were made to the CALD review. In addition, 10 organisations participated in a LGBTI focus group and 14 in a CALD focus group.

The review reports outline activities undertaken and outcomes achieved against the goals of the Strategies, what has worked well, areas where more work is required and future approaches to improve outcomes for older people from a CALD background or who identify as LGBTI. Summaries of the findings of the review reports can be found at Attachment A.

Findings of the reviews will inform the development of the Aged Care Diversity Framework (the Diversity Framework) and associated action plans. The Diversity Framework is on target to be completed by the end of 2017.

Subject to your approval, the review reports will be made available on the Department of Health’s (the Department) website. A copy of the Review of the Culturally and Linguistically Diverse (CALD) Ageing and Aged Care Strategy Final Report is at Attachment B and the Review of the National Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) Ageing and Aged Care Strategy Final Report is at Attachment C.

This will assist in building momentum and support for the development of the Diversity Framework.

Timing: The CALD and LGBTI Strategies concluded on 30 June 2017. The Department proposes that the final reports be released during September - October 2017 on the Department’s website.

Rural and Regional Considerations: The reviews found progress has been made in addressing issues facing CALD and LGBTI aged care consumers in rural and regional areas, however, more needs to be done.

Attachments:
A. CALD Strategy Summary and Analysis
   LGBTI Strategy Summary and Analysis
B. s 22(1)(a)(ii)
C.
D.