



Australian Government

Department of Health and Aged Care

A New Program for In-home Aged Care Discussion Paper – Industry Q&A Session

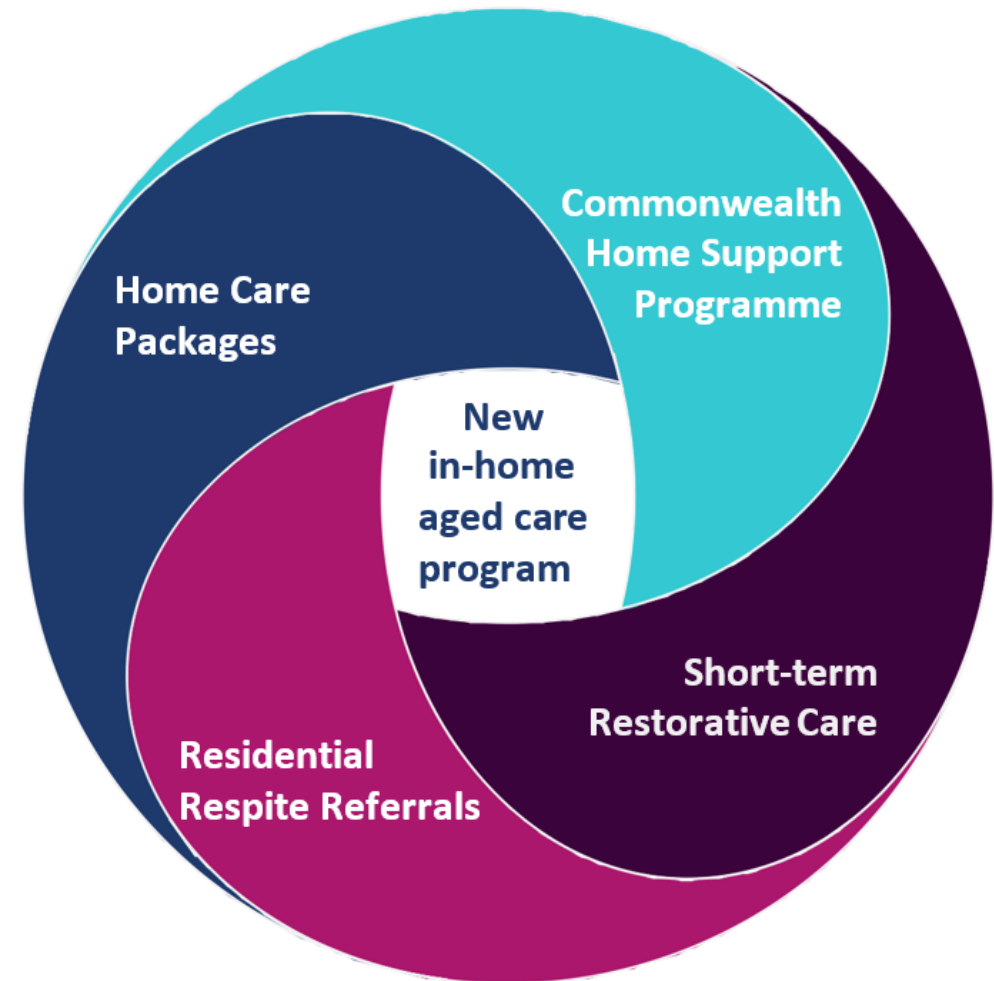
Wednesday 2 November 2022 2:00pm – 3:00pm AEDT

Nick Morgan

Assistant Secretary, Support at Home Reform Branch

Update on reforming in-home aged care

- A new program will commence 1 July 2024 combining existing in-home aged care programs
- Objectives
 - improve access to services
 - better align services to needs
 - reduce administrative costs
 - better support independence
 - make aged care simpler
 - facilitate innovation and investment

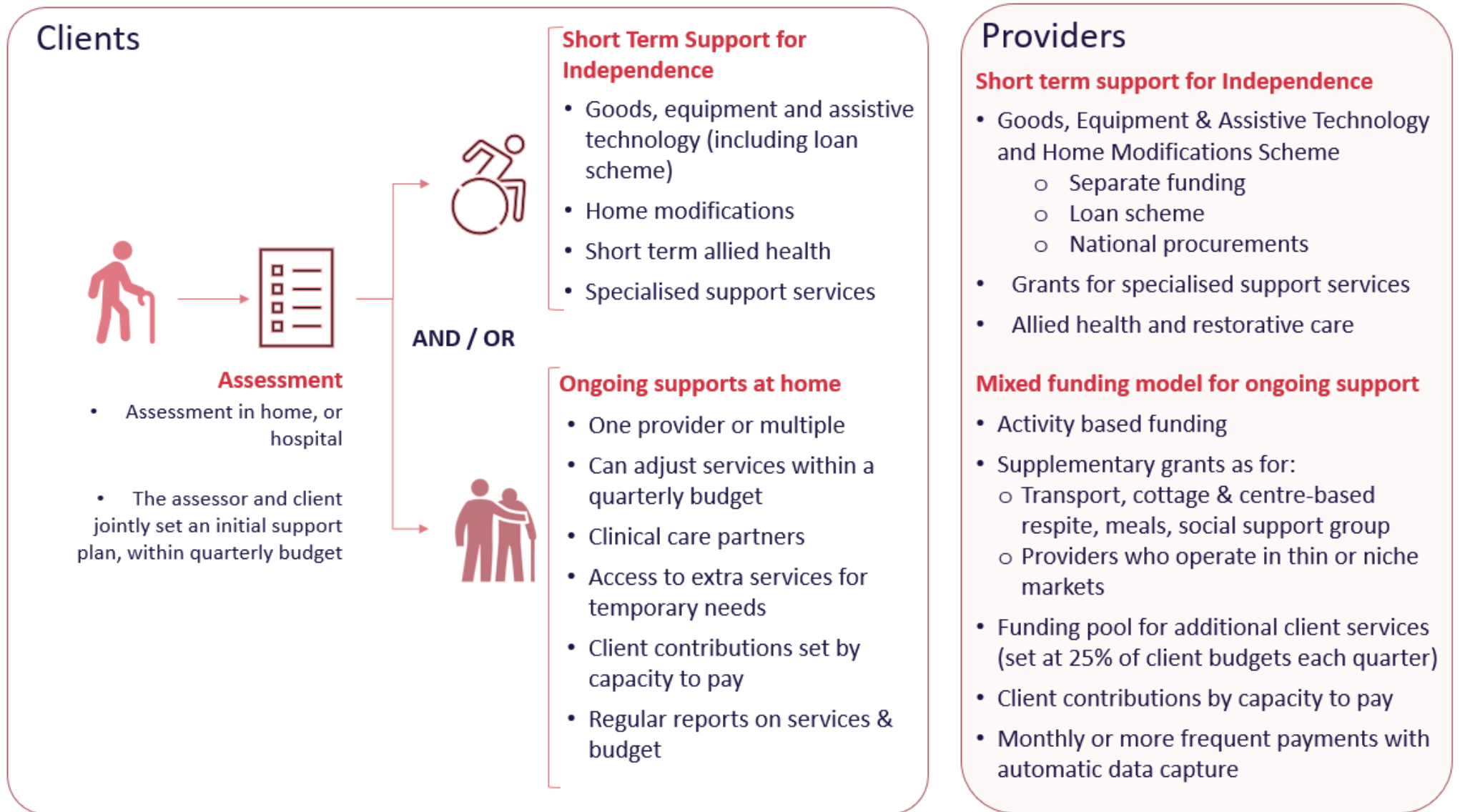


Discussion paper

- Released on 18 October 2022
- Outlines proposed reforms to the in-home aged care system that
 - Incorporate what we have heard with a focus on five key areas
 - Seeks submissions from the community by 25 November 2022

Information on the discussion paper and submissions process are on the **Aged Care Engagement Hub**

Overview of Proposed Model



Five key areas of focus – seeking views in submissions

1. Self-management of services

2. Care management

3. Funding model

4. Flexibly for changing needs

5. Innovation

Provider preparation to transition to new program

- **Activity based payments** - Could your business operate if paid on services delivered at current CHSP prices?
- **Service data** - Do you hold data on the services you have delivered, by service type by client? Could that be regularly uploaded for invoicing?
- **Thin markets** - Do you feel you service a thin market – how would you justify that in a grant round?
- **Care management** - What happens when a care worker identifies an issue with one of your clients? Could you share that information with a care partner not in your organisation?
- **Regulation** - If there is a streamlined registration process for the new program, would things like police checks all be up to date?
- **Expansion** - Is there demand for your services that you turn away today? Have you considered opportunities to expand to deliver additional services?

Process from here

18 Oct	Discussion paper released – open for submissions for six weeks to 25 November
26 – 31 Oct (Complete)	Initial sessions with Provider peaks, Older Australians, Consumer peaks
2 Nov – 22 Nov	Weekly open Older Australian and Industry online Q&A sessions Three one day workshops consulting on Indigenous delivery options
7 Dec	Webinar outlining feedback on discussion paper
Current – 24 Feb	Targeted consultations on specific elements based on submission feedback Client groups - eg CALD, Carers, Dementia, Indigenous, Provider groups – eg by service type
March	Government consideration of final program design

Thank you

- You can have your say through [our online submission process](#) or by calling 1800 318 209
- Submissions will be open until 25 November 2022
- For more information, please contact the Department of Health and Aged Care
- Email: SAH.implementation@health.gov.au
- Go to the Ageing and Aged Care Engagement Hub: www.agedcareengagement.health.gov.au