



National Consistent Payments Framework

Questions and Answers – Supervisors



Specific key questions – NCP Framework – College-led AGPT program commencing from 2023 to 2025	Answers
When is implementation of the new NCP framework taking effect?	<p>The payment arrangements under the college-led AGPT program take effect from Semester 1, 2023.</p> <p>Regional Training Organisations (RTOs) will continue to make payments under the existing arrangements until the end of semester 2, 2022, when the RTOs cease to provide payments for the AGPT program.</p>
How can I get my supervisor payment at the start of my semester 1 training term starting in January 2023, noting the Services Australia payment system only becomes operational on 1 February 2023?	<p>Payment made to supervisors are paid monthly in arrears, hence the first monthly Semester 1 2023 payment will be paid after 1 February 2023.</p>
What are the benefits of these newly developed payment arrangements to general practice training in Australia, especially where there are ongoing shortages in regional rural and remote areas?	<p>The benefits of the NCP framework for the AGPT include:</p> <ul style="list-style-type: none"> • Transparency and consistency of payments to supervisors, practices and registrars for training; and • Increased clarity of financial support for training undertaken in rural and remote areas, through an introduction of a tiered rural loading.
What changes to payments will be made for supervisors?	<p>Payments are currently administered by RTOs and vary from region to region.</p> <p>The following key changes will be made:</p> <ul style="list-style-type: none"> • Payments will be made to supervisors monthly in arrears, either to the training practice or directly to supervisors, based on individual practice models and in consultation with the individual practice. • Payments to the supervisors will be validated by the Colleges (Royal Australian College of General Practitioners - RACGP and Australian College of Rural and Remote Medicine - ACRRM) to ensure teaching activity. <p>All payments are tiered according to the Modified Monash Model (MMM) regions.</p>
What does it mean for me as a current Supervisor on the program?	<p>College-led training will commence from Semester 1, 2023, and as such the current arrangements remain throughout the period of 2022 training year.</p> <p>Supervisors can access the new payment levels from the beginning of the 2023 training year. Supervisors will be</p>

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Answers

required to undertake a number of activities to ensure quality teaching.

Supervisor Continuing Professional Development (CPD) funding will be available from funding provided to the colleges.

How much do I get paid?

Information on the support payments available to eligible supervisors under the NCP framework and payments model is provided on the [Department of Health and Aged Care website](#).

The NCP framework provides block teaching payments per training term, paid monthly (in lieu of existing payments provided by RTOs).

Further support funding is available through the colleges' flexible funds pool.

Were stakeholders engaged with the Department in the implementation of the NCP framework?

The Department has undertaken consultations with stakeholders in the development of the framework. Consultations commenced in June 2021 and the model was finalised in November 2021. Stakeholders involved in the consultation process were:

- General Practice Supervisors Australia
- General Practice Registrars Australia
- Australian Medical Association Council of Doctors in Training
- Rural Doctors Association of Australia
- Australian Indigenous Doctors of Australia
- Regional Training Organisations
- Royal Australian College of General Practitioners
- Australian College of Rural and Remote Medicine
- National Rural Health Commissioner

Do supervisors and training practices in MM1-MM7 currently receive these payments under the AGPT?

RTOs currently manage payments to supervisors and training practices. Payments to supervisors and training practices vary across regions in Australia.

Analysis undertaken in the development of the framework showed that the new level of payments to supervisors and training practices in MM2-7 regions will be greater than current level of available payments.

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How is Services Australia going to administer these payments?

The Department is working closely with Services Australia to develop a suitable payment system to administer these payments.

All eligible participants of the college-led AGPT program will need to register for payments. Further information on this process will be provided.

The RACGP and the ACRRM will be responsible for the validation process through training data to be provided to Services Australia to trigger payments.

Contact details of the RACGP and the ACRRM for information on access to payments are provided below:

RACGP

Email: transition@racgp.org.au

Tel: 1800 472 247

ACRRM

Email: training@acrrm.org.au

Tel: 1800 223 226

Were there arrangements / agreements put in place to include the RACGP and ACRRM in the administration of the payments process?

Given the transition to the College led training, the two colleges, RACGP and ACRRM, are fully engaged and working collaboratively with the Department on this payment reform.

How can the supervisors, practices and registrars access these payments? Do they need to contact Services Australia to access payments?

The Department is working closely with Services Australia to develop a suitable payment system to administer these payments.

All eligible participants of the College- Led AGPT program will need to register on PRODA and/or the Organisation Register with Services Australia to access payments starting from Semester 1, 2023.

Please follow the links below for information on how to register to access these support payments:

Further information on how to register online for a Provider Digital Access (PRODA) account:

- [PRODA \(Provider Digital Access\) - Services Australia](#)
- [Getting started with PRODA - PRODAM01 \(servicesaustralia.gov.au\)](#)
- [PRODAM03 - How to register for an individual account \(servicesaustralia.gov.au\)](#)

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- [PRODAM04 - How to register an organisation \(servicesaustralia.gov.au\)](https://servicesaustralia.gov.au/PRODAM04)

Further information on how to register on the Organisation Register via the Health Professional Online Services (HPOS) system:

- <https://hpe.servicesaustralia.gov.au/MODULES/ORGREG/ORGREGM01/index.html>
- HPOS - Organisation Register - Health Professional Education Resources (servicesaustralia.gov.au)

Note:

Supervisors who are receiving their support payments directly from their practices will need to register for Individual PRODA accounts and link to HPOS.

If you have already had an active PRODA account with Services Australia, you do not need to re-register to access the support payments.

If you require assistance with PRODA, you can contact PRODA Support on **1800 700 199 (option 1) 8am to 5pm AEST** or email: proda@servicesaustralia.gov.au.

If you require assistance with the Organisation Register, you can contact Organisation Register support on: **1800 222 032**.

Will these payment rates apply to supervisors on other training programs such as the Practice Experience Program, the Independent Pathway or the Rural Generalist Training Scheme?

No. These payments will only apply to all participants in the College-Led AGPT program commencing from Semester 1, 2023.

As a supervisor, I currently get a subsidy from my RTO to undertake my supervisor Continuing Professional Development (CPD). How will I access this funding under the new system?

Under the NCP framework, the RAGCP and the ACRRM will provide support for CPD.

Funding will be provided according to each college's supervisor CPD policy.

What happens if RACGP/ACRRM utilise all their allocated flexible funding allocation, will I miss out on my subsidy?

All eligible AGPT participants will receive financial support as per the NCP framework. No participants will miss out on support payments, irrespective of whether allocated flexible funds are utilised or not.

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	The payments outlined in the framework will be paid directly by Services Australia and will not be affected by the utilisation of funds available to the colleges under the flexible funding pool.
How do I express my concerns or obtain clarity?	<p>The Department, the RACGP and the ACRRM, continue to work closely to ensure that any issues and concerns about payments framework are considered.</p> <p>All issues and concerns should be directed to the Department of Health and Aged Care at AGPTTransition@health.gov.au</p>