Digital Transformation

Sector Partners

Co-Design Meeting (8)

Digital Transformation and Delivery Division

Corporate Group | Department of Health and Aged Care



www.health.gov.au



Meeting date: 2 September 2022 Meeting: #8



Welcome & Introductions

Fay Flevaras

Digital Transformation and Delivery Division Corporate Group | Department of Health and Aged Care





Sector Partners Engagement



Sector Partners Co-Design Meeting

- 5 mins Welcome & Introductions (Fay Flevaras)
- 10 mins State of Play (Fay Flevaras)
- 10 mins API Overview (Dale Naughton)
- 10 mins Demo: Using APIs (Chris Dyne)
- 20 mins Discussion: **API Approach** (Dale Naughton)
- 5 mins Close & Next Steps (Fay Flevaras)





Digital Transformation: State of Play

Fay Flevaras

Digital Transformation and Delivery Division Department of Health and Aged Care





Sector Partners

State of Play

Housekeeping & updates

- Sector Partner housekeeping
 - New volunteers
 - Candence
- Tech Talk updates
 - Tech Talk #4 next week
 - Public promotions underway & link to register on the Sector Partners site
 - Agenda preview
 - Anything you think we should be targeting in future Tech Talks



Our next Digital Transformation Tech Talk is on Tues 6 Sept 2pm AEST – registrations open now



Working in the Open:

sharing underpins the DTDD approach



Digital Transformation for the Aged Care sector



Tech Talk #4

- Welcome (Fay Flevaras & Janine Bennett)
- Digital Transformation Update (Fay Flevaras)
- Immediate focus:
 - **AN-ACC release** (Mark Richardson, Amanda Inglis, Jacquie Houghton)

TORAFA

- **Co-Design Update** (Fay Flevaras)
- Future focus:
 - Aged Care Legislative Amendments (Mel Metz)
 - Approach to the Aged Care Digital Strategy (Jason Fraser)
 - Connecting Australian Health Care National Healthcare Interoperability Plan (Herbert Down)
- Q & A Panel (Fay Flevaras, Mel Metz, Jason Fraser, Amanda Inglis)
- Close (Fay Flevaras & Janine Bennett)



API Co-design: B2G API Overview

Dale Naughton

Digital Transformation and Delivery Division Corporate Group | Department of Health and Aged Care



www.health.gov.au



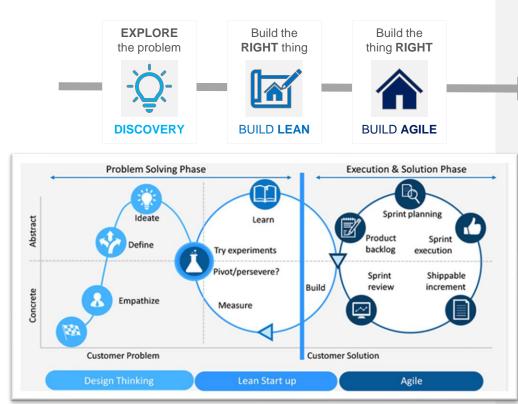
. . . .

API Co-Design

Sector Partners Engagement

Overview of Co-design Streams

Parallel co-design streams



Two Immediate Co-design Streams:



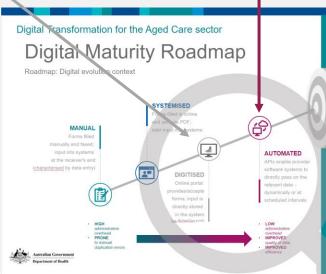
DIGITISED focus (UX)

Co-design in this space will work with end users of a system to create a great experience for users; sessions will observe how users interact with the system and will include **UX and UI** review activities



AUTOMATED focus (API)

Co-design in this space will focus on bringing developers into conversations about data models and approaches; session will involve discussion and collaboration on API design & development



End state vision:

Provider staff enter information into their system and the required information is sent to Government via B2G platform automatically

Sector Partners Engagement Automation through APIs

Digital Transformation initiatives with potential to leverage APIs

Implementing

data sharing

that is standardised, simple,

modern, sustainable,

& flexible

(Note: Not all projects are fully funded or has known delivery dates but in Digital Transformation we are trying to design holistically and identify opportunities to validate and demonstrate high-value APIs that will help automate the eco-system)

ACFR/QFR Sharing

financial data



Quality Indicators

Provide Quality Indicator (QI) data to the Govt

Star Ratings

Collates data from QI, Care Minutes, & elsewhere to indicate a star rating

Care Minutes

Tracking the amount of actual minutes spent on care

SIRS

Delivering a reporting channel for Serious Incidents for service providers

API Co-design: Demo - Using API Dale Naughton

Digital Transformation and Delivery Division Corporate Group | Department of Health and Aged Care





Quality Indicators focused co-design

- Approximately 12 representatives from various organisations actively participated in the workshop.
- There were 3 main activities covering:
 - Routine Care and QI information collection
 - Envisioning a provider's QI system with B2G
 - Testing the design of the QI API
- We reconfirmed the appreciation of the value that B2G brings to software vendors and providers.

Feedback from the session:

I like the openness to discussion

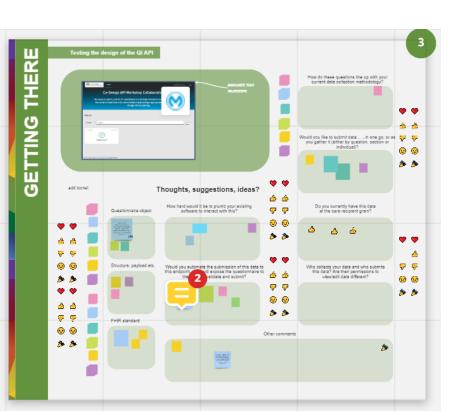
Was great to have Department people from different backgrounds in the room

Was useful having access to the materials before the meeting

I liked the interactiveness

Could have been shorter

We could have started off further forward in the value chain





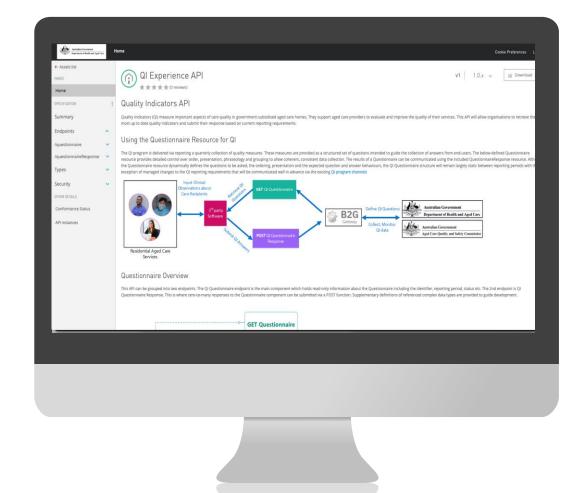
API Demo

- The team have delivered a QI prototype which was used during the recent co-design workshop.
- Published to a publicly available location (anytime platform in screenshot)
- We've used a FHIR lite questionnaire model
- Navigable data structure and mocking service available
- Now on to the demo





Demo time







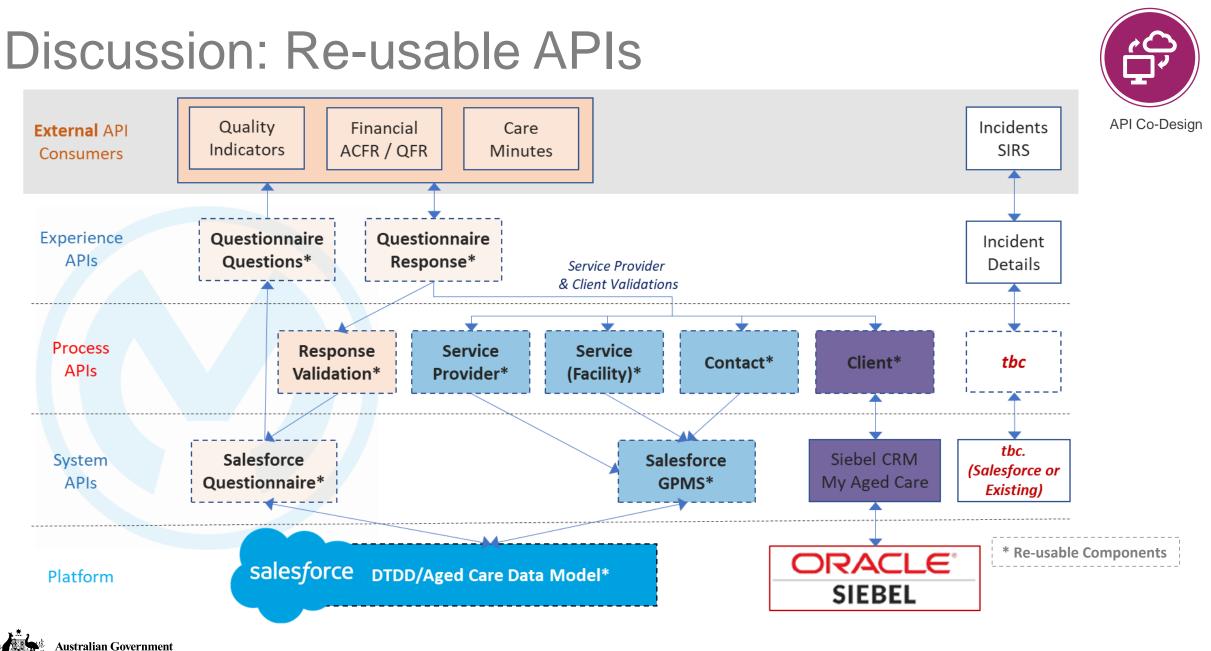
API Co-design: API Discussion

Dale Naughton

Digital Transformation and Delivery Division Corporate Group | Department of Health and Aged Care



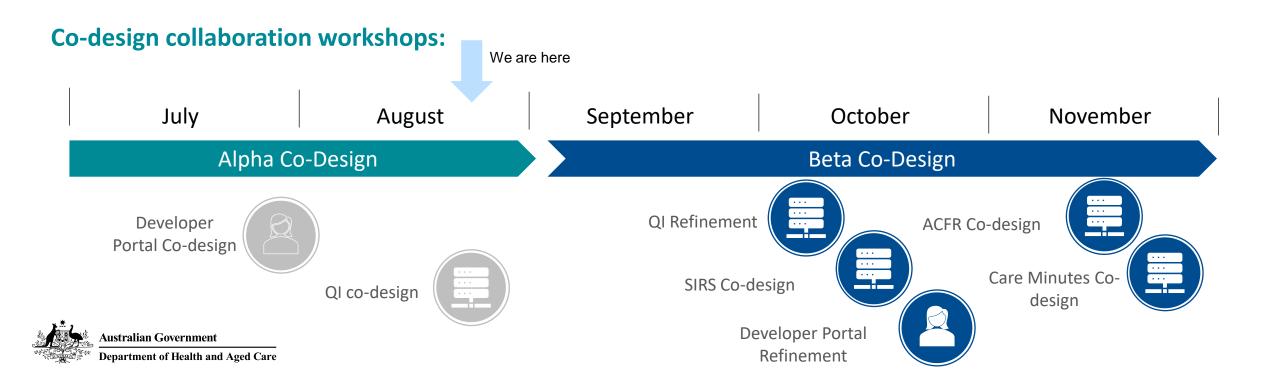




Department of Health and Aged Care

Wrapping up for B2G

- Progress UI Component Build for Developer Portal.
- Finalising Alpha Version of QI (end-to-end connectivity test from proposed API Experience Layer through to Salesforce platform)
- Initial API foundational design tasks completed for SIRS beta





Sector Partners Engagement



Industry Partners Welcome Meeting

Reminder

Register for next Tech Talk: 6 Sept 2pm AEST

Upcoming:

- Invite new members
- Post-meeting wrap-up email before Friday next week
- Next meeting: 16 September 11am AEST



