### **Digital Transformation**

## Sector Partners

## Co-Design Meeting (8)

### Digital Transformation and Delivery Division

Corporate Group | Department of Health and Aged Care



www.health.gov.au



Meeting date: 2 September 2022 Meeting: #8



# Welcome & Introductions

### **Fay Flevaras**

**Digital Transformation and Delivery Division** Corporate Group | Department of Health and Aged Care





#### Sector Partners Engagement



Sector Partners Co-Design Meeting

- 5 mins Welcome & Introductions (Fay Flevaras)
- 10 mins State of Play (Fay Flevaras)
- 10 mins API Overview (Dale Naughton)
- 10 mins Demo: Using APIs (Chris Dyne)
- 20 mins Discussion: **API Approach** (Dale Naughton)
- 5 mins Close & Next Steps (Fay Flevaras)





## Digital Transformation: State of Play

## **Fay Flevaras**

**Digital Transformation and Delivery Division** Department of Health and Aged Care





#### **Sector Partners**

## State of Play

Housekeeping & updates

- Sector Partner housekeeping
  - New volunteers
  - Candence
- Tech Talk updates
  - Tech Talk #4 next week
  - Public promotions underway & link to register on the Sector Partners site
  - Agenda preview
  - Anything you think we should be targeting in future Tech Talks



Our next Digital Transformation Tech Talk is on Tues 6 Sept 2pm AEST – registrations open now



### Working in the Open:

sharing underpins the DTDD approach



#### Digital Transformation for the Aged Care sector



Tech Talk #4

- Welcome (Fay Flevaras & Janine Bennett)
- Digital Transformation Update (Fay Flevaras)
- Immediate focus:
  - **AN-ACC release** (Mark Richardson, Amanda Inglis, Jacquie Houghton)

TORAFA

- **Co-Design Update** (Fay Flevaras)
- Future focus:
  - Aged Care Legislative Amendments (Mel Metz)
  - Approach to the Aged Care Digital Strategy (Jason Fraser)
  - Connecting Australian Health Care National Healthcare Interoperability Plan (Herbert Down)
- Q & A Panel (Fay Flevaras, Mel Metz, Jason Fraser, Amanda Inglis)
- Close (Fay Flevaras & Janine Bennett)



## API Co-design: B2G API Overview

## **Dale Naughton**

Digital Transformation and Delivery Division Corporate Group | Department of Health and Aged Care



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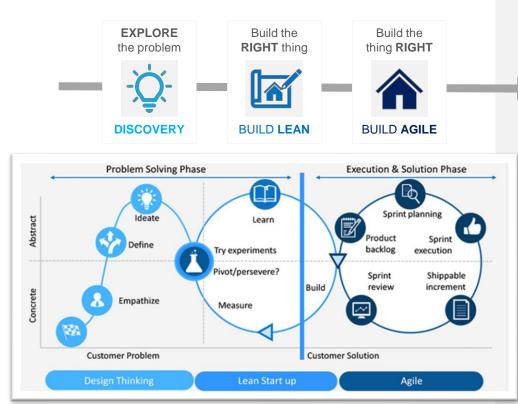
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**API Co-Design** 

#### Sector Partners Engagement

## **Overview of Co-design Streams**

Parallel co-design streams



### Two Immediate Co-design Streams:



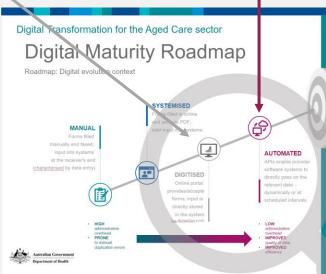
#### **DIGITISED** focus (UX)

Co-design in this space will work with end users of a system to create a great experience for users; sessions will observe how users interact with the system and will include **UX and UI** review activities



#### **AUTOMATED focus (API)**

Co-design in this space will focus on bringing developers into conversations about data models and approaches; session will involve discussion and collaboration on API design & development



#### End state vision:

Provider staff enter information into their system and the required information is sent to Government via B2G platform automatically

## Sector Partners Engagement Automation through APIs

Digital Transformation initiatives with potential to leverage APIs

### Implementing

## data sharing

that is standardised, simple,

modern, sustainable,

& flexible

(Note: Not all projects are fully funded or has known delivery dates but in Digital Transformation we are trying to design holistically and identify opportunities to validate and demonstrate high-value APIs that will help automate the eco-system)

ACFR/QFR Sharing

financial data



#### Quality Indicators

**Provide Quality** Indicator (QI) data to the Govt

#### **Star Ratings**

Collates data from QI, Care Minutes, & elsewhere to indicate a star rating

#### **Care Minutes**

Tracking the amount of actual minutes spent on care

SIRS

Delivering a reporting channel for Serious Incidents for service providers

## API Co-design: Demo - Using API Dale Naughton

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## Quality Indicators focused co-design

- Approximately 12 representatives from various organisations actively participated in the workshop.
- There were 3 main activities covering:
  - Routine Care and QI information collection
  - Envisioning a provider's QI system with B2G
  - Testing the design of the QI API
- We reconfirmed the appreciation of the value that B2G brings to software vendors and providers.

#### Feedback from the session:

## *I like the openness to discussion*

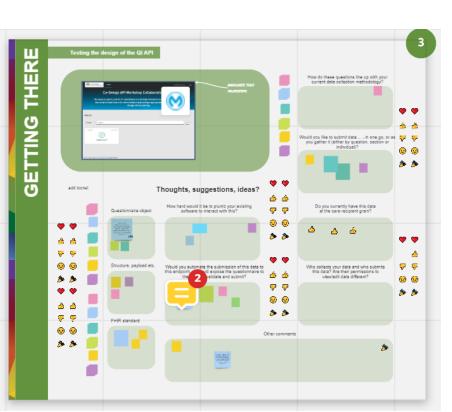
Was great to have Department people from different backgrounds in the room

Was useful having access to the materials before the meeting

I liked the interactiveness

#### Could have been shorter

*We could have started off further forward in the value chain* 





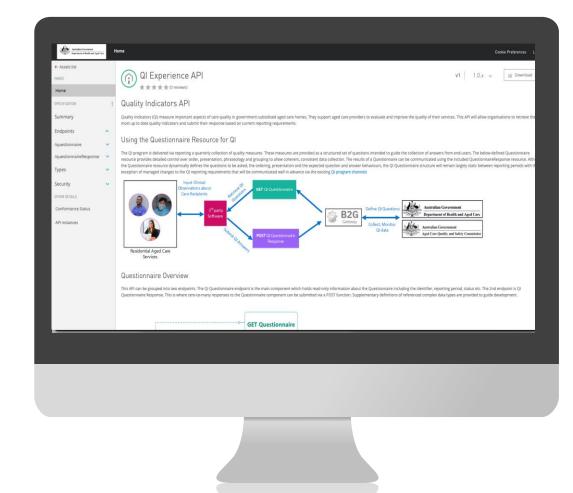
## API Demo

- The team have delivered a QI prototype which was used during the recent co-design workshop.
- Published to a publicly available location (anytime platform in screenshot)
- We've used a FHIR lite questionnaire model
- Navigable data structure and mocking service available
- Now on to the demo





## Demo time







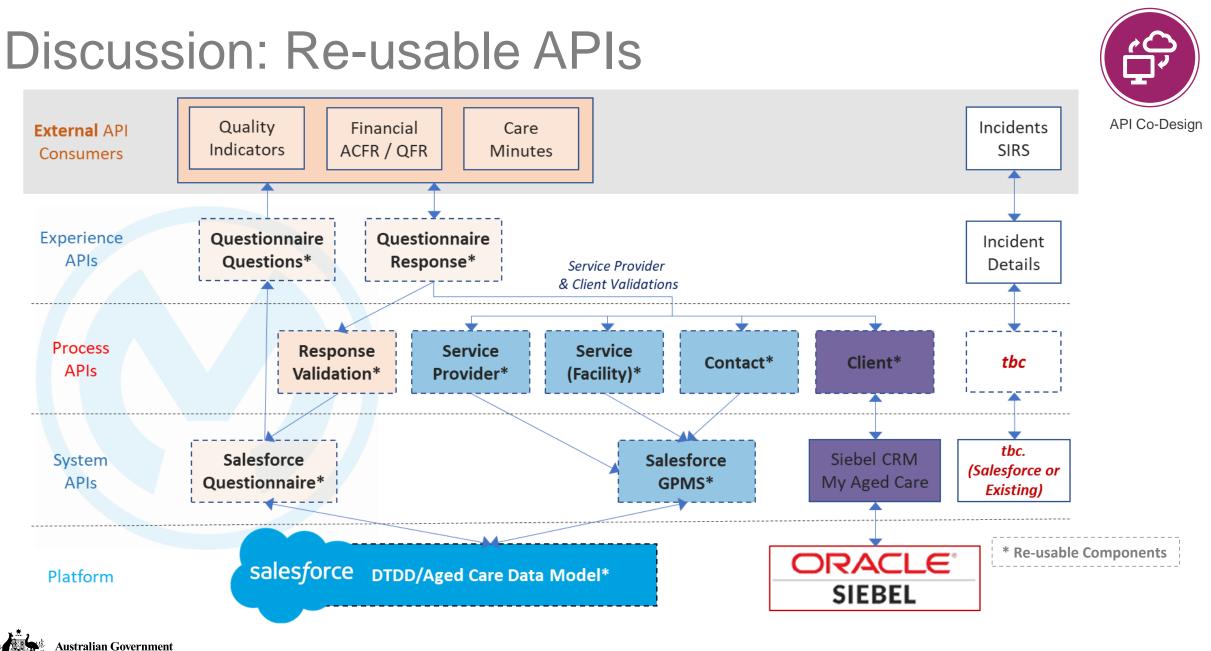
## API Co-design: API Discussion

## **Dale Naughton**

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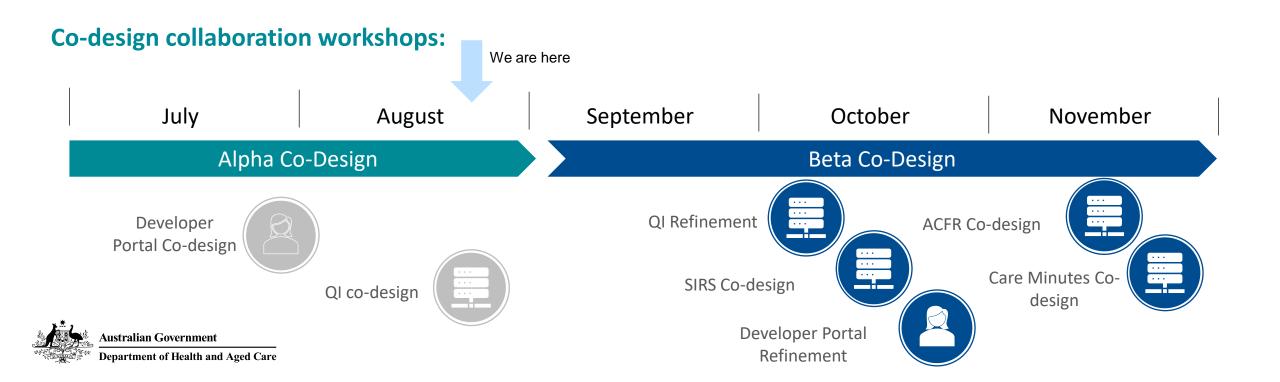




Department of Health and Aged Care

## Wrapping up for B2G

- Progress UI Component Build for Developer Portal.
- Finalising Alpha Version of QI (end-to-end connectivity test from proposed API Experience Layer through to Salesforce platform)
- Initial API foundational design tasks completed for SIRS beta





#### Sector Partners Engagement



Industry Partners Welcome Meeting

#### Reminder

Register for next Tech Talk: 6 Sept 2pm AEST

#### **Upcoming:**

- Invite new members
- Post-meeting wrap-up email before Friday next week
- Next meeting: 16 September 11am AEST



