



Digital Transformation

Tech Talk

Webinar series

Digital Transformation and Delivery Division

Corporate Group | Department of Health and Aged Care



Australian Government

Department of Health and Aged Care

www.health.gov.au

Tech Talk #3

20220726



Welcomes

– and housekeeping

Digital Transformation for the Aged Care sector

Agenda

Tech Talk #3

- **Welcome** (Fay Flevaras & Janine Bennett)
- **Transformation Update** (Fay Flevaras & Greg Pugh)
- In focus: **Aged Care Data Strategy** (Greg Pugh & Louise York)
- In focus: **Home Care and Support Reforms** (Nick Hartland)
- **Sector Partners Playback** (Fay Flevaras & John Perkins)
- **ADHA Update** (Laura Toyne)
- **Q & A Panel** (Fay Flevaras, Nick Hartland, Greg Pugh, Louise York, Laura Toyne, Brian Schumacher)
- **Close** (Fay Flevaras & Janine Bennett)



Digital Transformation Update

Fay Flevaras

First Assistant Secretary | Digital Transformation and Delivery Division | Corporate Group

Greg Pugh

Assistant Secretary | Reform Implementation Division | Ageing and Aged Care Group
Department of Health and Aged Care



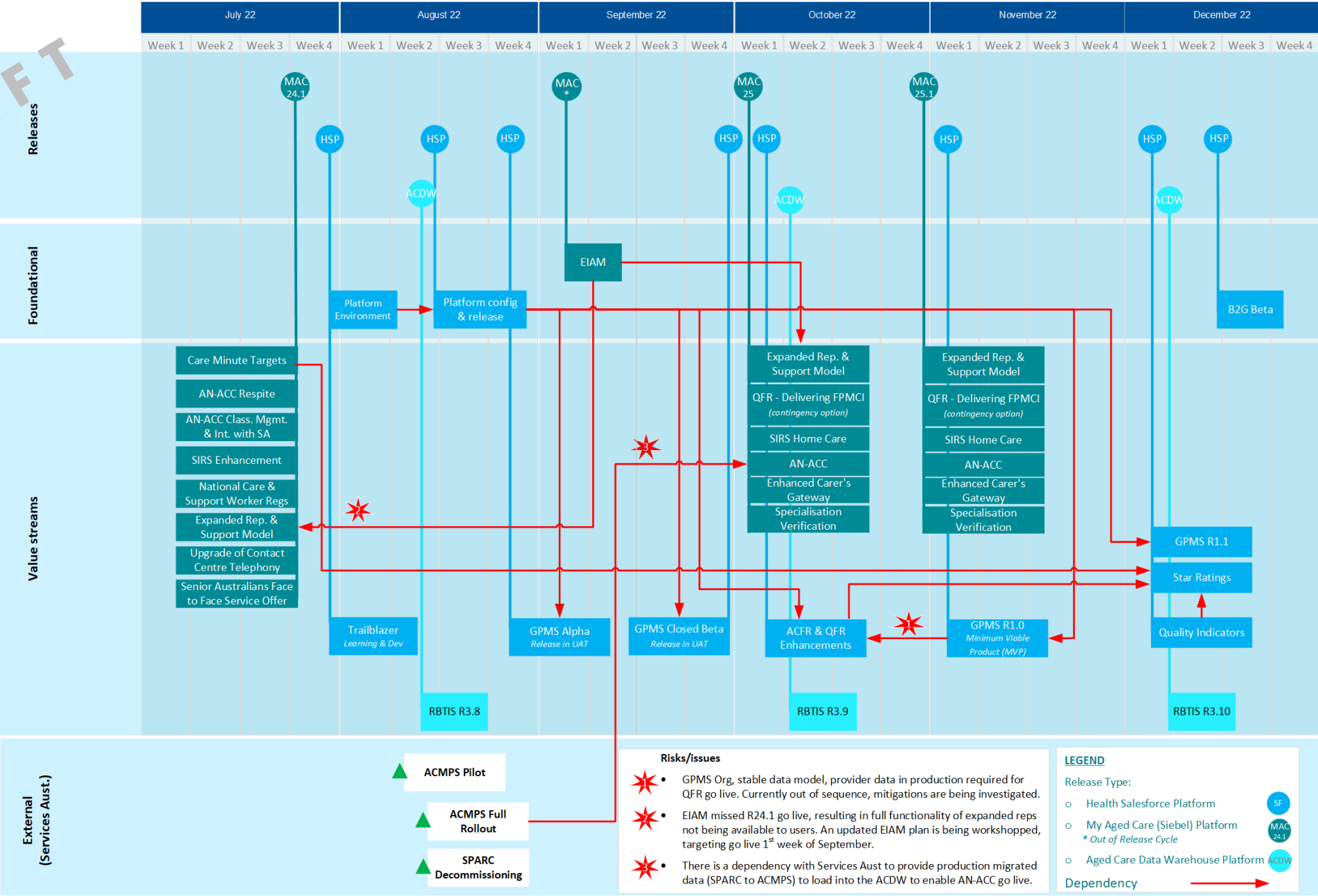
Government's Five Point Plan

Emerging priorities for aged care

- Registered nurse in *every aged care home* on site 24/7
- Every Australian in aged care receives 215 minutes of care p/day
- Pay rise for aged care workers
- Better food for residents
- Improved transparency and accountability for how Govt funding is spent to deliver care & services to older Australians.



Aged Care IT Portfolio – High level release and project view



Aged Care Data Strategy

Greg Pugh

Assistant Secretary | Reform Implementation Division
Ageing and Aged Care Group | Department of Health and Aged Care

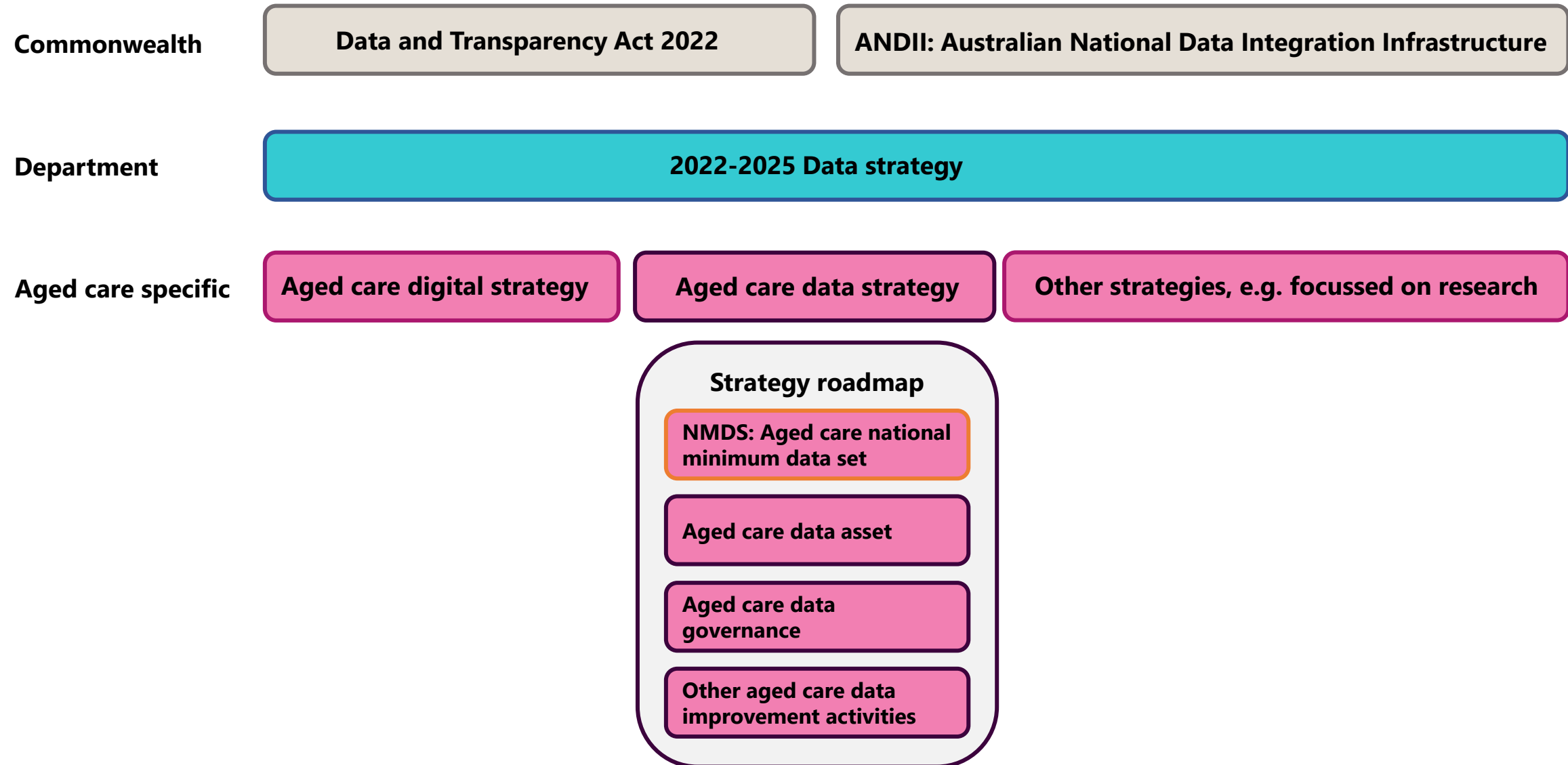
Louise York

Community Services Group Head | Australian Institute of Health and Welfare



Aged care data strategy alignment

Integrating with other data initiatives and the broader data landscape



Aged care data strategy consultation

Opportunities to influence strategy direction

Department partnering with AIHW over 4 years to deliver the strategy

Broad consultation within the department and across the sector

Stakeholder engagement running from July to November 2022

Interested in your input into the strategy's vision, scope and its key activities, including the Aged Care National Minimum Data Set (NMDS)

Stakeholder groups

Sector Partners

Consumer groups

Federal agencies

State health departments

Primary health networks

Peak and advocacy groups

Service providers

Research organisations

Professional associations

Aged care national minimum data set (NMDS)

Draft specification NMDS v1.0 ready for consultation

Standardised data and associated metadata

Identifying fundamental person-, service- and provider-level data to which rigour can be applied through the use of information standards

Focusing on data items that need to be collected and reported consistently across aged care

Including data items that facilitate the integration with other administrative data sets

Prioritising selected data items related to existing reporting requirements (such as financial reporting, quality indicators and funding assessments)

Informing software vendors and providers of the specifications for consistent capture of these high value items

NMDS data flows

Data collected by providers for any reason to manage service (whether in clinical software, staffing records, payments etc.)

Data provided to the department/ACQSC/other for program management/regulation/other specific purposes

Data collated into departmental data warehouses for aged care system management and reporting

Data provided to AIHW in NACDC for aged care system/population health monitoring and research (data item list and data dictionary available)

Data that should be collated consistently across above (NMDS)

Home Care and Support Reforms

Nick Hartland | First Assistant Secretary

Home and Residential Division

Ageing and Aged Care Group | Department of Health and Aged Care



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Sector Partners Update

Fay Flevaras

First Assistant Secretary | Digital Transformation and Delivery Division
Corporate Group | Department of Health and Aged Care

John Perkins

Sector Partners – Co-design Volunteer





Call to action

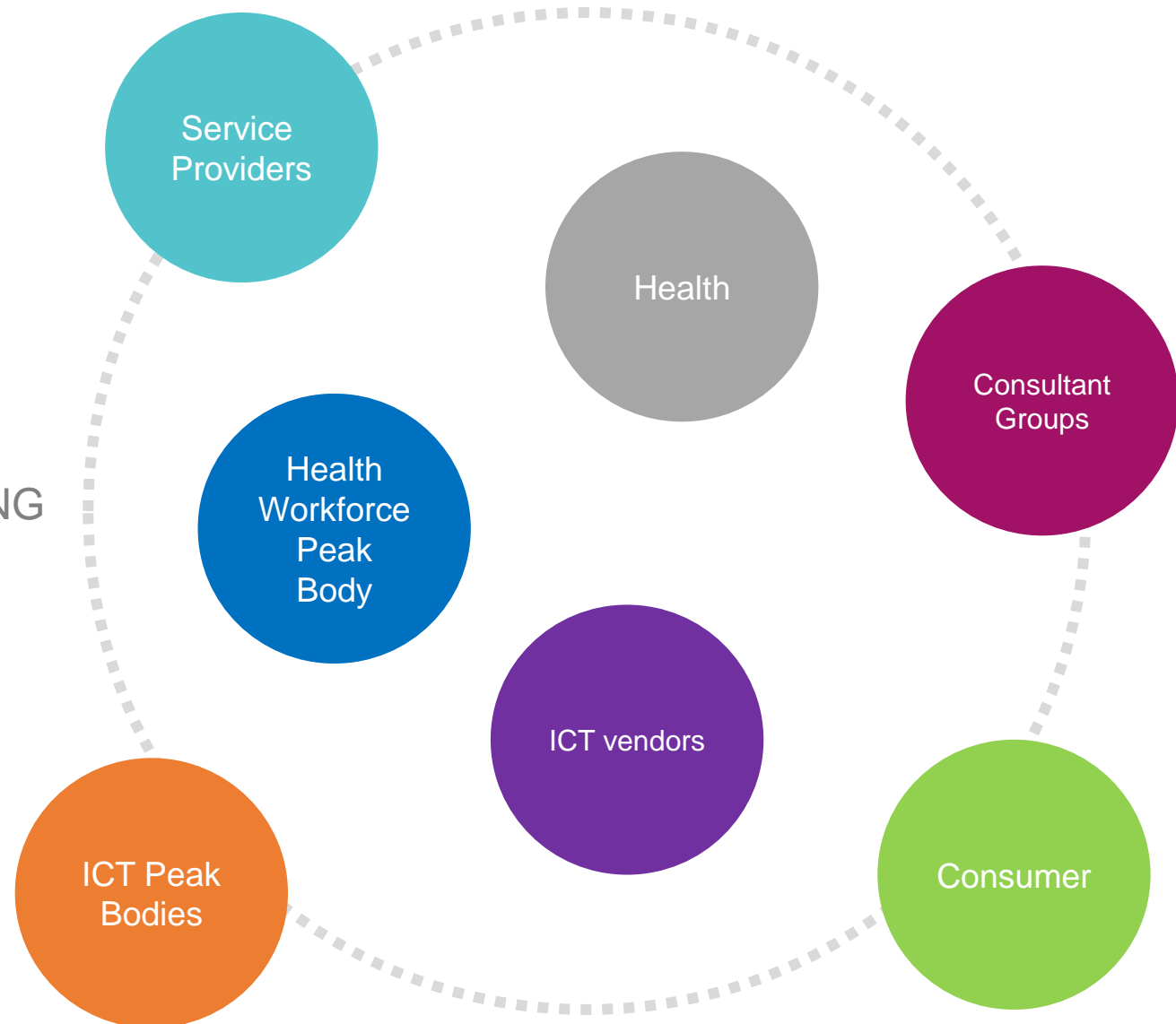
Volunteering to work in partnership with Health

~40

Formal volunteers

Answering the
call-to-action
to join Health
in co-designing

INCLUDING



Sector Partners Update

Progress so far

- Fortnightly meetings – 11am every second Friday
- Sector Partners SharePoint site for information sharing and collaboration
- So far we have launched six co-design activities with the group (with three completed)
- A public record of meetings is published on the Health website
- We will keep sharing the outcomes of this work across our public channels and with the broader Tech Talk group

Our Sector Partners group was formed through an open, equal opportunity, public invitation

Client-Centred
Co-Design



Working in the Open:
sharing underpins the DTDD approach



Sector Partners Engagement

Pulse Check

Results from a recent SP check-in survey

4.2/5



satisfaction

85%

of SPs think their
involvement is
worthwhile

92%

of SPs are
already co-
designing with us
(or will soon be)

What is working well?

discussions in frequent
insights
interactions
great rhythm
good slowly workshops
tool
ensure far tactical
shape is
group nice with us
momentum
collaboration
information and ideas flowing both ways
Sharepoint where
we updates of ideas
providers
information
sharing
Open
transparent
got
done cant
work to to level
that providing

What can be better

- Define the standards & protocols; plan for credentialing & data
- Future workshops for Quality Indicators & SIRS reporting
- Need policy to acknowledge timeframes required to meet challenging arrangements
- Providers will need to understand how they need to prepare to ensure readiness; what are the top 5 things providers need to be ready
- More information on horizons



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ADHA Update

Laura Toyne | Assistant Secretary

Australian Digital Health Agency (ADHA)



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My Health Record Registration

OBJECTIVE

Part of the Government's response to Recommendation 68

- *Universal adoption by the aged care sector of digital technology and My Health Record*

Enhance aged care sector participation in My Health Record

Improve connection of My Health Record in:

- Residential Aged Care Facilities (RACFs)
- Multi-Purpose Services

Project will be implemented in phases:

- Pilot
- Implementation:
 - By MPS and RACF
 - State by state

PILOT (mid-Aug to mid-Oct)

Aim is to test the registration approach

- Short and sharp
- Max of 20 RACFs and 2 MPSs
- Coverage across different operational contexts and locations
- Guidance and support provided by the project
- Test the guidance material currently in development. For example, ACIITC's My Health Record Guidelines and LASA's My Health Record Readiness Toolkit
- Gather insights and feedback to refine the implementation approach
- Conduct pilot between August – October 2022
- Recruitment of pilot sites underway

Not all aged care software developers are participating in the Agency's Industry Offer. For any developers keen to build My Health Record conformance into their clinical information systems or medication management systems our Software developer Support team will assist



Question
Time

In Closing

Visit the **Digital Transformation** page
on the Health website

Email us at **DTDOffice@health.gov.au**

Take the **Event Survey**

