



# **CHSP, Sector Support and Development Provider Webinar**

**Wednesday, 17 August 2022 2:00 PM – 3:00 PM**

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# Upcoming in-home aged care webinar

## Reforming in-home aged care and Regulation – update

**2:00pm to 4:00pm AEST, 31 August 2022**

- Will cover the next steps for reforming in-home aged care
- Registrations now open!

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### Reforming in-home aged care and regulation – Update

The Australian Government extended the reforms to in-home aged care until July 2024. This webinar will give older Australians, their families and carers, and the aged care sector an update on the reforms. The update will include progress on a new Aged Care Act and regulatory arrangements.

**Date published:** 8 August 2022

**Type:** Webinar

**Audience:** General public

**Webinar date :** Wednesday, August 31 2022 2:00 pm to 4:00 pm AEST

**Webinar link:** [Register for the webinar](#)



<https://www.health.gov.au/resources/webinars/reforming-in-home-aged-care-and-regulation-update-0>



# Webinar recording

## **Yes, this webinar will be recorded and published**

- The recording will be published on the department's website in the coming weeks



# Questions for Panel

## Do you have questions for the Panel?

- submit your question through the Q&A function on Webex
- at the bottom right hand of your screen, select Q&A
- type your question and submit it to the panel.



# SSD requirements for 2022-23

# SSD requirements 2022-23

### 2022-23 CHSP Manual was published on 4 July 2022

- New SSD objective, activities and performance reporting dates
- 75% SSD funding towards activities that support providers through in-home aged care reforms
- 25% SSD funding towards other non-reform activities such as volunteer workforce and mainstream navigation
- The SSD Provider Update sent in August outlines information for SSD in 2022-23
- Providers are encouraged to read the Provider Update and SSD section of the CHSP Manual



<https://www.health.gov.au/resources/publications/commonwealth-home-support-programme-chsp-manual>

# Reporting - New performance reporting dates

Report	Reporting Period	Due date to the department
SSD performance report	1 January to 31 June 2022	<b>31 October 2022</b>
SSD performance report	1 July to 31 December 2022	<b>New</b> - 31 January 2023
SSD performance report	1 January to 30 June 2023	<b>New</b> - 31 July 2023



# SSD requirements 2022-23

75%	25%	25% OR 75%
Strengthening the capacity of CHSP service providers through support for business transformation	Strengthening the capacity of CHSP service providers to deliver quality services	Embedding wellness and reablement
Encouraging CHSP service providers to engage with the in-home aged care reform process and to participate in consultations with the department	Supporting and maintaining the volunteer workforce across the sector	Embedding diversity practices
Active participation in the SSD Community of Practice	Mainstream navigation services	Developing and disseminating information on CHSP or aged care reforms
		Brokering, coordinating and delivering training and education to service providers, workforce and consumers
		Developing and promoting collaborative partnerships



# 2022-23 AWP process and timeframes

# 2022-23 SSD AWP - timeframes and steps

## Timings:

1. **3 August 2022**, SSD providers received the 2022-23 AWP template and Provider Update from the CGH via email.
2. **3 to 30 August 2022** – SSD providers will prepare a draft AWP.
3. **30 August 2022** – draft AWP is due to the CGH.
4. **31 August to 30 September 2022** - SSD providers and FAMs will negotiate the AWP.
5. **30 September 2022** all 2022-23 AWP's will need to be finalised and in GPS.

**Please note**, SSD providers have already received their first quarterly payment for 2022-23.

# Example 2022-23 AWP Activity Deliverables

**AWP due to the Community Grants Hub by 30 August.**

Working through examples :

- Ongoing engagement in the SSD Community of practice – **75% activity**
- Collaborative financial planning training for CHSP providers – **75% activity**
- Disseminating reform information to CALD communities – **75% activity**
- Training on embedding wellness & reablement approaches – **25% activity**

COMMONWEALTH HOME SUPPORT PROGRAMME  
SECTOR SUPPORT AND DEVELOPMENT - ACTIVITY WORK PLAN 2022-23

Please see notes

ACTIVITY DELIVERABLES						
Activity	Reform (75%) or non-reform (25%)	Partnership	Deliverables	Timeframes	Performance indicators	Budget
<i>The type of activity - should be concise and specific</i>	<i>Is the activity reform or non-reform focused, or both</i>	<i>Yes / No</i>	<i>Hours</i>	<i>Per day/week/month/annual</i>	<i>How the deliverable will be measured</i>	<i>Budget allocation for this specific deliverable</i>
<b>Mandatory activity</b> Ongoing engagement in the SSD Community of Practice	Reform focused (75%)	No	2 hours	Per Week	Achieve 'Active Participant' badge within 6 months of finalising AWP	\$4,680
Coordinating ten training sessions on financial planning and budgeting to support CHSP providers manage monthly payments in arrears and plan for fluctuations throughout the year	Reform focused (75%)	Yes – stakeholder 3	5 hours	Per month	# training sessions delivered # of CHSP providers supported # positive CHSP provider feedback (via survey)	\$31,000
Disseminating information on the reforms to culturally and linguistically diverse communities	Reform focused (75%)	No	6 hours	Per Month	# copies sent to providers # of CHSP providers supported	\$4,500
Working with CHSP providers to deliver training on embedding the principles of wellness and reablement	Non-reform focused (25%)	No	4 hours	Per Month	# of training sessions # of CHSP providers supported	\$12,150
<b>FUNDING</b>						<b>\$ NON-REFORM (25%):</b> \$12,150 <b>\$ REFORM (75%):</b> \$40,180 <b>TOTAL</b> \$ 52,330



# SSD Community of Practice

# Online SSD Community of Practice

- Due to go live in September 2022
- Online collaborative forum for all SSD providers to:
  - Drive national consistency across SSD
  - Share best practice, resources, information and practical examples
  - Increase communication and collaboration between SSD providers
  - Provide linkages to existing and future online resources



Welcome to the Sector Support and Development Community of Practice



**Meetups and events**

**Site rules and user guides**

**Training and Resources**

**Sector Support and Development in 2022-23**

**News on in-home aged care reforms**

# Online SSD Community of Practice

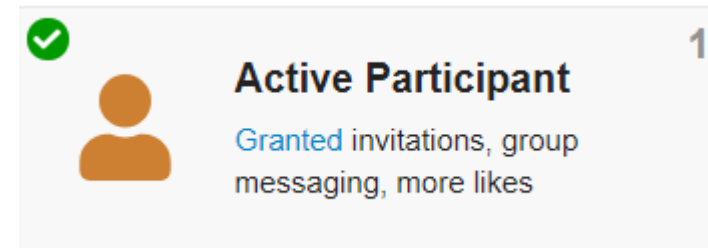
## Benefits for SSD providers

- Purpose-built forum for SSD providers to engage with one another
- Promotes collaboration and partnerships
- Increases awareness of SSD providers across regions
- A hub for sharing resources and information
- Direct engagement with the department



# Online SSD Community of Practice

- Participation is mandatory for funded SSD providers
- SSD providers expected to achieve the '**Active Participant**' badge over time with regular use
- The '**Active Participant**' badge is achieved once a provider has:
  - Visited the SSD CoP site at least 26 days, not sequentially
  - Entered at least 20 topics
  - Read at least 40 posts
  - Spent a total 200 minutes reading posts.







# SSD provider partnerships

## Partnerships between SSD providers

SSD providers are encouraged to engage with other SSD providers to identify any opportunities for partnerships in service delivery.

As a general rule, any partnership in service delivery should derive efficiencies and not duplicate effort or costs.

For example, a partnership could be organising a joint training and information session where the SSD providers can work together, each contributing to a particular part of the session, to organise, promote and facilitate the session.

In this example the efficiencies may come from:

- Would the providers have delivered the same session separately if not for the partnership?
- Does the partnership save costs related to venue or IT hire, or if specialist services are being brokered, reduce fees compared to running two sessions?



# Capturing partnerships in performance report

- The online performance report template will be updated to accommodate partnership deliverables
- When recording outputs (e.g. attendance numbers) all the providers involved can report the total numbers
- The new SSD performance reporting dates are available in the CHSP Manual



# If there is limited demand for planned activities

# Limited demand, unexpected capacity or capability issues

In 2022-23 the CHSP manual may be updated with additional SSD activities, in response to the progressing in-home aged care reforms

## Delivering new activities

SSD providers may have an opportunity to deliver these new activities as they are added to the CHSP manual

## Re-directing activities

Where there is limited demand for planned activities, SSD providers may be able to re-direct services to deliver other in-demand SSD activities

## Capacity or capability issues

Where there are capacity or capability issues, SSD providers may also be able to re-direct services to deliver other in-scope SSD activities

## Key points

- Providers cannot re-direct services without prior approval first
- SSD providers may receive a letter during 2022-23 outlining the next steps and guidance if re-directions are required
- This process is separate to the SSD flexibility provisions
- Any additional services, or re-direction of services must fit within a provider's 2022-23 funding allocation



# Questions for Panel

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- submit your question through the Q&A function on Webex
- at the bottom right hand of your screen, select Q&A
- type your question and submit it to the panel.

# 2022-23 SSD resources

## For more information visit:

[www.health.gov.au/initiatives-and-programs/commonwealth-home-support-programme-chsp/commonwealth-home-support-programme-chsp-news](http://www.health.gov.au/initiatives-and-programs/commonwealth-home-support-programme-chsp/commonwealth-home-support-programme-chsp-news)

## Webinar recording will be available at:

<https://www.health.gov.au/health-topics/aged-care/aged-care-resources/webinars-for-the-aged-care-sector>

## Email us at:

[homesupportpolicy@health.gov.au](mailto:homesupportpolicy@health.gov.au)



# Thank you

For more information, please go to the  
Department of Health and Aged Care website



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