



Digital Transformation

Sector Partners

Co-Design Meeting (4)

Digital Transformation and Delivery Division

Corporate Group | Department of Health and Aged Care



Australian Government

Department of Health and Aged Care

www.health.gov.au

Meeting date: 2022-07-08

Meeting: #4

Welcome & Intros

Fay Flevaras

Digital Transformation and Delivery Division

Corporate Group | Department of Health and Aged Care



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Sector Partners Engagement

Agenda

Sector Partners Co-Design Meeting

- 5 mins – **Welcome & introductions** (Fay Flevaras)
- 10 mins – **State of Play & closing co-design activities:**
Terms of Reference & Sector Personas (Fay Flevaras)
- 10 mins – Co-design recap: **GPMS update & demonstration**
(Garth McDonald)
- 25 mins – Co-design activity: **Co-design Plan & API Lifecycle**
(Greg Heath)
- 10 mins – **Q&A / Next steps** (Fay Flevaras)



State of Play & Closing Co-design

Fay Flevaras

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Sector Partners Engagement

State of Play

Latest news on the digital transformation plan


- New Ministers; new financial year
- CLOSING co-design activities:
 - Terms of Reference endorsement
 - Sector Personas
- Tech Talk
 - volunteer (thank you)
 - reflections from the group






DIGITAL TRANSFORMATION: SECTOR PARTNERS


Practice: Sector Personas

 BENNETT, Janine
Director

ACTIVITY




CLOSED



Practice Co-Design


INITIATIVE DETAILS

Name	Digital Transformation Practice approach: Sector Personas
Description	Our digital transformation agenda is working to create a better-connected aged care system.
Outcome	Digital Transformation is designed to address Royal Commission findings, including: <ul style="list-style-type: none">• improved underpinning technical infrastructure• sound connections between government, consumers, and providers that improve transparency and safety (specifically in regard to workforce allocation, care minutes, nutrition tracking, financial viability, serious incidents recording, and more).




DIGITAL TRANSFORMATION: SECTOR PARTNERS


Practice: Terms of Reference

 BENNETT, Janine
Director

ACTIVITY



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Practice Co-Design

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UX Co-Design

UX Co-design: Update & Demo

Garth McDonald

Digital Transformation and Delivery Division
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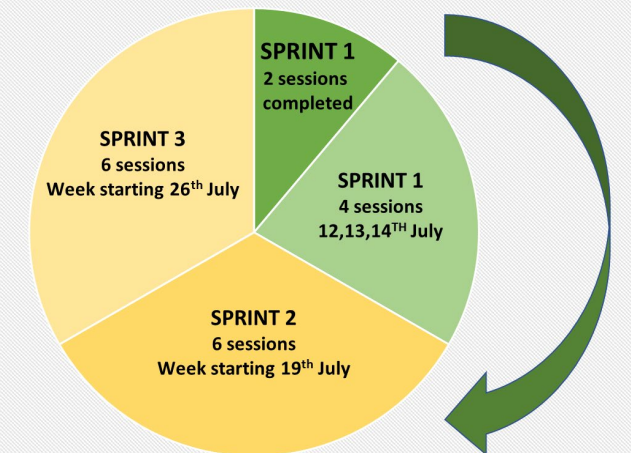
GPMS UX Co-design Recap

UX Co-design: DIGITISED stream



1. GPMS Co-design communication has been sent
2. We have started GPMS Co-design sessions
3. Next Steps for GPMS Co-design

Co-design Round 1



Sector Partners Engagement

GPMS Demonstration

UX Co-design: DIGITISED stream



UX Co-Design

GPMS Provider Portal

The screenshot displays the 'myagedcare' web application interface. The main content area is titled 'Key Personnel Details' and includes a 'Create new contact' button. Below this is a 'Search for existing contact' section with a search bar containing 'Mary Collins 05/May/1987'. The search results show 'Contact: Mary Jane Collins'. The form is divided into two columns for updating contact details. The left column includes fields for 'Role' (Aged Care Service Manager), 'Employment Type' (Employee), 'Employment Start Date', 'Primary Contact' (checked), 'Email', 'Start Date', and 'End Date'. The right column includes fields for 'Position Title' (Manager), 'Employer' (Good Care [DEMO]), 'Employment End Date', 'Secondary Contact' (checked), and 'End Date'. At the bottom of the form are 'Cancel' and 'Save for later' buttons. On the right side of the interface is a 'Steps' sidebar with a list of steps: 'Link to ACO', 'Approved Provider Details', 'ABN Details', 'Physical Address', 'Postal Address', 'Contact information', 'Point of Contact Details', 'Key Personnel Details' (highlighted with a blue circle), and 'Summary'. At the bottom of the sidebar are 'Previous' and 'Next' buttons.



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API Co-Design

API Co-design: Co-design Plan & API Lifecycle

Greg Heath

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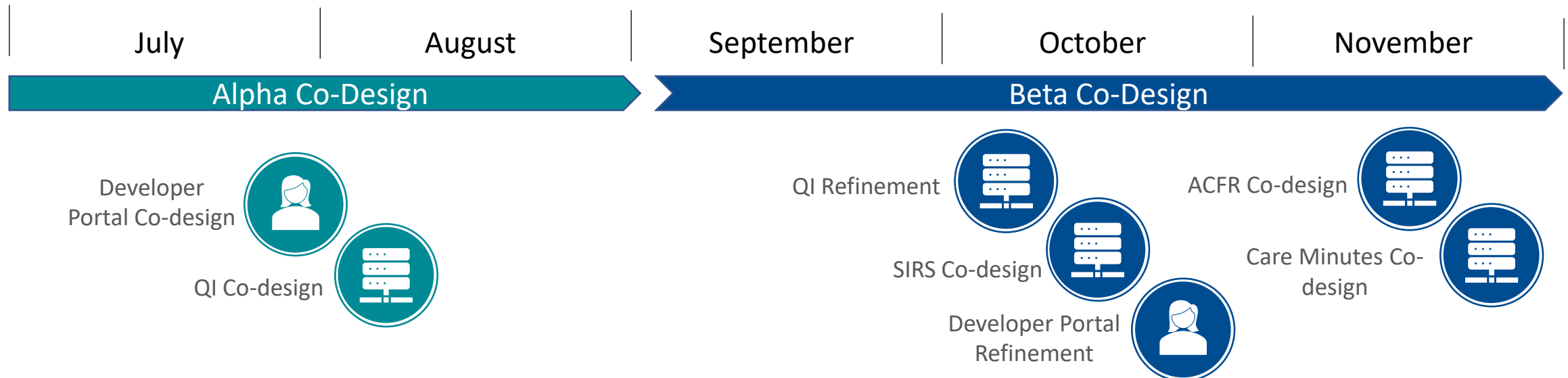
B2G Co-Design

API Co-design: AUTOMATED stream



API Co-Design

- Developer journey artefact shared last week is open for feedback.
- Questionnaire has now closed, and we'll be sharing results in the next session.
- From this month, we will be starting our co-design sessions.



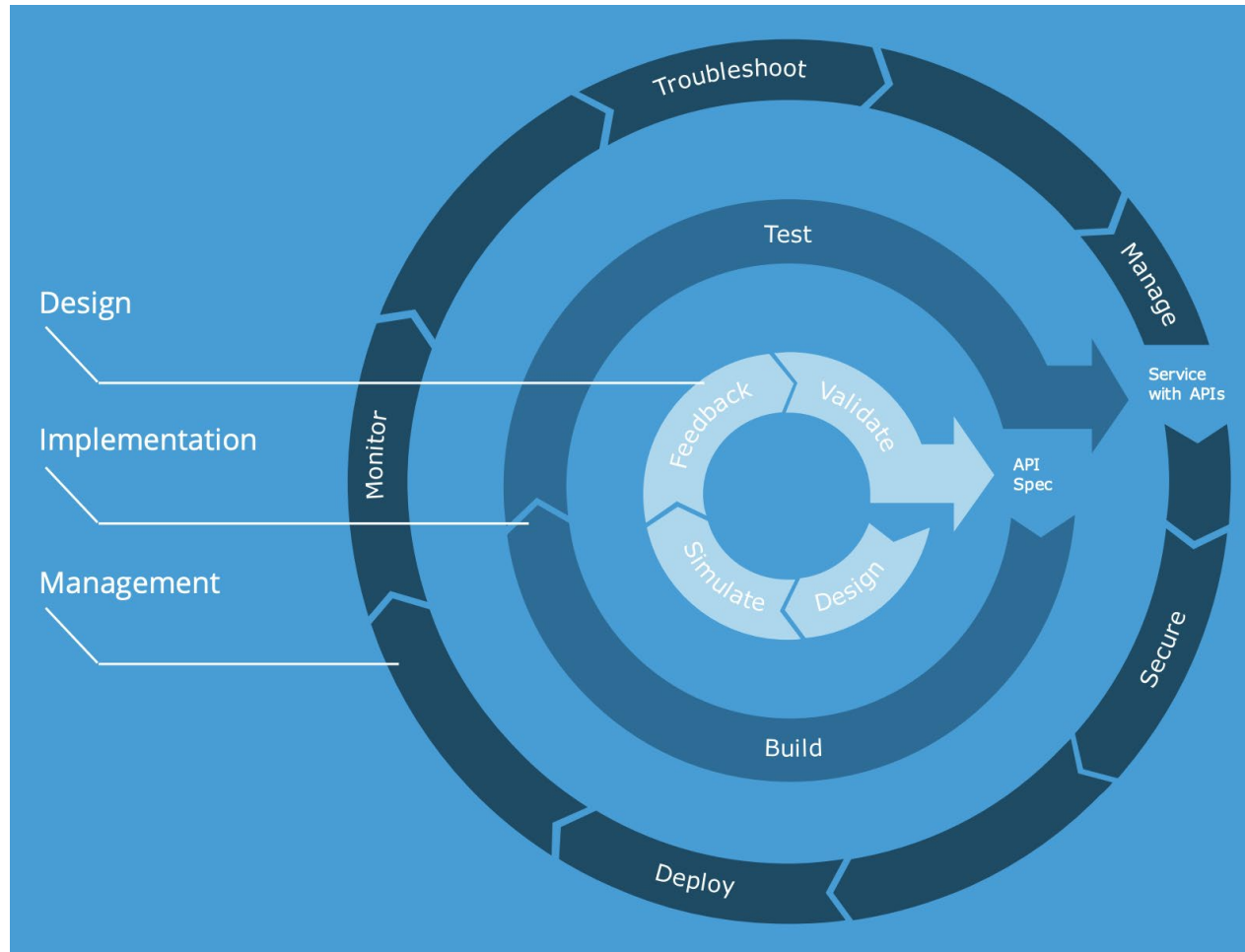
B2G automated co-design volunteers who have an interest or work with systems identified will be included in co-design

B2G – Full Lifecycle API Management

API Co-design: AUTOMATED stream



API Co-Design



The three distinct stages of this product-centric lifecycle:

- 1. Design** – When the API is designed and created
- 2. Implementation** – Enabling the connectivity between API endpoints
- 3. Management** – Ensure effectiveness of solution through best-practice in security and architectural governance



Sector Partners Engagement

Next Steps

Industry Partners Welcome Meeting

- We will email a post-meeting wrap-up before Friday next week
- **Reminders:**
- - **GPMS Co-design volunteers** – we are still accepting participants for this round and future rounds
- Any questions? Use the SharePoint site feedback function or email DTSectorPartners@Health.gov.au
- Next meeting: **22 July 2022 11am AEST**

