# **Digital Transformation Sector Partners**

# Meeting Summary: 10 June 2022 1pm

## Agenda

* Welcome / Introductions
* Working Together: Collaboration
* Persona Group Discussion
* Co-design Context Setting
* Co-design & Playback
* Next Steps

## Discussion Highlights

* Collaboration
  + Previewed collaboration sites & m ethods for the group • Discussed known expertise across the group related to ef fective co-design
* Co-design: UX Activities – GMPS
  + Previewed UX activities approach, which are focused on interface co-designs
  + Outlined first candidate: Government Provider Management System (GPMS) program initiative & goals
  + Group agreed this was an important project for the sector to help steer
  + Previewed specific co-design plan for GMPS, including sector audiences that need to be represented e.g. various size organisations, remote/rural/metro, etc.
* Co-design: API Activities - B2G
  + Previewed the Common Data Model & proposed co-design lifecycle for API (technical) co-design activities
  + Outlined first candidate: Business-to-Government (B2G)
  + Group identified the need to provide options for groups that require   
    simple (low-fi) solutions
  + Group requests a clear plan for addressing pain points & clear strategy for what's required from engagement initiatives
* Co-design: Practice Activities – Persona Groups
  + Discussed three proposed persona groups and membership of each
  + Group noted the importance of family & support networks to this sector, the need for greater specificity in defining categories like 'residential care' and workforce
  + Health sought advice of personas being used elsewhere across the sector

## Key outcomes

* AGREED ACTION: Develop *Terms of Reference* for the group
* Three co-design activities launched: *Practice | Sector Personas*, *UX | GPMS*, & *API | B2G*
* Initial volunteers self-nominated for targeted UX & B2G co-design activities

## Next Meeting

11am, 24 June 2022