

Sector Partners

Meeting Summary: 24 June 2022 1pm

Client-Centred
Co-Design



Agenda

Welcome/Intros

State of Play &
Active Co-design activities

Co-design: B2G Recap &
User Journeys

Co-design: GPMS status

Next Steps

Discussion Highlights

Collaboration

- Co-design activities page launched on the group SharePoint site – with target pages for each ACTIVE activity

Co-design: UX | GPMS

- Overview provided for Government Provider Management System (GPMS) provider portal individual codesign sessions
- Required outstanding audience groups outlined & assistance sought from the group to help facilitate appropriate audiences by reaching out through existing SP networks

Co-design: Persona Groups

- Co-design activity still active
- Sector Partners encouraged to provide input



Co-design: API | B2G

- Walkthrough provided for the developer user journey – to integrate with B2G
- Group feedback provided throughout the process
- Outlined the B2G Research Questionnaire co-design activity which is seeking to identify audience for targeted co-design activities going forward

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ATTENDEES

Key outcomes

- ACTION: Review proposed Terms of Reference for approval at next meeting
- ACTION: Help the department identify required user groups for GPMS co-design sessions
- ACTION: Complete the B2G questionnaire