

COVID-19 Vaccine Roll-out

27 May 2022

Total vaccine doses

Australia's COVID-19 **Vaccine Roadmap**

> Data as at: 26 May 2022

20,062,063

people have had at least one dose

>95%

of people over the age of 16 have had at least one dose

19,728,469 people are fully vaccinated >95% of people over the age of 16 are

13,671,489

fully vaccinated

people over the age of 16 who have received three or

more doses

*Administration state breakdown indicates state in which a vaccine was administered

**Overall dose count includes instances of more than three doses per person in a small number of cases.



59,028,547 total vaccine doses administered nationally as at 26 May

+63,760 recorded in the last 24 hours

NSW 18,304,506 (+18,806 daily increase)

VIC 15,504,509 (+16,738 daily increase)

11,163,720 (+12,221 daily) increase)

6,498,739 (+7,192 dailyincrease)

TAS 1,335,329 (+1,598 daily increase)

SA 4,090,019 (+5,204 daily increase)

ACT 1,544,737 (+1,448 daily increase)

NT 586,988 (+553 daily increase)

Booster Vaccinations

Australia's COVID-19 **Vaccine Roadmap**

> Data as at: 26 May 2022



219,218

Indigenous people who have received three or more doses

53.4%

of eligible population (410,661)

164,755

Aged Care Residents who have received three or more doses##

93.5%

of eligible population (176,222)

188,218

21,521

NDIS participants

NDIS residents

who have received three or more doses#

74.5%

88.8%

of eligible population (252,000)

of eligible population (24,000)

13,671,489 received three or more doses

total people who have

+10,257 daily increase

699% of eligible population (19,569,429)

| | Number of People | People Daily Increase | | |
|-----|---------------------|-----------------------|-------|--|
| NSW | 4,170,177 | 2,614 | 67.2% | |
| VIC | 3,651,099 | 2,449 | 72.1% | |
| QLD | 2,366,549 | 1,782 | 63.0% | |
| WA | 1,681,909 | 1,465 | 83.2% | |
| SA | 972,418 | 1,135 | 73.2% | |
| TAS | 312,486 | 266 | 72.4% | |
| ACT | 270,636 | 109 | 78.2% | |
| NT | 129,168 | 184 | 77.2% | |

Source: Australian Immunisation Register

*People may belong to multiple groups and could be represented in the above breakdowns multiple times. # NDIS participants data as at 24 May 2022. ## Aged Care Residents data as at 26 May 2022.

doses administered to persons 117.047 residing in other territories or with missing residential information

Winter / Fourth Doses

Data as at: 26 May 2022

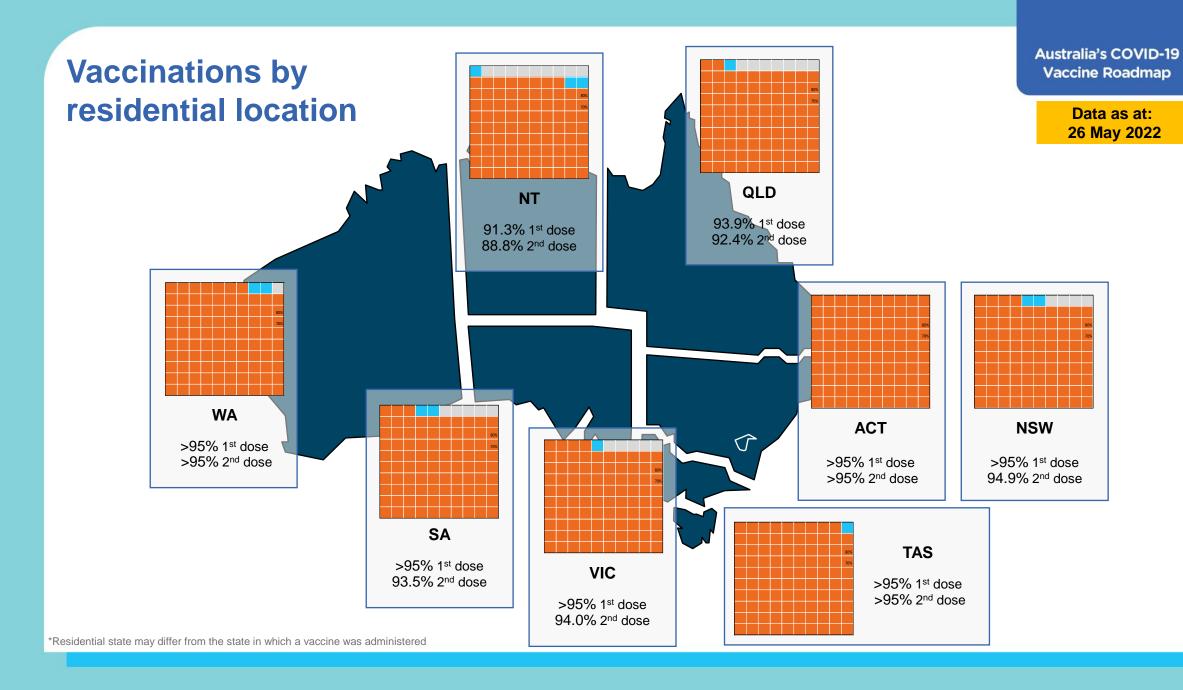


1,410,589 total people (16+) who have received four or more doses

+49,152 daily increase

| | Number of People 16+ | Daily Increase |
|-----|----------------------|----------------|
| ACT | 30,539 | 735 |
| NSW | 457,387 | 15,198 |
| NT | 6,389 | 214 |
| QLD | 268,316 | 9,416 |
| SA | 113,201 | 3,797 |
| TAS | 39,770 | 1,303 |
| VIC | 354,000 | 12,962 |
| WA | 134,373 | 5,240 |

6,614 doses administered to persons residing in other territories or with missing residential information



Vaccine Roadmap

Data as at:

26 May 2022

Commonwealth and Jurisdiction vaccine doses administered



21,173,303

doses administered by state and territory facilities

recorded in the last 24 hours

37,855,244

doses administered by commonwealth facilities

+ 57,997

recorded in the last 24 hours

36,559,042 total vaccine doses administered in primary care settings

1,296,202 total vaccine doses administered in aged care and disability settings



59,028,547 total vaccine

doses administered nationally as at 26 May

+ 63,760 recorded in the last 24 hours

| NSW | Jurisdictions | Commonwealth | | |
|----------------|---------------|--------------|--|--|
| Cumulative | 5,122,785 | 13,181,721 | | |
| Daily increase | 152 | 18,654 | | |

| VIC | Jurisdictions | Commonwealth | |
|----------------|---------------|--------------|--|
| Cumulative | 6,097,805 | 9,406,704 | |
| Daily increase | 2,005 | 14,733 | |

| QLD | Jurisdictions Commonwer | |
|----------------|-------------------------|-----------|
| Cumulative | 3,850,333 | 7,313,387 |
| Daily increase | 572 | 11,649 |

| WA | Jurisdictions | Commonwealth |
|----------------|---------------|--------------|
| Cumulative | 2,514,770 | 3,983,969 |
| Daily increase | 877 | 6,315 |

| TAS | Jurisdictions | Commonwealth |
|----------------|---------------|--------------|
| Cumulative | 623,982 | 711,347 |
| Daily increase | 124 | 1,474 |

| SA | Jurisdictions | Commonwealth |
|----------------|---------------|--------------|
| Cumulative | 1,825,467 | 2,264,552 |
| Daily increase | 1,230 | 3,974 |

| ACT | Jurisdictions | Commonwealth |
|----------------|---------------|--------------|
| Cumulative | 793,432 | 751,305 |
| Daily increase | 575 | 873 |

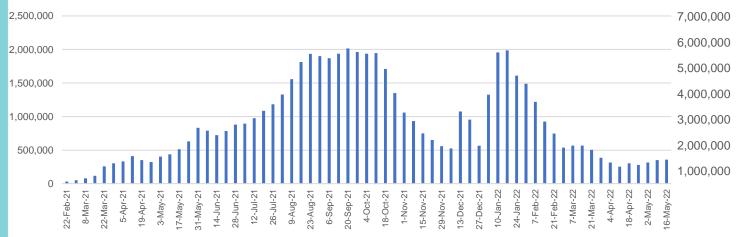
| NT | Jurisdictions | Commonwealth |
|----------------|---------------|--------------|
| Cumulative | 344,729 | 242,259 |
| Daily increase | 228 | 325 |

Vaccine milestone charts

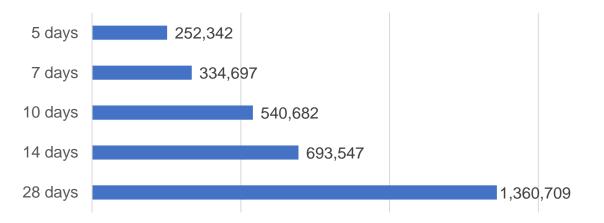
Data as at: 26 May 2022

Australia's COVID-19
Vaccine Roadmap



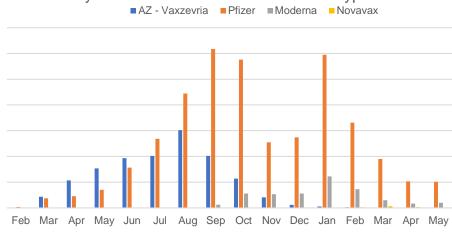


Doses Reported

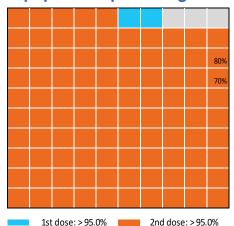


*Sourced from the Australian Immunisation Register.

Doses by administration month and vaccine type



Eligible population percentage coverage



*Each square represents 1% of the national population. Squares are filled as milestones are achieved.

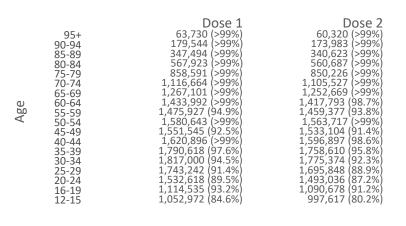
Doses by age and sex

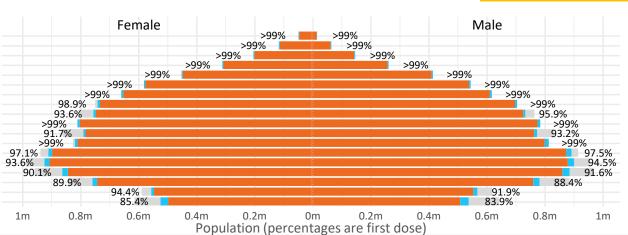
First and second doses by age and sex

| | 16+ | 50+ | 12-15 | 5-11 |
|--------|--|--|-----------|--|
| Dose 1 | 97.29% (20,062,063 doses / 20,619,959 people) | >99% (8,891,609 doses / 8,749,703 people) | • • • • • | 52.67% (1,199,074 doses / 2,276,638 people) |
| Dose 2 | 95.68% (19,728,469 doses / 20,619,959 people) | >99% (8,784,922 doses / 8,749,703 people) | , , , | 38.53% (877,274 doses / 2,276,638 people) |

Australia's COVID-19
Vaccine Roadmap

Data as at: 26 May 2022





Dose 1 Dose 2 Population

| | AUS | ACT | NSW | NT | QLD | SA | TAS | VIC | WA |
|---------------------------|-------------|---------|-----------|---------|-----------|-----------|---------|-----------|-----------|
| 16 and over - dose 1 | 20,062,063 | 352,769 | 6,328,515 | 173,958 | 3,861,732 | 1,375,522 | 445,039 | 5,161,813 | 2,095,909 |
| 16 and over - dose 2 | 19,728,469 | 347,134 | 6,231,745 | 169,275 | 3,798,095 | 1,346,298 | 436,008 | 5,084,695 | 2,064,741 |
| 16 and over - population | 20,619,959* | 344,037 | 6,565,651 | 190,571 | 4,112,707 | 1,440,400 | 440,172 | 5,407,574 | 2,114,978 |
| 16 and over % with dose 1 | 97.29% | >99% | 96.39% | 91.28% | 93.90% | 95.50% | >99% | 95.46% | >99% |
| 16 and over % with dose 2 | 95.68% | >99% | 94.91% | 88.83% | 92.35% | 93.47% | >99% | 94.03% | 97.62% |
| 5 to 11 - dose 1 | 1,199,074 | 31,890 | 357,813 | 13,228 | 208,124 | 84,017 | 28,591 | 326,230 | 141,340 |
| 5 to 11 - dose 2 | 877,274 | 26,911 | 266,716 | 8,474 | 146,813 | 61,573 | 22,800 | 239,901 | 99,517 |
| 5 to 11 - population | 2,276,638 | 39,789 | 716,460 | 24,750 | 478,731 | 148,816 | 45,033 | 578,499 | 244,154 |
| 5 to 11 % with dose 1 | 52.67% | 80.15% | 49.94% | 53.45% | 43.47% | 56.46% | 63.49% | 56.39% | 57.89% |
| 5 to 11 % with dose 2 | 38.53% | 67.63% | 37.23% | 34.24% | 30.67% | 41.38% | 50.63% | 41.47% | 40.76% |
| 12 to 15 - dose 1 | 1,052,972 | 20,106 | 323,733 | 10,822 | 206,379 | 68,400 | 22,936 | 275,132 | 115,862 |
| 12 to 15 - dose 2 | 997,617 | 19,567 | 309,457 | 9,754 | 193,167 | 64,716 | 21,827 | 263,391 | 107,373 |
| 12 to 15 - population | 1,243,990 | 19,693 | 390,330 | 13,060 | 270,146 | 82,747 | 26,308 | 308,611 | 132,869 |
| 12 to 15 % with dose 1 | 84.64% | >99% | 82.94% | 82.86% | 76.40% | 82.66% | 87.18% | 89.15% | 87.20% |
| 12 to 15 % with dose 2 | 80.19% | >99% | 79.28% | 74.69% | 71.50% | 78.21% | 82.97% | 85.35% | 80.81% |

^{*}National population will not equal sum of listed jurisdictions due to a small number of people counted in national population residing in some 'other' territories. Sum of state doses will not add to national total as some records are unable to be geocoded to a State or Territory.

*National population residing in some 'other' territories. Sum of state doses will not add to national total as some records

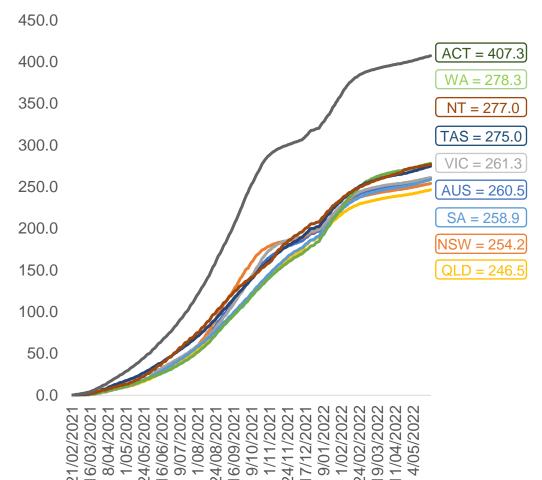
*Doses sourced from Australian Immunisation Register, population from ABS ERP June 2020

Vaccinations by location

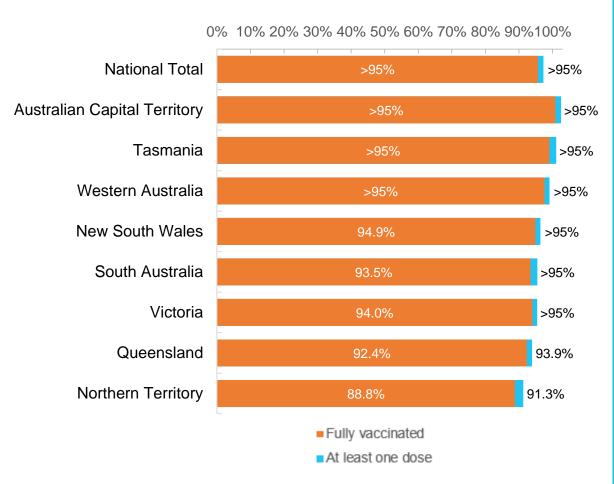
Data as at: 26 May 2022

Australia's COVID-19
Vaccine Roadmap

Cumulative total doses administered vs eligible state populations*



First and Second Doses by residential location



^{*}Not an indication of percentage vaccinated, numbers will exceed 100 due to multiple doses required per person of the population. All doses are included for those aged 12 and above, and are based on vaccination provider location.

Aboriginal and Torres Strait Islander peoples Number of people vaccinated

Data as at: 24 May 2022 Updated weekly Australia's COVID-19
Vaccine Roadmap



442,270

people over the age of 16 have had at least one dose

84.9%

of people over the age of 16 have had at least one dose



423,534

people over the age of 16 are fully vaccinated

81.3%

of people over the age of 16 are fully vaccinated



People aged 12 – 15 years

48,377 42,583

68.3%

At least one dose Fully vaccinated

60.1%

178 Aboriginal community controlled health services (ACCHS)

50 27

ACT

12

3

TAS

21

VIC

21

WA

NSW NT QLD SA

Medicare Address State^{##} Individuals Dose 1 % Individuals Dose 2 % Individuals Dose 1 Individuals Dose 2 Australian Capital Territory 4.796 91.4% 4.676 89.1% New South Wales 132.925 135.984 87.3% 85.3% Northern Territory 89.6% 39.447 41.496 85.2% Oueensland 110.722 116.165 81.8% 77.9% South Australia 18,598 20.003 80.4% 74.8% Tasmania 88.8% 13,545 86.2% 13,954 Victoria 35,681 34,902 88.4% 90.4% Western Australia 53.681 86.6% 49.865 80.5% Unknown/Other Territories 20.510 69.5% 18.854 63.9% Totals 442.270 84.9% 423.534 81.3%

^{*}Identifying as Aboriginal and Torres Strait Islander is optional and the estimated population may be under reported.

^{**}Includes all Aboriginal and Torres Strait Islander peoples who have received a vaccination, not limited to those administered in an ACCHS setting

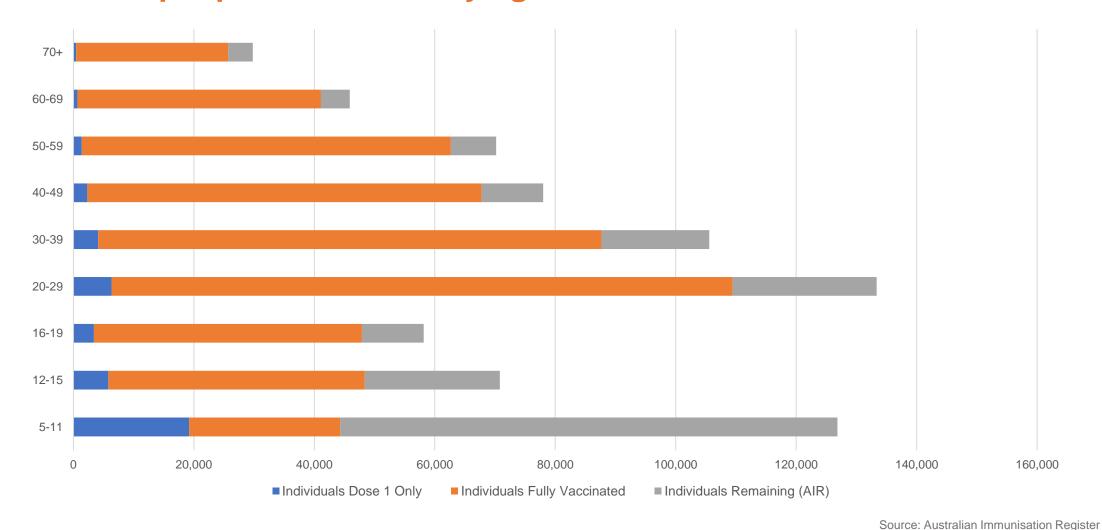
[#]ACCHS in the ACT are currently operating as a Commonwealth Vaccine Clinics so not included to avoid double counting

^{##}The above table includes all identified Aboriginal and Torres Strait Islander people who are aged 16 and above by their state of residence.

Aboriginal and Torres Strait Islander peoples Number of people vaccinated by age

Data as at: 24 May 2022 Updated weekly

Australia's COVID-19 Vaccine Roadmap



Commonwealth primary care

Data as at: 26 May 2022

Australia's COVID-19 Vaccine Roadmap



Primary care vaccine administration sites

5,725 128 178 3,598 GPs CVCs ACCHS Pharmacies



36,559,042 total vaccine doses administered primary care settings as at 26 May

+ 56,367 recorded in the last 24 hours

Primary care vaccinations by provider type

| | Doses administered | Daily increase 7 day increa | | |
|---|-----------------------|-----------------------------|---------|--|
| General Practice* includes other Commonwealth | 29,316,811 | 40,223 | 211,198 | |
| Pharmacy | 7,242,231 | 16,144 | 80,458 | |

NSW 12,617,399 (+17,882 daily increase)

TAS 689,929 (+1,482 daily increase) VIC 9,079,570 (+13,970 daily increase)

SA 2,184,010 (+4,022 daily increase) QLD 7,031,526 (+10,935 daily increase)

ACT 577,686 (+810 daily increase) NT 217,689 (+277 daily

increase)

3,846,916

(+6,243 daily

increase)

314,317

doses administered to persons residing in other territories or with missing residential information

*General practice includes Commonwealth Vaccination Clinics, Aboriginal Community Health Centres, Royal Flying Doctor Service and other Commonwealth vaccination facilities

Commonwealth aged care and disability doses administered

Australia's COVID-19 Vaccine Roadmap

Data as at: 26 May 2022



1,296,202 (+ 1,630 last 24 hours)

Total vaccine doses administered in aged care and disability facilities as at 26 May

Number of doses administered as part of the Commonwealth aged and disability care rollout

NSW 565,328 (+545 daily increase) VIC 243,493 (+485 daily increase) QLD 206,043 (+227 daily increase) WA 109,833 (+93 daily increase)

TAS 23,516 (+22 daily increase)

SA 84,851 (+70 daily increase)

ACT 17,638 (+64 daily increase)

NT 7,658 (<10 daily increase)

37,842

doses administered to persons residing in other territories or with missing residential information

^{*}Sourced from the Australian Immunisation Register. Includes all persons vaccinated at participating residential aged care, disability and related industry settings.

^{**}State level breakdown indicates the residential location and may not align to the state in which the vaccination occurred.

National Disability Insurance Scheme (NDIS) reported vaccinations

Data as at: 26 May 2022 Updated weekly Australia's COVID-19
Vaccine Roadmap



260,607

NDIS participants over the age of 16 have had at least one dose

88.9%

of people over the age of 16 have had at least one dose

255,833



NDIS participants over the age of 16 are fully vaccinated

87.2%

of people over the age of 16 are fully vaccinated

People aged 12 – 15 years

COVID-19 VACCINE

43,725

79.0%

At least one dose

41,267 74.6%

Fully

vaccinated

NDIS participant vaccinations

| | People aged 16+ with at least one dose | People aged 16+ fully vaccinated | % People aged 16+ with at least one dose | % People aged 16+ fully vaccinated |
|----------|--|-------------------------------------|--|--|
| ACT | 4,920 | 4,852 | 90.7% | 89.5% |
| NSW | 79,886 | 78,583 | 89.0% | 87.6% |
| NT | 2,258 | 2,190 | 79.1% | 76.8% |
| QLD | 51,505 | 50,533 | 87.5% | 85.9% |
| SA | 21,307 | 20,800 | 86.9% | 84.8% |
| TAS | 6,526 | 6,373 | 88.8% | 86.7% |
| VIC | 69,309 | 68,130 | 90.0% | 88.5% |
| WA | 24,896 | 24,372 | 90.4% | 88.5% |
| National | 260,607 | 255,833 | 88.9% | 87.2% |

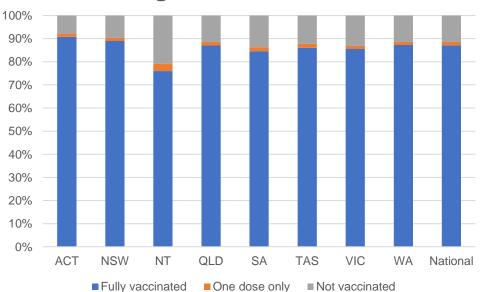
Source: Linkage between National Disability Insurance Agency data and the Australian Immunisation Register. Total NDIS participant numbers as at 28 February. Australian Immunisation Register data as at 25 May. Includes all participants regardless of residence type.

National Disability Insurance Scheme (NDIS) reported vaccinations

Data as at: 26 May 2022 Updated weekly Australia's COVID-19
Vaccine Roadmap

| NATIONAL | Total people with at least one dose | People fully vaccinated | Total number of individuals in cohort | % People with at least one dose | % People fully vaccinated |
|--|---|-------------------------|---------------------------------------|---------------------------------------|---------------------------|
| NDIS participants living in disability accommodation | 20,762 | 20,425 | 23,352 | 88.9% | 87.5% |

NDIS participants in disability and aged care accommodation



Source: Linkage between National Disability Insurance Agency data and the Australian Immunisation Register. Includes participants residing in disability accommodation only.

Source: Total NDIS participant numbers as at 28 February. Participant data as at 24 May. Australian Immunisation Register data as at 25 May. Worker data as at 26 May.

NDIS workforce vaccinations

| | NDIS workers with at least one dose | NDIS workers fully vaccinated | % NDIS workers with at least one dose | % NDIS workers fully vaccinated |
|-------|---|----------------------------------|---|---------------------------------|
| NSW | 126,495 | 120,487 | 98.3% | 93.6% |
| VIC | 117,331 | 113,969 | 98.3% | 95.5% |
| QLD | 70,932 | 69,987 | 97.7% | 96.4% |
| WA | 34,530 | 33,014 | 98.8% | 94.4% |
| SA | 35,910 | 33,756 | 98.6% | 92.7% |
| TAS | 10,944 | 10,696 | 99.0% | 96.8% |
| ACT | 12,301 | 12,277 | 99.7% | 99.6% |
| NT | 3,854 | 3,708 | 99.6% | 95.9% |
| TOTAL | 412,297 | 397,894 | 98.3% | 94.9% |

Source: the NDIS Commission has established a requirement for registered NDIS providers who provide intensive disability support services to report on the vaccination status of workers they employ, or otherwise engage, to deliver NDIS-funded supports and services, and who are required to be vaccinated in accordance with in-force state and territory public health orders. The statistics reflect data reported to the NDIS Commission by registered NDIS providers and should be considered indicative and subject to change

Note: Some registered NDIS providers are yet to report on the vaccination status of their workforce. The NDIS Commission is working with those providers around reporting requirements.

Remaining workers not included include those exempt from vaccination requirements, workers whose vaccination status is not yet verified by the provider (such as workers on leave) and provider reporting anomalies.

Residential aged care vaccination rollout

Residential aged care facilities status

176,160

177,559

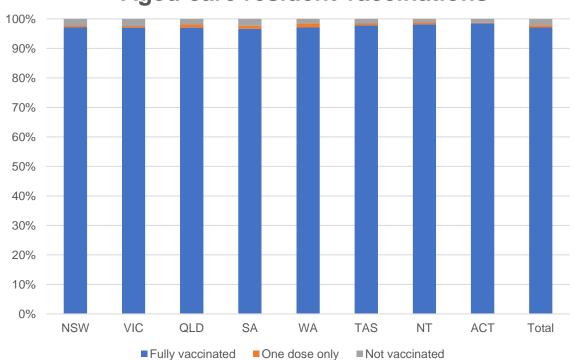
People fully vaccinated

People with at least one dose

Australia's COVID-19 Vaccine Roadmap

> Data as at: 26 May 2022 Updated weekly





Aged care worker vaccinations

| Jurisdictions | Total workers with at least one dose | Workers fully vaccinated | % Workers with at least one dose | % Workers fully vaccinated |
|---------------|--|--------------------------|--|----------------------------------|
| NSW | 77,045 | 77,037 | 99.8% | 99.8% |
| VIC | 68,568 | 68,567 | 98.8% | 98.8% |
| QLD | 47,850 | 47,845 | 99.5% | 99.4% |
| SA | 27,008 | 26,994 | 99.2% | 99.1% |
| WA | 24,625 | 24,621 | 100.0% | 100.0% |
| TAS | 7,598 | 7,596 | 100.0% | 100.0% |
| NT | 882 | 882 | 100.0% | 100.0% |
| ACT | 2,943 | 2,943 | 100.0% | 100.0% |
| Total | 256,519 | 256,485 | 99.4% | 99.4% |

Source: My Aged Care Portal vaccination progress

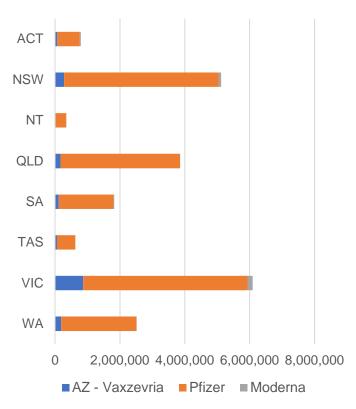
*Status updates are provided by facilities at least once per week. Reporting is updated Monday to Friday to encompass different facility updates being made on different days.

Data is sourced directly from Aged Care Service Providers and is not drawn or closely aligned with data from AIR due to inconsistencies and potential lags in uploading of records.

Data as at: 26 May 2022

Jurisdiction administered

Total vaccine doses administered in State and Territory clinics as at 26 May





21,173,303 total vaccine doses administered

in State and Territory clinics as at 26 May

- + **5,763** recorded in the last 24 hours
- + **35,802** recorded in the last 7 days

NSW 5,122,785 (+152 daily increase) VIC 6,097,805 (+2,005 daily increase) QLD 3,850,333 (+572 daily increase)

WA 2,514,770 (+877 daily increase)

TAS 623,982 (+124 daily increase) **SA**1,825,467
(+1,230 daily increase)

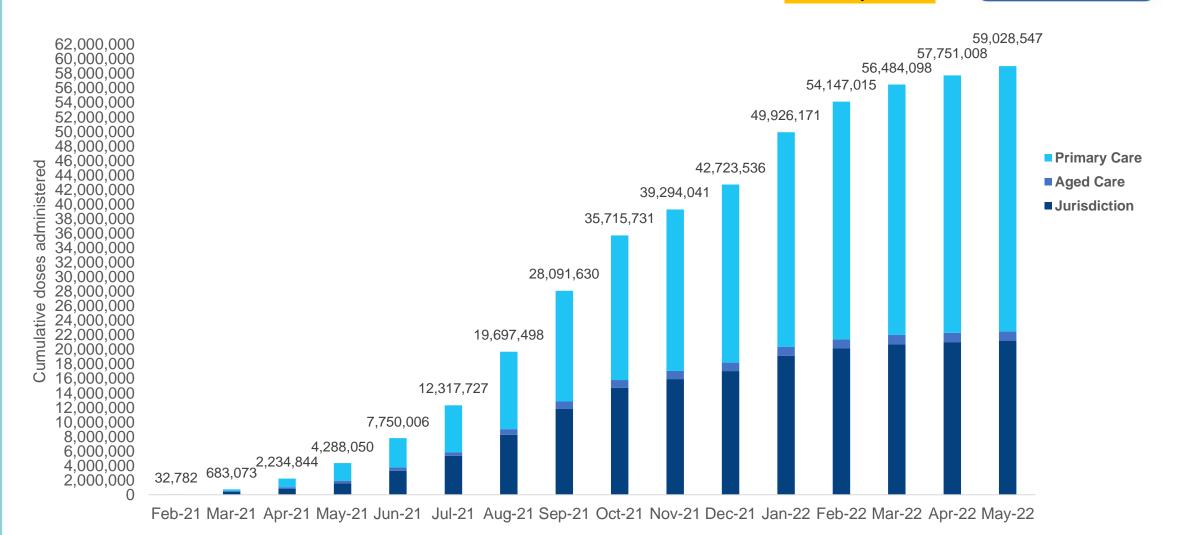
ACT 793,432 (+575 daily increase) NT 344,729 (+228 daily increase)

^{*}Sourced from the Australian Immunisation Register. Numbers are calculated as difference in daily cumulative reported numbers to allow for historical corrections.

Data as at: 26 May 2022

Australia's COVID-19
Vaccine Roadmap

Cumulative doses administered by channel

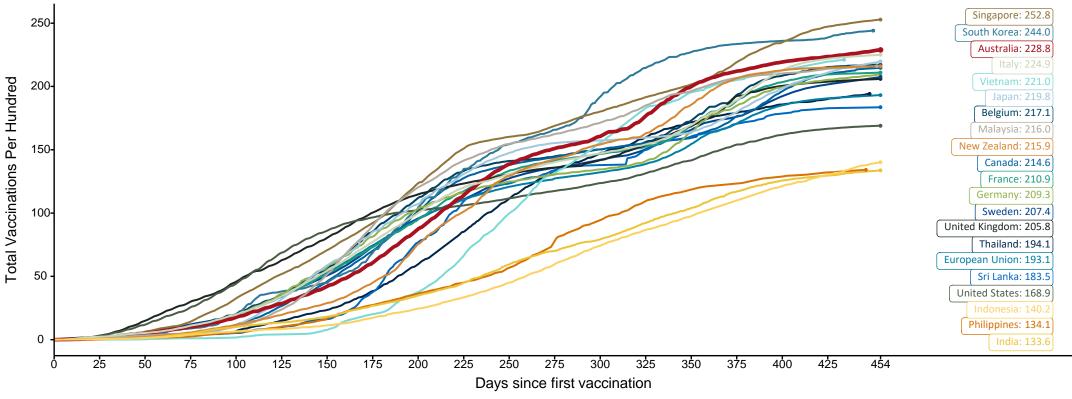


Doses at equivalent stages of rollout (Day 454)

Data as at: 22 May 2022 Updated weekly

The x-axis is truncated at the length of Australia's vaccination program. Countries with intermittent reporting have had their doses per 100 imputed to Australia's current stage of rollout. Israel excluded as it is beyond scale of the graph

Cumulative doses administered (22 May): 58,784,623



Note: From 11 January 2022, data for Australia includes all doses administered to people 5 and over. Prior to 11 January, data was for 12 and over. Source: Department of Health (Australia), Our World in Data (international)

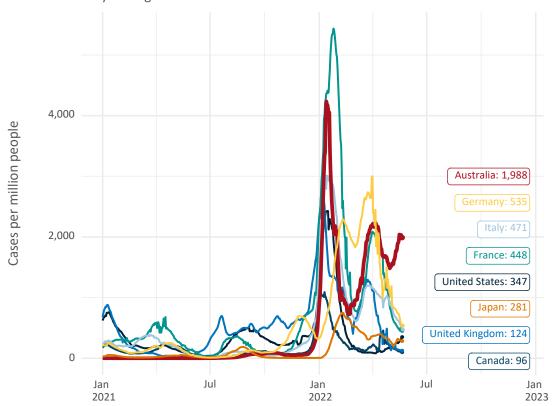
Latest data: 22 May

Australia's COVID-19 **Vaccine Roadmap**

Data as at: 22 May 2022 **Updated weekly**

International data – COVID-19

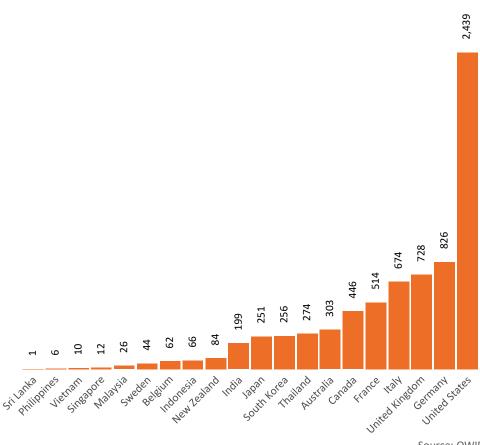
New daily cases per million since 2021, Australia and G7 countries Smoothed - 7 day average



Source: OWID Data downloaded: 23 May 2022 10:09

Latest data: 22 May 2022

COVID-19 deaths in past 7 days - Australia and select countries



Source: OWID Data downloaded: 23 May 2022 10:09 Latest data: 22 May 2022

Pandemic Response Payments

Australia's COVID-19 Vaccine Roadmap

Data as at midnight: 22 May 2022 (updated weekly)

2.38 million

People have received at least one COVID Disaster Payment (including ISP200)



8.12 million

Claims granted across three different payments

\$14.54 billion

Paid Out as at 22 May 2022



Claims Received Digitally

93%

Three payments available:

COVID Disaster Payment

assisting during a lockdown event in a Commonwealth hotspot.



Income Support Payment \$200

for income support recipients who lost at least 8 hours of work.

Pandemic Leave Disaster

for those who have to self-isolate, quarantine or care.

For more information visit:

www.servicesaustralia.gov.au



COVID Disaster Payment: 5.89 million claims received - 2.19 million individuals paid a total of \$12.59 billion.

\$200 Income Support Payment: 353,000 claims received - 183,000 individuals paid a total of \$268.92 million.

Pandemic Leave Disaster Payment: 2.40 million claims received - 1.43 million individuals paid a total of \$1.67 billion.

COVID-19 DISASTER PAYMENTS

| | People who have received at least one COVID Disaster Payment | Paid out as at 22 May 2022 | Paid in the week ending 22 May 2022 | Claiming Period | Payment Trend Cumulative Payments Weekly Payment Cumulative Cumulative |
|------------------------------------|--|-------------------------------|--|----------------------------------|---|
| New South Wales | 1,080,000 | \$7.48b | Nil | 1 Jul 2021 to 27 Nov 2021 | \$800m \$400m \$200m \$1 Aug 29 Aug 26 Sep 24 Oct 21 Nov 19 Dec 16 Jan 13 Feb 13 Mar 10 Apr 15 May |
| Victoria | 745,000 | \$4.45b | Nil | 8 Jun 2021 to 9 Dec 2021 | \$600m \$400m \$200m \$0m \$1 Aug 29 Aug 26 Sep 24 Oct 21 Nov 19 Dec 16 Jan 13 Feb 13 Mar 10 Apr 15 May |
| Australian Capital Territory | 65,000 | \$344.7m | Nil | 20 Aug 2021 to 25 Nov 2021 | \$45m \$30m \$15m \$0m 22 Aug 19 Sep 17 Oct 14 Nov 12 Dec 9 Jan 6 Feb 6 Mar 3 Apr 15 May |
| Queensland | 196,000 | \$252.6m | Nil | 7 Aug 2021 to 28 Aug 2021 | \$200m \$150m \$100m \$50m \$50m 8 Aug 5 Sep 3 Oct 31 Oct 28 Nov 26 Dec 23 Jan 20 Feb 20 Mar 17 Apr 15 May |
| South Australia | 86,000 | \$48.2m | Nil | 28 Jul 2021 to 17 Aug 2021 | \$30m \$20m \$10m \$0m \$1 Aug 29 Aug 26 Sep 24 Oct 21 Nov 19 Dec 16 Jan 13 Feb 13 Mar 10 Apr 15 May |
| Northern Territory | 7,500 | \$6.95m | Nil | 25 Aug 2021 to 27 Dec 2021 | \$2m \$1m \$0m 29 Aug 26 Sep 24 Oct 21 Nov 19 Dec 16 Jan 13 Feb 13 Mar 10 Apr 15 May |
| Tasmania | 6,900 | \$3.60m | Nil | 22 Oct 2021 to 12 Nov 2021 | \$2m \$4m \$2m \$2m \$2m \$2m \$2m \$2m \$2m \$2m \$2m \$2 |

Source: Services Australia 21