



Get involved in transforming aged care

This information sheet explains how all Australians can participate in the transformation of the Australian Government's \$18.8 billion aged care reforms.

We invite senior Australians, families and carers, aged care providers and staff, researchers, experts and stakeholders to help us design changes to aged care, which will benefit of all Australians.

What are the changes?

We are making changes to aged care that will deliver respect, care and dignity for every senior Australian.

Our goal is for all Australians to feel confident about accessing high quality and safe aged care, when and where they need it.

Improvements are part of a 5 year \$18.8 billion reform package that also address recommendations from the Royal Commission into Aged Care Quality and Safety.

We are designing an aged care system that offers:

- support at home to stay independent
- enhanced quality of life in residential aged care
- a skilled, diverse and compassionate workforce
- representative voices for senior Australians
- specialist support for people living with dementia
- accessible information and independent advocacy

- local, personalised help to understand and access aged care
- culturally safe services that support diverse experiences and backgrounds
- respite and support for carers and families
- funding for providers that puts senior Australians first.

Every voice matters

So far, thousands of people have engaged on reforms such as quality improvements, Star Ratings and support at home, and more than 18,000 people have participated in webinars.

It is important that as many people as possible contribute to the reforms, so we can design changes that reflect the rich diversity of senior Australians.

Updates are progressively published on the Aged Care Engagement Hub about what we have heard, and how people's feedback is informing aged care reforms.

What engagement opportunities are coming up?

Initiatives coming up in 2022 that need diverse, wide-ranging input include:

- the new Aged Care Act
- quality of life indicators
- consumer experience reviews (including Star Ratings)
- the new support at home program
- innovative, dementia-friendly accommodation design
- dementia education and training.

Engagement opportunities may involve surveys, webinars, pilots, online workshops, interviews, and in-person consultations.

More opportunities will be available during the year.

You can stay informed by registering for updates through the Aged Care Engagement Hub.

Aged Care Engagement Hub

We invite you to visit the Aged Care Engagement Hub.

You can register for updates and opportunities, participate in engagement activities, and find out more about changes to aged care.

You can also provide feedback over the phone, or have information posted to you.

Website www.agedcareengagement.health.gov.au

Phone **1800 200 422** (My Aged Care's freecall phone line)

For translating and interpreting services, call **131 450** and ask for My Aged Care on **1800 200 422**.

To use the National Relay Service, visit nrschat.nrscall.gov.au/nrs or call **1800 555 660**.