

s22

s22

THIS DOCUMENT HAS BEEN RELEASED UNDER  
THE FREEDOM OF INFORMATION ACT 1982  
BY THE DEPARTMENT OF HEALTH

**From:** s22

**Sent:** Thursday, 25 November 2021 8:20 AM

**To:** s22

**Cc:** s22

**Subject:** RE: Food and nutrition meeting - Action Items [SEC=OFFICIAL]

Thanks s22 . Greatly appreciated

s22

s22

Assistant Director Sector Performance and Improvement

Aged Care Quality and Safety Commission

[E s22 @agedcarequality.gov.au](mailto:s22@agedcarequality.gov.au) | W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

s22 Canberra, ACT 2601

GPO Box 9819, Sydney NSW 2001

T s22 | F s22 | Ms22



Aged Care Quality and Safety Commission acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to elders both past and present.

Important: This transmission is intended only for the use of the addressee and may contain confidential or legally privileged information. If you are not the intended recipient, you are notified that any perusal, use, dissemination, disclosure or copying of this communication is strictly prohibited. If you have received this transmission in error, please notify the author immediately by return e-mail and delete the transmission without making a copy

**From:** s22 <[s22@health.gov.au](mailto:s22@health.gov.au)>

**Sent:** Thursday, 25 November 2021 7:59 AM

**To:** s22 <[s22@agedcarequality.gov.au](mailto:s22@agedcarequality.gov.au)>; s22

<[s22@health.gov.au](mailto:s22@health.gov.au)>

**Cc:** s22 <[s22@agedcarequality.gov.au](mailto:s22@agedcarequality.gov.au)>; s22

<[s22@agedcarequality.gov.au](mailto:s22@agedcarequality.gov.au)>; s22

<[s22@agedcarequality.gov.au](mailto:s22@agedcarequality.gov.au)>; s22

<[s22@agedcarequality.gov.au](mailto:s22@agedcarequality.gov.au)>

**Subject:** RE: Food and nutrition meeting - Action Items [SEC=OFFICIAL]

Hi All

So we have had a look at this and it appears to be an appropriate set of regulatory purposes enabling the data sharing under the existing provisions of our respective Acts (as laid out in the interim MoU).

We will consider how we might make that data consumable to the Commission for those purposes, and to that end I am copying s22 to initiate a discussion about this data being made available in an appropriate environment.

Cheers

s22

Director – Transparency and Risk Profiling

Choice and Transparency Branch

Australian Government Department of Health

T: s22 | E: s22 <[s22@health.gov.au](mailto:s22@health.gov.au)>

Location: s22

GPO Box 9848, Canberra ACT 2601, Australia

*The Department of Health acknowledges the Traditional Custodians of Australia and their continued connection to land, sea and community. We pay our respects to all Elders past and present.*

**From:** s22 <[s22@agedcarequality.gov.au](mailto:s22@agedcarequality.gov.au)>

**Sent:** Tuesday, 23 November 2021 9:03 AM

**To:** s22 <[s22@health.gov.au](mailto:s22@health.gov.au)>; s22

<[s22@health.gov.au](mailto:s22@health.gov.au)>

**Cc:** s22 <[s22@agedcarequality.gov.au](mailto:s22@agedcarequality.gov.au)>; s22

<[s22@agedcarequality.gov.au](mailto:s22@agedcarequality.gov.au)>; s22

s22 @agedcarequality.gov.au>

**Subject:** Food and nutrition meeting - Action Items [SEC=OFFICIAL]

**OFFICIAL**

Good morning s22 and s22

As per the action items from our meeting on 29 October, we have set out how the Commission would use the food and nutrition data, if DoH are amendable to providing it:

- in conjunction with data reported under the Quality Indicator Program such as unplanned weight loss. Where the data between the two programs correlates ie. both QI and food/nutrition data shows a high level of unplanned weight loss and low expenditure/low quality food, the Commission may use this information to inform the scope and/or timing of Commission monitoring visits. For example, an Assessment Team may be asked to seek more information when onsite regarding Standard 4, 3(f) ie. "where meals are provided, they are varied and are of suitable quality and quantity".
- to provide staff in the complaints area of the Commission with additional information about a service or providers' management of food. This may assist complaints staff to understand what questions to ask of the provider to inform the approach and outcome of the complaint.

In addition, the Commission would like to understand those services that have not submitted their food data, despite taking up the additional subsidy for doing so. In conjunction with other data about services who have not reported under other disclosure regimes (such as QI Program or reporting of COVID vaccinations), the Commission can better understand the providers' willingness to comply with these obligations. Where there is a low willingness to comply, the Commission may have a decreased trust in the provider's likelihood of compliance with the Aged Care Quality Standards as a whole.

Thanks

s22

s22

Assistant Director Sector Performance and Improvement

Aged Care Quality and Safety Commission

E s22 @agedcarequality.gov.au | W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

s22 Canberra, ACT 2601

GPO Box 9819, Sydney NSW 2001

T s22 | F s22 | M s22



Aged Care Quality and Safety Commission acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to elders both past and present.

Important: This transmission is intended only for the use of the addressee and may contain confidential or legally privileged information. If you are not the intended recipient, you are notified that any perusal, use, dissemination, disclosure or copying of this communication is strictly prohibited. If you have received this transmission in error, please notify the

author immediately by return e-mail and delete the transmission without making a copy

**From:** s22

**Sent:** Monday, 1 November 2021 12:01 PM

**To:** s22 <[@agedcarequality.gov.au](mailto:@agedcarequality.gov.au)>; s22 <[@agedcarequality.gov.au](mailto:@agedcarequality.gov.au)>; s22 <[@health.gov.au](mailto:@health.gov.au)>

**Cc:** s22 <[@agedcarequality.gov.au](mailto:@agedcarequality.gov.au)>

**Subject:** Food and nutrition reporting and campaign - Action Items and Key points  
[SEC=OFFICIAL]

## OFFICIAL

**Meeting Date: Friday 29 October 2021**

Participants: s22

Key Points:

- s22 noted that 99% of aged care providers had submitted their data regarding food expenditure by 21 October
- DoH is following up with the few providers who did not submit their data
- DoH has engaged s22 to cleanse and analyse the quantitative data for comparisons and outliers
- DoH will examine the qualitative data in house
- DoH is yet to match the data with the Occupied Bed Data (OBD) data from Services Aust but is planning to do so. s22 mentioned OBD data was one way of understanding if the \$ amounts reported in the Food Reports were High or Low as OBD can be used as a proxy for service utilisation, and therefore produce more useful ratios vs raw expenditure data.
- DoH is also hoping to analyse the data to see if there are any correlations between it and QIP data
- DoH is anticipating that it will publish information about the food expenditure data on the internet. DoH noted that in doing so, they will need to ensure alignment with ACQSC food and dining campaign
- DoH will continue to work on the recommendations from the Maggie Beer Congress, but the highest priority is processing the Food reporting data.
- ACQSC noted its interest in obtaining the data to undertake analysis to inform areas of research relevant to the Commission's work.
- s22 noted that the resources developed for the food and nutrition campaign will be tested with focus groups in the next few months
- s22 also noted that the third party analysis of the consumer complaints about food was almost finalised
- ACQSC noted that there was no plan at this stage to extend the campaign to home care

Action Items

- DoH s22 will send details to ACQSC of the two providers who didn't sign up to reporting of food expenditure
- s22 agreed to send a copy of the draft fact sheets developed for the food and nutrition campaign across to DoH
- ACQSC to share our thoughts with DoH about how we would like to use the data to inform our research and approaches.
- DoH to advise the Commission about their level of confidence in the cleanliness of the data
  - The above two points will assist in determining whether they DoH should undertake the analysis or whether the data could be shared with ACQSC for us to analyse

s22

Assistant Director Sector Performance and Improvement

Aged Care Quality and Safety Commission

E s22 @agedcarequality.gov.au | W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

s22 Canberra, ACT 2601

GPO Box 9819, Sydney NSW 2001

T s22 | F s22 | M s22



Aged Care Quality and Safety Commission acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to elders both past and present.

Important: This transmission is intended only for the use of the addressee and may contain confidential or legally privileged information. If you are not the intended recipient, you are notified that any perusal, use, dissemination, disclosure or copying of this communication is strictly prohibited. If you have received this transmission in error, please notify the author immediately by return e-mail and delete the transmission without making a copy

"Important: This transmission is intended only for the use of the addressee and may contain confidential or legally privileged information. If you are not the intended recipient, you are notified that any use or dissemination of this communication is strictly prohibited. If you receive this transmission in error please notify the author immediately and delete all copies of this transmission."