

ATTACHMENT A

SCHEDULE OF DOCUMENTS - FOI 2995

Document No.	Date	Number of pages	Description	Decision on access ¹	Exemption/s applied
1	23 March 2020	2	Email correspondence	REI	section 22 - part section 47F - part
2	25 April 2020	1	Email correspondence	REI	section 22 - part section 47F - part
3	3 May 2020	1	Email correspondence	REI	section 22 - part section 47F - part
4	21 May 2020	2	Email correspondence	REI	section 22 - part section 47F - part
5	6 August 2020	1	Email correspondence	REI	section 22 - part section 47F - part
6	28 December 2020	2	Email correspondence	REI	section 22 - part section 47F - part

¹ REI = Release with exempt and irrelevant material removed.

From: s 47F
To: KEYS, Daniel
Cc: s 47F s 22 s 47F
Subject: Re: Department of Health Coronavirus app [SEC=OFFICIAL]
Date: Monday, 23 March 2020 4:36:37 PM
Attachments: image001.png

Hi Daniel,

Thank you for your time on the phone.

To assist your solution being reviewed promptly can you ensure when you or your team are ready to submit that you

submit your request as a **“expedited review”**.

Then please select **“Time-Sensitive Event”** on the expedite request form to ensure prioritised review since App Store review may take longer.

Please also find this update from developer relations team in regards to COVID-19 with some guidance.

<https://developer.apple.com/news/?id=03142020a>

Do you need our Developer Relations team locally to review the current solution in test flight?

Whilst the local team do not approve the App they are very helpful in giving guidance design and function before you submit for review.

We are here to help in this challenging time, please reach out if you need anything.

s 47F

Account Executive | Apple
Enterprise

s 47F

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On 23 Mar 2020, at 4:03 pm, KEYS, Daniel <Daniel.Keys@health.gov.au> wrote:

Hi s 47F

I am leading the team who is working on developing a Coronavirus mobile application to improve government communications with the community. On behalf of the Australian Government, I am seeking your support in expediting any approval processes within apple for the release of the app which is due later this week. Below are the details of the app for your reference.

App Name: Coronavirus

Team ID: 45792XH5I8

App ID: 1503846231

Please give me a call if you would like to discuss further.

I appreciate your support given the gravity of the current situation for Australia.

Daniel Keys
Chief Information Officer and Chief Security Officer

Information Technology Division | Corporate Operations Group
Australian Government Department of Health

T: (02) 6289 7884 | [s 22](#) | E: Daniel.Keys@health.gov.au

[s 22](#)

PO Box 9848, Canberra ACT 2601, Australia

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THE FREEDOM OF INFORMATION ACT 1982 (C'TH)
BY THE DEPARTMENT OF HEALTH

From: [KEYS, Daniel](#)
To: s 47F
Cc: s 22
Subject: Department of Health COVIDSafe app [SEC=OFFICIAL]
Date: Saturday, 25 April 2020 9:33:00 AM
Attachments: [image001.png](#)

Good morning s 47F

As you know, the Digital Transformation Agency is working the Department of Health to develop a contact tracing application to help fight the spread of the coronavirus. On behalf of the Australian Government, I am seeking your support in expediting any approval processes within apple for the release of the app which is due to be submitted this afternoon. Below are the details of the app for your reference:

App Name: COVIDSafe

Apple ID: 1509242894

I appreciate your continued support for government given the gravity of the current situation around the world.

Kind regards

Daniel Keys
Chief Information Officer and Chief Security Officer

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From: [KEYS, Daniel](#)
To: s 47F
Cc: s 47F [RODDAM, Mark](#)
Subject: Mental health support for healthcare workers [SEC=OFFICIAL]
Date: Sunday, 3 May 2020 1:14:00 PM
Attachments: [image001.png](#)

Hi s 47F

I'd like to thank you for the ongoing support you have provided us over recent weeks as we introduced the Coronavirus and COVIDSafe apps. The response from the community has been fantastic and we will look to further enhance the capability in the coming weeks to help in the fight against the virus and hopefully be in a position to better manage outbreaks going forward. In partnership with The Blackdog Institute and Cogniss, the Department of Health has also developed an integrated specialist mental health support app for healthcare workers during the pandemic and I request your support in ensuring the approval process is as seamless as possible. We expect the app to be submitted for approval tomorrow or Tuesday with the following details:

App Name: **The Essential Network** for healthcare professionals

Apple ID: 1510879921

Please let me know if you have any questions or issues. Once again I thank Apple on behalf of the Australian Government for your continued support.

Regards

Daniel Keys
Chief Information Officer and Chief Security Officer

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From: s 47F
To: [KEYS, Daniel](#)
Cc: s 47F
Subject: Re: Meeting this morning [SEC=OFFICIAL]
Date: Thursday, 21 May 2020 9:18:49 AM
Attachments: [image001.png](#)

Hi Daniel,

Fantastic news that yourself and Minister Hunt are meeting with our Global Healthcare Lead.

Thank-you greatly for the opportunity to provide extra feedback. s 47F will be across all Healthcare strategy so no need for any extra from myself.

Great news on the announcement this morning on the release of iOS 13.5 which enables the exposure notification API's.

I just wanted to thank-you and your team for all the hard work in creating these solutions to help the Australian community.

Please let me know on the outcomes of the meeting and if there is anything I can help with at all, please don't hesitate to reach out.

s 47F

Account Executive | Apple
Enterprise

s 47F

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On 21 May 2020, at 8:21 am, KEYS, Daniel <Daniel.Keys@health.gov.au> wrote:

Hi s 47F Hope you are both well

This morning Minister Hunt and I are meeting with s 47F from Apple and I was wondering if there were any key messages you would like me to put forward on your behalf? We plan on talking about the apps we have done, the notification framework and also Apple's Health roadmap.

Happy to squeeze in any key messages you may have if possible.

Cheers

Daniel Keys
Chief Information Officer and Chief Security Officer

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From: s 22 on behalf of [KEYS, Daniel](#)
To: s 47F
Subject: Apple | Department of Health - Catch Up
Start: Thursday, 6 August 2020 2:00:00 PM
End: Thursday, 6 August 2020 2:30:00 PM
Location: Please call Daniel on 6289 7884

s 22

Executive Assistant to Daniel Keys | Chief Information Officer & Chief Security Officer

Information Technology Division | Corporate Operations Group

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From: [KEYS, Daniel](#)
To: s 47F
Cc: s 47F s 22 [GROUBE, Joanne](#)
Subject: RE: Request for assistance in early Jan [SEC=OFFICIAL]
Date: Monday, 28 December 2020 11:10:00 AM
Attachments: [image001.png](#)

Thanks very much s 47F

I hope you remain safe and healthy and that we get the outbreak under control so that you can get back to normal.

All the best

Daniel Keys
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From: s 47F

Sent: Monday, 28 December 2020 10:22 AM

To: KEYS, Daniel

Cc: s 47F s 22 , Joanne

Subject: Re: Request for assistance in early Jan [SEC=OFFICIAL]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Thankyou Daniel,

I hope you have been well and had a nice Christmas. I'm s 47F in lockdown however hoping all is well soon. Christmas was lovely.

I have forwarded to relevant team and will advise.

s 47F

Sent from my iPhone

On 28 Dec 2020, at 8:57 am, KEYS, Daniel <Daniel.Keys@health.gov.au> wrote:

Morning s 47F I hope you had a nice Christmas break and that you got some time away with family and friends.

I was hoping I might be able to get some assistance in early Jan with the approval of the latest iteration of the COVIDSafe app if any issues are encountered.

As part of the Privacy Impact Assessment that was undertaken prior to the release of the Herald Protocol in COVIDSafe in mid December, we had an agreed set of wording for the pop-up notifications noting the requirements for Bluetooth, location services and apps running in the background under IOS 14.2.

During deployment to the app store, the Apple review team requested that the wording be changed to align with the Apple app guidelines. The DTA changed the text to allow it to be approved and in the process have changed the intent of the statements.

Below is the current wording in the app which implies that we are using the location services for more than we are.

We have already received feedback that this is misleading so are keen to rectify this and provide certainty to the community. Attached is the proposed updated words. We feel this better describes the behaviour of the app while acknowledging the use of the location and background services.

There may be no issue however I just wanted to give you a heads up in case this becomes an issue and we require assistance to get the changes approved.

Thanks for your ongoing support.

Daniel Keys

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<1.07.1 Permissions_Location_A_3.pdf>

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