

# Australian Public Service **Employee Census 2021**10 May–11 June



# Highlights Report **DoH**



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#### **RESPONSES:**

4,047 of 5,878

#### **RESPONSE RATE:**

69%



#### **EXPLORING YOUR RESULTS**



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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# **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**



#### HOW ENGAGED IS YOUR TEAM?

EMPLOYEE
ENGAGEMENT SCORES
AREN'T JUST ABOUT
HOW MUCH PEOPLE
LIKE WORKING FOR
AN AGENCY. IT IS A
MEASURE OF THE
EMOTIONAL
CONNECTION AND
COMMITMENT
EMPLOYEES HAVE TO
WORKING FOR THE
AGENCY.

	YOUR EMPLOYEE 75%	RESPONSE SCALE PO		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	SCORE				0	+2	+2	+1
	Overall, I am satisfied with my job	78	13 9	<b>78</b> %	0	+5 <b></b>	+2	+3
SAY	I am proud to work in my agency	81	16	81%	0	+5 <b>♦</b>	+5 🕜	+4
/5	I would recommend my agency as a good place to work	77	17	<b>77</b> %	0	+9 <b>0</b>	+6 🚱	+7 🐼
	I believe strongly in the purpose and objectives of my agency	90	9	90%	+2	+7 <b>0</b>	+8	+6 🟠
STAY	I feel a strong personal attachment to my agency	64	25 11	64%	-1	-1	+3	-1
ST	I feel committed to my agency's goals	86	12	86%	0	+4	+6 🏠	+4
	I suggest ideas to improve our way of doing things	88	10	88%	0	+3	0	+1
STRIVE	I am happy to go the 'extra mile' at work when required	94		94%	-1	+3	+1	+1
STR	I work beyond what is required in my job to help my agency achieve its objectives	84	14	84%	0	+1	-1	-1
	My agency really inspires me to do my best work every day	62	29 10	62%	+2	+5 <b>0</b>	+6 🏠	+5 🏠

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

• AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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### **LEADERSHIP**

IMMEDIATE SUPERVISOR RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My supervisor engages with staff on how to respond to future challenges	81 11 8	81%	+1	+2	+1	+1
My supervisor can deliver difficult advice whilst maintaining relationships	79 14 7	<b>79</b> %	0	+1	0	0
My supervisor invites a range of views, including those different to their own	82 11	82%	-	+2	0	+1
My supervisor encourages my team to regularly review and improve our work	81 13	81%	0	+1	+1	+1
My supervisor is invested in my development	73 17 9	<b>73</b> %	+1	0	-2	-1
My immediate supervisor encourages me	78 14 8	<b>78</b> %	0	+2	0	+1
My supervisor ensures that my workgroup delivers on what we are responsible for	88 8	88%	+2	+2	-1	0
My supervisor provides me with helpful feedback to improve my performance	75 16 9	<b>75</b> %	-	+1	+1	+1

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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### **LEADERSHIP**

IMMEDIATE SES MANAGER	RESPONSE SC	ALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My SES manager clearly articulates the direction and priorities for our area	73	18 9	<b>73</b> %	-1	+6�	+1	+3
My SES manager presents convincing arguments and persuades others towards an outcome	70	23 7	<b>70</b> %	-	+9♠	0	+4
My SES manager promotes cooperation within and between agencies	75	21	<b>75</b> %	0	<b>+9</b>	0	+4
My SES manager encourages innovation and creativity	73	20	<b>73</b> %	-	+90	+3	+70
My SES manager creates an environment that enables us to deliver our best	70	20 9	<b>70</b> %	-	+96	+1	+5•
My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	81	15	81%	+2	+86	+1	+4
ALL SES	RESPONSE SC	ALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
In my agency, the SES work as a team	65	27 8	<b>65</b> %	0	+12 🐼	+7 <b>©</b>	+11 🐼
In my agency, the SES clearly articulate the direction and priorities for our agency	70	21 9	70%	-1	+10 🚳	+7 <b>0</b>	+90

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

PAGE 05.



Positive Neutral Negative

**KEY** 

### **COMMUNICATION AND CHANGE**

	RESPONSE	E SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My supervisor communicates effectively	82	9 8	<b>82</b> %	0	+1	Ο	0
My SES manager communicates effectively	78	14 8	<b>78</b> %	-1	+8	+2	+4
In my agency, communication between SES and other employees is effective	63	26 11	63%	-5♥	+12 🐼	+80	+11 🐼
Internal communication within my agency is effective	65	22 12	65%	-2	+80	+6 <b>۞</b>	+8•
When changes occur, the impacts are communicated well within my workgroup	71	15 14	<b>71</b> %	+1	+5♠	+3	+4
Staff are consulted about change at work	51	33 16	<b>51</b> %	-3	+60	+7 <b>0</b>	+7 🐼
Change is managed well in my agency	47	32 21	<b>47</b> %	-5♥	+5♠	+6 <b></b>	+80

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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### **WORKPLACE CONDITIONS**

	RESPONSE SC	ALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My job gives me opportunities to utilise my skills	87	7	<b>87</b> %	0	+3	0	+1
I have a choice in deciding how I do my work	71	21 8	<b>71</b> %	+2	+10 🚱	+4	+3
Where appropriate, I am able to take part in decisions that affect my job	76	14 9	<b>76</b> %	-	+9♠	+3	+5 <b>☆</b>
I am clear what my duties and responsibilities are	78	17	<b>78</b> %	-3	0	+1	+1
I am satisfied with the recognition I receive for doing a good job	74	15 12	<b>74</b> %	+1	+8♠	+3	+4
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	77	13 10	<b>77</b> %	-2	+11 🕢	+3	+6•
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	84	10	84%	-1	+7♠	+6♠	+5 <b>☆</b>
I am satisfied with the stability and security of my job	80	11 9	80%	-1	0	-4	0
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	86	8	86%	-	+11 🚱	+9♠	+7 <b>•</b>

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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# **WORKPLACE CONDITIONS**

	RESPONSE S	CALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
I feel a strong personal attachment to the APS	59	30 1	<b>59</b> %	-1	-4	-4	-3
I understand how my role contributes to achieving an outcome for the Australian public	92		92%	0	+2	+3	+2
I believe strongly in the purpose and objectives of the APS	82	16	82%	-4	0	-2	-1

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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# **WORKPLACE CONDITIONS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
What best describes your current workload?						
Well above capacity – too much work		24%	+4	0	-1	-3
Slightly above capacity - lots of work to do		43%	-1	+2	+2	+2
At capacity - about the right amount of work to do		<b>27</b> %	-3	-2	0	+2
Slightly below capacity – available for more work		<b>5</b> %	0	0	-1	0
Well below capacity - not enough work		1%	0	Ο	0	0

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR







# **INCLUSION**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	83 12	83%	-1	+4	+3	+2
My supervisor actively supports people from diverse backgrounds	81 17	81%	-	+1	0	0
I receive the respect I deserve from my colleagues at work	83 13	83%	0	+2	+1	+1

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



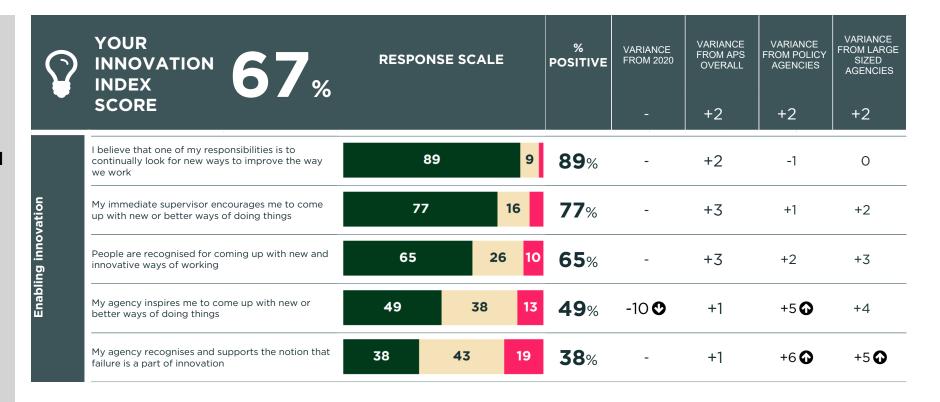
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#### **ENABLING INNOVATION**



# **ENABLING INNOVATION**

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.



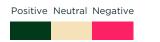
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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### **WELLBEING POLICIES AND SUPPORT**



#### **WELLBEING**

THE WELLBEING
SCORE PROVIDES A
MEASURE OF THE
PRACTICAL AND
CULTURAL
ELEMENTS THAT
ALLOW FOR A
SUSTAINABLE AND
HEALTHY WORKING
ENVIRONMENT.

+	YOUR WELLBEING INDEX SCORE  YOUR  70%	RESPONSE SC	ALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL +2	VARIANCE FROM POLICY AGENCIES +2	VARIANCE FROM LARGE SIZED AGENCIES +2
ort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	70	20 10	70%	-5 <b>♡</b>	+3	+4	+4
and support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	66	23 11	66%	-7 <b>•</b>	0	+2	+1
policies a	My agency does a good job of promoting health and wellbeing	64	24 12	64%	-8 <b>•</b>	+2	+4	+3
Wellbeing p	I think my agency cares about my health and wellbeing	62	25 13	<b>62</b> %	-4	+4	+4	+4
We	I believe my immediate supervisor cares about my health and wellbeing	86	9	86%	0	+2	0	0

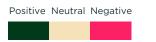
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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# **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
How often do you find your work stressful?						
Always		4%	-	-2	-1	-2
Often		26%	-	-3	-3	-4
Sometimes		51%	-	+3	+1	+3
Rarely		<b>17</b> %	-	+2	+2	+2
Never		2%	-	0	0	0
To what extent is your work emotionally demanding	?					
To a very large extent		5%	-1	-3	-2	-3
To a large extent		19%	+1	-4	-2	-3
Somewhat		40%	0	0	-1	0
To a small extent		26%	+2	+4	+2	+3
To a very small extent		9%	-2	+2	+1	+2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR







# **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
I feel burned out by my work						
Strongly agree		<b>7</b> %	-2	-2	-2	-2
Agree		23%	-2	-2	-2	-3
Neither agree nor disagree		30%	-4	-1	0	0
Disagree		<b>31</b> %	+5♠	+3	+3	+4
Strongly disagree		9%	+3	+2	+1	+2
In general, would you say that your health is:						
Excellent		14%	-	+2	+1	+2
Very good		<b>35</b> %	-	0	0	0
Good		<b>34</b> %	-	-1	-1	-1
Fair		13%	-	-1	-1	-1
Poor		<b>3</b> %	-	0	0	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR







# **PERFORMANCE**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
In the last month, please rate your workgroup's overall performance:						
Excellent		<b>31</b> %	-	+4	0	+2
Very good		<b>55</b> %	-	0	0	0
Average		13%	-	-2	0	-1
Below average		1%	-	-1	0	-1
Well below average		1%	-	0	0	0
In the last month, please rate your agency's success in meeting its goals and objectives:						
Excellent		21%	-	+60	+3	+5♠
Very good		<b>57</b> %	-	+1	-1	+1
Average		18%	-	-5♥	-2	-5♥
Below average		<b>3</b> %	-	0	+1	0
Well below average		1%	-	-1	0	-1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR







# **PERFORMANCE**

	RESPONSE SCALE	PC	% OSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	83	11	83%	-1	+2	0	+1
My workgroup has the tools and resources we need to perform well	68 17	15	68%	-1	+4	+3	+60
The people in my workgroup use time and resources efficiently	78 1	5	<b>78</b> %	0	+1	0	0
My workgroup can readily adapt to new priorities and tasks	87	9	87%	O	+1	-1	0
The people in my workgroup cooperate to get the job done	88	7	88%	+2	+1	-1	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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### **RETENTION**



EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGI SIZED AGENCIES
Which of the following statements best reflects your current position?	current thoughts about working in your					
I want to leave my position as soon as possible		10%	-	0	0	0
I want to leave my position within the next 12 months		<b>25</b> %	-	+3	-2	0
I want to stay working in my position for the next one to two years		43%	-	+60	0	+2
I want to stay working in my position for at least the next three years		22%	-	-9 <b>0</b>	+3	-3
What best describes your plans involved with leaving I am planning to retire	your current position?	4%				
		<b>-</b> 70	_	-2	+1	0
I am pursuing another position within my agency		45%	<u>-</u> -	-2 +3	+1 +5 <b>•</b>	0 +4
I am pursuing another position within my agency I am pursuing a position in another agency			-			
		45%	- - -	+3	+5♠	+4
I am pursuing a position in another agency		<b>45</b> % <b>22</b> %	- - - -	+3	+5 <b>0</b>	+4 -5 <b>♥</b>

KEY

**AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR** 

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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### **RETENTION**



**EMPLOYEES WHO** WANTED TO LEAVE WERE ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE TO LEAVE AND COULD SELECT ONE RESPONSE FROM A LIST OF ITEMS.

ONLY THE THREE **REASONS FOR** LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
What is the primary reason behind your desire to leave your current position? (3 highest responses):					
I am looking to further my skills in another area	15%	-	-	-	-
I want to try a different type of work or I'm seeking a career change	14%	-	-	-	-
I wish to pursue a promotion opportunity	<b>12</b> %	-	-	-	-

**KEY** 



AT LEAST 5 PERCENT AT LEAST 5 PERCENTAGE POINTS GREATER AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE
TYPES OF
DISCRIMINATION WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
During the last 12 months and in the course of your discrimination on the basis of your background or						
Yes		9%	-1	-2	-1	-2
No		91%	+1	+2	+1	+2
Did this discrimination occur in your current agence	y?					
Yes		89%	+1	-4	-2	-3
No		11%	-1	+4	+2	+3
Basis for the discrimination that you experienced (	3 highest responses):					
Age		<b>32</b> %	-	-	-	-
Gender		<b>30</b> %	-	-	-	-
Caring responsibilities		21%	-	-	-	-

**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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### **UNACCEPTABLE BEHAVIOUR**



**EMPLOYEES WHO** PERCEIVED HARASSMENT OR **BULLYING IN THE LAST** 12 MONTHS WERE ASKED WHAT TYPE OF HARASSMENT OR **BULLYING THEY** EXPERIENCED. **EMPLOYEES COULD** SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF HARASSMENT OR **BULLYING WITH THE** HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES. WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

**KEY** 

HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANO FROM LAR SIZED AGENCIE
uring the last 12 months, have you been subjected to orkplace?	harassment or bullying in your current					
Yes		11%	-1	-1	0	0
No		83%	+2	+2	+1	+1
Not sure		6%	-1	-1	0	0
Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming) nappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to		51% 46% 30%	-	-	-	-
nformation, undermining or sabotage)  Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)  nappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to earning and development)  id you report the harassment or bullying?		46%	-	-	-	-
Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming) nappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to earning and development)		46%	-	-3	- - 0	-2
/erbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming) nappropriate and unfair application of work policies or rules e.g. performance management, access to leave, access to earning and development)  Id you report the harassment or bullying?  reported the behaviour in accordance with my agency's		<b>46</b> % <b>30</b> %	-	- -3 -2	- - 0 -2	- -2 -2

AT LEAST 5 PERCENTAGE POINTS GREATER

THAN COMPARATOR

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

COMPARATOR

### **UNACCEPTABLE BEHAVIOUR**



**EMPLOYEES WHO** INDICATED THAT THEY HAD WITNESSED POTENTIAL CORRUPT BEHAVIOUR WERE ASKED TO DESCRIBE THE BEHAVIOUR. **EMPLOYEES COULD** SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY **BETWEEN AGENCIES** AND WITH RESULTS FOR THE APS OVERALL.

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CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
Excluding behaviour reported to you as part of your duti- witnessed another APS employee in your agency engagir may be serious enough to be viewed as corruption?						
Yes		<b>3</b> %	0	-1	0	-1
No		91%	0	+2	0	+1
Not sure		4%	0	-1	0	0
Would prefer not to answer		2%	+1	0	0	0
Cronyism-preferential treatment of friends, such as appointing them to positions without proper regard to merit  Nepotism-preferential treatment of family members, such as appointing them to positions without proper regard to merit		68% 23%	-	-	-	- -
Nepotism-preferential treatment of family members, such as appointing them to positions without proper regard to merit		23%	-	-	-	-
Acting (or failing to act) in the presence of an undisclosed conflict of interest		16%	-	-	-	-
Did you report the potentially corrupt behaviour?						
I reported the behaviour in accordance with my agency's policies and procedures		14%	-	-6 <b>©</b>	0	-3
It was reported by someone else		12%	-	-4	-1	-2
I did not report the behaviour		<b>75</b> %	-	+10 🐼	+1	+5 <b>♦</b>
KEY	AT LEAST 5 PERCENTAGE PO THAN COMPARATOR	INTS GREATER	(	AT LEAST 5	PERCENTAGE POIN OR	TS LESS THAN

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# **DEMOGRAPHICS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
How do you describe your gender?						
Man or male		<b>31</b> %	-1	-6♥	-4	-5♥
Woman or female		65%	+1	+6₩	+5 <b>♠</b>	+6 <b>₽</b>
Non-binary		0%	-	0	0	0
I use a different term		0%	-	0	Ο	0
Prefer not to say		<b>3</b> %	0	0	0	0
Do you identify as an Australian Aboriginal and/or Torres Strait Islander person	?					
Yes		<b>3</b> %	0	-1	-1	-1
No		97%	0	+1	+1	+1
Do you have an ongoing disability?						
Yes		8%	+1	-1	-1	-1
No		92%	-1	+1	+1	+1

KEY

0

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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# **DEMOGRAPHICS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
Do you have carer responsibilities?						
Yes		42%	-3	+3	+3	+2
No		<b>58</b> %	+3	-3	-3	-2
Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?						
Yes		<b>7</b> %	+2	0	-1	-1
No		93%	-2	0	+1	+1
In which country were you born?						
Australia		<b>76</b> %	-	-1	-4	-3
Other country		24%	-	+1	+4	+3
Do you speak a language other than English at home?						
No, English only		81%	-	0	-2	-2
Yes, other		19%	-	0	+2	+2

**KEY** 

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0



### TIME TO TAKE ACTION

CELEBRATE	Q INVESTIGATE FURTHER WITH OUR TEAMS	
What things do we do well?	Are there any other opportunities coming out of the results that we want to explore further?	Areas we need to focus of plans:
THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.	HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?	WHAT ARE THE KEY THINGS WE NEED THERE BETTER?

^ · · · · · · · · · · · · · · · · · · ·	OPPORTUNITIES
plans:	ed to focus on and turn into action
WHAT ARE THE KEY HERE BETTER?	THINGS WE NEED TO IMPROVE TO MAKE WORKING



#### **USE THIS PAGE TO START YOUR** LOCAL **ACTION PLANS**

**IDENTIFY AREAS TO** CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

PRIORITISE 3 AREAS TO TAKE FORWARD

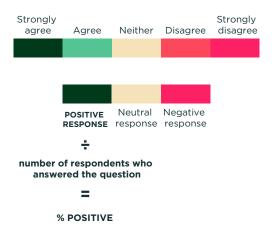
	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

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#### **GUIDE TO THIS REPORT**

#### % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



#### **ROUNDING**

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613 = 52%					

#### **ANONYMITY**

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

# COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

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