# Keep your disability workforce up to date by circulating this alert widely in your organisation

# Disability provider alert

21 September 2021

## Information on current hubs offering vaccination services

There are many vaccination clinics/hubs now operating across states and territories.

A listing of all clinics/hubs with publicly available booking information can be found at the end of this alert. The list is updated each week with new hub sites highlighted in each state and territory. [Click here to see the list and make a booking](#c).

If you have a vaccination clinic/hub that we can promote please email our inbox: [COVID19VacTFDisabilityServices1A@Health.gov.au](mailto:COVID19VacTFDisabilityServices1A@Health.gov.au) so that we can include it in this publication.

**Please distribute this information to your workforce.**

## Information about state and territory based clinics and how to book

The Department of Health’s [Vaccine Clinic Finder](https://covid-vaccine.healthdirect.gov.au/eligibility?lang=en) contains all information on where you can be vaccinated across Australia. In addition, each state and territory has their own information on where you can be vaccinated. Follow the links below if you want to read more about available clinics in your state or territory:

[Western Australia](https://www.healthywa.wa.gov.au/COVID19vaccine)  
[Victoria](https://www.coronavirus.vic.gov.au/vaccination-centres)

[Tasmania](https://www.coronavirus.tas.gov.au/vaccination-information/covid-19-vaccination/Book-your-vaccine)  
[Australian Capital Territory](https://www.covid19.act.gov.au/stay-safe-and-healthy/vaccine)   
[South Australia](https://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/conditions/infectious+diseases/covid-19/vaccine/getting+vaccinated/vaccination+hubs)  
[Northern Territory](https://coronavirus.nt.gov.au/stay-safe/booking-your-covid-19-vaccine/nt-covid-19-vaccine-clinic)  
[Queensland](https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/protect-yourself-others/covid-19-vaccine/book/vaccination-locations)  
[New South Wales](https://www.nsw.gov.au/covid-19/health-and-wellbeing/covid-19-vaccination-nsw/get-your-covid-19-vaccination-nsw)

## Disability Gateway

People with disability who need assistance booking a COVID-19 vaccine or need free, fact-checked information and advice about COVID-19 can contact the Disability Gateway on 1800 643 787.

The Disability Gateway provides a single point of contact for people with disability and is free. It can help families, carers and support workers too. We strongly encourage you to share information about the Disability Gateway on your website and through your newsletters and correspondence.

To use the Disability Gateway, go to [Disability Gateway](https://www.disabilitygateway.gov.au/) or call 1800 643 787. The Disability Gateway phone line is available Monday to Friday, 8am to 8pm AEDT.

People who need information in a language other than English can call the Translating and Interpreting Service on 131 450 and ask to be connected to the Disability Gateway.

People who are deaf or have a hearing or speech impairment can call the National Relay Service on 1800 555 677 and ask to be connected to the Disability Gateway.

## Workplace vaccinations

Making vaccines available in workplaces will add more channels where people can receive a vaccine easily.

The process has now commenced to source vaccine providers who will administer and participate in a workplace vaccination program. As part of the expansion of Australia’s COVID-19 vaccination rollout, businesses will soon be able to team up with vaccination providers to administer the jabs to staff at their workplaces. More information about this program will be provided as it becomes available.

## Social media addressing vaccine hesitancy

Comedian Tim Ferguson didn’t think twice about getting his COVID-19 vaccine ️

[Click here to see Tim’s Facebook post](https://www.facebook.com/healthgovau/videos/568723277504528/).

'I am arming myself because of my family, my friends, for audiences that I’m playing to. But also because I work with a lot of people with disabilities and some of them are far more susceptible to the severe symptoms that a condition like coronavirus can bring.'

Getting vaccinated is our best defence against COVID-19 and the best way forward.

Who will you [#ArmYourself](https://www.facebook.com/hashtag/armyourself?__eep__=6&source=feed_text&epa=HASHTAG&__xts__%5B0%5D=68.ARDcIeFC8Gf3RibqQoE9_tljzXxARYcT4A8OUOgm2EqpMWUjrpAMtSHkDp5AAGdrVOedWpK76DB_Rw26gH1Uxl-UNA5frx2z8syKkmye7YlGdlH_zTJZ-_vrtLBZ2nn-BmcdG0lXazrrtFKL6E9FS50GRBUkwvUyGsfqS51Lwb3JdbUBpvvK-AIlV_h9Hy9_dIFhV2qjnrhCCV5e2f3793EwMBO7zn1gvCdSzHRwfNO4mYo9iwzmYW-40Dp7xGpJT2VhxEXrceJEGOzZgqWJQdweh0w75udSyS4dNXX6Q4k&__tn__=%2ANK-R) 💪for?

Book your appointment here: 💻 <https://covid-vaccine.healthdirect.gov.au/?lang=en>

## First Things First

The Australian Government has launched the next phase of the COVID-19 campaign to encourage eligible Australians to be vaccinated against COVID-19.

Campaign materials can be found [here](https://www.health.gov.au/news/first-things-first). The campaign will be tailored for Indigenous and culturally and linguistically diverse audiences shortly.



## Easy Read resources

Resources continue to be added to the Australian Government Department of Health website to improve information about COVID-19 vaccination concerns.

Below are links to 2 new/updated Easy Read resources just published:

Pregnancy and Breastfeeding - <https://www.health.gov.au/resources/publications/covid-19-vaccination-pregnancy-and-breastfeeding-easy-read>

Updated Pfizer vaccine - <https://www.health.gov.au/resources/publications/covid-19-vaccination-the-pfizer-vaccine-easy-read>.

## Webinar for people with intellectual disability held 1 September 2021

Below is the link to the recording of the webinar the Department of Health hosted on 1 September - ‘Information for people with intellectual disability’.

<https://www.health.gov.au/resources/videos/getting-your-covid-19-vaccine-information-for-people-with-intellectual-disability>.

## Clinics and hubs by state and territory

Table 1 Hub information by state and territory

**New South Wales**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Provider** | **Address** | **Suburb** | **Opening  date** | **Days /  Open hours** | **Booking Information / QR code** |
| Lifestyle Solutions | L2, 11-15 Deane St | Burwood | 9 Aug | 9 am - 4.30pm  Mon - Fri | Please call the HCA Provider Support Team on **1300 542 444** |
| Lifestyle Solutions | 37 Fern St | Newcastle | 9 Aug | 9 am - 4:30pm Mon-Fri | Please call the HCA Provider Support Team on **1300 542 444** |
| DSP | Woodville Alliance 44 Mandarin St | East Fairfield | 23 Aug | 9 am - 4.30pm  Mon-Fri | The picture is a QR code to access booking information |
| HCA | 260 Liverpool St | Ashfield | 30 Aug | 9 am - 7 pm  Mon - Fri  Weekends 9am - 4pm | Picture is of the QR code to make an internet booking |
| HCA | Suite 203, 2/414 Gardeners Rd | Roseberry | 30 Aug | 9 am - 4 pm  Mon - Fri | Picture is of the QR code to make an internet booking |
| HCA | 9-13 Redmyre Road | Strathfield | 30 Aug | 9 am - 4 pm  Mon - Fri | Picture is of the QR code to make an internet booking |
| Royal Rehab | 235 Morrison Rd | Ryde (Putney) | 4 Sept | 9am - 4.30pm Mon - Wed | Picture is of the QR code to make an internet booking |
| CMS | Warehouse 5B, 400 Moorebank Ave | Moorebank | 2 Sept | Mon - Fri  10 - 5pm  Capacity will be scaled with demand | [Book online](https://portal.companymedicalservices.com.au/onsiteregistration/pfizerhubqube)  Use code ‘hub123’ |
| CMS | 219 North Rocks Rd | North Rocks | 2 Sept | Mon - Fri  10 - 5pm  Capacity will be scaled with demand | [Book online](https://portal.companymedicalservices.com.au/onsiteregistration/pfizerhubqube)  Use code ‘hub123’ |
| HCA led | Engadine Community Centre 1034-1036 Old Princes Highway | Engadine | 28 Aug -  24 Sept | Mon - Sun | cid:image002.png@01D7AADB.934F5A90 [https://22214.covidhub.com.au](https://eu-central-1.protection.sophos.com/?d=covidhub.com.au&u=aHR0cHM6Ly8yMjIxNC5jb3ZpZGh1Yi5jb20uYXU=&i=NWNiN2ZlZTg4MWQzYmMxNDQ2YTllNDIx&t=L05lMi9qekJwOHB0VkVvNmVIZmZXWDN6em1QQkh2dWRMc2N2OEVQbFgzWT0=&h=11bb7558b3d041dbb99462941a5c59fc) HCA Provider Support Team  1300 542 444 |
|  |  |  | Extra dates since last alert:  27 Sep - 29 Oct | Mon - Fri |  |
| Aspen led | Wallsend Library 30 Bunn St | Wallsend | 23 Aug | 9am - 4pm Mon - Fri | Bookings can be made by registering interest with Aspen Medical by emailing [nswbookings@aspenmedical.com](mailto:nswbookings@aspenmedical.com) |
| **Newly added - NSW** | | | | | |
| Aspen led | Westfield Tuggerah Shop 2017 (Lvl 2)  50 Wyong Road | Tuggerah | 6 Sept | 9am - 3pm Mon - Wed | Email Aspen Medical [nswbookings@aspenmedical.com](mailto:nswbookings@aspenmedical.com) |
| DSP | Coastlink 76 Woy Woy Rd | Woy Woy | 2 Sept | 9am - 4pm Thur - Fri | Contact Coastlink - 04321 1022 |
| DSP | The Northcott Society 31 Kenny St | Wollongong | 22 - 24 Sept | 8.30am - 3.35pm Wed - Fri | Email [covid19@northcott.com.au](mailto:covid19@northcott.com.au) for bookings  or [book online](https://events.humanitix.com/organisers/60fa804610012a16d07b6853) |
|  |  |  | 13 - 15 Oct | 8.30am - 3.35pm Wed - Fri |  |
| DSP | The Northcott Society | Coffs Harbour | 23 Sept -  14 Oct | 8.30am - 3.35pm  Thur 23 Sept Fri 24 Sept Thur 14 Oct Fri 14 Oct | Email [covid19@northcott.com.au](mailto:covid19@northcott.com.au) for bookings  or [book online](https://events.humanitix.com/organisers/60fa804610012a16d07b6853) |
| DSP | The Northcott Society | Ballina | 21 Sept -  13 Oct | 8.30am - 3.35pm on:  Tues 21 Sept Wed 22 Sept Tues 12 Oct Wed 13 Oct | Email [covid19@northcott.com.au](mailto:covid19@northcott.com.au) for bookings  or [book online](https://events.humanitix.com/organisers/60fa804610012a16d07b6853) |
| DSP | The Northcott Society | Taree | 21 Sept – 13 Oct | 8.30am - 3.35pm  Tues 21 Sept Wed 22 Sept Tues 12 Oct Wed 13 Oct | Email [covid19@northcott.com.au](mailto:covid19@northcott.com.au) for bookings  or [book online](https://events.humanitix.com/organisers/60fa804610012a16d07b6853) |
| DSP | The Northcott Society 1 Fennel St | Parramatta | 21 - 24 Sept | 12pm - 7.30pm  Tues - Fri | Email [covid19@northcott.com.au](mailto:covid19@northcott.com.au) for bookings  or [book online](https://events.humanitix.com/organisers/60fa804610012a16d07b6853) |
|  |  |  | 27 - 30 Sept | 8.30am to 3.35pm Mon - Thur |  |
|  |  |  | 1 - 22 Oct | 8.30am to 3.35pm  Fri 1 Oct  *Thur 14 and Fri 15 Oct*  (second dose clinics)  Mon 18 Oct -Fri 22 Oct |  |
| DSP | Lifestyle Solutions 37 Fern St | Islington | 20 - 24 Sept | 9am - 4.30pm Mon - Fri | Public (DSP & RACF)  The picture is a QR code to access booking information  HCA Provider Support Team  1300 542 444 |

**Tasmania**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Provider** | **Address** | **Suburb** | **Opening  date** | **Days/Open hours** | **Booking Information / QR code** |
| State Health | 330-336 Invermay Rd | Mowbray | 12 July | Open | To book an appointment people should call the Public Health Hotline on 1800 671 738 and let the operator know they want to book into an ‘Additional Support Clinic’ or ‘Quiet Day clinic’. |
| State Health | 15 Derwent St | Blundstone Arena, Bellerive | 12 July | Open | To book an appointment people should call the Public Health Hotline on 1800 671 738 and let the operator know they want to book into an ‘Additional Support Clinic’ or ‘Quiet Day clinic’. |
| Aspen led | Burnie Arts Centre 77-79 Wilmot St | Burnie | 6 Sept | 9am - 5pm Mon - Wed | Book appointments through the Tasmanian Government website (open this page and select ‘Book your vaccination appointment’  <https://www.coronavirus.tas.gov.au/vaccination-information/covid-19-vaccination/Book-your-vaccine/community-clinics> |

**Queensland**

| **Provider** | **Address** | **Suburb** | **Opening date** | **Days/Open hours** | **Booking Information / QR code** |
| --- | --- | --- | --- | --- | --- |
| Endeavour Foundation | 38 Railway Pde | Geebung | 16 June | 9am - 4.30pm  (Tue, Wed, Thurs, Fri) | Public (DSP Providers Only)  The picture is a QR code to access booking information  HCA Provider Support Team  1300 542 444 |
| Endeavour Foundation | 100 Herries St | Toowoomba | 2 July | 9am - 4.30pm (Wed, Thu, Fri) | Public (DSP Providers Only)  The picture is a QR code to access booking information  HCA Provider Support Team  1300 542 444 |
| Aspen | Westfield Chermside  90 Kittyhawk Dr Suite C9, Floor 1 | Chermside | 2 Aug | 8.30am - 4pm (Mon - Wed)  11am - 7pm (Thurs)  7am - 3pm (Fri) | Appointments are required. For assistance, call 0439217836 or email [qldmetrovax@aspenmedical.com](mailto:qldmetrovax@aspenmedical.com)  [Aspen Medical - 1A and 1B Vaccination Clinic at Westfield Chermside](https://www.westfield.com.au/chermside/store/16rmnNMagxN24ezMiglDgP/aspen-medical-vaccination-clinic) |
| United Disability Care | Level 5/35 Robina Town Centre Drive | Robina | 20 - 24 Sept | 9am - 4.30pm  Mon - Fri | The picture is a QR code to access booking information |
| ISOS | 10 West Terrace | Caloundra | 7-Sept | 10am - 5.45pm Mon - Fri | <https://www.hotdoc.com.au/medical-centres/caloundra-QLD-4551/intl-sos-caloundra-hub-1/doctors> |
| ISOS | 110 Tooley St | Maryborough | 14-Sept | 10am - 5.45pm Mon - Fri | <https://www.hotdoc.com.au/medical-centres/maryborough-QLD-4650/intl-sos-maryborough-hub-1/doctors> |
| ISOS | 263 Agnes St | Rockhampton | 14-Sept | 10am - 5.45pm Mon - Fri | <https://www.hotdoc.com.au/medical-centres/rockhampton-QLD-4700/intl-sos-rockhampton-hub-1/doctors> |
| ISOS | 37 Baden Powell St | Maroochydore | Dose 1  3-Sep  Dose 2 24-Sep | 10am - 5.45pm Mon - Fri | <https://www.hotdoc.com.au/medical-centres/maroochydore-QLD-4558/intl-sos-maroochydore-hub-1/doctors> |
| ISOS | 55 Wearing Road | Bundaberg | Dose 1 31-Aug  and  Dose 2  21-Sep  Dose 1 3-Sep and  Dose 2 24-Sep | 10am - 5.45pm Mon - Fri | <https://www.hotdoc.com.au/medical-centres/bundaberg-QLD-4670/intl-sos-bundaberg-hub-1/doctors> |
| ISOS | 30 Barter St | Gympie | Dose 1 31-Aug  and Dose 2 21-Sep  Dose 1 3 Sept and  Dose 2 24-Sept | 10am - 5.45pm Mon - Fri | <https://www.hotdoc.com.au/medical-centres/gympie-QLD-4570/intl-sos-gympie-hub-1/doctors> |
| **Newly added - Queensland** | | | | | |
| DSP | Choice Passion Life  21 Degen Rd | Capalaba | 25 Sept - 25 Sept | 9am - 4.30pm Sat | The picture is a QR code to access booking information |
| DSP | St John’s Community Care 450-462 Kamerunga Rd | Redlynch | 20 Sept -16 Oct | 9am - 4.30pm  Mon - Fri | The picture is a QR code to access booking information |

**Victoria**

| **Provider** | **Address** | **Suburb** | **Opening date** | **Days / Open hours** | **Booking Information / QR code** |
| --- | --- | --- | --- | --- | --- |
| Aspen | 258 Settlement Road | Thomastown | 19-May | Mon - Fri 8.30am - 3.30pm | <https://www.nds.org.au/news/accessing-covid-19-supports-and-the-thomastown-vaccination-hub> |
| HCA | 324 St Kilda Rd | Southbank | 20 - 24 Sept | 9am - 4pm  Mon - Fri | QR Code to book vaccination |
| HCA | L.3, 990 Whitehorse Road | Box Hill | 23-Aug | 9am - 4pm Mon – Fri | QR Code to book vaccination |
| CMS led | 384-386 Canterbury Road | Surrey Hills | 13 Sept | 10am - 5pm Mon – Fri | URL: <https://portal.companymedicalservices.com.au/onsiteregistration/priority-populations-pfizer-vaccination-hub?location=680>  Referral code: hub123 |
| **Newly added - Victoria** | | | | | |
| DSP | Prostate Australia Lvl 8, 14-20 Blackwood St | North Melbourne | 2 Jul | 10am - 3pm Wednesdays | Vaccinations by appointment, to book please contact:  Kyran Byrne Aspen Medical kbyrne@aspenmedical.com  Ph: 0437 386 838 / 0448 373 684 |

**South Australia**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Provider** | **Address** | **Suburb** | **Opening date** | **Days / Open hours** | **Booking Information / QR code** |
| HCA | West Lakes Tennis Club  21 Edwin St | West Lakes Shore | 30 Aug -  7 Oct | 9 am - 4 pm (Mon, Tue, Thu, Fri) | Picture is of the QR code to make an internet booking |
| Minda | 12-16 King George Avenue | North Brighton | 16 Aug | 8.30am - 4pm Mon - Fri | [HealthEngine - Booking Form - Aspen Medical Disability Vaccination Clinic North Brighton (Minda)](https://healthengine.com.au/v2/appointment/book_widget/85385/COVID-19%20Vaccinations?covaxEligibilityChecked=true#about-practice) |
| Aspen | 17 Main North Road | Medindie | 7 June | 8.30 - 4.30pm Mon - Fri | 0437 325 123 |

**Social post**

This social media post is for you to distribute through your channels. Accompanying images can be accessed on the provider alert edition page [at this link](https://www.health.gov.au/resources/collections/covid-19-vaccination-disability-provider-alert).

### Post

#### Facebook

Caption:

Did you know we have Easy Read 📖 resources for COVID-19 vaccine information available for people with disability?

Learn more about the COVID-19 virus 🦠, how it spreads, what you can do to stay safe, and how to get vaccinated at <https://www.health.gov.au/resources/collections/coronavirus-covid-19-easy-read-resources>.

Link: <https://www.health.gov.au/resources/collections/coronavirus-covid-19-easy-read-resources>.

#### Twitter

Caption:

Did you know we have Easy Read 📖 resources for #COVID19Vaccine information available for people with disability?

Learn more about the #COVID19virus 🦠, how it spreads, what you can do to stay safe, and how to get vaccinated at <https://www.health.gov.au/resources/collections/coronavirus-covid-19-easy-read-resources>.

#EasyReads #COVIDvaccine

Link: <https://www.health.gov.au/resources/collections/coronavirus-covid-19-easy-read-resources>.

#### Instagram

Caption:

Did you know we have Easy Read 📖 resources for #COVID19vaccine information available for people with disability?

Learn more about the #COVID19 virus 🦠, how it spreads, what you can do to stay safe, and how to get vaccinated by clicking the link in our bio and selecting ‘Easy Reads’.

#EasyReads #COVID #COVIDvaccine #PWD

## Resources to support people getting vaccinated

The Department of Health encourages disability providers to have vaccination resources available in [Easy Read](https://www.health.gov.au/resources/collections/covid-19-vaccination-easy-read-resources) format and in [other languages](https://www.health.gov.au/initiatives-and-programs/covid-19-vaccines/covid-19-vaccine-information-in-your-language) for people getting vaccinated. These resources cover all aspects of the vaccination process including preparing for COVID-19 vaccination and the period after the COVID-19 vaccination. You can download and print these from the Department of Health website.

For more information call the National coronavirus and   
COVID-19 vaccination helpline on 1800 020 080.