![Australian Government Department of Health]

Commonwealth Home Support Programme (CHSP) Culturally and Linguistically Diverse (CALD) Respite Services 2020-2022 Grant Opportunity (GO4552) and CHSP Growth Funding 2020-21 and 2021-22 Grant Opportunity (GO3632)

Feedback Summary

Overview

Growth funding enables the CHSP to respond to the evolving needs of clients in line with the growth in Australia's population. Growth funding is allocated on the basis of funding priorities as determined by the Australian Government.

CHSP CALD Respite Services 2020-2022 Grant Opportunity (GO4552)

The CHSP CALD Respite Services 2020-2022 Grant Opportunity (GO4552) provided funding of up to $20 million to support CHSP providers to deliver centre based respite services for multicultural communities by providing tailored activities for CALD clients and respite for their carers.

The application period for GO4552 opened on 8 December 2020 and closed on 22 December 2020. We received 140 applications, many applied for multiple Aged Care Planning Regions (ACPRs).

GO4552 targeted 44 ACPRs, covering all states in Australia.

The ACPRs identified as a priority to be funded through GO4552:

Aged Care Planning Regions
ACT

- ACT

NSW

- Central Coast
- Far North Coast
- Mid North Coast
- Nepean
- New England

- Northern Sydney
- Orana Far West
- Riverina-Murray
- South East Sydney
- South West Sydney
- Southern Highlands
- Western Sydney

Northern Territory

- Darwin

Queensland

- Brisbane North
- Brisbane South
- Cabool
- Darling Downs
- Far North
- Fitzroy
- Logan River Valley
- Mackay
- Northern
- South Coast
- Sunshine Coast
- West Moreton
- Wide Bay

South Australia

- Metropolitan East
- Metropolitan South
- South East
- Yorke, Lower North and Barossa

Tasmania

- North Western
- Northern (Tas)

Western Australia

- Metropolitan East
- Metropolitan North
- Metropolitan South West

Victoria

- Barwon South Western
- Eastern Metro
- Gippsland
- Grampians
- Hume
- Loddon Mallee
- Northern East
- Metropolitan North
- Metropolitan South West

CHSP Growth Funding 2020-21 and 2021-22 Grant Opportunity (GO3632)

The CHSP Growth Funding 2020-21 and 2021-22 Grant Opportunity (GO3632) provided funding of up to $32.2 million in 2020-21 and up to $60 million in 2021-22 to allow high performing organisations in the aged and/or disability sector to receive new or additional funding under the CHSP.

The application period for GO3632 opened on 11 January 2021 and closed on 5 February 2021. We received 477 applications, most applied for multiple service types and ACPRs.

GO3632 targeted two CHSP Sub-Programs and 15 CHSP service types across 67 ACPRs across Australia.

The ACPRs identified as a priority to be funded through GO3632:

Aged Care Planning Regions

ACT

- ACT

NSW

- Central Coast
- Central West
- Hunter
- Illawarra
- Inner West
- Mid North Coast
- Nepean
- New England
- Northern Sydney
- Orana Far West
- Riverina-Murray
- South East Sydney
- South West Sydney
- Southern Highlands
- Western Sydney

Northern Territory

- Alice Springs
- Barkly
- Darwin
- East Arnhem
- Katherine

Queensland

- Brisbane South
- Cabool
- Darling Downs
- Far North
- Fitzroy
- Logan River Valley
- Mackay
- North West
- Northern
- South Coast

- South West
- Sunshine Coast
- Wide Bay

South Australia

- Eyre Peninsula
- Flinders & Far North
- Metropolitan East
- Metropolitan North
- Metropolitan South
- Mid North
- Riverland
- South East
- Yorke, Lower North and Barossa

Tasmania

- North Western
- Northern (Tas)
- Southern

Victoria

- Barwon South Western
- Eastern Metro
- Gippsland
- Grampians
- Hume
- Loddon-Mallee
- Northern Metro
- Southern Metro
- Western Metro

Western Australia

- Goldfields
- Kimberley
- Metropolitan East
- Metropolitan North
- Metropolitan South East
- Metropolitan South West
- Mid West
- Pilbara
- South West
- Wheatbelt

The CHSP Service Types identified as a priority to be funded through the CHSP Growth Funding 2020-22 Grant Opportunity (GO3632):

CHSP Sub-Program and Service Types

Community and Home Support (12 Service Types)

- Meals
- Transport
- Domestic Assistance
- Personal Care

- Home Maintenance
- Nursing
- Allied Health and Therapy Services
- Social Support Individual
- Social Support Group
- Specialised Support Services
- Other Food Services
- Home Modifications

Care Relationships and Carer Support (3 Service Types)

- Flexible Respite
- Cottage Respite
- Centre-based Respite

Application Results

The Department has provided written advice to all applicants regarding the outcome of these grant opportunities.

Feedback for Unsuccessful Applicants

The Department received a large number of applications for funding from organisations across Australia. Overall, the standard of applications was high, making the selection process very competitive. Applications received under both grant opportunities were considered on individual merit and comparatively against other applications, based on:

- if the application was lodged on time;
- if the application was contained all the information required;
- how well the application addressed the criteria; and
- how it compared to other applications.

All applications were assessed in accordance with the grant opportunity guidelines and Departmental policies. The following feedback covers both CHSP grant opportunities and is provided to assist all applicants to strengthen future applications.

General Feedback:

- Applicants were required to align their application selection criteria response to the published priorities being targeted in each funding round. Applicants that did not address the priorities in their responses to the selection criteria were not considered during the selection process.
- Applications that include word limits will have the limits applied during the assessment process. Only text within the word limit was considered during the assessment process.
- Applications that were below the minimum grant amount or exceeded the amount of available funding were not able to be accommodated.
- Applications that were not completed in full or had been completed incorrectly were not considered during the selection process.

Criterion 1: Service delivery capability

Successful applicants:

- clearly demonstrated how the organisation would implement new services or expand services using an appropriately skilled workforce; including language capabilities where applicable;
- detailed service delivery models that reflected community engagement;
- detailed an understanding of individual needs; and
- were in line with the service delivery principles detailed in section 1.2.8 of the CHSP Program Manual.

Unsuccessful applicants could have strengthened their responses by:

- detailing how the organisation's demonstrated capacity would facilitate successful delivery of the proposed activity;
- providing sufficient detail on how the organisation will expand current services;
- providing information about the staff structures, relevant qualifications, and support mechanisms in place to train, support and develop staff;
- explaining how the organisation's experience would assist in delivering CHSP services;
- detailing a viable and sustainable service delivery model; and
- explaining how the proposed model will be implemented within the required timeframe.

Criterion 2: Stakeholder Engagement

Successful applicants:

- clearly demonstrated how the organisation would develop or expand existing networks;
- detailed how the organisation would utilise those networks to ensure efficient and high quality service delivery to clients; and
- clearly explained how the organisation would develop and promote collaborative partnerships within the CHSP and across the broader aged care service system; including the Regional Assessment Service (RAS), community groups and local health networks.

Unsuccessful applicants could have strengthened their responses by:

- detailing how the proposed services would work in conjunction with other local services;
- detailing how the organisation would build strong partnerships and collaborative working relationships between the client, their carers and family, support workers, RAS and other stakeholders; and
- detailing how the organisation would promote local collaborative partnerships and alliances to facilitate clients' access to responsive service provision.

Criterion 3: Efficient and Effective Use of Grant Funds

Successful applicants

- provided competitive, sustainable unit prices; and
- provided clear detail on how the activities, at the proposed price, would deliver high quality outcomes for the consumer.

Unsuccessful applicants could have strengthened their responses by:

- describing what the costs will cover, e.g. transport, number of staff, number of hours/weeks respite would be provided;

- explaining how the proposed activities would achieve high quality cost-effective outcomes for the client, their carers and family, including justification for a proposed unit price that is either higher or lower than the unit price range provided;
- identifying potential cost savings; and
- offering more competitive unit prices compared to other applicants.