

# Aged care diversity action plans

## Resources order form

Hard copies of the materials on this order form are available at no cost from National Mail and Marketing. Orders are available to aged care providers, community organisations, and individuals. This form contains 3 sections: diversity action plans for consumers, diversity action plans for providers; and caring for forgotten Australians, Former Child Migrants and Stolen Generations.

To place an order you can:

1. Download this form, fill it in and email to <mailto:health@nationalmailing.com.au>
2. Mail it:

National Mail and Marketing

PO BOX 7077

Canberra ACT 2610

1. Phone National Mail and Marketing directly and place your order using the Item reference numbers listed next to each item.

Phone: (02) 6269 1025

Fax: (02) 6260 2770

Name (first name and last name): Click or tap here to enter text.

Organisation (if applicable): Click or tap here to enter text.

Delivery address (include suburb, state, postcode): Click or tap here to enter text.

Attention to: Click or tap here to enter text.

Contact phone: Click or tap here to enter text.

For questions about the resources, or package please contact <mailto:ageing.and.diversity@health.gov.au>

## Part 1: Diversity Action plans for consumers

Available for download/viewing: <https://www.health.gov.au/resources/collections/aged-care-diversity-framework-action-plans>

### Diversity Action Plans for Consumers

These action plans support the Aged Care Diversity Framework. They help older people with diverse backgrounds, needs and experiences to express their needs when speaking with aged care providers. They aim to address barriers faced by older:

* Aboriginal and Torres Strait Islander peoples
* people from Culturally and Linguistically diverse backgrounds (CALD) (available in 27 languages)
* lesbian, gay, bisexual, trans and gender diverse, and intersex (LGBTI) people.

### Actions to support Older Aboriginal and Torres Strait Islander people: a guide for consumers

|  | Language | Code | Order Qty |
| --- | --- | --- | --- |
| 1 | English | U80028 |  |

### Actions to support LGBTI Elders: a guide for consumers

|  | Language | Code | Order Qty |
| --- | --- | --- | --- |
| 1 | English | U80033 |  |

### Actions to support older culturally and linguistically diverse people: a guide for consumers (available in 27 languages)

|  | Language | Code | Order Qty |
| --- | --- | --- | --- |
| 1 | English | U80030 |  |
| 2 | Arabic | U80002 |  |
| 3 | Chinese Simp. | U80003 |  |
| 4 | Chinese Trad. | U80018 |  |
| 5 | Croatian | U80004 |  |
| 6 | Dari | U80004 |  |
| 7 | Dinka | U80006 |  |
| 8 | Dutch | U80007 |  |
| 9 | Farsi/Persian | U80008 |  |
| 10 | German | U80009 |  |
| 11 | Greek | U80010 |  |
| 12 | Hindi | U80011 |  |
| 13 | Hungarian | U80012 |  |
| 14 | Italian | U80013 |  |
| 15 | Karen | U80014 |  |
| 16 | Korean | U80015 |  |
| 17 | Macedonian | U80016 |  |
| 18 | Maltese | U80017 |  |
| 19 | Mon | U80019 |  |
| 20 | Pashto | U80020 |  |
| 21 | Polish | U80021 |  |
| 22 | Rohingya | U80022 |  |
| 23 | Russian | U80023 |  |
| 24 | Serbian | U80024 |  |
| 25 | Spanish | U80025 |  |
| 26 | Tamil | U80026 |  |
| 27 | Vietnamese | U80027 |  |

## Part 2: Diversity action plans for aged care providers

Available for download/viewing: <https://www.health.gov.au/resources/collections/aged-care-diversity-framework-action-plans>

These action plans support the Aged Care Diversity Framework. They set out how aged care providers can provide culturally safe and appropriate care to all older people. There are 4 aged care provider action plans:

* Shared actions to support all diverse older people
* actions to support Aboriginal and Torres Strait Islander people
* actions to support people from Culturally and Linguistically diverse backgrounds (CALD)
* actions to support lesbian, gay, bisexual, trans and gender diverse, and intersex (LGBTI) elders.

### Shared actions to support all diverse older people: a guide for aged care providers

|  | Language | Code | Order Qty |
| --- | --- | --- | --- |
| 1 | English | U80032 |  |

### Actions to support Older Aboriginal and Torres Strait Islander people: a guide for aged care providers

|  | Language | Code | Order Qty |
| --- | --- | --- | --- |
| 1 | English | U80029 |  |

### Actions to support LGBTI Elders: a guide for aged care providers

|  | Language | Code | Order Qty |
| --- | --- | --- | --- |
| 1 | English | U80034 |  |

### Actions to support older culturally and linguistically diverse people: a guide for aged care providers

|  | Language | Code | Order Qty |
| --- | --- | --- | --- |
| 1 | English | U80031 |  |

## Part 3: Caring for Forgotten Australians, former Child Migrants and Stolen Generations

Available for download/viewing with supporting video: health.gov.au/resources/collections/caring-for-forgotten-australians-former-child-migrants-and-stolen-generations-information-package

This information package is a resource for service providers in the aged care sector, particularly those in residential care. The resources show how early life experiences can affect older people receiving care and help care providers respond to their needs.

### Caring for Forgotten Australians, former child migrants and Stolen generations booklet

|  | Language | Code | Order Qty |
| --- | --- | --- | --- |
| 1 | English | U80001 |  |