

Interim Report to the Minister for Regional Health, Regional Communications and Local Government

Improvement of Access, Quality and Distribution of Allied Health Services in Regional, Rural and Remote Australia

March 2020



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Disclaimer

The National Rural Health Commissioner is an independent statutory officer. The views expressed in this document do not represent an official position of the Commonwealth Department of Health or the Australian Government. Publication of this document by the Commissioner does not necessarily reflect the views of the Department of Health or indicate a commitment to a particular course of action.

Acknowledgement of Country

The National Rural Health Commissioner (the Commissioner) acknowledges the Traditional Owners and Custodians of Country throughout Australia. The Commissioner recognises the strength and resilience of Aboriginal and Torres Strait Islander peoples and acknowledges and respects their continuing connections and relationships to country, rivers, land and sea. The Commissioner acknowledges and respects the Traditional Custodians upon whose ancestral lands our health services are located and the ongoing contribution Aboriginal and Torres Strait Islander peoples make across the health system and wider community. He also pays his respects to Elders past, present and emerging and extends that respect to all Traditional Custodians of this land.

In developing the Interim Report the Commissioner has been guided by learnings from Aboriginal and Torres Strait Islander peoples' concepts of health and wellbeing, in the importance of community control and connection to country, and with respect and consideration for the wisdom of Elders and local decision-making.

Terminology

In this Report, the Modified Monash Model (MMM) is used to differentiate areas of Australia in terms of their remoteness and population. The Commissioner acknowledges that there are important considerations beyond distance and size that distinguish one area of Australia from another and that these can be accommodated in planning and implementation. However, for simplicity, this document will occasionally use collective terms to describe certain areas of Australia and those terms should be taken broadly to have the following meanings:

- 'Regional' means MMM 2 and 3 areas
- 'Rural' means MMM 4 and 5 areas
- 'Remote' means MMM 6 and 7 areas

The terms 'Aboriginal and Torres Strait Islander' and 'Indigenous' are used interchangeably throughout this document with respect.

The term 'health service provider' is used in this report to include collective individual service providers as well as health service organisations from the public, private and not for profit sectors.

Allied Health Professionals - are qualified to apply their skills to retain, restore or gain optimal physical, sensory, psychological, cognitive, social and cultural function of clients, groups and populations. Allied Health Professionals hold nationally accredited tertiary qualifications (of at least Australian Qualifications Framework Level 7 or equivalent), enabling eligibility for membership of their national self-regulating professional association or registration with their national board. The identity of allied health has emerged from these allied health professions' client focused, inter-professional and collaborative approach that aligns them to their clients, the community, each other and their health professional colleagues.¹

Note: It is generally accepted that nursing, dentistry, midwifery, emergency and medical specialities are excluded from the definition and have been for the purposes of this Report.

Based on advice from the National Aboriginal and Torres Strait Islander Health Worker Association (NATSIWA), Aboriginal and/or Torres Strait Islander Health Workers and Health Practitioners have not been included in the definition of allied health professionals for this Report. Aboriginal and Torres Strait Islander Health Workers and Health Practitioners have a unique training pathway and role definition.

¹ Australian Allied Health Leadership Forum (2019) What is Allied Health? [Accessed 12 Sep 2019] Retrieved from: https:// aahlf.com/what-is-allied-health.

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The Office of National Rural Health Commissioner

The *Health Insurance Act 1973* (the Act) provides the legislative basis for the appointment and the functions of the National Rural Health Commissioner (the Commissioner). In accordance with the Act, the functions of the Commissioner are to provide independent and objective advice in relation to rural heath to the Minister responsible for rural health.

This Interim Report is prepared for, the Hon Mark Coulton, Minister for Regional Health, Regional Communications and Local Government (the Minister), and contributes to priority one of the 2020 Statement of Expectations received by the Commissioner, December 2019.² It continues the work of the Commissioner carried out in 2019 at the Minister's request to provide advice on distribution, quality and access of rural allied health services.³

Interim Report

The National Rural Health Commissioner is undertaking a broad-scale consultation with the rural and allied health sectors at a national, jurisdictional and local level. The purpose of the consultation is to develop a set of recommendations and associated implementation considerations aimed at improving the quality of services, and equitable access and distribution of the regional, rural and remote allied health workforce. Throughout the consultations there has been widespread acknowledgment of the high quality work that allied health professionals in rural and remote regions currently do, often with limited support and high workloads.

Alongside this work, a detailed review of 20 years of published rural allied health literature has been completed to provide a sound evidence base to develop the recommendations. The culmination of these two pieces of work will form the Final Rural Allied Health Report which will be presented to the Minister in June 2020 and will include detailed recommendations and implementation considerations.

This Interim Report provides an insight into the Commissioner's thinking to date. It describes four key strategic themes identified through the consultations and evidence, which will set the parameters for the recommendations in the Final Report. These strategic themes have been considered within the context of broader health and rural health policy including *Australia's Long Term National Health Plan* (2019) the *Closing the Gap* strategy, the *Stronger Rural Health Strategy* and *10-year Primary Health Care Plan*, as well as cross-sector programs such as the National Disability Insurance Scheme (NDIS) and My Aged Care.

Introduction

Since December 2018, the Commissioner has engaged in extensive consultation (Attachments 1 and 2) underpinned by the principles of integration, inclusion and collaboration and focused on improving the quality, access and distribution of allied health services in regional, rural and remote Australia. The Commissioner has travelled across Australia to work with students, allied health peak bodies, associations and professional bodies, rural allied health service providers, clinicians, universities and schools, Aboriginal and Torres Strait Islander representative bodies and health services, consumers and consumer groups, and local, state, territory and Australian Government representatives to develop a comprehensive understanding of the current contributors and challenges affecting equity of the provision of allied health services for rural and remote Australians.

At the same time an extensive literature review was being conducted in order to develop a strong evidence base, as per the Minister's 2019 Statement of Expectations (December 2018). The review examined factors

² Australian Government (2019) Statement of Expectations January – June 2020 [Accessed 12 Sep 2019] Retrieved from: https://www1.health.gov.au/internet/main/publishing.nsf/Content/National-Rural-Health-Commissioner-publications ³ Australian Government (2018) Statement of Expectations January – December 2019 [Accessed 12 Sep 2019] Retrieved from: https://www1.health.gov.au/internet/main/publishing.nsf/Content/National-Rural-Health-Commissioner-publications

that affect the quality, access and distribution of allied health services, particularly in relation to workforce scope of practice, rural training pathways, recruitment and retention incentives, and models of service.

To broaden the Commissioner's engagement, a discussion paper was developed outlining policy options for improving the quality, access and distribution of allied health services in regional, rural and remote Australia. The paper was released in July 2019 for public consultation and 116 submissions were received. The feedback was received from a broad range of respondents including individuals, the university sector, public, private and not for profit organisations, consumers, student bodies, peak bodies, professional associations and representation from every state and territory in Australia. There was overwhelming support for the approach undertaken in developing the discussion paper and broad support for the options presented.

Based on all of the feedback, and with careful consideration for the wide range of views, triangulated with the literature review, the Commissioner's findings have been developed into strategic themes. The strategic themes have been tested and refined through further consultations with the peak bodies named in the Statement of Expectations, other key stakeholders such as the Commissioner's Consumer Expert Reference Group and National Rural Health Student Network, and with relevant areas within the Australian Government. These consultations, supported by the literature review, have provided a sound evidence-base for the Commissioner's work.

Strategic themes for system reform

The Commissioner is considering strategies achievable for the Australian Government, acknowledging that the perspectives and experiences of other sectors and jurisdictions are also important requirements for forming and implementing strong and effective policies. Where possible, the strategies build on the existing Commonwealth policies and investments in infrastructure in regional, rural and remote Australia, including but not limited to over 20 years of investment in University Departments of Rural Health (UDRH), Aboriginal Community Controlled Services, Rural Workforce Agencies, Divisions of General Practice/Medicare Locals and Primary Health Networks.

Findings from the evidence as well as extensive consultations to date have pointed to four key interrelated strategic themes that are critical to improving the distribution, quality and access to allied health services in rural, regional and remote Australia.

National Leadership – establishing a National Chief Allied Health Officer

Evidence and stakeholder consultations strongly support the need for dedicated, cross-sector, national allied health leadership within the Australian Government, namely a Chief Allied Health Officer (CAHO). Such a position would enable a focal point for the allied health sector to engage in the development of relevant Australian Government policy such as in health, disability, aged care, mental health, justice and education sectors. The CAHO would be in a position to address sector specific needs such as developing a reliable, comprehensive allied health workforce dataset for service and education policy development and planning.

It is important to acknowledge the commitment and developmental work of the Deputy Secretary of Health Systems Policy and Primary Care Group, who currently holds the title of Chief Allied Health Officer in addition to other responsibilities. There is now a great need for the appointment of a dedicated Chief Allied Health Officer with staff and funds quarantined to focus more wholly on advancing allied health, rural allied health models of care and strengthening allied health workforce data.

Improving access - Sustainable, Connected and Supported Rural Allied Health Services

The evidence from the literature and stakeholder feedback supports the investment in and implementation of integrated allied health services across clusters of smaller rural and remote communities. These clusters

need to build scale, scope, effectiveness and status for rural allied health services. Mechanisms that increase utilisation of existing funding sources, promote supported and rewarding rural careers and support collaboration are required to address current shortages of allied health professionals in rural and remote areas.

Any initiative put forward by the Commissioner will need to include supporting and building the capacity of existing local public, private and not for profit service providers, including solo and dual service providers.

Any initiative put forward needs to be structured to enable the pooling of funding sources from different sectors and to integrate high quality clinical care, teaching and research. Any initiative put forward by the Commissioner also needs to be structured so that services are place-based and led, as well as co-designed with the communities they serve.

Improving quality – Aboriginal and Torres Strait Islander Allied Health Practitioners and Culturally Safe and Responsive Services

It is evident and strongly supported by the consultation that in order to improve the quality of allied health services, specific initiatives are required to address the gap in health outcomes experienced by Aboriginal and Torres Strait Islander Australians living in rural and remote communities. Aboriginal and Torres Strait Islander participation in the allied health workforce is also essential.

What is clear is that further development of training and educational pathways to increase the participation of Aboriginal and Torres Strait Islander peoples in the allied health professions is required. Existing local responses, such as the Indigenous Allied Health Australia (IAHA), National Aboriginal and Torres Strait Islander Health Academy that create supportive, community-led local pathways into tertiary training, are considered as models that would directly contribute to meeting this need.

It is evident and strongly supported by stakeholders that strategies such as universal implementation of the Aboriginal and Torres Strait Islander Health Curriculum Framework⁴ within health and medical courses would enhance cultural safety and responsiveness in rural allied health education, training and service delivery.

Improving distribution - Regional, Rural and Remote Holistic 'Grow Your Own' Health Training System

In order to overcome the current maldistribution of allied health professionals across Australia, the consultations and literature review both strongly support developing a regional, rural and remote holistic 'grow your own' health training system. This system needs to be continuous, integrated and focused on overcoming the disadvantage that rural and remote communities face in accessing training and appropriate healthcare. The long term investment and ongoing commitment by the Australian Government in rural health policy, education, and infrastructure is an excellent platform to build on.

It is evident that an important component in retaining a rural health work force is continuing to support rural health professionals by providing structured career pathways and ongoing professional training. Acknowledging this evidence, in November 2019 the Hon Mark Coulton, Minister for Regional Health, Regional Communications and Local Government, announced the *Allied Health Rural Generalist Workforce and Education Scheme*, an important step in supporting rural allied health professionals and those considering a rural health career.

The evidence also suggests that high value and longer placements that resulted in positive clinical and social experiences were more likely to influence early career decisions of students and new graduates compared to the most common practice of offering a larger number of short term placements.

⁴ Commonwealth of Australia (Department of Health). *The Aboriginal and Torres Strait Islander Health Curriculum Framework*. Canberra: 2014.

Evidence supporting the strategic themes

The Rural Allied Health Sector

Allied health services underpin the health and wellbeing of our nation. They are the quiet achievers of our health, disability, education, aged-care, and social service sectors. Without them, our schools, workplaces, homes and aged-care facilities all struggle to realise their potential, communities suffer and economic development stalls.

In 2012, the Australian Institute of Health and Welfare (AIHW) reported there were 126,788 registered allied health clinicians in Australia (this count included 11 allied health professions)⁵. Allied Health Professions Australia (APHA) estimates the 2019 figure to be 195,000 (including 22 professions) with approximately 15,000 allied health professionals working in rural and remote areas of Australia. The sector provides diagnosis, treatment and rehabilitation, often autonomously, delivering an estimated 200 million health services annually.

The undersupply and maldistribution of the allied health workforce has a significant negative impact on the accessibility of allied health services for rural Australians and the severity of impact increases with remoteness. It is most obvious for people living in towns with populations of 15,000 or less (areas designated as Modified Monash Model (MMM) 4-7), and some more isolated centres with populations up to 30,000. Due to the smaller populations of these rural and remote towns, permanent teams of specialist providers offering a full range of the required allied health services are neither viable nor sustainable.

As Australia embarks on delivering the world's best health system through the Australia's Long Term National Health Plan, hitting the targets in Closing the Gap, the National Preventative Health Strategy, implementing the broader vision that underpins the Stronger Rural Health Strategy and the 10-year Primary Health Care Plan, and responding to the significant issues raised by the NDIS Thin Markets Project, the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability and the Royal Commission into Aged Care Quality and Safety, there has never been a more important time to ensure equitable access, quality and distribution of allied health services for all Australians.

Literature review - summary of findings

The evidence suggests that there is a significant maldistribution in the current allied health workforce despite increasing graduate numbers, and there is strong unmet need for more allied health services in rural and remote Australia. Of those allied health professionals working rurally, most work in the public sector but several disciplines are more privately based including optometrists, podiatrists, pharmacists, physiotherapists and psychologists. Policies need to accommodate growth of rural public, not for profit and private service capacity.

Rural allied health workers commonly service large catchments, visiting multiple communities. They work across an extended scope using generalist and specialist skills to meet diverse community needs with limited infrastructure. Particular skills used are in paediatrics, Indigenous health, chronic diseases, health promotion and prevention, primary health and health service management. In rural and remote communities, training local workers including Indigenous Health Workers and allied health assistants is important for increasing early intervention, prevention, service coordination and enabling culturally-safe care.

Accessing tertiary allied health training is challenging for rural youth. Rural training opportunities have increased over time through University Departments of Rural Health (UDRH) (some disciplines of 12 months' duration), with signs that quality rural training impacts early career supply, after controlling for rural

⁵ Including Physiotherapist, Occupational Therapists, Chiropractors, Podiatrists, Psychologists, Optometrists, Medical Radiation Specialists and Pharmacists. Please note this count includes Aboriginal and Torres Strait Islander Health Practitioners, Chinese Medicine Practitioners and Dental Practitioners which are outside of the scope of this report.

background.

Factors considered important for retention are having strong rural career pathways, access to relevant professional development and local colleagues, working in a supportive practice environment and the nature of work (independence in role, variety of work, its community focus and a feasible workload).

The published evidence supports the premise that critical mass can be achieved by selecting rural background students, providing high quality rural-based training, rural curriculum, strengthening job satisfaction, career paths and ongoing professional training. The literature also shows that supporting the utilisation of allied health assistants through clear governance frameworks could assist to buffer rural allied health workload. For smaller communities, the evidence shows that outreach and virtual consultations are critical for enabling early intervention and continuity of care, but viable business models, an adequate staff base, along with local community engagement and staff training are essential to drive such service distribution. Monitoring and evaluation of any action is critical for continuous improvements for tailored, cost-effective policy and programs.

The literature review is available at the Commissioner's website: https://www1.health.gov.au/internet/main/publishing.nsf/Content/National-Rural-Health-Commissioner-publications

Stakeholder consultation - summary of findings

The consultations identified barriers resulting from systems that were designed in the cities and which do not work optimally in rural and remote settings. The Commissioner was made aware of historical examples of duplication of services between the Commonwealth, states and philanthropic endeavours which led to unintended outcomes. However, greater than the duplication of programs has been the challenge borne from underinvestment in critical allied health services in rural and remote Australia.

Stakeholders also shared stories of success that result from innovations and hard work to overcome the limitations of systems. Some rural communities were collaborating across multiple towns to pool resources and develop the allied health services that their populations needed most. Instead of duplication of some services and gaps in others, these collaborations and partnerships were developing synergies, providing new business opportunities and expansion for local services and adding value to Commonwealth programs. They were facilitating the delivery of a wider range of services matched to the needs of their communities.

The Commissioner also consulted the areas of the Australian Government responsible for delivering programs proposed by the sector to have an impact on the quality, access and distribution of allied health services in rural and remote Australia, and which were therefore the focus of some of the policy options presented. The purposes of these engagements were twofold: firstly, to test potential emerging themes for operational feasibility, and secondly, to reveal plans and existing policies and programs which the strategic themes of this Interim Report have been structured to complement, enhance or interact.

Rural health models of care need to be different to metropolitan models of care. In order to be effective, health interventions need to be place-based, locally delivered, team-based, integrated and networked across towns. They will continue to fall short if they are conceived as an outreach from systems designed nationally in metropolitan centres for metropolitan markets, systems of care, and population densities. Rural generalist clinicians must be the foundation on which patient and carer centred models of care are built, and specific training, funding, employment and support systems need to be implemented across rural and remote Australia to develop this workforce.

Concluding Remarks

This interim report is the culmination of a detailed review of 20 years of published rural allied health literature along with findings from a broad-scale consultation with the rural allied health sector at a national, jurisdictional and local level. It represents the contributions of a diverse range of consumers, students, allied health, medical and nursing professionals, researchers, teachers and health service leaders in rural and remote communities around Australia. The Commissioner thanks the many contributors to this work.

Ultimately, the passion to see healthy rural communities, supported by sustainable health services, is driving this work. A future rural allied health workforce that is designed for the future health, economic development and success of rural Australia is achievable. This is a paradigm shift towards a sustainable, locally trained workforce.

Next steps

The Commissioner will continue working closely with key stakeholders and with the Department of Health to develop specific recommendations to improve access, quality and distribution of allied health services in regional, rural and remote Australia.

The Commissioner will also consider priorities for policy implementation which will be developed in close collaboration with the Department of Health and the rural and allied health sectors.

The Commissioner will provide his recommendations and advice on rural allied health reform to the Minister in June 2020.

Attachment 1: Consultations

Commonwealth Ministers' Offices

Minister for Regional Services, Decentralisation and Local Government, the Hon Mark Coulton Senator the Hon Bridget McKenzie Minister for Health, the Hon Greg Hunt Minister for Indigenous Affairs, the Hon. Ken Wyatt

Australian Government

Caroline Edwards – Deputy Secretary of Health Systems Policy and Primary Care Group, Department of Health

Diagnostic Imaging and Pathology Branch, Medical Benefits Division, Department of Health Health Training Branch, Health Workforce Division (inc. Consultant Kristine Battye)

Health Workforce Reform Branch, Health Workforce Division, Department of Health Indigenous Health Division, Strategy and Evidence Branch, Department of Health

National Disability Insurance Scheme Market Reform Branch, Department of Social Services Pharmacy Branch, Technology Assessment and Access Division, Department of Health

Primary Care, Dental and Palliative Care Branch, Primary Care and Mental Health Division, Department of Health

Primary Health Networks Branch, Primary Care and Mental Health Division, Department of Health Rural Access Branch, Health Workforce Division, Department of Health

Rural and Remote Market Strategy, National Disability Insurance Agency (NDIA)

Australian Allied Health Leadership Forum

Allied Health Professions Australia
Australian Council of Deans of Health Sciences
Indigenous Allied Health Australia
National Allied Health Advisors and Chief Officers Committee
Services for Australian Rural and Remote Allied Health

State and Territory Chief Allied Health Officers and Advisors

Jenny Campbell Chief Health Professions Officer, WA Department of Health
Andrew Davidson Chief Allied Health Officer, NSW Department of Health
Hassan Kadous Principal Allied Health Advisor, NSW Department of Health
Heather Malcolm Principal Allied Health Officer, NT Department of Health

Donna Markham Chief Allied Health Officer, Safer Care Victoria

Helen Matthews Chief Allied Health Officer, ACT Department of Health

Liza-Jane McBride Chief Allied Health Officer, Allied Health Professions' Office of Queensland,

Clinical Excellence Division

Kendra Strong Chief Allied Health Advisor, TAS Department of Health Catherine Turnbull Chief Allied and Scientific Health Officer, SA Health

Rural Health Stakeholder Roundtable

Terry Battalis NT Branch President, Pharmacy Guild of Australia Lisa Bourke Chair, Australian Rural Health Education Network

Karl Briscoe CEO, National Aboriginal and Torres Strait Islander Health Worker Association

Ashley Brown Chair, National Rural Health Student Network

Christopher Cliffe CEO, CRANAplus

David Garne Federation of Rural Australian Medical Educators

Keith Gleeson Board Director, Australian Indigenous Doctors' Association

Allan Groth Indigenous Allied Health Australia

Ross Hetherington Chair, Rural Health Workforce Australia
Claire Hewat CEO, Allied Health Professions Australia
Eithne Irving Deputy CEO, Australian Dental Association
Shane Jackson CEO, Pharmaceutical Society of Australia

Cath Maloney CEO, Services for Australian Rural and Remote Allied Health
Ewen McPhee President, Australian College of Rural and Remote Medicine

Gabrielle O'Kane CEO, National Rural Health Alliance

Melanie Robinson CEO, Congress of Aboriginal and Torres Strait Islander Nurses and Midwives

(CATSINaM)

Peta Rutherford CEO, Rural Doctors Association of Australia

Shehnarz Salindera Council of Rural Doctors, Australian Medical Association

Ayman Shenouda Chair, Royal Australian College of General Practitioners - Rural Faculty

Other National Organisations

Philip Anderton Convenor, Rural Optometry Group of Optometry Australia

Ashley Brown Chair, National Rural Health Student Network

Megan Cahill Chair, Rural Workforce Agency Network

Phil Calvert National President of Australian Physiotherapy Association

Dawn Casey COO, National Aboriginal Community Controlled Health Organisation

Deborah Cole Chair, Australian Healthcare and Hospitals Association

Rob Curry President, Services for Australian Rural and Remote Allied Health

Mark Diamond former CEO, National Rural Health Alliance
Suzanne Greenwood Executive Director, Pharmacy Guild of Australia

Simon Hanna Clinical Consultant, Optometry Australia
Claire Hewat CEO, Allied Health Professions Australia
Shane Jackson Acting CEO, Pharmaceutical Society Australia

Martin Laverty former CEO, Royal Flying Doctors Service of Australia
Martin Laverty Secretary General, Australian Medical Association

Tanya Lehmann Chair, National Rural Health Alliance

Cath Maloney CEO, Services for Australian Rural and Remote Allied Health

Ewen McPhee President, ACRRM

Member Meeting Coalition Of National Nursing and Midwifery Organisations (CoNNMO)

Donna Murray CEO, Indigenous Allied Health Australia
Anja Nikolic CEO, Australian Physiotherapy Association

Gabrielle O'Kane CEO, National Rural Health Alliance

Other National Organisations

Krishn Parmer Allied Health Officer, National Rural Health Student Network
Janine Ramsay National Director, Australian Rural Health Education Network

Peta Rutherford CEO, Rural Doctors Association of Australia

Ayman Shenouda Vice President, Royal Australian College General Practice
Edward Swan Executive Officer, Rural Health Workforce Australia
Alison Verhoeven CEO, Australian Healthcare and Hospitals Association

Jurisdictional Leaders

Ross Bailie Director, University Centre for Rural Health, University of Sydney

Leanne Beagley CEO Western Victoria Primary Health Network

Sharon Downie Manager, Allied Health Workforce, Department of Health and Human Services,

Victoria

Chris Brenber Dean of Education, College of Nursing and Health Sciences, Flinders University

Nick Bush CEO, Echuca Regional Health

Maureen Carter Nindilingarri Cultural Health Services (aka Fitzroy Crossing ACCHS)

Richard Cheney Director Allied Health, Western New South Wales Local Health District

Richard Colbran CEO, NSW Rural Doctors Network

Wendy Cox Executive Director Medical Services, Murrumbidgee Local Health District

Lisa Davies Jones CEO, North West HHS

Bob Davis CEO, Maari Ma

Michael Dirienzo CEO, Workforce and Allied Health, Hunter New England Local Health District

Vivienne Duggin Regional Training Hub Project Officer, University of Western Australia

Michael Fisher Principal, Broken Hill Public School

June Foulds Regional Training Hub Project Officer, University of Western Australia

Stuart Gordon CEO, Western Queensland Primary Health Network

Richard Griffiths Executive Director, Workforce Planning and Talent Development Branch, New South

Wales Ministry of Health

Andrew Harvey CEO, Western New South Wales Primary Health Network

Denis Henry Chair, Royal Flying Doctors Service, Victoria
Nicki Herriot CEO Northern Territory Primary Health Network

Matt Jones CEO, Murray Primary Health Network

Martin Jones Director of the UDRH in Whyalla

Sabina Knight Director, Centre for Rural & Remote Health, James Cook University

Jill Ludford CEO, Murrumbidgee Local Health District

Esther May Dean, Academic and Clinical Education, Health Sciences Divisional Office, University

of South Australia

Jenny May Director, University of Newcastle Department of Rural Health

Scott McLachlan CEO, Western New South Wales Local Health District

Richard Murray Dean, College of Medicine and Dentistry, James Cook University

Murrumbidgee Board Murrumbidgee Primary Health Network

Kim Nguyen Executive Director, Workforce and Allied Health, Hunter New England Local Health

District

Jurisdictional Leaders (continued)

Ilsa Nielsen Acting Director Allied Health, Allied Health Professions' Office of Queensland,

Clinical Excellence Division

Stephen Pincus CEO, Northern Territory General Practice Education

Amanda Proposch CEO Gippsland Primary Health Network

Greg Sam CEO, Royal Flying Doctor Service, Broken Hill

Rebecca Sealey Associate Dean of Learning & Teaching, College of Healthcare Services, James Cook

University

Tim Shackleton CEO Rural Health West

John Smithson Acting Academic Head Nursing and Midwifery, James Cook University

Tim Smyth Chair, Western New South Wales Primary Health Network

Lee Stewart Dean, College of Healthcare Sciences, Division of Tropical Health & Medicine, James

Cook University

Catherine Stoddart CEO, Northern Territory Health

Rachel Strauss Executive Director, Latrobe Community Health Service, Victoria

Lisa Vandommele Acting Director of Academic Quality & Strategy, James Cook University

Robyn Vines Senior Lecturer Mental Health, Western Sydney University, Bathurst

Katrina Wakely Allied Health Academic, University of Newcastle Department of Rural Health Luke Wakely Allied Health Academic, University of Newcastle Department of Rural Health

Judi Walker Board Director, Latrobe Community Health Service

Trish Wielandt Academic Head Occupational Therapy and Speech Pathology, College of Health

Science, James Cook University

Rebecca Wolfgang Allied Health Academic, University of Newcastle Department of Rural Health Ian Wronski Deputy Vice Chancellor, Division of Tropical Health & Medicine, James Cook

University

Jacqui Yoxall Director, North Coast Allied Health Association

Mimi Zilliacus Manager, Goulburn Valley Regional Training Hub

Attachment 2: Submissions Received*

Peak bodies named in the Minister's Statement of Expectations

Allied Health Professions Australia (AHPA)

Australian Allied Health Leadership Forum (AAHLF)

Australian Healthcare and Hospitals Association (AHHA)

Indigenous Allied Health Australia (IAHA)

National Rural Health Alliance (NRHA)

Services for Australian Rural and Remote Allied Health (SARRAH)

Other valued contributors

Aboriginal Health Council of Western Australia

Aboriginal Medical Service Alliance of the Northern Territory

Australasian Sonographers Association

Australian College of Nursing

Australian College of Rural and Remote Medicine

Australian Council of Deans of Health Sciences (ACDHS)

Australian Government, Department of Health

Australian Government, Department of Social Services, Boosting the Local Workforce Program

Australian Physiotherapy Association

Australian Rural Health Education Network (ARHEN)

Australian Rural Health Education Network, Mental Health Academic Network

Australian Health Care Reform Alliance

Australian Medical Association, General Practice and Workplace Policy Department

Australian Society of Medical Imaging and Radiation Therapy (ASMIRT)

Boab Health Service

Central Australian Rural Practitioners Association

Central Queensland University, School of Health, Medical, and Applied Sciences

Central West Hospital and Health Service

Charles Darwin University,

Charles Sturt University, Three Rivers University Department of Rural Health

CheckUP Australia, Queensland

Consumers Health Forum

Council of Deans of Nutrition and Dietetics

Country Health Connect, Limestone Coast

Country SA Primary Health Network

CRANAplus

Dental Health Services Victoria

Diabetes NSW & ACT

Exercise & Sports Science Australia

Flinders University, College of Nursing & Health Sciences

Flinders University, Discipline of Rural and Remote Health (DRRH) College of Medicine & Public Health

Gippsland Allied Health Leaders (GAHL) and the Gippsland Allied Health Educators Group (GAHEG)

Gold Coast Hospital and Health Service, Allied Health Services

Gold Coast University Hospital, Operations

Griffith University QLD, School of Allied Health Sciences

James Cook University, Centre for Rural and Remote Health

James Cook University, Division of Health Services

James Cook University, Division of Tropical Health and Medicine

KBC Australia

La Trobe Community Health Service

La Trobe University, Office of the Vice-Chancellor

Latrobe Regional Hospital

Laurentian University, Northern Ontario School of Medicine

Marathon Health

MahonyGroup

Monash Rural Health

National Rural Health Student Network

Newcastle Department of Rural Health

National Aboriginal and Torres Strait Islander Health Worker Association (NATSIHWA)

North Coast Allied Health Association

National Aboriginal Community Controlled Health Organisation (NACCHO)

Northern Territory General Practice Education

Northern Australia Primary Health LTD

Northern Territory Government, Department of Health, People and Organisational Capability

Northern Territory Government, Department of Health, Top End Health Service

Northern Territory Primary Health Network

NSW Ministry of Health, Workforce Planning & Talent Development Branch

NSW Rural Doctors Network

Optometry Australia

Osteopathy Australia

Pharmacy Guild of Australia

Pharmaceutical Society of Australia

Queensland Government, Children's Health QLD Health and Hospital Services, Deadly Ears Program

Queensland Government, Department of Health & Human Services: Policy and Planning; Policy and

Intergovernmental Relations; Health Workforce Division; Mental Health Division; Indigenous Health

Division; Medicare Benefits Division; Primary Care Division

Queensland Government, North West Hospital and Health Service

Queensland Government, Wide Bay Hospital and Health Service (WBHHS)

Queensland Health, Allied Health Professions Office of Queensland

Queensland Health, Central Queensland Hospital and Health Service

Queensland Health, Central West Hospital and Health Service

Queensland Health, Darling Downs Health

Queensland Health, Torres and Cape Hospital and Health Service

Queensland Health, Townsville Hospital and Health Service, Rural Hospital Service Group

Queensland Health, Sunshine Coast Hospital and Health Service

Riverina Physiotherapy Centre, Wagga Wagga, NSW

Royal Australian College of General Practitioners, RACGP Rural

Royal Far West

Rural Pharmacy Network Australia

Rural Workforce Agencies

Society of Hospital Pharmacists of Australia

South Australian Government, Riverland Mallee Coorong Local Health Network

South Australian Government, SA Pharmacy, Department for Health and Wellbeing

South Australian Government, System Leadership and Design, Department for Health and Wellbeing

South Australian Government, SA Health, Rural Support Service

Southern Queensland Rural Health, Baillie Henderson Hospital campus

Tasmanian Government, Department of Health, Office of the Secretary

Tasmanian Government, Tasmanian Health Organisation - South

True, Relationships and Reproductive Health

Universities Australia, Health and Workforce

University Centre for Rural Health, New South Wales, Lismore

University of Melbourne, Chancellery

University of Newcastle, Department of Rural Health

University of Newcastle, Centre for Rural and Remote Mental Health

University of Notre Dame, Majarlin Kimberley Centre for Remote Health

University of South Australia, Division of Health Sciences

University of Sydney, Head of Department, Broken Hill University of Sydney, Faculty of Health Sciences University of Sydney, Office of the Vice-Chancellor and Principal University of Tasmania, College of Health and Medicine University of Tasmania, School of Health Sciences

University of Western Australia, Vice-Chancellor's Office

Victorian Government, Health Services Policy and Workforce, Department of Health & Human Services

WA Primary Health Alliance (Perth North PHN, Perth South PHN and Country WA PHN)

Western Australian Government, WA Country Health Service

Western NSW Primary Health Network

Western NSW Regional Training Hub, University of Sydney, School of Rural Health

Western Queensland Primary Health Network

Western Victoria Primary Health Network

www.health.gov.au/National-Rural-Health-Commissioner

Information in this publication is correct as at March 2020

^{*}Please note: Individuals who provided feedback independent of an organisation have not been named to protect privacy. We thank those who contributed and value the time, insights and knowledge they shared.