

**From:** [CLARKE, Louise](#)  
**To:** s47F  
**Subject:** FW: New FOI Request from s47F Bonded Medical Program Participant Information January 2020 (FOI 2165) [SEC=OFFICIAL]  
**Date:** Monday, 4 January 2021 4:03:55 PM  
**Attachments:** [FOI Request - Dept. Health - 3 January 2021.pdf](#)  
[image001.png](#)

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Hi

I think you said you were overseeing s22 material until her return? If so, see below, if not can you re-direct me please?

Kind Regards,

Louise

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**From:** FOI  
**Sent:** Monday, 4 January 2021 11:42 AM  
**To:** JEACLE, Chris ; CLARKE, Louise  
**Cc:** s22  
**Subject:** New FOI Request from s47F - Bonded Medical Program Participant Information January 2020 (FOI 2165) [SEC=OFFICIAL]

Dear Louise

We have received the attached new FOI request from s47F who is seeking documents relating to the Bonded Medical Program.

Please let me know if this request would sit with your Branch and if you would be the decision maker until Chris returns from leave?

Kind regards

s22

FOI Officer – FOI & Legislation Support Section

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Legal & Assurance Division | Corporate Operations Group  
Legal Advice & Legislation Branch  
Australian Government Department of Health  
s22

GPO Box 9848, Canberra ACT 2601, Australia

*The Department of Health acknowledges the Traditional Custodians of Australia and their continued connection to land, sea and community. We pay our respects to all Elders past and present.*

*If you receive this email in error please delete it and contact the sender immediately.*

**From:** s47F

**Sent:** Monday, 4 January 2021 12:04 AM

**To:** FOI <[FOI@health.gov.au](mailto:FOI@health.gov.au)>

**Subject:** TRIM: FOI Request attached

**REMINDER:** Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Attention: FOI Unit (MDP 516), Department of Health

Dear Sir or Madam,

Please find **attached** an FOI Request dated 3 January 2021.

I look forward to hearing from you.

Regards,

s47F



**Australian Government**

**Department of Health**

**Request for access to documents under the *Freedom of Information Act 1982* (Cth)**

**Personal Health Records**

The Department of Health (department) does not generally hold personal health records about individuals such as: medical practitioner notes, hospital records, pathology and other diagnostic test results, or allied health practitioner records. Such documents may be obtained directly from an individual's practitioner, or a relevant private hospital. State/Territory public health records may be sought through State/Territory Freedom of Information processes. Details of these processes can be found on the relevant State/Territory health department websites.

**Access to documents under the *Freedom of Information Act 1982* (Cth)**

Use this form for access to documents under the *Freedom of Information Act 1982* (Cth), which are not personal health records.

s47F

## Authorisation – access to documents on behalf of another person

If you are lodging a Freedom of Information (FOI) request on behalf of another person, you must provide proof of identity (for example; Australian driver's licence, passport, citizenship certificate or birth certificate) and a signed letter or copy of power of attorney documentation, to demonstrate that you are authorised to:

- make an FOI request on their behalf;
- communicate with the department in relation to the FOI request; and
- receive copies of documents that may be released by the department.

Title	Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/> Other <input type="text" value="Insert other identification title."/>
Surname	<input type="text" value="Enter surname."/>
Given name	<input type="text" value="Enter given/first name."/>
Company (if applicable)	<input type="text" value="Enter company (if applicable)."/>
Postal Address	<input type="text" value="Enter postal/mailling address."/>
Email and Telephone	<input type="text" value="Enter email address and telephone/contact details."/>
Authorisation and proof of identity attached	<input type="text" value="Choose Yes or No for client authorisation."/>
Signature	<input type="text" value="Add signature"/>
Date	<input type="text" value="Enter date"/>

## Documents requested

Access to the following documents is requested:

All documents including emails sent and received by employees of the department's Health Workforce Division and/or Rural Access Branch:

1. dated on or after 1 January 2020, relating to the start date from which the 18 year return of service (**ROS**) period is calculated for participants of the Medical Rural Bonded Scholarship (**MRBS**) Scheme opting into the new Bonded Medical Program (**Program**) under Part VD of the *Health Insurance Act 1973* (**Act**);
2. relating to the approval of the document titled 'BONDED MEDICAL PROGRAM Participant Information JANUARY 2020', and specifically the information on page 10 of that document which states (**Representation**):

*How long do I have to complete my RoSO?*

*You are required to complete your RoSO within 18 years from the day you complete your medical course or from the date you opt in the new arrangement.*

(underlining added)

3. dated on or after 1 July 2020, relating to the Representation;
4. dated on or after 1 July 2020, relating to decisions or actions taken to address inaccurate information published to individuals (by whatever means) in connection with the Program including, for the avoidance of any doubt, the Representation;
5. dated on or after 1 January 2020, recording statistics relating to opt in applications into the Program; for example, recording the number received, number accepted, number rejected, number unprocessed, and length of time to process;
6. dated on or after 1 July 2020, relating to delays in processing or the length of time taken to process opt in applications including complaints received about delays in processing opt in applications;
7. dated on or after 1 July 2020, authored by the Director of the Rural Workforce Division providing directions to department employees about how to respond to complaints made about the length of time the department has or is taking to process opt in applications;
8. dated on or after 1 July 2020, recording decisions made by the Secretary under section 124ZF(3) or section 124ZF(4) of the Act;
9. dated on or after 1 July 2020, that are briefings about the Program; and
10. dated on or after 1 October 2020, recording the start date or estimated start date (as the case may be) for the Bonded Return of Service System.

If there is any additional information that would assist the department to process your request, please attach it to this form.

### Preferred method of contact

The applicant's preferred means of accessing the documents identified above is:

- ☐ To receive a copy by post (please ensure a postal address is provided)
- ☒ To receive a copy by email (please ensure an email address is provided)
- ☐ To inspect the documents at the office of the department

### Consultation with third parties

If the documents identified relate to an individual/organisation (other than the applicant), it may be necessary for the department to consult that individual/organisation in order to obtain their views about the potential release of documents.

Where consultation with a third party is necessary, the applicant consents to the disclosure of their identity for the purposes of third party consultation.

No

### FOI charges

Charges relating to FOI requests are determined by the *Freedom of Information (Charges) Regulations 2019*. Where considered appropriate, an estimate of charges will be provided to you once documents within the scope of your request are identified.

There is no charge to access your own documents.

### Lodging an FOI request

Lodge your FOI request to the department by:

Post	FOI Unit (MDP 516) Department of Health GPO Box 9848 Canberra ACT 2601
Email	<a href="mailto:FOI@health.gov.au">FOI@health.gov.au</a>

### Further information

If you have any questions about making an FOI request to Health, please contact the FOI Unit on 02 6289 1666 or via email: [FOI@health.gov.au](mailto:FOI@health.gov.au).

### Privacy statement

Personal information provided in this form will only be used for the purposes of processing the FOI request. Read more about [our privacy policy](#).