

From: s22
To: KEYS, Daniel
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SCHOFIELD, Lisa; s22
Subject: COVIDSafe up and coming support [SEC=OFFICIAL]
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Attachments: [image001.png](#)

Hi Daniel,

Thanks for your call earlier today. As discussed the following are some of the activities occurring to further enhance the support from the Commonwealth to help the states. This is in relation to the COVIDSafe and other potential innovative items in the pipeline. This is to prep for the potential ABC Four corners media briefing.

Please note the raw nature of the notes below. I am happy to discuss.

COVIDSafe App

- **Enhanced Usability - Done**
 - Recent enhancements based of state health official feedback have been introduced into the COVIDSafe to make the system easier to use (i.e. filtering, flagging of records etc)
- **Increased Capacity – in progress**
 - Removal of any barriers preventing interstate health officials support another jurisdiction in need i.e. SA providing support to NSW
 - This included the verification that there was no legal barriers preventing
 - This also included the introduction of a framework to enable Health control which individuals can see what jurisdictional data to minimise any potential risks
 - Removal of any barriers preventing contractors or contracting services to support a jurisdiction in contact tracing, including the use of the COVIDSafe App
 - This included the verification that there was no legal barriers preventing
 - This also included the introduction of a framework to enable Health control which individuals can access the COVIDSafe system noting they must attend training, and they must be in the service of VIC
 - Provision of training for existing and new health officials in the use of the COVIDSafe system
 - This week we have training occurring with NT, NSW, WA, TAS and SA
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Happy to brief on any of the above.

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