# BreastScreen AUSTRALIA
A joint Australian, State and Territory Government Program

# Survey Report

This Survey Report consists of 2 Parts.

Part A (pages 1 – 18) to be completed by the Survey Team

Part B (page 20) to be completed by the Service/SCU using *Response by Service and/or SCU* form BSA005

**OFFICE USE ONLY**

Date of receipt by SCU

| **SURVEY REPORT (to be completed by the Survey Team)** | **PART A** |
| --- | --- |

**Service/SCU visited**

**Name of Service/SCU**

**Period of accreditation**    From            To

**Reporting period**    From            To

**Type of survey**    Full Survey ☐        Interim Survey ☐

**Sites or units visited**                                    **Date of survey**

| Sites or units visited | Date of survey |
| --- | --- |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |

## Survey Team

| Name | Discipline |
| --- | --- |
| Chair | |
| | |
| | |
| | |
| | |
| | |

## Chair Authorisation

As Chair of the Survey Team, I authorise the dispatch of this form. ☐

Name

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception
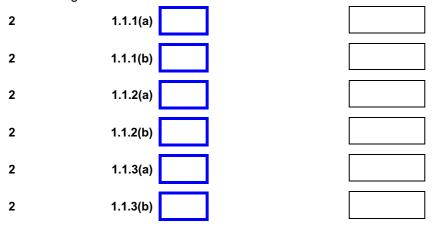
## SURVEY TEAM ASSESSMENT

**Please indicate the Service/SCU's compliance against each NAS Measure. For a NAS Measure that has more than one component please provide a compliance grading for each. (e.g. for NAS measure 1.1.1 there are two components – 1.1.1a, 1.1.1b). The AUTOMATIC summary on page 9 will convert the components to one compliance grading per NAS Measure.**

The compliance grading system to be used is: Met, Unmet, Unable to be assessed. (The 'met with exception' category can only be applied to certain NAS Measures where performance is very close to meeting the absolute measure. The NAS Measures where it may be used are 2.4.1, 3.1.2(a), 3.1.6 and 4.2.6. Refer to section 3.3 in the Handbook).

### STANDARD 1 — ACCESS AND PARTICIPATION

| Level | NAS Measure | | Service/SCU responsibility |
|-------|-------------|---|----------------------------|

**Criterion 1.1** – The Service and/or SCU maximises the participation of women in the target age groups for screening and rescreening.

| | | | |
|---|---|---|---|
| 2 | 1.1.1(a) | | |
| 2 | 1.1.1(b) | | |
| 2 | 1.1.2(a) | | |
| 2 | 1.1.2(b) | | |
| 2 | 1.1.3(a) | | |
| 2 | 1.1.3(b) | | |

**Criterion 1.2** – BreastScreen services are accessible to the target and eligible populations, especially women from Indigenous; culturally and linguistically diverse; rural/remote; and lower socioeconomic backgrounds and women with a disability.

| | | | |
|---|---|---|---|
| 2 | 1.2.1(a) | | |
| 2 | 1.2.1(b) | | |
| 3 | 1.2.2(a) | | |
| 3 | 1.2.2(b) | | |

**Survey Team's overall assessment against the NAS Measures for this Standard.**

Include positive points as well as comments on unmet and unable to be assessed NAS Measures.

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Survey Team's overall assessment against the NAS Measures for this Standard** *(Continued).*
Include positive points as well as comments on unmet and unable to be assessed NAS Measures.

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Survey Team's overall assessment against the NAS Measures for this Standard** *(Continued).*
Include positive points as well as comments on unmet and unable to be assessed NAS Measures.

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**STANDARD 2 — CANCER DETECTION**

| Level | NAS Measure | Service/SCU responsibility |
|---|---|---|

**Criterion 2.1** – The Service and/or SCU maximises the detection of invasive breast cancer in the target population.

| Level | NAS Measure | Service/SCU responsibility |
|---|---|---|
| 1 | 2.1.1(a) | |
| 1 | 2.1.1(b) | |
| 1 | 2.1.2(a) | |
| 1 | 2.1.2(b) | |
| 1 | 2.1.3(a) | |
| 1 | 2.1.3(b) | |
| 1 | 2.1.3(c) | |
| 2 | 2.1.4a) | |
| 2 | 2.1.4b) | |
| 2 | 2.1.4c) | |
| 2 | 2.1.5 | |
| 2 | 2.1.6 | |

**Criterion 2.2 –** The Service and/or SCU maximises the detection of ductal carcinoma in situ (DCIS).

| Level | NAS Measure | Service/SCU responsibility |
|---|---|---|
| 2 | 2.2.1(a) | |
| | 2.2.1(b) | |
| | 2.2.2(a) | |
| | 2.2.2(b) | |
| | 2.2.4 | |
| 3 | 2.2.3 | |

**Criterion 2.3** – The Service and/or SCU minimises the number of invasive interval breast cancers.

| Level | NAS Measure | Service/SCU responsibility |
|---|---|---|
| 2 | 2.3.1(a) | |
| 2 | 2.3.1(b) | |
| 2 | 2.3.1(c) | |
| 2 | 2.3.2(a) | |
| 2 | 2.3.2(b) | |
| 2 | 2.3.2(c) | |

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**STANDARD 2 — CANCER DETECTION** *(continued)*

| Level | NAS Measure | Service/SCU responsibility |
|---|---|---|

**Criterion 2.4** – The Service and/or SCU ensures high quality screen reading.

| Level | NAS Measure | Service/SCU responsibility |
|---|---|---|
| 2 | 2.4.1 | |

**Criterion 2.5** – The Service and/or SCU ensures high quality imaging.

| Level | NAS Measure | Service/SCU responsibility |
|---|---|---|
| 3 | 2.5.1 | |
| 3 | 2.5.2 | |

**Criterion 2.6** – Investigations and recall for assessment of non-malignant lesions is minimised.

| Level | NAS Measure | Service/SCU responsibility |
|---|---|---|
| 2 | 2.6.1a) | |
| 2 | 2.6.1b) | |
| 2 | 2.6.3(a) | |
| 2 | 2.6.3(b) | |
| 2 | 2.6.3(c) | |
| 2 | 2.6.4(a) | |
| 2 | 2.6.4(b) | |
| 2 | 2.6.4(c) | |
| 2 | 2.6.5 | |
| 2 | 2.6.6 | |
| 2 | 2.6.7 | |
| 3 | 2.6.2 | |

**Survey Team's overall assessment against the NAS Measures for this Standard.**
Include positive points as well as comments on unmet and unable to be assessed NAS Measures.

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Survey Team's overall assessment against the NAS Measures for this Standard** *(Continued)*.
Include positive points as well as comments on unmet and unable to be assessed NAS Measures.

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**STANDARD 3 — ASSESSMENT**

| Level | NAS Measure | Service/SCU responsibility |
|---|---|---|

**Criterion 3.1** – The Service and/or SCU maximises the efficacy of assessment.

| Level | NAS Measure | | Service/SCU responsibility |
|---|---|---|---|
| 1 | 3.1.4 | | |
| 1 | 3.1.5 | | |
| 1 | 3.1.7 | | |
| 1 | 3.1.8(a) | | |
| 1 | 3.1.8(b) | | |
| 2 | 3.1.1 | | |
| 2 | 3.1.2(a) | | |
| 2 | 3.1.2(b) | | |
| 2 | 3.1.3 | | |
| 3 | 3.1.6 | | |

**Survey Team's overall assessment against the NAS Measures for this Standard.**
Include positive points as well as comments on unmet and unable to be assessed NAS Measures.

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Survey Team's overall assessment against the NAS Measures for this Standard** *(Continued).*
Include positive points as well as comments on unmet and unable to be assessed NAS Measures.

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Survey Team's overall assessment against the NAS Measures for this Standard** *(Continued).*
Include positive points as well as comments on unmet and unable to be assessed NAS Measures.

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**STANDARD 4 — TIMELINESS**

| Level | NAS Measure | | Service/SCU responsibility |
|---|---|---|---|

**Criterion 4.1** – The Service and/or SCU ensures that women progress through the screening pathway in a timely manner.

| Level | NAS Measure | | Service/SCU responsibility |
|---|---|---|---|
| 2 | 4.1.1(a) | | |
| 2 | 4.1.1(b) | | |
| 2 | 4.1.2 | | |

**Criterion 4.2** – The Service and/or SCU ensures that women progress through the assessment pathway in a timely manner.

| Level | NAS Measure | | Service/SCU responsibility |
|---|---|---|---|
| 1 | 4.2.1(a) | | |
| 1 | 4.2.1(b) | | |
| 1 | 4.2.1(c) | | |
| 2 | 4.2.2 | | |
| 2 | 4.2.3 | | |
| 2 | 4.2.4 | | |
| 2 | 4.2.5 | | |
| 2 | 4.2.6 | | |

**Survey Team's overall assessment against the NAS Measures for this Standard.**
Include positive points as well as comments on unmet and unable to be assessed NAS Measures.

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Survey Team's overall assessment against the NAS Measures for this Standard** *(Continued).*
Include positive points as well as comments on unmet and unable to be assessed NAS Measures.

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

## STANDARD 5 — DATA MANAGEMENT AND INFORMATION SYSTEMS

| Level | NAS Measure | Service/SCU responsibility |
|---|---|---|

**Criterion 5.1** – The Service and/or SCU ensures the collection of treatment information about women with breast cancer.

| Level | NAS Measure | | Service/SCU responsibility |
|---|---|---|---|
| 2 | 5.1.1 | | |
| 3 | 5.1.2 | | |

**Survey Team's overall assessment against the NAS Measures for this Standard.**
Include positive points as well as comments on unmet and unable to be assessed NAS Measures.

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**STANDARD 6 — CLIENT FOCUS**

*Note that there are no Criteria or Measures associated with this Standard.*

**Survey Team's comments relating to this Standard.**

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Survey Team's comments relating to this Standard** *(Continued).*

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Survey Team's comments relating to this Standard** *(Continued).*

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**STANDARD 7 — GOVERNANCE AND MANAGEMENT**

*Note that there are no Criteria or Measures associated with this Standard.*

**Survey Team's comments relating to this Standard.**

**Survey Team's comments relating to this Standard.**

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Survey Team's comments relating to this Standard** *(Continued).*

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Survey Team's comments relating to this Standard** *(Continued).*

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Survey Team AUTOMATIC Summary of Performance Against the Collated Risk Ratings**

For Data Measures that have more than one component, surveyors are to provide a compliance grading for each component. However, when the automatic summary is calculated it only provides one compliance grading for the NAS Measure.

Only if ALL components of a NAS Measure are met will the automatic summary indicate the NAS Measure as being met. If ANY of the components are unmet, the automatic summary will indicate the NAS Measure as being unmet. Those remaining will be indicated as unable to be assessed (if any of the components are unable to be assessed) or met with exception (if any of the components are met with exception).

**ACCESS AND PARTICIPATION**

| Risk level | Number of Measures | Number of Measures met | Number of Measures met with exception | Number of Measures unmet | Number of Measures unable to be assessed |
|---|---|---|---|---|---|
| 2 | 4 | | | | |
| 3 | 1 | | | | |

**CANCER DETECTION**

| Risk level | Number of Measures | Number of Measures met | Number of Measures met with exception | Number of Measures unmet | Number of Measures unable to be assessed |
|---|---|---|---|---|---|
| 1 | 3 | | | | |
| 2 | 15 | | | | |
| 3 | 4 | | | | |

**ASSESSMENT**

| Risk level | Number of Measures | Number of Measures met | Number of Measures met with exception | Number of Measures unmet | Number of Measures unable to be assessed |
|---|---|---|---|---|---|
| 1 | 4 | | | | |
| 2 | 3 | | | | |
| 3 | 1 | | | | |

**TIMELINESS**

| Risk level | Number of Measures | Number of Measures met | Number of Measures met with exception | Number of Measures unmet | Number of Measures unable to be assessed |
|---|---|---|---|---|---|
| 1 | 1 | | | | |
| 2 | 7 | | | | |

**DATA MANAGEMENT AND INFORMATION SYSTEMS**

| Risk level | Number of Measures | Number of Measures met | Number of Measures met with exception | Number of Measures unmet | Number of Measures unable to be assessed |
|---|---|---|---|---|---|
| 2 | 1 | | | | |
| 3 | 1 | | | | |

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**TOTAL SCU/SERVICE PERFORMANCE**

| Risk rating | Number of Measures | Number of Measures met | Number of Measures met with exception | Number of Measures unmet | Number of Measures unable to be assessed | Percentage met* |
|---|---|---|---|---|---|---|
| 1 | 8 | | | | | |
| 2 | 30 | | | | | |
| 3 | 7 | | | | | |
| **Total** | **45** | | | | | |

*Percentage met = (number of Measures met + number of Measures met with exception)/total number of Measures.

**Summary comments on SCU/Service performance**

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Summary comments on SCU/Service performance** *(Continued).*

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**Summary comments on SCU/Service performance** *(Continued).*

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

## For NQMC USE ONLY

**List of Measures that are met, unmet, unable to be assessed and met with exception**

| Ranking | Measure |
|---|---|
| Met | |
| Unmet | |
| Unable to be assessed | |
| Met with exception | |

## Decision Tool Analysis

| Risk level | Number of Measures | Number of Measures met or met with exception | Percentage of Measures met or met with exception | NAS Measures that must be met to achieve Accreditation Tier | | |
|---|---|---|---|---|---|---|
| | | | | Accreditation with commendation | Accreditation | Conditional Accreditation |
| 1 | 8 | | | 8 | 7 | 6 |
| 2 | 30 | | | 34 | 30 | 28 |
| 3 | 7 | | | | | |

**NQMC comments.**

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

**NQMC comments** *(Continued).*

**NQMC comments** *(Continued).*

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception

## PART B
## RESPONSE BY SERVICE AND/OR SCU (To be completed by the Service/SCU)

Using the template *Response by Service and/or SCU* (BSA005), please indicate the Service/SCU's response against each of the Measures that are unmet, unable to be assessed or met with exception.

Key: M = Met, U = Unmet, UA = Unable to be assessed, ME = Met with exception