Information for travellers arriving in the green travel zone

What are Australia's requirements for travellers?

Passengers and crew must wear a face mask while in the airport environment and during the flight. Masks should be changed regularly. Masks are not required for children under 12 years of age and those with other recognised exemptions.

What is happening when I arrive in Australia?

If you have arrived in Australia from a safe travel zone country and have not been in any other country in the past 14 days, you do not need to quarantine.

At the airport you may be required to undergo health screening. In this zone, you will not be in contact with passengers from any other countries.

For travel to other states and territories in Australia, you must check local requirements prior to travelling there. Some states and territories may require travellers from safe zone countries to quarantine on arrival.

What do I do if I am sick right now?

If you have any symptoms of COVID-19, no matter how mild, tell a crew member or biosecurity officer now.

What can I expect while in Australia?

Australia has strict rules to prevent the spread of COVID-19. You must maintain physical distancing and avoid close contact with others while in Australia. Please follow any signs outlining physical distancing requirements. Signs may be visible in places such as cafes and elevators.

Venues in Australia, including cafes and restaurants, must follow strict rules on the number of people allowed in the venue at any one time.

We recommended you download the COVIDSafe app on your mobile. The app speeds up contacting people exposed to COVID-19. Go to the Department of Health's website.

What do I do if I get sick while in Australia?

If you become sick and have symptoms including fever, cough, sore throat or tiredness, you must:

- Visit a COVID-19 GP respiratory clinic. Go to www.health.gov.au for a clinic near you.
- Isolate yourself from others.
- Put on a surgical mask. If you don't have one, cover your cough and sneeze.
- Wash your hands often with soap and water and use alcohol-based hand rub.

If you have serious symptoms such as trouble breathing, call 000 and ask for an ambulance.

How can I prevent the spread of COVID-19?

Practising good hand and sneeze/cough hygiene is the best defence against most viruses:

- Wash your hands often with soap and water.
- Cover your cough and sneeze, dispose of tissues, and wash your hands.

- Avoid contact with others (stay more than 1.5 metres from people).
- Download the COVIDSafe app on your mobile device.

More information

For the latest advice, information and resources, go to www.health.gov.au

Call the National Coronavirus Help Line on 1800 020 080.The Help Line runs24 hours a day, seven days a week. If you require translating or interpreting services, call 131 450.

Visit www.health.gov.au/state-territory-contacts for state and territory public health agency contacts to find out about state and territory requirements.