

- There have been concerns raised by consumers, their families and peak bodies, including s 22 , about the detrimental impact this can have on the mental and social health of older people.
- I participated with the Chief Medical Officer in a webinar hosted by the aged care peaks in April to discuss visitor restrictions. We were able to clarify the intent and the importance of balancing the risk of an infection or outbreak against the need to meet the needs of the individuals in aged care.

s22(1)(a)(ii)

DOCUMENTS RELEASED UNDER THE  
FREEDOM OF INFORMATION ACT 1982 (CTH)

- I have received reports of staff being treated poorly, receiving threats and abuse while screening visitors for entry to residential aged care. This behaviour is unacceptable and there is zero tolerance for abuse towards aged care staff or any frontline workers.

s22(1)(a)(ii)