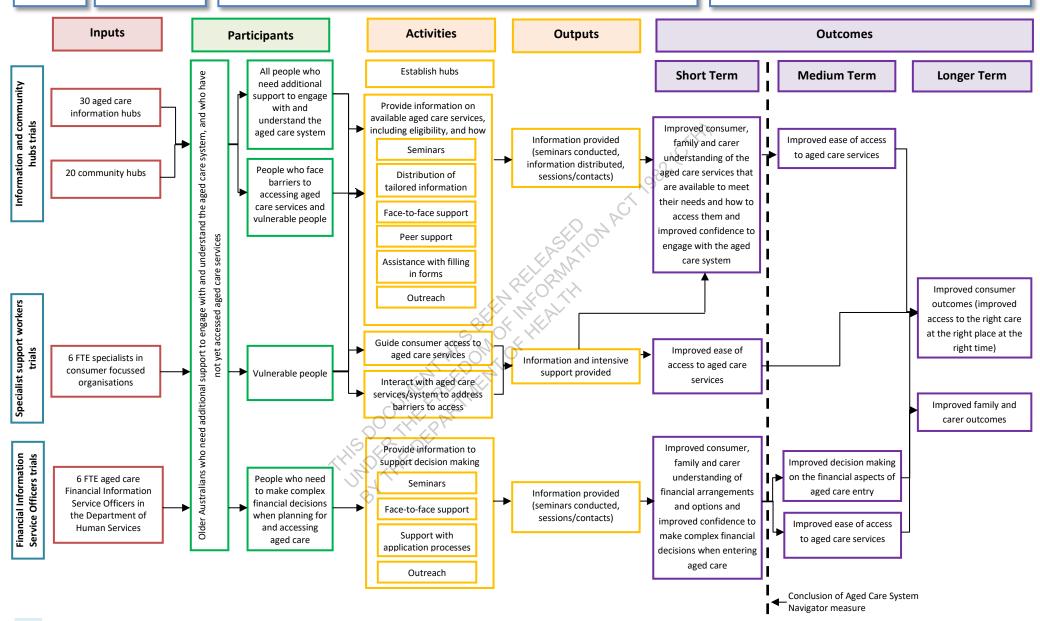
Aged Care System Navigator Measure

Problem/ situation

The aged care system is complex and difficult to navigate

A small but significant group of people are not gaining effective access to the system because they have difficulty engaging through the existing channels and need additional support to understand, choose and access appropriate aged care services

Some people have to make complex financial decisions when entering aged care. This can increase the risk of poor outcomes in the decision making process for aged care entry and complicate access to services



Set upontone

Information provided is high quality funely and appropriate

Target population is all people who need additional support to engage with and understand the aged care system, and who have not yet accessed aged care services, with a focus on people who face barriers to accessing aged care services (e.g. people from diverse population groups; people in rural or remote areas; people with limited access to technology, limited computer literacy, or special website accessibility requirements) and vulnerable people

A number of interventions (beyond the Aged Care \$yஞ்ளு) இடிப்போல் measure) are required to support the long term outcomes.