

Project Synergy Monthly Report

Report as at 31 June 2019

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- The Lived Experience Working group are conducting their Phase II retrospective and planning for the third and final phase of Project Synergy.

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Lived Experience Advisory Function and National Community Consultation (NCCP)

A face to face engagement - Veteran specific workshop - was held in Melbourne on 8 June. A total of 16 participants were in attendance. The second digital engagement survey “Who do you trust with your mental

health information?” was launched on the Digital Engagement Platform. This survey has been promoted via LEAF members and their networks, social media as well as email marketing to participants of previous engagements. We fell slightly behind expected promotional schedule due to being a key staff member down, and an increased focus this month on execution of our face to face engagements. Promotion of the survey will be a key focus for July.

The June working group meeting was held on 18 June. The main focus of the meeting was to conduct a group retrospective on what was learned from Phase 2, discuss these learnings, find meaning and inform recommendations from our NCCP engagements to date. These learnings and recommendations from Phase 2 activities were additionally sent to executive and management of InnoWell for consideration. An action plan to address retrospective suggestions to improve the LEAF model is in progress. The Phase 3 NCCP activities timeline will be mapped out at July WG meeting.

LEAF engagement this month included:

- A language and tone co-design workshop was held on 17 June including key InnoWell team members and a mixture of LEAF Panel and WG members. A second follow up workshop to further develop a shared language and tone guide will be held in early August.
- Members took part in a product development survey to explore and identify where individuals might need assistance in onboarding to the Platform.
- Two new panel members have been added to the LEAF Panel in order to strengthen the diversity of the group, they will join the July WG meeting.
- A follow up LEAF platform showcase took place in early June focused on the context of onboarding questionnaires and to obtain greater insight as to how the user flow could be improved.
- Two Panel members participated in a product workshop exploring how appcues might enhance the platform. This will be explored more broadly with the wider LEAF in the coming weeks.
- The LEAF increased their social media presence on linkedin.
- Members were involved in filming and production of a second video for individuals.
- All current and upcoming Participatory Design sessions were circulated to the LEAF group.
- Three WG and Panel members were involved in testing the MEF co-design evaluation tool.
- Two members of the WG and Panel have been participating in knowledge translation.
- A check in survey was sent out to the Panel to ensure additional opportunity to give feedback and endeavour to optimise their experience.