

# Project Synergy Monthly Report

Report at 31 October 2018

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## Lived Experience

The LEAF Working Group focused on three main lived experience engagement activities over October. Consensus between leaders in the four voices in the National Community Consultation (NCC) co-design framework was achieved on the guiding principles by which we will work together, as well as the content of an upcoming lived experience induction resource. This new staff onboarding resource will be collaboratively drafted and become part of the Project Synergy/InnoWell staff onboarding process. Moreover, a mechanism to add value to trials was progressed and LEAF input was gathered for the summary dashboard feature concept for the InnoWell Platform. In order to establish a shared baseline understanding of the Project to date, all Panel members were given access to the Phase I Activity Report and invited to attend a product showcase in October. Where they were able to provide their comment, feedback and ask any questions. This showcase was available to replay on the private forum in Engagement HQ, giving all members an opportunity to be involved. The broader Panel were invited to be involved in three main activities for the month of October. This included contributing to the NCC timeline, being involved in dashboard summary feature user testing and providing feedback on the Platform in current stage of development.

The working group met on 30 October. Outcomes of this meeting included: planning of a Veterans specific face-to-face community consultation activity to be held in Brisbane November 10; further development of the National Community Consultation Framework DoH deliverable and a LEAF digital and social media engagement activity. Actions aimed at engaging the Panel in these activities over the month of November were also developed (see October Working Group Meeting Summary Report). The working group also reviewed the updated diversity matrix and co-developed an EOI to recruit additional members of the Panel in order to boost diversity and reach. A call for expressions of interest will be widely disseminated in early November.

## Community Consultation

Throughout October, the working group and broader panel worked on building a timeline of important dates and potential NCC engagement opportunities together. They identified optimal methods of engaging the networks and communities they represent, local events and priority locations to be included in face to face consultations. Members continued collaborative process to contribute to the drafting of co-design a NCC plan.

The NCC co-design framework was utilised at the October working group meeting to continue planning upcoming community engagement activities. The identified priority activities for November are, attendance at a community engagement activity - STOMP-2018 Brisbane Suncorp Stadium November 10, a collaborative digital and social media channels engagement activity and continuing to co-develop the NCC Framework DoH deliverable.