

Project Synergy Monthly Report

Report as at 31 May 2019

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Lived Experience Advisory Function and National Community Consultation

The LEAF working group determined that with the number of planned activities for May a working group session was not required. The next working group meeting will be on 18 June. New members have been recruited for the LEAF WG and will attend meetings from July onwards in order to strengthen the diversity of the group. The LEAF shared narrative and digital authoring guide have been finalised and will be utilised by the LEAF to support members to champion Project Synergy and the NCCP within their networks and communities. LEAF engagement this month included:

- Round 3 of LEAF enhancement sprints, to give extra depth and feedback into enhancements on the platform in real time.
- Two new members have been added to the LEAF in order to strengthen the diversity of the group.
- A Product Showcase took place for all LEAF members (working group and panel) to show the platform at its current stage of development, highlighting the updated email invitation including the video.
- All current and upcoming Participatory Design sessions were circulated to the LEAF group.
- Personal calls were made to existing members of the LEAF panel to ensure additional opportunity to give feedback and endeavour to optimise their experience.

A face to face engagement was held in Sydney on 1 May where individuals were asked to tell us their story about accessing mental health services. In particular, we focused on what information they sought out, who they spoke to and where they went. The purpose of which was to understand what led up to a person seeking service, what barriers they faced and how trust played a role in shaping their experience along their journey. A face to face engagement was held in Broome 28-29 May. A youth specific workshop as well as a broader age group workshop were held. These engagements focussed on understanding accessing services within remote and Aboriginal and Torres Strait Islander communities from a lived experience perspective and how a digital solution might add value. On 30 May a Community Engagement activity was held in Derby. We spoke to Aboriginal community liaison officer on the Derby Suicide Prevention Pilot site Project as well as a meeting of lead Aboriginal health workers from across the Kimberley at Winnunngari (KAMS) Derby. To raise community awareness of the national community consultation and how to get involved, we distributed NCCP baseline question postcards via the workers to distribute to their community members. Reports for these engagements are being compiled. A Veteran specific workshop will be held in Melbourne on 8 June. Recruitment is currently at 16 participants. The second digital engagement survey was launched on the DEP at the end of May and will be heavily promoted in early June.