

Project Synergy Monthly Report

Report as at 31 March 2019

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Lived Experience (LE)

The LEAF working group meeting was held on 12 March. The focus of the day was to explore and co-develop research questions and National Community Consultation Framework community engagement activities around them. The group reviewed and approved the work that had been done to progress the engagement platform since the February meeting, the National Community Consultation (NCCP) baseline questions and first digital engagement survey. The theme for April NCCP engagement activities was identified as 'trust'

and how people interact with the platform, two further face-to-face consultation opportunities were identified for further scoping and progression.

Six LEAF members commenced a three month series of monthly “enhancement sprint” user testing sessions, to give extra depth and feedback into enhancements on the platform in real time.

The LEAF Working Group and Panel member engagement included providing input into a number of different surveys regarding new feature development of "wearables", enhancement of the onboarding questionnaire flow and proposed content for a second instructional video for individual end-users.

Community Consultation

The first digital engagement was ‘soft launched’ on the digital engagement platform (DEP). A report and findings from this soft launch will be used to troubleshoot and further enhance the user experience prior to hard launch of the next digital engagement activity in late April. Work has continued on developing a shared narrative and lived experience authoring guide resource to support LEAF members to champion Project Synergy within their networks and communities.

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