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Lived Experience: The Lived Experience Advisory Board (LEAB) working parties Digital Content Group, and Content and Recruitment Group have met in May to progress the website development and content and design the structure for Engagement HQ (a tool that will be used for community consultation and participatory design of the Synergy Online System). The agenda for June 13 LEAB meeting was developed and will be focussing on reviewing the past 12 months and identifying the lessons learnt, planning for the next 12 months, development of national community consultation framework and product workshop plus individual product sessions with each LEAB to gather direct feedback on current functionality. Two resignations were also received in the month of May from s 47F as Lived Experience Advisory Board members.

Community Consultation: A second internal workshop with s 47F from ThinkPlace was held to develop the national community consultation framework. We see a great opportunity for the Community Consultation to be better integrated and led by the lived experience capability. Rather than a staid and predetermined series of engagements with communities, we believe it could be a rapid a flexible function that allows business areas to draw on the lived experience within communities and cohorts to solve emerging business challenges. It refocuses the Community Consultation to be a rapid and agile business intelligence tool, as well as giving genuine opportunities for community participants to shape the Synergy Online System and its success. The national community consultation framework is to be developed at the next LEAB meeting on 13 June.

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