

# Phase I Key Achievements and Learnings

## Lived Experience Advisory Board

Phase I focussed on establishing the Lived Experience Advisory Board and its governance documentation and processes. Listed below is a snapshot of key achievements:

- ❖ A wider lived experience Core Design group was engaged for the first Invision Prototype activity and webinar to showcase current status of platform.
- ❖ The initial ethics submission included input from Aboriginal and Torres Strait Islander Lived Experience Advisory Board working group.
- ❖ Additional community and lived experience engagement within the trial sites in participatory design sessions, the research and development team have also spoken to individual advisory board members within the initial trial site communities.
- ❖ Advisory Board members have been engaged in design activities that contributed to the building of the Minimal Viable Product (MVP) of the platform, including user testing in late June. Methods of engagement used included, google surveys, live sessions at advisory board meetings, online Invision prototype reviewing activity, and a showcase webinar.
- ❖ Members were engaged in the development of the Independent Monitoring and Evaluation Framework. This activity was led by board members who attended workshops, a group teleconference, email feedback, and a group session at the March meeting.
- ❖ Two lived experience advisory board working groups: the Digital Channels and Content and Recruitment group, were established in March and April, to begin the foundation work on the digital channels to be used in the community consultation.
- ❖ The entire advisory board were also surveyed via google survey for their perspective on thematic website design. This has ensured lived experience representation from the very beginning stages of each digital channel to date.
- ❖ Two working groups have participated via teleconference to WVCS and NCPHN to advise researchers and inform trial implementation.
- ❖ Since the March meeting, we explored LE engagement via online Invision prototypes, working groups, teleconferences, google surveys, and webinars to assess optimum methods of engagement.
- ❖ The June meeting focussed on reviewing Phase I and identifying the lessons learnt, planning for the next 12 months, development of national community consultation framework and product workshop plus individual product sessions with each LEAB to gather direct feedback on current functionality.