

**Project Synergy Monthly Report
Report at 31 January 2018**

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- Development of the white label product continues with strong progress made in three product scenario workshops held in January. The feedback collated from the Lived Experience Core Design Group on the white label product was positive with a greater than 50% response rate achieved for surveys issued over the Christmas period. A specific session on the “need help now” functionality of the product was held with two lived experience representatives who engaged directly with the product team. Feedback from both product and lived experience representatives about the sessions was positive.

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Lived Experience: Planning continues in January for the next Lived Experience Advisory Board meeting on 14th March. We have also engaged s 47F to assist in the facilitation of the meeting. A number of documents to support the Lived Experience Advisory Board are in train, including a communications protocol, social media policy and an Expression of Interest document that invites input from lived experience members on the Independent Monitoring & Evaluation Framework.

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