

National Aboriginal and Torres Strait Islander Flexible Aged Care Program Exit Pathway

The National Aboriginal and Torres Strait Islander Flexible Aged Care (NATSIFAC) Program is a grant funded program. Service providers funded under the NATSIFAC Program are required to enter into a grant funding agreement with the Commonwealth which sets out the terms and conditions of the funding.

Service providers are also required to deliver services to aged care recipients in accordance with the NATSIFAC Program Manual and Australian Aged Care Quality Agency Standards.

In accordance with the conditions of Grant Funding Agreement and Program Manual, service providers are required to provide the Department of Health with at least six months written notice of any intention to cease providing care and services under the grant funding agreement (exiting the Program).

Ensuring continuity of service provision is of critical importance to the Department and exit pathways will depend on the service provider's individual arrangements and the outcome of any negotiations. Where there is a risk to ensuring continuity of service provision, the service provider will be required to develop a detailed transition plan.

The aim of the transition plan is to guarantee the smooth transition of services to another aged care provider and to ensure minimal disruption to care recipients.

On reduction or termination of aged care services, the service provider must co-operate in good faith with, and provide all assistance required by the Department and any new provider, to achieve an efficient transition of the provision of aged care and services for the care recipient.

More details on the requirements for exiting the NATSIFAC Program can be found in the [Program Manual](#)