
From: FOI
Sent: Wednesday, 13 July 2016 3:23 PM
Subject: 14. Email to Applicant - Access to hospital records (greater detail)

Dear XXX

I am writing to you in regards to your request to the Australian Government Department of Health (department) on XXX for access to your health records under the *Freedom of Information Act 1982* (Cth) (FOI Act), as follows:

<'Request'>

While the department supports the Australian community's access to health services it is not involved in the direct delivery of these services. Because of this the department does not usually hold any personal health records, such as notes by doctors, hospital records, pathology and diagnostic imaging test results or other similar information.

Where treatment or services have been provided by a State or Territory public medical service or hospital, a person may request access to their health records under the Freedom of Information Act or Privacy Act to the relevant State or Territory. Details about how to request personal health records from a public State or Territory service or hospital can generally be found on their website. I note your request relates to treatment at a public hospital in <City, State or Territory>. Details on how to make an FOI request to the Department of Health <State or Territory> can be found at <link>.

Personal health records are generally held by your treating practitioner or, where services have been provided in a Private hospital, by that Private hospital. Details on how a person might access their personal health records can be found on the Office of the Australian Information Commissioners website. I have provided a link to that website below.

<https://www.oaic.gov.au/privacy/health-information/access-your-health-information/>.

I hope this information will assist you in accessing your records. The department will consider your request as withdrawn as the request is not for a document from this agency

Regards

FOI Unit – FOI and Legislation Section

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The Department of Health acknowledges the Traditional Custodians of Australia and their continued connection to land, sea and community. We pay our respects to all Elders past and present.

If you receive this email in error, please delete it and contact the sender immediately.