Australian Government
Department of Health, Disability and Ageing

Training checklist – aged care providers

Use this checklist to identify the modules that suit your organisation and track completion.

* To receive a certificate of completion you must complete the module via your organisation's learning system or the Aged Care Quality and Safety Commission's Alis platform.

Training Module	Date Available	Duration	Prerequisite	Due by	Credential	Owner/Contact	Status
Module 1: Your guide to the *Aged Care Act 2024*: Understanding and adapting Purpose: **This module gives you a clear overview of the key changes introduced by the *Aged Care Act* from 1 November 2025.**	Now	20-30 mins	None	Jul-Nov 2025	Quiz-Certificate*	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Module 2: Aligning to changes – implementing the *Aged Care Act 2024* Purpose: **This module supports you to understand and align with the upcoming requirements of the new Act. It covers key changes to operations, workforce practices, systems and processes, and explains what needs to be in place by the implementation dates.**	Now	20-30 mins	New Aged Care Act Module 1	Sep-Nov 2025	Quiz-Certificate*	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Module 3 – Release 1: Building workforce capability and readiness Purpose: **This release is a toolkit providing you with practical resources to support you to uplift capability in your workforce and lead them through change.**	Now	20-30 mins	New Aged Care Act Modules 1 and 2	Oct 2025-Mar 2026	N/A	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review

Training Module	Date Available	Duration	Prerequisite	Due by	Credential	Owner/Contact	Status
Module 3 – Release 2: Embedding rights in practice Purpose: This release focuses on helping you to support your workforce to embed the rights-based foundations of the *Aged Care Act 2024* into everyday practice.	Now	N/A	New Aged Care Act Modules 1, 2 and 3 (Release 1)	Oct 2025-Mar 2026	N/A	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Module 4: Reflecting and adjusting Purpose: This release will explore challenges and solutions to move beyond the reform changes into sustainable delivery	Now	20-30 mins	New Aged Care Act Modules 1, 2, 3	May 2026-June 2026	N/A	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home overview module Purpose: **Introduces Support at Home and explains how it will operate. Includes**	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 1: Assessment process and service delivery Purpose: **Explores how aged care assessments and provider obligations work. It also provides information on the Support at Home Service List and funding classifications.**	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 2: Service agreement, care plan and budget planning Purpose: **Covers how service agreements, care plans and participant budgets are developed. Outlines principles involved in care management and self-management**	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review

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options. Content relating to participant budget and contributions, care management and self-management.							
Support at Home Module 3: Short-term pathways Purpose: **Provides detail around the Assistive Technology and Home Modifications (AT-HM) scheme, Restorative Care Pathway and End-of-Life Pathway.**	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 4: Claiming and payment arrangements Purpose: **Explains the claiming process, claiming timeframes, and how claims are processed and resolved.**	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 5: Care management Purpose: **Provides a comprehensive understanding of how care management operates within the Support at Home program, including the process for claiming.**	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 6: Self-management Purpose: **Provides a comprehensive understanding of how self-management operates within the Support at Home program and its interactions with care management.**	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review

Other learning opportunities

Opportunity	Date Available	Duration	Owner/Contact	Status
Aged Care Quality and Safety Commission (Alis platform) • The strengthened Aged Care Quality Standards – 8 modules • Case study series – Quality Standards • Various other modules.	Now	1.5-3 hrs (per module)	Aged Care Quality and Safety Commission education@agedcarequality.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Government Provider Management System (GPMS) • Logging into GPMS • Various resources (videos, user guides)	Now	Various	Department of Health, Disability and Ageing	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Aged Care Provider Portal (ACPP) Learn how to use the portal.	Now	<5 mins	Services Australia medicare.education@servicesaustralia.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Older Persons Advocacy Network (OPAN Learning Hub) • Supported decision-making in aged care – 2 modules • Planning for Diversity workshop series	Now	Various	Older Persons Advocacy Network enquiries@opan.org.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review

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