Australian Government
Department of Health, Disability and Ageing

Medicare Resource List

Directory of Medicare guidance, education and support resources, grouped by topic area, to help providers and practice staff find relevant information for each stage of the Medicare claiming journey.

Tip: Save this list or bookmark key resources for quick access when delivering, claiming or managing Medicare services

MBS: Medicare information, MBS items and guidance

Resource	Description
About Medicare	Medicare coverage, patient eligibility and access
MBS Online	Search the MBS for items, descriptors and explanatory notes
AskMBS	Request written advice on Medicare items and requirements

Requirements: Medicare eligibility, legislation and program rules

Resource	Description
Accessing Medicare	Medicare eligibility requirements for health practitioners
Policies and legislation	Medicare policies, legislative frameworks and accreditation
Inappropriate practice	Factsheet on inappropriate practice

Claiming: Getting started with claiming

Resource	Description
Start with Medicare	How to apply for a provider number, claim benefits and access online services
Claiming channels	Claiming channels and how payments are made

Payment: Payment reports, safety nets

Resource	Description
Payment reports	How to access Medicare processing and payment reports
Medicare Safety Nets	Medicare Safety Nets and current thresholds

Compliance: Compliance responsibilities, priorities, correcting errors

Resource	Description
Medicare compliance	Information to help you understand your Medicare compliance responsibilities
Health Provider Compliance Strategy 2025-30	Outlines the department's approach to supporting a strong, sustainable health system
Compliance priorities	Current Medicare compliance priorities
Voluntary Acknowledgement form	How to submit a voluntary acknowledgement of incorrect payments form to correct claiming errors

Additional support

Medicare resources

Factsheets, guidelines and other resources

Medicare contacts

List of relevant contacts and support services

Training and education

Training modules, webinars and education resources

Stay informed

MBS Online news and updates

Have some feedback?

Contact the Provider Support and Engagement team at Provider.Support@health.gov.au