OFFICIAL

Australian Government
Department of Health, Disability and Ageing

RECEIVED
13 MAY 2026
Parliamentary Section

Ministerial Submission – Release of Report
MS26-000404
Version (1)
Date sent to MO: 28 April 2026

To: Minister Rae

cc: Minister Butler

Subject: Aged Care Act 2024 Wait Times Report - First Report (Quarter 2 and Quarter 3 2025-26)

Critical date: 11 May 2026

Recommendations:

s47C

1. Agreed/Not agreed/ Please discuss
2. Noted/Please discuss
3. Noted/Please discuss

s47F

Signatur

Date: 12/5/26

This document is released under the Freedom of Information Act by the Department of Health, Disability and Ageing

Media Release required? YES

Comments:

Contact Officer:	*Greg Pugh*	*First Assistant Secretary* *Access and Home Support Division*	Ph: (02) s47E(c),s47F Mobile: s47E(c),s47F s47E(c),s47F
Clearance Officer:	*Sonja Stewart*	*Deputy Secretary* *Ageing and Aged Care Group*	Ph: (02) s47E(c),s47F Mobile: s47E(c),s47F s47E(c), s47F

Submission summary: This submission fulfils the requirement under section 342A of the *Aged Care Act 2024* to provide the first report to you by 28 April 2026. The report covers the period 1 November 2025 to 31 March 2026, encompassing Quarter 2 and Quarter 3 (2025–26). The report enhances transparency by publishing wait times from application to service entry for Support at Home and residential aged care services.

Report Details:

1. In accordance with Section 342A of the *Aged Care Act 2024* (the Act), the report includes:
   - s342A(2)(a): Number of applications with triage decisions pending at the end of the reporting quarter.
   - s342A(2)(b) and (c): Median and average number of days from application to service commencement for non-specialist aged care services commenced during the reporting period.
   - s342A(2)(d), (e), and (f): Assessment of time differences between application and service commencement, broken down by:
     - service type (e.g. residential care vs home and community care)
     - state or territory
     - local region (Aged Care Planning Region).

Timing: The legislation requires the report be provided to your office on or before 28 April 2026. The first reporting period covers two quarters (Quarter 2 and Quarter 3 of 2025-26), in accordance with section 342A(4) of the Act, which requires the initial report to cover two quarters when the Act commences on a day other than the start of a financial quarter. All subsequent reports will be limited to one quarter.

The System Governor must publish the report on the Department's website as soon as practicable after providing it to the Minister. Compliance under section 342A depends on whether reasonable steps were taken to publish within an appropriate timeframe, having regard to factors such as technical issues or error correction.

Publication on or before 12 May 2026 represents a reasonable timeframe to prepare the report for online publication, including meeting accessibility requirements. Failure to comply would present a reputational risk to the System Governor, and/or lead to potential judicial review.

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

s47E(d)

Attachments:

A: Summary and analysis of report – Maximum two pages

B: Full report

Attachment A

Summary and Analysis of Report

Summary

- This report fulfils the quarterly reporting requirements set out in section 342A of the *Aged Care Act 2024* (the Act) for waiting periods for residential care and Support at Home (SaH). This report presents median and average measures of the time elapsed between application through My Aged Care to commencement of aged care services for the 1 November 2025 – 31 March 2026 (Quarter 2 and Quarter 3 of 2025-26) reporting period.
- A total of s47E(d) service commencements were counted in this report, noting that some individuals commenced multiple care types and are therefore represented more than once. This number is not disclosed in the report.
- The national median elapsed time from application to service commencement was 294 days.
- Victoria recorded the shortest median time at 273 days, while Queensland had the longest at 322 days.
- The End-of-Life Pathway had the shortest median time by service type (15 days), whereas SaH (ongoing) had the longest (347 days).

Analysis

- A national median of 294 days from application to service commencement indicates that, for most people, access to aged care services is taking close to 10 months.

Differences by service type

- The report shows that different services have very different access patterns.
- Priority services, such as the End of Life Pathway, commence quickly with a median elapsed time of 15 days
- Ongoing services, especially residential care and ongoing SaH, show longer elapsed times.
- The reasons for this include:
  - deliberate prioritisation arrangements
  - funding models
  - consumer choice and provider availability.

Residential care versus home and community settings

- Residential care shows longer elapsed times on average than home and community services.
- However, the median residential care elapsed time is significantly shorter than the average, indicating that long waits are driven by a smaller subset of individuals.
- These patterns underline that access to care is shaped by both system design and personal choice.

Differences by State, Territory and local region

- The report highlights meaningful geographic variation between States and Territories and within States at the local region (Aged Care Planning Region) level.
- This information may be useful for:
  - targeting workforce initiatives
  - understanding demand pressures

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

  - planning future service supply.
- The Report on Government Services (RoGS), produced annually by the Productivity Commission, has historically been the primary public source of performance information on aged care access and timeliness.
- RoGS 2025, released in January 2025, largely reflects activity from the 2023–24 financial year.
- RoGS and this report are complementary rather than duplicative: RoGS provides long-term trend analysis, cross-sector comparability and insight into delays experienced by the 90th percentile, while this report delivers stronger legislative accountability, end-to-end visibility of the client experience, and more timely, operationally useful insights, including jurisdictional variation, covering the median and average wait times only.

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

DRAFT Home Care Data Overview

(most current data for each indicator) Data as 31 March 2026)

Yellow = estimates

Support at Home Priority System (SAHPS) – 31 Mar 2026

- **100,191** people waiting for SAH funding as at 31 Mar 2026

Urgent	High	Medium	Standard	Total
88	1637	23,449	75,017	**100,191**

- In addition:
  - **53,718** people are currently allocated interim funding while waiting for full funding

Exits from the NPS by FY

Reason for exit	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
Death	10,563	8,068	5,334	3,337	3,383	4,812
Permanent RAC	14,342	11,125	6,492	5,450	7,380	11,285
Total	24,905	19,193	11,826	8,787	10,763	16,097

Exits from the NPS in 2024-25

Reason for exit	Level 1	Level 2	Level 3	Level 4	**Total**
Death	32	736	2,201	1,861	**4,812**
Permanent RAC	48	1,741	5,252	4,275	**11,285**
Total	80	2,477	7,453	6,136	**16,097**

Support at Home Budget – from 1 November 2025

Classification	Quarterly budget	Annual amount
1	$2,682.75	$10,731.00
2	$4,008.61	$16,034.45
3	$5,491.43	$21,965.70
4	$7,424.10	$29,696.40
5	$9,924.35	$39,697.40
6	$12,028.58	$48,114.30
7	$14,537.04	$58,148.15
8	$19,526.59	$78,106.35

Additional 20,000 places to be released before 31 Dec 2025

	Budgeted	Release Schedule	
		Nov 2025	Dec 2025
Total places	20,000	10,000	10,000

* As at 31 December 2025, all 20,000 additional SAH places have been released.

Additional 43,000 places to be released before 30 June 2026

		Release Schedule	
	Budgeted	Released (Jan-Mar 2026)	Remainder (Apr-Jun 2026)
Total places	43,000	21,500	21,500

* The remainder 21,500 are to be released gradually until 30 June 2026 (1,654 SAH places per week)

Support at Home Place Release – 31 Mar 2026

	Q2 2025-26			Q3 2025-26 to date (1 Jan to 31 Mar 2026)			Total		
	FSO	MSO	Total	FSO	MSO	Total	FSO	MSO	Total
Total	1,730	38,572	40,302	28,536	50,609	79,145	30,266	89,181	119,447
Share	4%	96%	100%	36%	64%	100%	26%	74%	100%

HEADLINE DATA – At 31 Mar 2026

- **100,191 people waiting for SAH ongoing funding**
- **364,723 allocated SaHs** (committed + assigned)
- Of the 364,723 people, **338,049 were in a SAH place receiving care,** the remainder **26,675 are considering whether to take up.**

Number of people in the SAHPS at 31 Mar 2026

State	SAH Classification	Transitioned HCP Level	Total	Share
NSW	22,740	9,930	**32,670**	32.61%
VIC	20,926	7,648	**28,574**	28.52%
QLD	13,969	6,295	**20,264**	20.23%
WA	5,360	2,096	**7,456**	7.44%
SA	4,957	2,158	**7,115**	7.10%
TAS	1,665	761	**2,426**	2.42%
ACT	855	368	**1,223**	1.22%
NT	295	144	**439**	0.44%
Unknown	20	4	**24**	0.02%
Total	**70,787**	**29,404**	**100,191**	100.00%
Share	70.65%	29.35%	100.00%	

Number of people in an allocated SAH place at 31 Mar 2026

State	SAH Classification	Transitioned HCP Level	Total	Share
NSW	2,128	117,003	**119,131**	32.66%
VIC	2,859	94,615	**97,474**	26.73%
QLD	1,835	69,780	**71,615**	19.64%
WA	815	27,251	**28,066**	7.70%
SA	815	33,538	**34,352**	9.42%
TAS	245	7,841	**8,086**	2.22%
ACT	169	4,155	**4,324**	1.19%
NT	63	1574	**1,637**	0.45%
Unknown	2	36	**38**	0.01%
Total	**8,931**	**355,793**	**364,723**	100.00%
Share	2.45%	97.55%	100.00%	

Estimated wait times for a SAH place, by priority

Priority	Expected wait times
Urgent	Within 1 month
High	1 - 2 months
Medium	6 - 7 months
Standard	7 - 8 months

s22

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

Data caveats:
All figures in this document are evaluated using non-finalised data and are subject to change.

OFFICIAL

Home Care Data Overview

(most current data for each indicator) Data as at 31 December 2025)

***Yellow** = estimates*

s22

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

Home Care Data Overview

(most current data for each indicator) Data as at 31 October 2025)

***Yellow** = estimates*

s22

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

Home Care Data Overview

(most current data for each indicator) Data as at 30 September 2025)

***Yellow** = estimates*

s22

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

Senate Committee: Community Affairs Committee

Supplementary Budget Estimates December 2025

Outcome: 3 - Ageing and Aged Care

FAS Brief

Electoral Breakdown of Wait Lists

KEY POINTS

s47E(d)

- There were **24,494** people waiting for Simple Assessment (for CHSP) as at 31 January 2026 (see (C)).

Data caveats:
All figures in this document are evaluated using non-finalised data and are subject to change.

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

FACTS AND FIGURES

(A) A breakdown of individuals in waiting for SAH funding (s47E(d)) at their approved classifications by electorate as at 31 January 2026 is provided in the table below.

State	Electorate	Urgent	High	Medium	Standard	Total
NSW	**Total for NSW**	**<10**	**46**	**4,339**	**25,685**	**30,079**
	Banks	-	<10	76	677	753
	Barton	-	<10	75	636	711
	Bennelong	-	<10	108	823	932
	Berowra	-	<10	59	562	621
	Blaxland	-	<10	109	782	892
	Bradfield	<10	<10	111	641	753
	Calare	<10	<10	125	415	543
	Chifley	-	<10	69	544	615
	Cook	-	<10	59	379	440
	Cowper	<10	<10	131	654	789
	Cunningham	-	<10	134	531	665
	Dobell	<10	<10	121	536	661
	Eden-Monaro	<10	<10	77	523	601
	Farrer	-	<10	75	345	420
	Fowler	-	<10	131	938	1071
	Gilmore	<10	<10	141	809	953
	Grayndler	-	<10	54	371	425
	Greenway	-	<10	62	451	513
	Hughes	-	<10	56	338	394
	Hume	<10	<10	71	490	562

State	Electorate	Urgent	High	Medium	Standard	Total
	Hunter	-	<10	89	492	581
	Kingsford Smith	-	<10	55	407	464
	Lindsay	-	<10	83	360	444
	Lyne	-	<10	117	754	873
	Macarthur	<10	<10	54	494	549
	Mackellar	-	<10	110	560	671
	Macquarie	-	<10	102	324	427
	McMahon	-	<10	92	788	881
	Mitchell	-	<10	87	516	603
	New England	-	<10	121	469	590
	Newcastle	-	<10	68	332	400
	North Sydney	-	<10	98	447	545
	Page	-	<10	138	746	884
	Parkes	-	<10	121	463	588
	Parramatta	-	<10	70	544	616
	Paterson	-	<10	81	491	574
	Reid	-	<10	59	699	758
	Richmond	-	<10	142	938	1,082
	Riverina	-	<10	100	350	452
	Robertson	-	<10	116	494	610
	Shortland	-	<10	87	501	590
	Sydney	-	<10	51	340	391
	Warringah	-	<10	78	380	461
	Watson	-	<10	102	802	905
	Wentworth	-	<10	39	262	301
	Werriwa	-	<10	96	681	777
	Whitlam	<10	<10	139	606	748
VIC	**Total for VIC**	**15**	**95**	**5,280**	**19385**	**24,775**
	Aston	<10	<10	135	575	713
	Ballarat	<10	<10	136	329	466
	Bendigo	<10	<10	153	462	617
	Bruce	-	<10	144	597	745
	Calwell	-	<10	77	538	615
	Casey	-	<10	136	484	620
	Chisholm	-	<10	234	929	1167
	Cooper	<10	<10	104	560	671
	Corangamite	-	<10	85	386	471
	Corio	-	<10	102	460	562
	Deakin	-	<10	162	611	780
	Dunkley	-	<10	144	482	627
	Flinders	-	<10	197	633	834
	Fraser	-	<10	105	528	638
	Gellibrand	-	<10	82	424	508
	Gippsland	<10	<10	193	701	902
	Goldstein	-	<10	152	414	569
	Gorton	-	<10	91	441	533
	Hawke	-	<10	100	370	472

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

State	Electorate	Urgent	High	Medium	Standard	Total
	Higgins	<10	<10	130	364	496
	Holt	-	<10	99	377	479
	Hotham	-	<10	243	686	934
	Indi	<10	<10	245	443	693
	Isaacs	-	<10	152	466	621
	Jagajaga	-	<10	97	436	538
	Kooyong	-	<10	118	439	559
	La Trobe	-	<10	138	487	625
	Lalor	-	<10	73	326	400
	Macnamara	<10	<10	110	297	409
	Mallee	<10	<10	187	561	750
	Maribyrnong	-	<10	108	491	600
	McEwen	-	<10	95	315	411
	Melbourne	-	<10	71	245	320
	Menzies	-	<10	194	851	1050
	Monash	-	<10	181	716	902
	Nicholls	<10	<10	176	501	681
	Scullin	-	<10	123	568	692
	Wannon	<10	<10	136	433	572
	Wills	<10	<10	72	459	533
	Total for QLD	**<10**	**56**	**3,381**	**15117**	**18,562**
	Blair	<10	<10	102	513	619
	Bonner	-	<10	65	352	422
	Bowman	-	<10	102	439	543
	Brisbane	-	<10	53	286	339
	Capricornia	-	<10	124	398	528
	Dawson	-	<10	181	492	673
	Dickson	-	<10	73	400	473
	Fadden	-	<10	130	804	937
	Fairfax	-	<10	127	502	630
	Fisher	<10	<10	143	548	699
	Flynn	-	<10	123	430	558
	Forde	-	<10	110	585	698
QLD	Griffith	<10	<10	67	197	266
	Groom	-	<10	95	519	615
	Herbert	<10	<10	145	460	607
	Hinkler	-	<10	196	899	1098
	Kennedy	<10	<10	119	551	671
	Leichhardt	-	<10	95	424	520
	Lilley	-	<10	95	462	559
	Longman	-	<10	147	743	890
	Maranoa	<10	<10	102	483	588
	McPherson	-	<10	105	658	765
	Moncrieff	-	<10	146	807	956
	Moreton	-	<10	88	344	432
	Oxley	-	<10	73	388	461
	Petrie	-	<10	119	616	737

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

State	Electorate	Urgent	High	Medium	Standard	Total
	Rankin	-	<10	96	369	465
	Ryan	-	<10	87	324	411
	Wide Bay	-	<10	153	568	723
	Wright	<10	<10	120	556	679
WA	**Total for WA**	**<10**	**64**	**1,518**	**5089**	**6,672**
	Brand	-	<10	83	371	459
	Burt	-	<10	90	317	412
	Canning	-	<10	109	478	590
	Cowan	-	<10	111	426	540
	Curtin	-	<10	123	354	484
	Durack	<10	<10	120	368	491
	Forrest	-	<10	115	360	476
	Fremantle	-	14	86	217	317
	Hasluck	-	<10	78	270	349
	Moore	-	<10	72	251	323
	O'Connor	<10	<10	148	449	602
	Pearce	-	<10	60	271	331
	Perth	-	<10	107	356	466
	Swan	-	<10	104	312	423
	Tangney	-	<10	112	289	409
SA	**Total for SA**	**<10**	**23**	**1,292**	**5472**	**6,788**
	Adelaide	-	<10	116	464	584
	Barker	<10	<10	129	603	737
	Boothby	-	<10	126	484	611
	Grey	-	<10	191	692	884
	Hindmarsh	-	<10	147	572	722
	Kingston	-	<10	101	452	556
	Makin	-	<10	89	548	640
	Mayo	-	<10	138	531	669
	Spence	-	<10	113	450	565
	Sturt	-	<10	142	676	820
TAS	**Total for TAS**	**<10**	**<10**	**420**	**1756**	**2,187**
	Bass	-	<10	84	308	392
	Braddon	-	<10	84	383	468
	Clark	<10	<10	78	312	393
	Franklin	<10	<10	92	396	493
	Lyons	-	<10	82	357	441
ACT	**Total for ACT**	**-**	**<10**	**278**	**826**	**1,113**
	Bean	-	<10	108	344	458
	Canberra	-	<10	99	267	368
	Fenner	-	<10	71	215	287
NT	**Total for NT**	**<10**	**<10**	**82**	**335**	**421**
	Lingiari	<10	<10	36	169	208
	Solomon	<10	<10	46	166	213
Unknown	**Total for Unknown**	-	**<10**	13	33	**47**
	Unknown	-	<10	13	33	47
National		**38**	**305**	**16603**	**73,698**	**90,644**

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

"Unknown": A small number of people have address details not matched to electorate and/or state/territory as the individual has an incomplete or no address recorded in the system
"-" indicates there were no clients
"<10": number of clients is less than 10 is masked due to privacy reasons as these numbers maybe broadcasted

(B) A breakdown of individuals who are currently allocated interim funding while waiting for full funding at their approved classifications, by electorate as at 31 January 2026 is provided in the table below.

State	Electorate	Urgent	High	Medium	Standard	Total
NSW	**Total for NSW**	**<10**	**412**	**2,369**	**12,087**	**14,869**
	Banks	-	<10	38	278	318
	Barton	-	<10	21	266	293
	Bennelong	-	12	57	350	419
	Berowra	-	<10	41	234	284
	Blaxland	-	<10	50	340	399
	Bradfield	<10	<10	64	287	358
	Calare	-	23	57	171	251
	Chifley	-	<10	47	260	312
	Cook	-	<10	34	191	227
	Cowper	-	14	70	306	390
	Cunningham	-	<10	54	209	270
	Dobell	-	15	67	323	405
	Eden-Monaro	-	<10	34	241	283
	Farrer	-	<10	66	126	198
	Fowler	-	13	51	367	431
	Gilmore	-	14	65	449	528
	Grayndler	-	<10	30	140	177
	Greenway	-	<10	33	209	246
	Hughes	-	<10	31	144	183
	Hume	-	<10	64	211	280
	Hunter	-	11	64	237	312
	Kingsford Smith	-	<10	50	158	210
	Lindsay	-	<10	27	238	274
	Lyne	-	10	57	330	397
	Macarthur	-	<10	28	218	252
	Mackellar	-	<10	74	246	328
	Macquarie	-	16	30	219	265
	McMahon	-	<10	54	391	451
	Mitchell	-	<10	38	257	297
	New England	-	16	65	237	318
	Newcastle	-	11	53	202	266
	North Sydney	-	<10	51	183	242
	Page	-	<10	77	404	490
	Parkes	-	10	68	222	300
	Parramatta	-	<10	38	295	339
	Paterson	-	<10	63	273	342
	Reid	-	<10	47	271	324

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

	Richmond	-	15	85	557	657
	Riverina	-	<10	49	144	199
	Robertson	-	15	67	266	348
	Shortland	-	10	55	281	346
	Sydney	-	<10	35	158	200
	Warringah	-	11	60	148	219
	Watson	-	<10	46	367	417
	Wentworth	-	<10	18	133	155
	Werriwa	-	<10	32	258	299
	Whitlam	-	14	64	292	370
VIC	**Total for VIC**	**-**	**747**	**1,287**	**7560**	**9,594**
	Aston	-	23	33	275	331
	Ballarat	-	17	32	112	161
	Bendigo	-	23	32	180	235
	Bruce	-	16	33	232	281
	Calwell	-	10	11	155	176
	Casey	-	20	32	205	257
	Chisholm	-	28	54	387	469
	Cooper	-	13	26	194	233
	Corangamite	-	14	24	226	264
	Corio	-	14	41	193	248
	Deakin	-	26	44	283	353
	Dunkley	-	20	34	248	302
	Flinders	-	28	37	238	303
	Fraser	-	14	25	191	230
	Gellibrand	-	14	27	159	200
	Gippsland	-	28	55	211	294
	Goldstein	-	23	32	171	226
	Gorton	-	<10	24	165	196
	Hawke	-	<10	17	125	144
	Higgins	-	34	34	166	234
	Holt	-	11	19	116	146
	Hotham	-	22	31	282	335
	Indi	-	52	71	170	293
	Isaacs	-	38	38	152	228
	Jagajaga	-	<10	45	198	252
	Kooyong	-	12	34	205	251
	La Trobe	-	14	38	173	225
	Lalor	-	<10	19	131	157
	Macnamara	-	23	20	95	138
	Mallee	-	34	43	175	252
	Maribyrnong	-	<10	36	176	221
	McEwen	-	<10	18	121	144
	Melbourne	-	<10	17	88	112
	Menzies	-	25	40	388	453
	Monash	-	26	38	177	241
	Nicholls	-	35	38	166	239
	Scullin	-	21	32	258	311

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

	Wannon	-	19	41	195	255
	Wills	-	<10	22	178	204
	Total for QLD	**-**	**446**	**1,193**	**6625**	**8,264**
	Blair	-	11	56	236	303
	Bonner	-	14	28	162	204
	Bowman	-	11	52	177	240
	Brisbane	-	10	16	124	150
	Capricornia	-	16	42	150	208
	Dawson	-	21	47	185	253
	Dickson	-	<10	22	218	247
	Fadden	-	<10	43	280	332
	Fairfax	-	16	20	241	277
	Fisher	-	17	29	245	291
	Flynn	-	20	41	175	236
	Forde	-	11	32	198	241
	Griffith	-	<10	22	98	129
	Groom	-	<10	49	331	389
QLD	Herbert	-	17	41	122	180
	Hinkler	-	26	69	339	434
	Kennedy	-	18	46	231	295
	Leichhardt	-	20	40	198	258
	Lilley	-	27	41	227	295
	Longman	-	16	42	428	486
	Maranoa	-	20	53	238	311
	McPherson	-	13	60	276	349
	Moncrieff	-	21	66	288	375
	Moreton	-	<10	23	140	172
	Oxley	-	12	25	162	199
	Petrie	-	14	50	406	470
	Rankin	-	<10	22	129	157
	Ryan	-	<10	18	146	172
	Wide Bay	-	25	42	292	359
	Wright	-	13	56	183	252
	Total for WA	**<10**	**230**	**489**	**2357**	**3,077**
	Brand	-	12	28	205	245
	Burt	-	21	28	105	154
	Canning	-	15	39	254	308
	Cowan	-	<10	34	203	244
	Curtin	-	15	53	137	205
	Durack	<10	14	27	119	161
WA	Forrest	-	22	36	141	199
	Fremantle	-	21	13	115	149
	Hasluck	-	<10	16	130	153
	Moore	-	11	37	138	186
	O'Connor	-	15	36	207	258
	Pearce	-	<10	35	144	187
	Perth	-	23	44	139	206
	Swan	-	21	34	143	198

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

	Tangney	-	18	29	177	224
SA	**Total for SA**	**-**	**158**	**557**	**2715**	**3,430**
	Adelaide	-	16	49	253	318
	Barker	-	12	54	284	350
	Boothby	-	28	42	245	315
	Grey	-	16	76	260	352
	Hindmarsh	-	16	72	286	374
	Kingston	-	15	38	252	305
	Makin	-	<10	43	284	335
	Mayo	-	17	59	309	385
	Spence	-	16	43	258	317
	Sturt	-	14	81	284	379
TAS	**Total for TAS**	**-**	**65**	**209**	**769**	**1,043**
	Bass	-	13	36	139	188
	Braddon	-	12	48	180	240
	Clark	-	<10	47	121	175
	Franklin	-	19	38	153	210
	Lyons	-	14	40	176	230
ACT	**Total for ACT**	**-**	**48**	**86**	**374**	**508**
	Bean	-	19	34	164	217
	Canberra	-	16	26	123	165
	Fenner	-	13	26	87	126
NT	**Total for NT**	**-**	**22**	**74**	**181**	**277**
	Lingiari	-	<10	32	79	117
	Solomon	-	16	42	102	160
Unknown	**Total for Unknown**	-	**<10**	<10	<10	**<10**
	Unknown	-	<10	<10	<10	<10
National		**<10**	**2129**	**6265**	**32,674**	**41,070**

"Unknown": A small number of people have address details not matched to electorate and/or state/territory as the individual has an incomplete or no address recorded in the system

"-" indicates there were no clients

"<10": number of clients is less than 10 is masked due to privacy reasons

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

(C) A breakdown of individuals waiting for Simple Assessment (have waited >0 days) by electorate as at 31 January 2026 is provided in the table below.

State	Electorate	Number of clients waiting for Simple Assessment
NSW	**Total for NSW**	**8,753**
	Banks	210
	Barton	173
	Bennelong	171
	Berowra	161
	Blaxland	287
	Bradfield	151
	Calare	112
	Chifley	291
	Cook	183
	Cowper	191
	Cunningham	253
	Dobell	29
	Eden-Monaro	130
	Farrer	197
	Fowler	286
	Gilmore	366
	Grayndler	127
	Greenway	247
	Hughes	172
	Hume	190
	Hunter	161
	Kingsford Smith	170
	Lindsay	134
	Lyne	216
	Macarthur	264
	Mackellar	152
	Macquarie	140
	McMahon	280
	Mitchell	295
	New England	110
	Newcastle	145
	North Sydney	109
	Page	230
	Parkes	49
	Parramatta	270
	Paterson	202
	Reid	228
	Richmond	218
	Riverina	122
	Robertson	32
	Shortland	126

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

	Sydney	113
	Warringah	87
	Watson	244
	Wentworth	117
	Werriwa	271
	Whitlam	341
VIC	**Total for VIC**	**6,387**
	Aston	132
	Ballarat	505
	Bendigo	222
	Bruce	118
	Calwell	142
	Casey	109
	Chisholm	139
	Cooper	133
	Corangamite	244
	Corio	192
	Deakin	93
	Dunkley	82
	Flinders	139
	Fraser	361
	Gellibrand	146
	Gippsland	121
	Goldstein	109
	Gorton	277
	Hawke	281
	Higgins	102
	Holt	76
	Hotham	173
	Indi	109
	Isaacs	106
	Jagajaga	131
	Kooyong	87
	La Trobe	80
	Lalor	184
	Macnamara	119
	Mallee	320
	Maribyrnong	146
	McEwen	119
	Melbourne	111
	Menzies	138
	Monash	93
	Nicholls	67
	Scullin	175
	Wannon	367
	Wills	139
QLD	**Total for QLD**	**5,394**

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

	Blair	140
	Bonner	301
	Bowman	354
	Brisbane	66
	Capricornia	68
	Dawson	107
	Dickson	145
	Fadden	307
	Fairfax	166
	Fisher	152
	Flynn	66
	Forde	203
	Griffith	202
	Groom	106
	Herbert	236
	Hinkler	148
	Kennedy	81
	Leichhardt	22
	Lilley	91
	Longman	259
	Maranoa	125
	McPherson	257
	Moncrieff	345
	Moreton	274
	Oxley	262
	Petrie	221
	Rankin	287
	Ryan	72
	Wide Bay	150
	Wright	181
WA	**Total for WA**	**639**
	Brand	41
	Burt	59
	Canning	66
	Cowan	35
	Curtin	34
	Durack	52
	Forrest	64
	Fremantle	27
	Hasluck	37
	Moore	16
	O'Connor	83
	Pearce	18
	Perth	39
	Swan	33
	Tangney	35
SA	**Total for SA**	**2,223**

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

	Adelaide	120
	Barker	291
	Boothby	279
	Grey	206
	Hindmarsh	161
	Kingston	242
	Makin	212
	Mayo	295
	Spence	194
	Sturt	223
TAS	**Total for TAS**	**445**
	Bass	104
	Braddon	28
	Clark	82
	Franklin	120
	Lyons	111
ACT	**Total for ACT**	**416**
	Bean	167
	Canberra	123
	Fenner	126
NT	**Total for NT**	**85**
	Lingiari	41
	Solomon	44
Unknown	Total for Unknown	**152**
	Unknown	**152**
National		**24,494**

"Unknown": A small number of people have address details not matched to electorate and/or state/territory as the individual has an incomplete or no address recorded in the system

"-" indicates there were no clients

"<10": number of clients is less than 10 is masked due to privacy reasons as these numbers maybe broadcasted

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

FOI 27-3504 - Document 4

Australian Government
Department of Health and Aged Care

Home Care Package statistics

Summary – 31 January 2026

- **17,501** SAH approvals in January 2026, decrease of 1,404 from 18,905 approvals in December 2025
- **32,809** SAH places were released in January 2026.

s47E(d)

- **355,699** people allocated a SAH Place with **323,211** people receiving care and the remainder 32,488 are considering whether to take up

Data caveats:

All figures in this document are evaluated using non-finalised data and are subject to change.

This document has been released under the Freedom of Information Act by the Department of Health, Disability and Ageing

FOI 27-3504 - Document 4

Australian Government
Department of Health and Aged Care

Statistics – in detail

* new input for this update

Number of ongoing SAH approvals

	FY25/26-Q2		FY25/26-Q3
	Nov-25	Dec-25	Jan-26*
Classification 1	1,919	2,718	2,369
Classification 2	1,935	2,648	2,292
Classification 3	2,184	2,878	2,624
Classification 4	1,615	2,184	1,998
Classification 5	1,833	2,553	2,459
Classification 6	710	749	682
Classification 7	1,765	2,412	2,305
Classification 8	1,732	2,763	2,772
Total	**13,693**	**18,905**	**17,501**
Monthly change			*-1,404*
Monthly change %			*-7.4%*

The number of approvals for HCP in October 2025 before the commencement of the Support at Home program was **21,237.*

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

Number of ongoing SAH places released

	Q2 2025-26 (1 Nov to 31 Dec 2025)			Q3 2025-26 to date (1 Jan to 31 Jan 2026)			Total		
	Full funding	Interim	Total	Full funding	Interim	Total	Full funding	Interim	Total
Urgent	1,730	0	1,730	328	0	328	2,058	0	2,058
High	0	1,784	1,784	276	785	1,061	276	2,569	2,845
Medium	0	5,041	5,041	1,726	3,300	5,026	1,726	8,341	10,067
Standard	0	30,868	30,868	11,791	14,603	26,394	11,791	45,471	57,262
Total	**1,730**	**37,693**	**39,423**	**14,121**	**18,688**	**32,809**	**15,851**	**56,381**	**72,232**
Share	4.4%	95.6%	100.0%	43.0%	57.0%	100.0%	21.9%	78.1%	100.0%

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

s47E(d)

Number of people who are currently allocated interim funding and waiting for full funding at 31 January 2026*

	With interim funding and awaiting full funding	Share
Urgent	2	0.0%
High	2,129	5.2%
Medium	6,265	15.3%
Standard	32,674	79.6%
Total	**41,070**	100.0%

This document has been released under the Freedom of Information Act by the Department of Health

Support at Home Places

	31-Dec-25				31-Jan-26*			
	NUMBER OF ALLOCATED SAH PLACES	PERCENTAGE	NUMBER OF PEOPLE RECEIVING CARE	PERCENTAGE	NUMBER OF ALLOCATED SAH PLACES	PERCENTAGE	NUMBER OF PEOPLE RECEIVING CARE	PERCENTAGE
Classification 1	96	0.0%	6	0.0%	173	0.1%	25	0.0%
Classification 2	57	0.0%	6	0.0%	98	0.0%	19	0.0%
Classification 3	318	0.1%	43	0.0%	566	0.2%	160	0.1%
Classification 4	137	0.0%	29	0.0%	247	0.1%	89	0.0%
Classification 5	382	0.1%	124	0.0%	685	0.2%	286	0.1%
Classification 6	68	0.0%	15	0.0%	129	0.0%	46	0.0%
Classification 7	264	0.1%	77	0.0%	499	0.1%	205	0.1%
Classification 8	523	0.2%	241	0.1%	949	0.3%	530	0.2%
Transition HCP Level 1	13,967	4.0%	13,150	4.2%	14,681	4.1%	13,121	4.1%
Transition HCP Level 2	125,445	36.2%	108,493	34.4%	129,683	36.5%	112,791	34.9%
Transition HCP Level 3	130,414	37.6%	119,534	37.9%	133,924	37.7%	123,417	38.2%
Transition HCP Level 4	75,222	21.7%	73,537	23.3%	74,065	20.8%	72,522	22.4%
Total	**346,893**	**100.0%**	**315,255**	**100.0%**	**355,699**	**100.0%**	**323,211**	**100.0%**

The number of people who were allocated a SaH place as at 31 January 2026 is 355,699, an increase of 27,682 people or 8.4% comparing to the start of Support at Home program (328,014).

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

Australian Government
Department of Health and Aged Care

Support at Home and Aged Care Act 2024 Wait Times statistics

Summary – 31 March 2026

Support at Home (Ongoing 1-8)

- **60,709** Support at Home approvals in the March 2026 quarter, increase of 27,967 from 32,742 approvals in November and December 2025. (Note: the quarterly increase is 6,730 approvals or 12%, when taken into account both HCP approvals in Oct 2025 and SAH approvals in Nov-Dec 2025).
- **79,145** Support at Home ongoing places were released in the March 2026 quarter.
- **100,191** people in the Support at Home Priority System waiting for any Support at Home funding
  - in addition **53,718** people who are currently allocated interim funding while waiting for full funding at their approved classifications
- **364,723** people allocated a Support at Home place with **338,049** people receiving care and the remainder 26,675 are considering whether to take up

s47E(d)

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

Assistive Technology – Home Modifications

- AT-HM data is currently limited. The department is still undergoing User Acceptance Testing on this data set. It is envisaged that AT-HM data will be available by the end of June.
- **96,405** AT-HM approvals in the March 2026 quarter, increase of 59,768 from 36,637 approvals in the December 2025 quarter
- **79,386** people waiting for AT-HM funding at their approved funding tiers. Includes some transitioned Home Care Package recipients with access to unspent funds[1].

Restorative Care and End of Life

- RCP and EOL data is currently limited. The department is still undergoing User Acceptance Testing on this data set. It is envisaged that RCP and EoL data will be available by the end of June.
- A total of **6,773** RCP approvals between 1 November 2025 to 31 March 2026.
  - **6,333** RCP approvals the March 2026 quarter, increase of 5,893 from **440** approvals in the December 2025 quarter
- A total of **2,069** EOL approvals between 1 November 2025 to 31 March 2026.
  - **1,375** EOL approvals the March 2026 quarter, increase of 681 from **694** approvals in the December 2025 quarter
- RCP and EOL are allocated immediately upon approval

[1] Aggregate data on individuals with unspent funds is unavailable. Spot checks indicate some transitioned HCP participants retain funds despite holding a new AT-HM approval, while others have exhausted unspent funds and are awaiting further AT-HM funding to resume services

Data caveats:

All figures in this document are evaluated using non-finalised data and are subject to change.

Aged Care Act 2024 Wait Times Report

- The report measures the elapsed time from application (contacting My Aged Care) to service commencement (service lodging a start notification). This measurement is different to the department's typical process to measure wait times from funding allocation to service commencement.
- The report shows a national median elapsed time of 294 days from applying to commencing services across all non-specialist aged care services.
- It is important to note that this figure reflects elapsed time across the entire aged care access pathway, not just time spent waiting in the system.
- This includes assessment, allocation, personal decision-making, provider availability and individual circumstances. It is not directly comparable to other metrics published elsewhere, such as residential care entry periods in the Report of Government Services.

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

Was the report published as soon as practicable?

- The System Governor is satisfied that the requirement to publish the report 'as soon as practicable' has been met.
- The report was provided to the Minister on 28 April 2026 as per the statutory requirement of section 342A of the *Aged Care Act 2024*.
- The report was required to be published as soon as practicable after being provided to the Minister. It was published on 12 May 2026, exactly two weeks after submission, to allow the System Governor sufficient time to ensure the report format was accessible, the text was free from typographical errors, and the data was accurate in this inaugural report.
- The timeframes for delivering these quarterly reports are comparatively tight, particularly relative to other reports where legislation does not impose similarly strict deadlines.
- The requirements for this report could not be met through existing reporting capabilities, requiring significant work to develop the report's underpinning logic, including integrating multiple data sources, linking disparate systems, and managing raw and unvalidated data during the transition to the Support at Home program.
- The reports are produced using shared departmental resources alongside existing business-as-usual priorities.

If asked: Did the Minister make any changes to the report?

- The Minister suggested minor stylistic changes to improve readability. The System Governor accepted these changes, as they did not materially alter the report and were implemented through minor restructuring.

FOI 27-3504 - Document 5

Australian Government
Department of Health and Aged Care

Statistics – in detail

* new input for this update

Number of ongoing SAH approvals

	November-December 2025	Q3 2025-26
Classification 1	4,642	7,905
Classification 2	4,594	8,074
Classification 3	5,071	8,997
Classification 4	3,811	6,905
Classification 5	4,414	8,589
Classification 6	1,465	2,144
Classification 7	4,215	7,943
Classification 8	4,530	10,152
Total	**32,742**	**60,709**
Quarterly change		*6,730*
Quarterly change %		*12%*

The number of approvals for HCP in October 2025 before the commencement of the Support at Home program was **21,237.*

Quarterly change is calculated by including HCP approvals in October 2025. The total number of approvals (HCP and SAH) in Q2 2025-26 is 53,979.

**The figures in previous months may differ to previous reports due to backdating of data. Figures are correct as at date of extraction.*

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

Number of ongoing SAH places released

	Q2 2025-26 (1 Nov to 31 Dec 2025)			Q3 2025-26* (1 Jan to 31 Mar 2026)			Total		
	Full funding	Interim	Total	Full funding	Interim	Total	Full funding	Interim	Total
Urgent	1,730	0	1,730	792	0	792	2,522	0	2,522
High	0	1,826	1,826	981	2,505	3,486	981	4,331	5,312
Medium	0	5,174	5,174	3,609	10,720	14,329	3,609	15,894	19,503
Standard	0	31,572	31,572	23,154	37,384	60,538	23,154	68,956	92,110
Total	**1,730**	**38,572**	**40,302**	**28,536**	**50,609**	**79,145**	**30,266**	**89,181**	**119,447**
Share	4.3%	95.7%	100.0%	36.1%	63.9%	100.0%	25.3%	74.7%	100.0%

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

Number of people waiting for any SaH funding s47E(d) in SAHPS at 31 March 2026*

	Awaiting SaH funding s47E(d)	Share
Urgent	88	0.1%
High	1637	1.6%
Medium	23,449	23.4%
Standard	75,017	74.9%
Total	**100,191**	100.0%

**The number of people in the waiting for SaH funding as at 31 March is 100,191, a decrease of 6,362 people or 6% comparing to the start of the Support at Home program (107,281).*

Number of people who are currently allocated interim funding and waiting for full funding at 31 March 2026*

	With interim funding and awaiting full funding	Share
Urgent	3	0.0%
High	2,695	2.7%
Medium	10,297	10.3%
Standard	40,723	40.6%
Total	**53,718**	53.6%

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

Support at Home Places [2]

	31-Dec-25				31-Mar-26*			
	NUMBER OF ALLOCATED SAH PLACES[3]	PERCENTAGE	NUMBER OF PEOPLE RECEIVING CARE	PERCENTAGE	NUMBER OF ALLOCATED SAH PLACES	PERCENTAGE	NUMBER OF PEOPLE RECEIVING CARE	PERCENTAGE
Classification 1	96	0.0%	6	0.0%	512	1.9%	131	0.0%
Classification 2	57	0.0%	6	0.0%	404	1.5%	142	0.0%
Classification 3	318	0.1%	43	0.0%	852	3.2%	639	0.2%
Classification 4	137	0.0%	29	0.0%	451	1.7%	331	0.1%
Classification 5	382	0.1%	124	0.0%	775	2.9%	917	0.3%
Classification 6	68	0.0%	15	0.0%	144	0.5%	167	0.0%
Classification 7	264	0.1%	77	0.0%	580	2.2%	719	0.2%
Classification 8	523	0.2%	241	0.1%	661	2.5%	1506	0.4%
Transition HCP Level 1	13,967	4.0%	13,150	4.2%	1,582	5.9%	13,711	4.1%
Transition HCP Level 2	125,445	36.2%	108,493	34.4%	11,381	42.7%	120,635	35.7%
Transition HCP Level 3	130,414	37.6%	119,534	37.9%	7,570	28.4%	129,156	38.2%
Transition HCP Level 4	75,222	21.7%	73,537	23.3%	1,763	6.6%	69,997	20.7%
Total	**346,893**	**100.0%**	**315,255**	**100.0%**	**26,675[4]**	**100.0%**	**338,049**	**100.0%**

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

2 **The number of people who were allocated a SaH place as at 31 March 2026 (in care or considering offer) is 364,723, an increase of 36,709 people or 11% comparing to the start of Support at Home program (328,014).**
3 Allocated places for December quarter include all places that transitioned on 1 November 2025 from HCP to SaH.
4 Allocated figure for Q3 is number of people considering whether to take up their offer only.

Program	Project	Current Stage	Tier	IT Enabled?	Approval Status	Reporting Period	Overall	RAG Trend	Delivery Confidence	Overall Commentary	Deliverables	Deliverables Comments	Schedule	Schedule Comments	Financials	Financials Comments	Issues	Issue Comments	Risks	Risk Comments	Change Requests	Change Requests Comments
PR-1064: Support at Home Program	CLOSED - HP-3112 New Aged Care Act Reporting – Wait times (s342A)	Finished	Tier 2	No	Approved	1/01/2026	On Track	No Change	Medium	The project has received initial feedback from decision-makers, with further detail expected. The project is currently on hold until this feedback is confirmed. At that point, the design will be revised, and replanning will occur to sequence dashboard development and testing.	On Track	The report package (report logic, alpha report, legislative mapping) remains under consideration. Next steps will depend on confirmation of feedback. Dashboard development and testing will be rescheduled as part of the replanning process.	On Track	The schedule will be reviewed once feedback is confirmed. Current milestones are paused pending design revisions and sequencing of future work.	On Track	Not applicable	On Track	None to report	On Track	None at present. Will reassess after feedback and replanning.	On Track	None
PR-1064: Support at Home Program	CLOSED - HP-3112 New Aged Care Act Reporting – Wait times (s342A)	Finished	Tier 2	No	Approved	1/02/2026	On Track	No Change	Medium High	The beta report is under construction. The logic underpinning the beta reported was successfully executed creating high confidence for project delivery by 28 April 2026.	On Watch	s47C	On Track	The beta report is about a week behind schedule due to data availability and validation. Teams are reporting that extraction has been successful and formatting and caveating in underway. The ability to land the beta report will inform the ability to prepare the final report, due to the Minister's Office on 28 April 2026.	On Track	Not applicable	On Track	Nil	On Track	Nil	On Track	None
PR-1064: Support at Home Program	CLOSED - HP-3112 New Aged Care Act Reporting – Wait times (s342A)	Finished	Tier 2	No	Approved	1/03/2026	On Track	No Change	High	The report met the statutory deadline of 28 April 2026 but is undergoing final formatting and accessibility checks for publication on department's website by 12 May 2026.	On Watch	Provision of the report to Minister Rae met the statutory deadline of 28 April 2026 but is undergoing final formatting and accessibility checks for publication on department's website by 12 May 2026.	On Track	On Track. Final publication scheduled by 12 May 2026.	On Track	Not applicable Financials KPI is On Track; budget and variance are zero.	On Track	Nil.	On Track	Nil.	On Track	None No change requests submitted; change requests KPI is On Track.
PR-1064: Support at Home Program	CLOSED - HP-3112 New Aged Care Act Reporting – Wait times (s342A)	Finished	Tier 2	No	Approved	1/05/2026	On Track	No Change	High	The System Governor is satisfied that the requirement to publish the report 'as soon as practicable' has been met. The report was published on 12 May 2026. Project closure of activities for this report are underway, with the reporting becoming part of BAU moving forward.	On Track	The report was published on 12 May 2026	On Track	The 'as soon as practicable' requirement was met. The report was required to be published as soon as practicable after being provided to the Minister. It was published on 12 May 2026, exactly two weeks after submission, to allow the System Governor sufficient time to ensure the report format was accessible, the text was free from typographical errors, and the data was accurate in this inaugural report.	On Track	N/A	On Track	Nil	On Track	Nil	On Track	Nil
PR-1064: Support at Home Program	CLOSED - HP-3112 New Aged Care Act Reporting – Wait times (s342A)	Finished	Tier 2	No	Approved	1/06/2026	On Track	No Change	High	The Project Closure Report will be submitted to the Access and Home Support Program Board for endorsement of closure at the July 2026 meeting. The Project has been completed with the First report being endorsed for closure by the Program Board in July 2026.	On Track	All deliverables have been completed	On Track	All scheduled Tasks are completed	On Track	N/A	On Track	No active issues	On Track	Risks are closed	On Track	No change request for this period
PR-1064: Support at Home Program	CLOSED - HP-3112 New Aged Care Act Reporting – Wait times (s342A)	Finished	Tier 2	No	Approved	1/07/2026	On Track	No Change	High		On Track	Completed	On Track	Completed	On Track	N/A	On Track	Completed	On Track	Completed	On Track	N/A

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

Program	Project	Current Stage	Tier	IT Enabled	Approval S	Reporting Pe	URL	Overall	RAG Trend	Delivery Confidence	Overall Commentary	Deliverables	Deliverables Comments	Schedule	Schedule I	Financials	Financials Comments	Issues	Issue Comments	Risks	Risk Comments	Change Requests	Change Requests Comments
PR-1064: Support at Home	CLOSED - HP-3627: (P11 M3.1) 83,000 Home Care Packages and SAH	Finished		No	Approved	1/03/2026	https://healthportfolio.crm6.dynamics.com/main.aspx?app	On Track	No Prior Status	High	A total of 61,500 of the additional 83,000 places (20,000 HCPs and 63,000 SaH) for 2025-26 had been allocated as of 31 March 2026.	On Track	A total of 61,500 of the additional 83,000 places (20,000 HCPs and 63,000 SaH) for 2025-26 had been allocated as of 31 March 2026.			On Track	Pending data validation activities	On Track	No issues	On Track	No risks		
PR-1064: Support at Home	CLOSED - HP-3627: (P11 M3.1) 83,000 Home Care Packages and SAH	Finished		No	Approved	1/04/2026	https://healthportfolio.crm6.dynamics.com/main.aspx?app	On Track	No Change	High	A total of 68,667 of the additional 83,000 (20,000 HCPs and 63,000 SaH) for 2025-26 had been allocated as of 30 April 2026.	On Track	A total of 68,667 of the additional 83,000 (20,000 HCPs and 63,000 SaH) for 2025-26 had been allocated as of 30 April 2026.	On Track		On Track	Pending data validation activities	On Track	No issues	On Track	No risks		
PR-1064: Support at Home	CLOSED - HP-3627: (P11 M3.1) 83,000 Home Care Packages and SAH	Finished		No	Approved	1/05/2026	https://healthportfolio.crm6.dynamics.com/main.aspx?app	On Track	No Change	High	A total of 75,833 of the additional 83,000 (20,000 HCPs and 63,000 SaH) for 2025-26 had been allocated as of 31 May 2026.	On Track	A total of 75,833 of the additional 83,000 (20,000 HCPs and 63,000 SaH) for 2025-26 had been allocated as of 31 May 2026.			On Track	Pending data validation activities	On Track	Nil	On Track	Nil		
PR-1064: Support at Home	CLOSED - HP-3627: (P11 M3.1) 83,000 Home Care Packages and SAH	Finished		No	Approved	1/06/2026	https://healthportfolio.crm6.dynamics.com/main.aspx?app	On Track	No Change	High	A total of 83,000 of the additional 83,000 (20,000 Home Care Packages and 63,000 Support at Home) for 2025-26 had been allocated as of 30 June 2026. A closure report will be prepared in coming months pending the validation of data for the number of people in allocated SaH places on 30 June 2026.	On Watch	A total of 83,000 of the additional 83,000 (20,000 HCPs and 63,000 SaH) for 2025-26 had been allocated as of 30 June 2026.			On Track	Pending data validation activities	On Track	No active issues	On Track	No active risks		
PR-1064: Support at Home	CLOSED - HP-3627: (P11 M3.1) 83,000 Home Care Packages and SAH	Finished		No	Approved	1/07/2026	https://healthportfolio.crm6.dynamics.com/main.aspx?app	On Track	No Change	High	Project has been delivered. Closure report is underway but delay due to unplanned staff leave.	On Track	All milestones have been met. Project closure report is pending return of relevant staff.	On Track		On Track	N/A	On Track	N/A	On Track	N/A		
PR-1064: Support at Home	CLOSED - HP-3627: (P11 M3.1) 83,000 Home Care Packages and SAH	Finished		No	Approved	1/08/2026	https://healthportfolio.crm6.dynamics.com/main.aspx?app	On Track	No Change	High	The Lite record has been completed, with all deliverables delivered and key milestones achieved. Closure endorsement was received from the Access and Home Support Program Board on 27 August 2026. Final updates are being made in Altus to ensure all project information is current and accurate. The record is on track to be formally closed following completion of this reporting cycle.	On Track	All deliverables have been completed and accepted. Planned milestones have been achieved, and no outstanding deliverables remain.			On Track	N/A	On Track	There are no open issues impacting the record.	On Track	There are no active risks requiring management or escalation.		

Applied filters:Tag_tagname is ACTP Projectprojectkpiname is not Project_Name is CLOSED - HP-3627: (P11 M3.1) 83,000 Home Care Packages and SAHreportingperiod is May 2024, June 2024, July 2024, August 2024, September 2024, October 2024, November 2024, December 2024, January 2025, February 2025, March 2025, April 2025, May 2025, June 2025, July 2025, August 2025, September 2025, October 2025, November 2025, December 2025, January 2026, February 2026, March 2026, April 2026, May 2026, June 2026, July 2026, August 2026, or September 2026

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing