



Primary Care Enhancement Program Evaluation Report Phase 2

About this information



Australian Government
Department of Health,
Disability and Ageing

This information tells you about a report that
was done for the Department of Health
Disability and Ageing.



The report is an **evaluation**.



Evaluation means you look at what

- Went well
- Could be done better.



This evaluation report is about the **Primary Care Enhancement Program**.

We call it the **PCEP** for short.



The PCEP helps make health care better for people with intellectual disability.

About the Primary Care Enhancement Program



Australian Government
**Department of Health,
Disability and Ageing**

The Australian Government funds PCEP.



An Australian Government Initiative



Healthy, connected communities

There are 4 **Primary Health Networks** doing the PCEP.



An Australian Government Initiative



An Australian Government Initiative

We say **PHNs** for short.



PHNs help make it easier for people to get health care in their local area.

They also work to make health care better.



The PCEP started in **2020**.

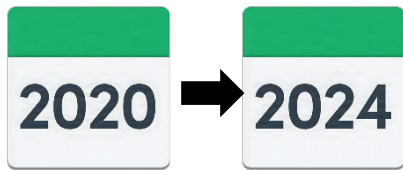


The PCEP will keep going until **June 2028**.

About the evaluation



There have been 2 evaluations of PCEP.



The first evaluation of PCEP looked at work that happened from **July 2020 to June 2024**. That was the first 4 years of the PCEP.



The first evaluation was finished in July 2024.

You can read about the first evaluation in Easy Read on [health.gov.au](https://www.health.gov.au)



This report is about the second evaluation of PCEP. It was done by the University of Queensland.



The second evaluation looked at all the work from the first evaluation.

It also looked at PCEP work from **July 2024 to June 2026**.

What the report says



The report says PCEP is helping health services make changes for people with intellectual disability.

PCEP gives health workers



- Training about intellectual disability health



- Good information about intellectual disability health



- Support to keep better health information for people with intellectual disability.



An important part of PCEP is to do **whole-of-practice approaches**.

This means that PCEP works with the whole health service team.

This includes



- Doctors



- Nurses



- Managers



- Other staff

PCEP is helping health services to



- Give information to people with intellectual disability that is easy to understand



- Communicate in different ways



- Make reasonable adjustments



- Remind people with intellectual disability to get a yearly health check.



These changes can make health care better for people with intellectual disability.



The 4 PHNs used different ways to collect information about how PCEP was working. This made it hard for the evaluation to get all the answers.



The evaluation did not have enough information to tell us if PCEP helps people with intellectual disability have better health.



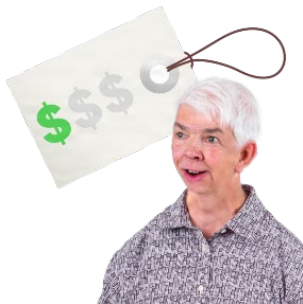
People with intellectual disability were included in the evaluation.



They said the most important thing for health care is the whole experience, not just the doctor appointment.



The evaluation did not have enough information to tell us if PCEP uses government money well.



PCEP does not use a lot of government money and is already making good changes.

What next



PCEP is doing good work.



But it is only happening in some parts of Australia.



More changes could happen if PCEP was happening across all of Australia.

More good work could happen in the future if PCEP



- Keeps going for longer



- Supports more PHNs to do PCEP



- Shares training and helpful information across Australia.

PCEP should keep working with



- People with intellectual disability to make PCEP better



- The whole health service team



- First Nations people



- People from different cultures.



PCEP should keep working to get better information about health services and people with intellectual disability.



This will help us to know more about the good work that PCEP is doing.

Questions



To ask questions about the report

Email

IntellectualDisability@Health.gov.au