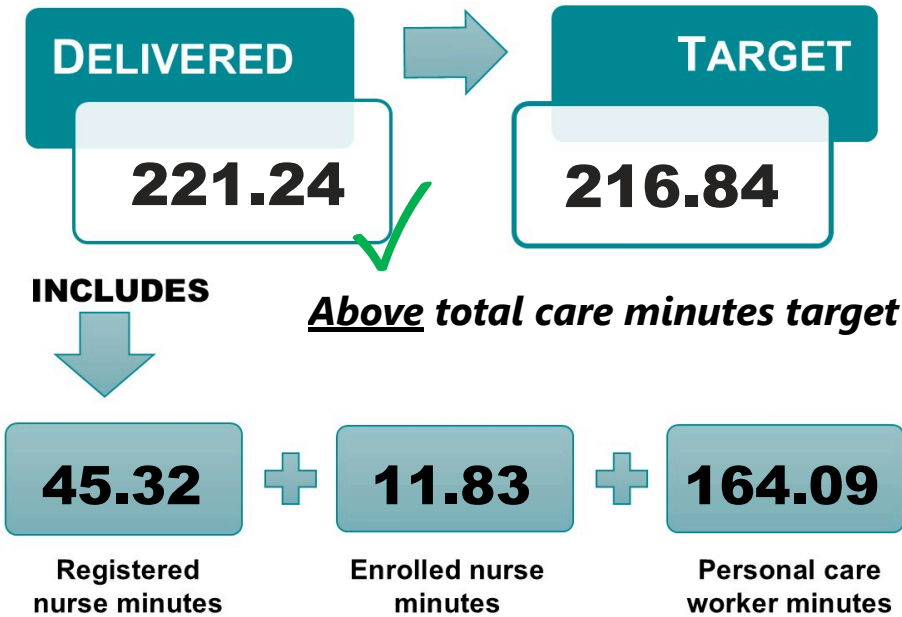
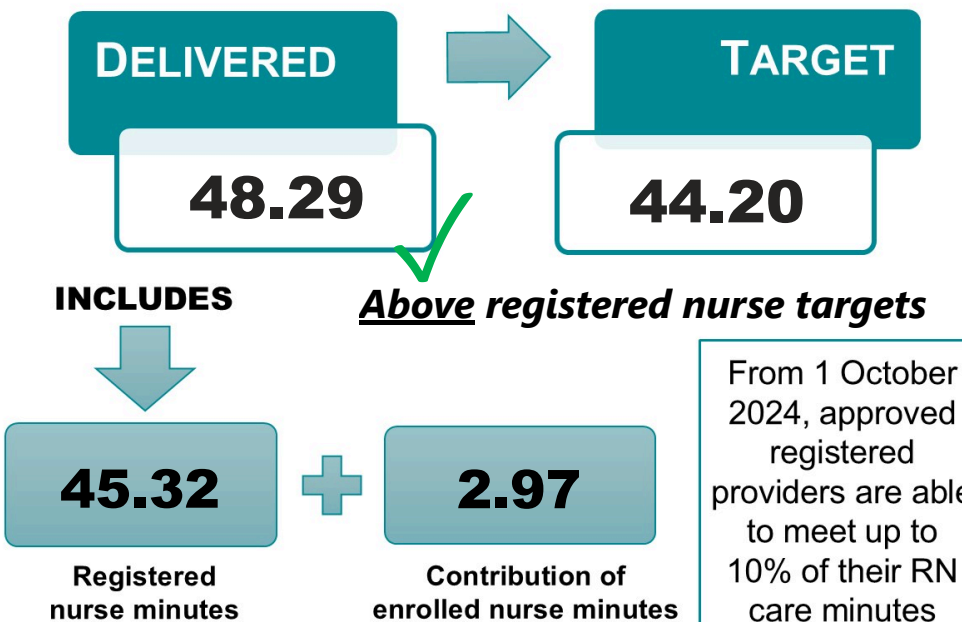


Care minutes in residential aged care in April - June 2026

Total care minutes delivered



Registered nurse care minutes delivered



From 1 October 2024, approved registered providers are able to meet up to 10% of their RN care minutes target with care time delivered by enrolled nurses

Number of homes that report care minutes

2536

Number of homes that meets total care minutes

1816 (71.61%)

Number of homes that meets neither targets

277 (10.92%)

Number of homes that meets both targets

1682 (66.32%)

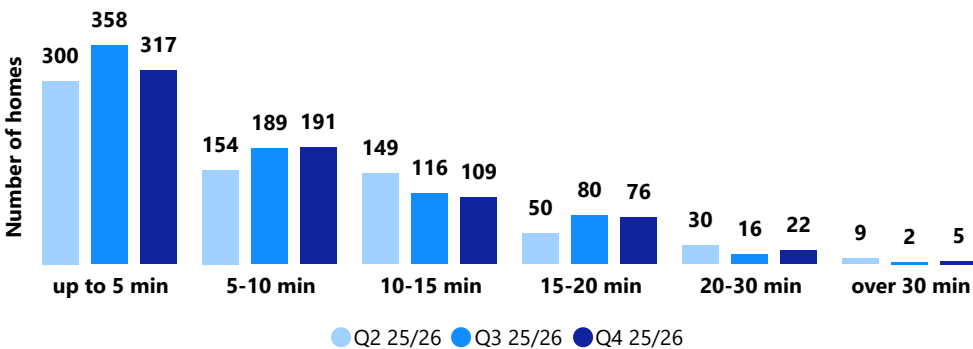
Number of homes that meets RN minutes

2125 (83.79%)

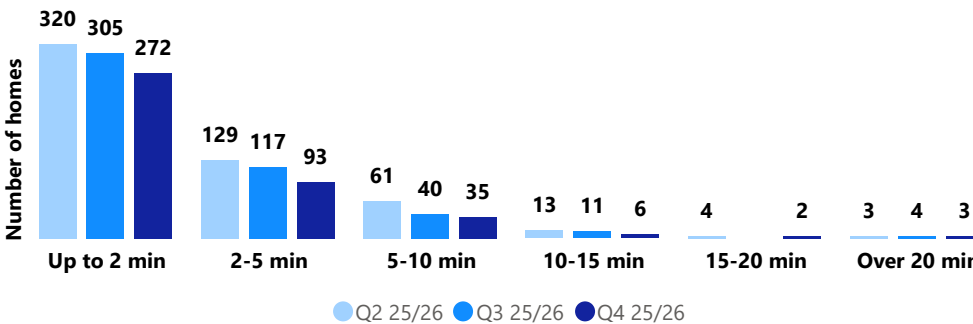
Number of homes that met only one target

577 (22.75%)

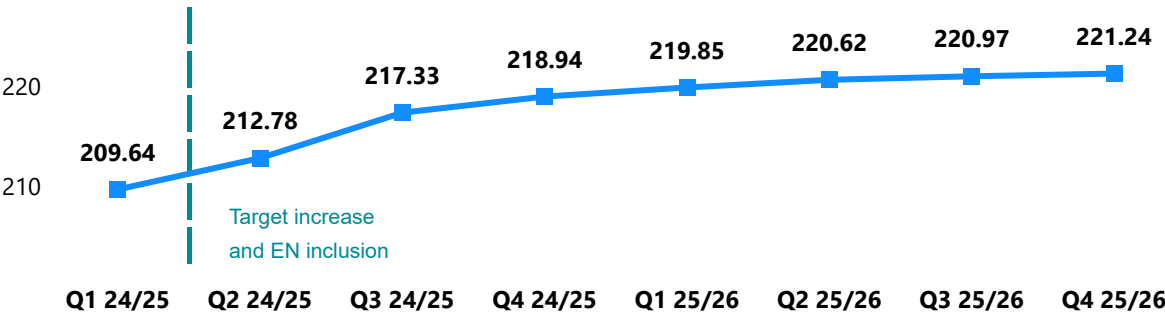
Average gap from meeting total care minutes



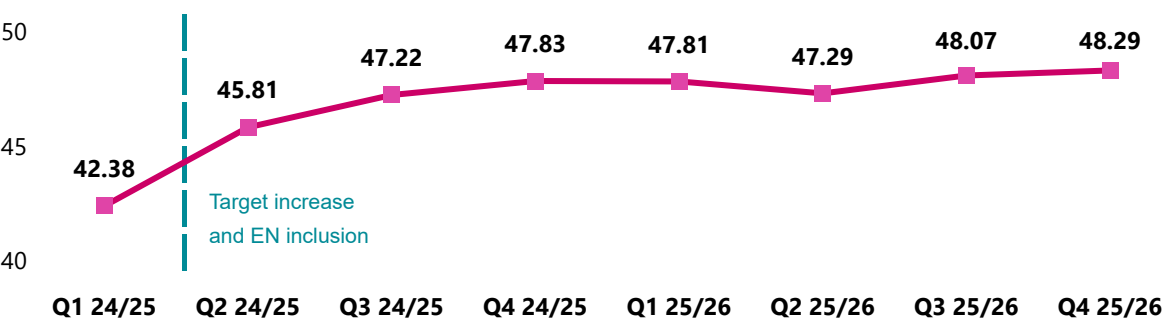
Average gap from meeting RN care minutes



Total care minutes delivered across reporting periods



Total RN minutes delivered across reporting periods



Care minutes by Modified Monash (MM) location

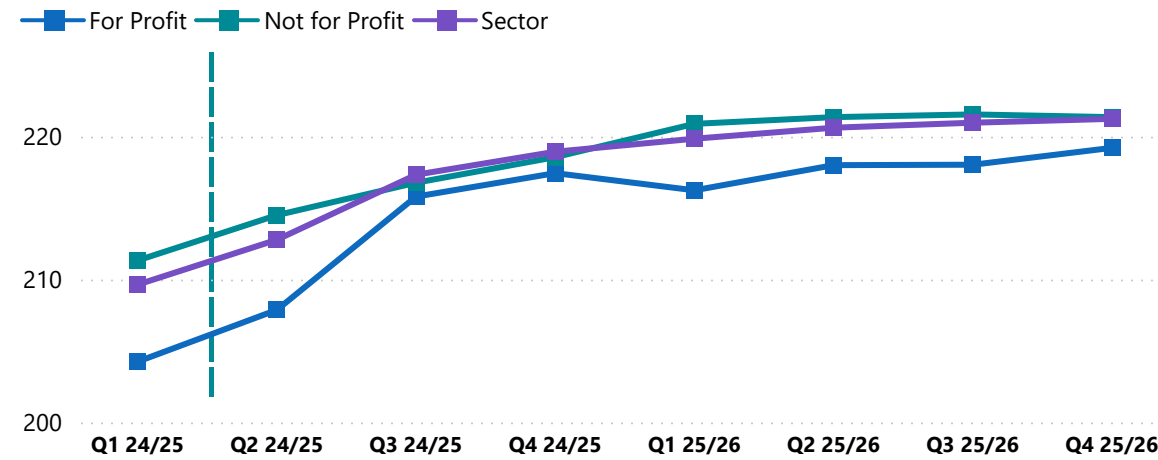
Modified Monash location	No. of homes	% Meets both targets	Total care minutes delivered	% Meets total care minutes	RN minutes delivered	% Meets RN care minutes
1: Metropolitan areas	1635	68.26%	221.69	72.42%	47.54	85.26%
2: Regional centres	201	56.22%	218.38	63.18%	48.91	79.10%
3: Large rural towns	227	54.63%	219.05	63.88%	46.64	74.01%
4: Medium rural towns	171	65.50%	217.49	72.51%	49.33	80.70%
5: Small rural towns	269	70.63%	224.93	76.95%	56.56	87.36%
6: Remote communities*	24	87.50%	246.21	91.67%	66.07	95.83%
7: Very remote communities*	9	66.67%	240.36	77.78%	74.15	88.89%

* No For Profit homes operate in MM6 or MM7 locations

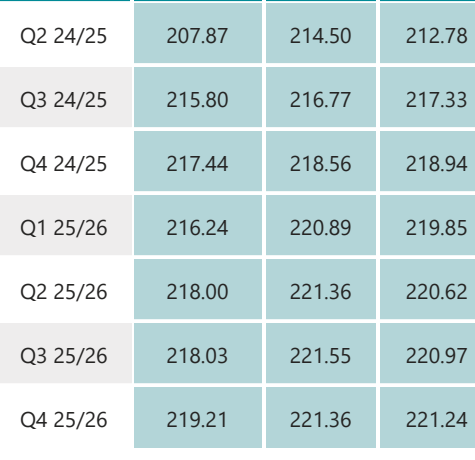


Care minutes in residential aged care - Trends (as reported in the Quarterly Financial Report)

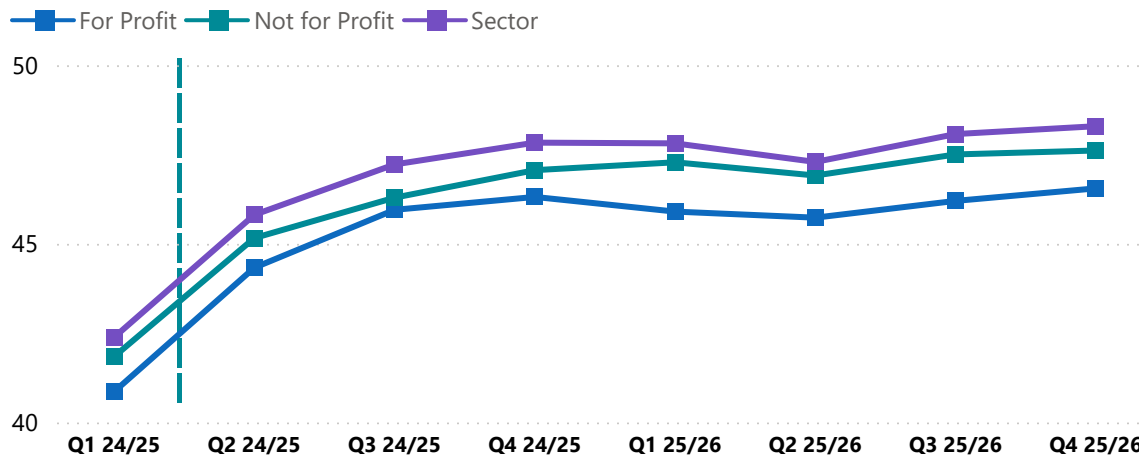
Average total care minutes delivered by provider type



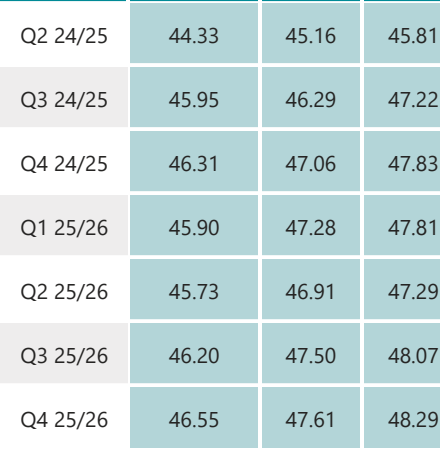
Average RN minutes delivered by provider type



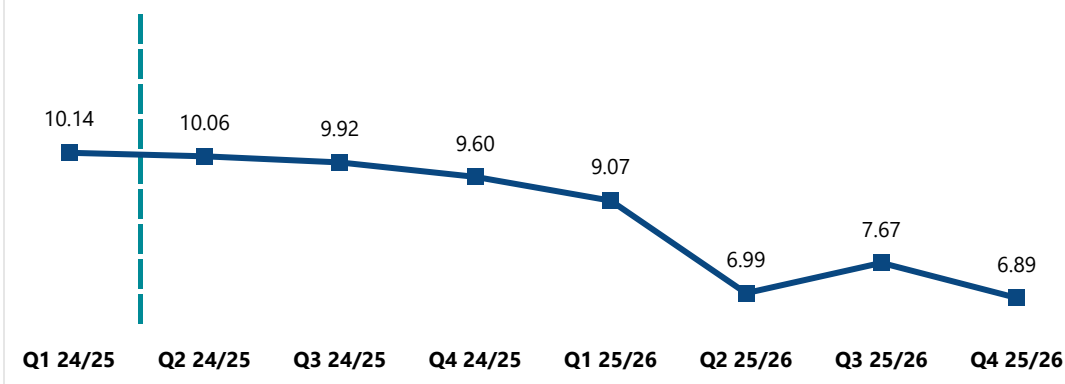
Average total care minutes delivered by provider type



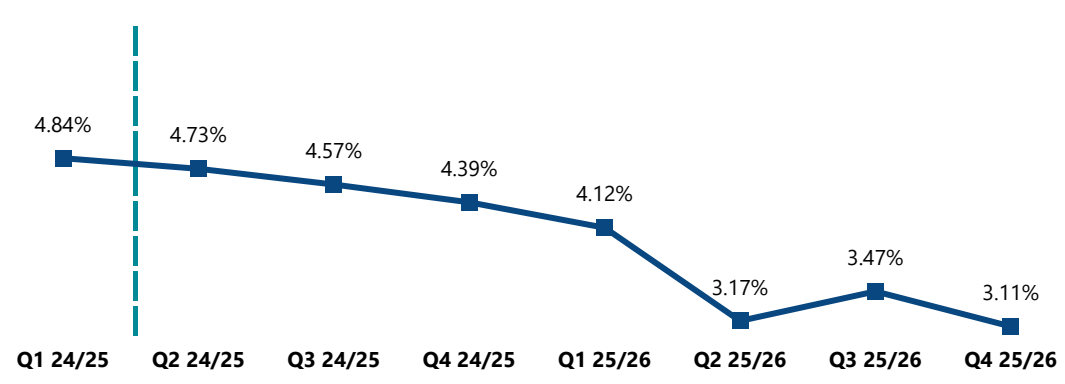
Average RN minutes delivered by provider type



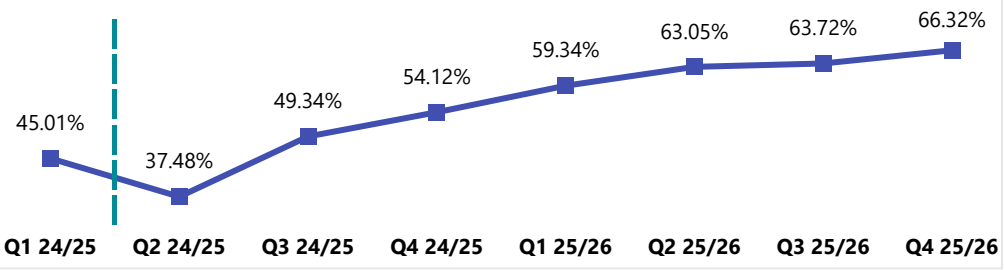
Sector (all homes) – total agency care minutes



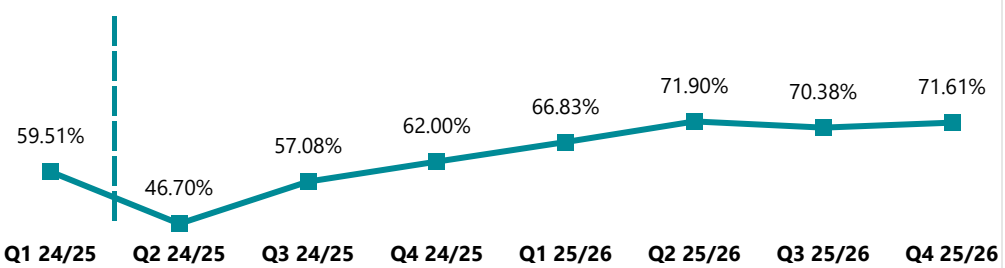
Sector (all homes) – % proportion of agency minutes of total care minutes



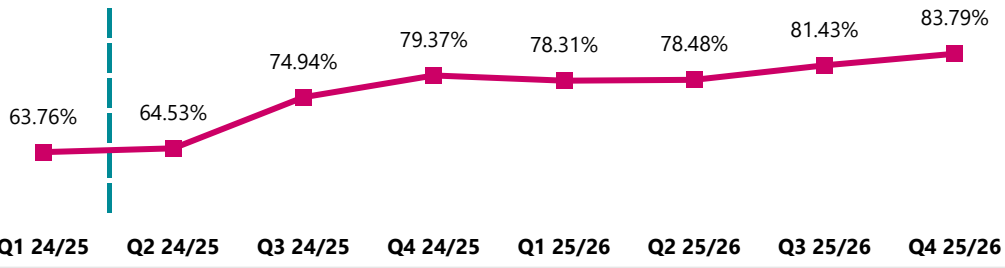
Percentage of homes that meet BOTH care minutes targets



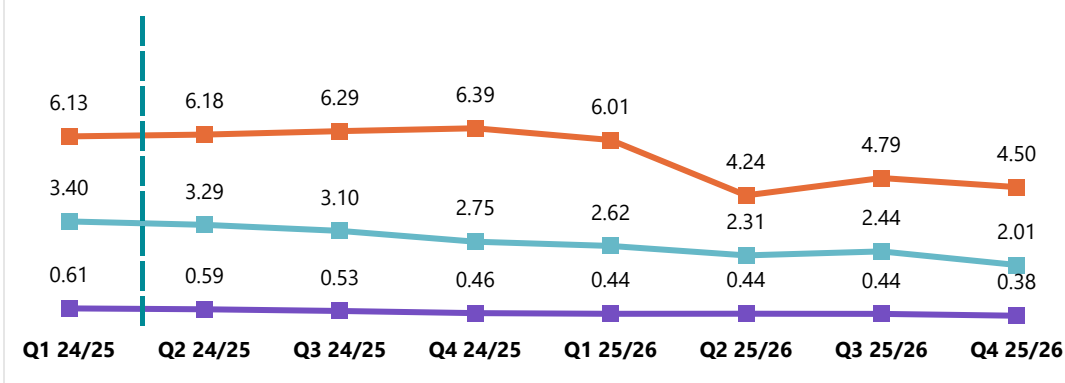
Percentage of homes that meet total care minutes



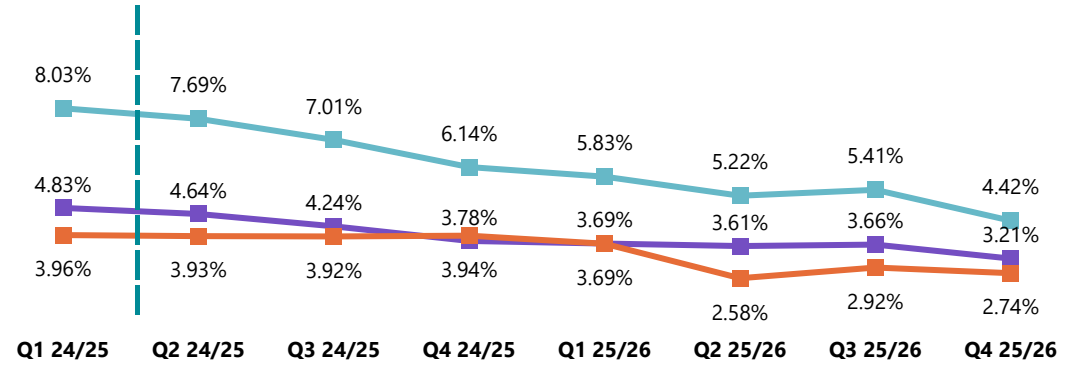
Percentage of homes that meet RN minutes



Sector (all homes) – agency minutes by care types



Sector (all homes) – % proportion of agency minutes by care types

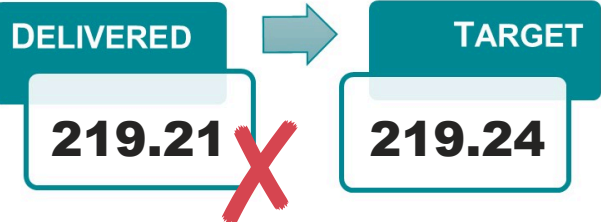


Dashed line denotes that from 1 October 2024, the sector benchmark for care minutes increased to 215 total care minutes and 44 RN minutes. Approved registered providers are also able to meet up to 10% of their RN care minutes target with care time delivered by enrolled nurses

Care minutes in residential aged care - By provider type (as reported in the Quarterly Financial Report)

For Profit (852 Homes)

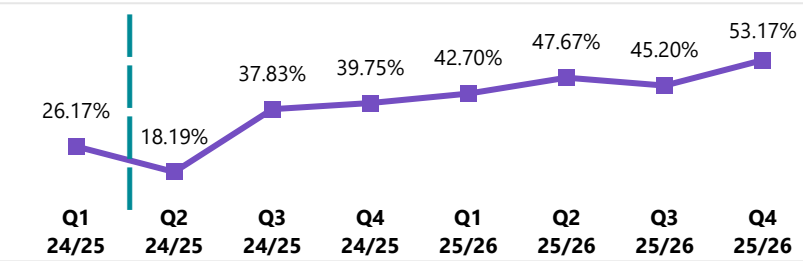
Total care minutes delivered



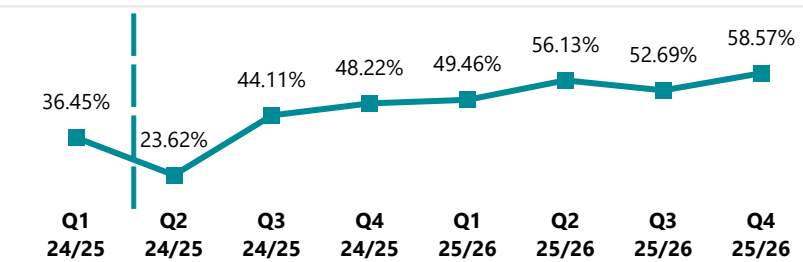
Registered nurse minutes delivered



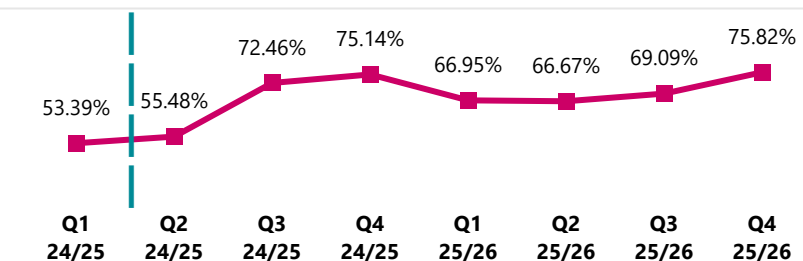
Percentage of homes that meet BOTH care minutes targets



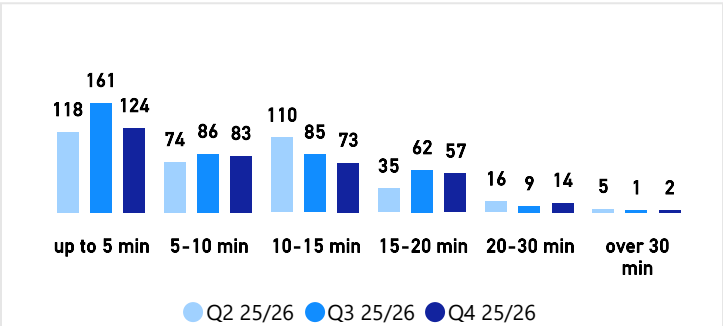
Percentage of homes that meet total care minutes



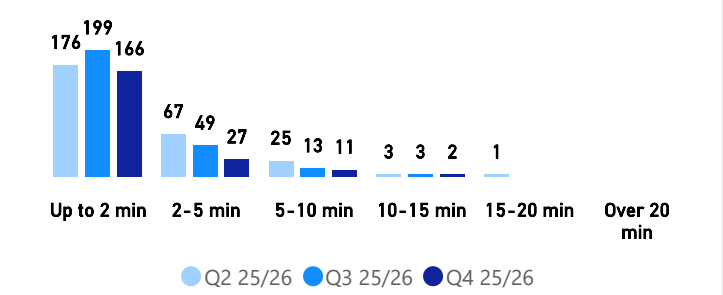
Percentage of homes that meet RN minutes



Average gap from care minutes targets



Average gap from RN minutes targets

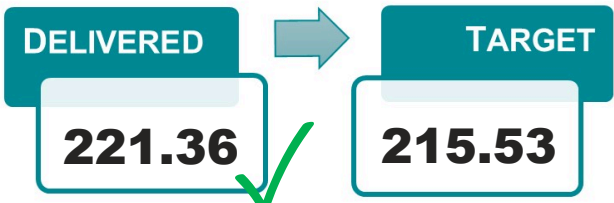


Modified Monash	No. of homes	% Meets both targets	% Meets total care minutes	% Meets RN care minutes
1	694	54.47%	59.22%	76.80%
2	55	47.27%	54.55%	72.73%
3	50	44.00%	50.00%	70.00%
4	27	48.15%	55.56%	70.37%
5	26	53.85%	69.23%	73.08%

* No For Profit homes operate in MM6 or MM7 locations

Not for Profit (1515 Homes)

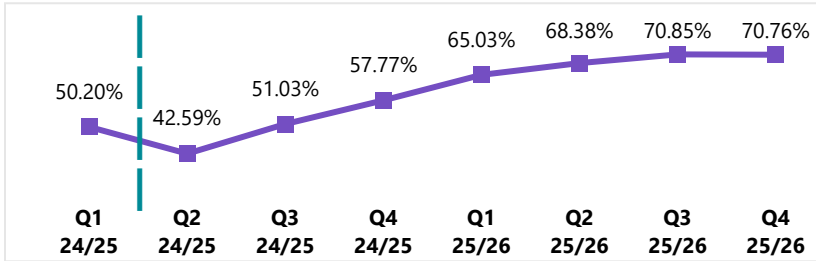
Total care minutes delivered



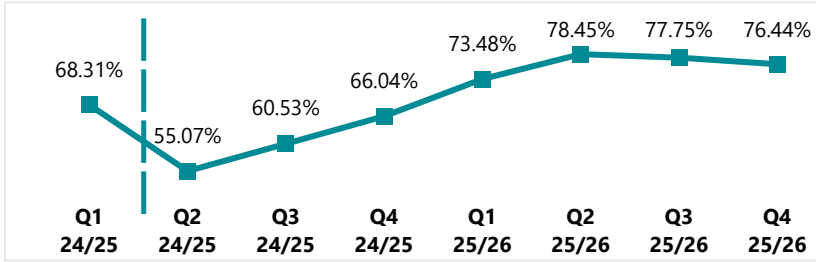
Registered nurse minutes delivered



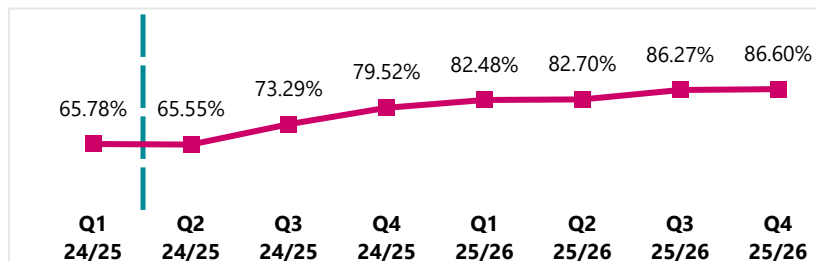
Percentage of homes that meet BOTH care minutes targets



Percentage of homes that meet total care minutes

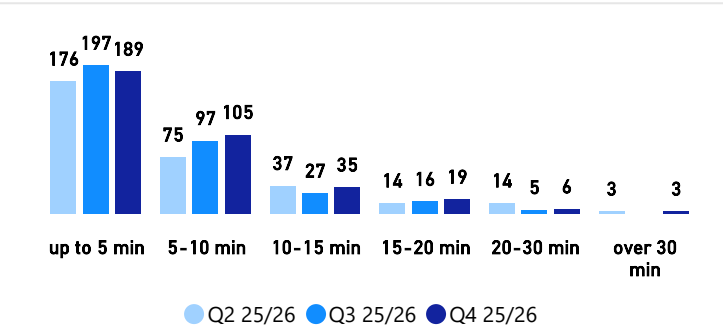


Percentage of homes that meet RN minutes

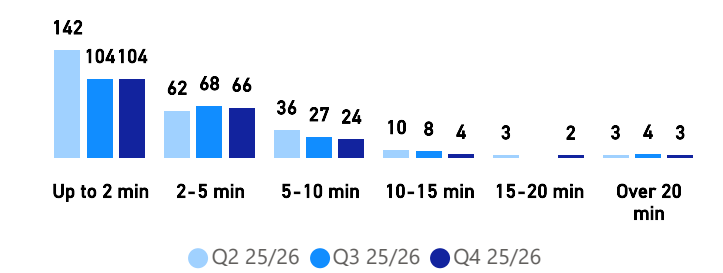


Dashed line denotes that from 1 October 2024, the sector benchmark for care minutes increased to 215 total care minutes and 44 RN minutes. Approved registered providers are also able to meet up to 10% of their RN care minutes target with care time delivered by enrolled nurses

Average gap from care minutes targets



Average gap from RN minutes targets



Modified Monash	No. of homes	% Meets both targets	% Meets total care minutes	% Meets RN care minutes
1	922	77.98%	81.78%	91.32%
2	124	55.65%	63.71%	78.23%
3	169	55.62%	66.27%	73.96%
4	113	61.95%	70.80%	77.88%
5	162	62.35%	69.14%	84.57%
6	19	84.21%	89.47%	94.74%
7	6	50.00%	66.67%	83.33%

