



Summary of changes to the CHSP 2025-27 Manual – Version 5

The table below summarises the changes to the CHSP 2025-27 Manual Version 5 (September 2026).

About this manual

PART A – About the Commonwealth Home Support Program

CHSP Manual Chapter	Content change	Manual section and description	Explanation of Changes
Chapter 1: Overview of the CHSP	Editorial update	1.3 Context of the CHSP in the aged care system	Removal of transition to Support at Home no earlier than July 2027
	New Section	1.4 CHSP as a grant funded program	Extension to 2029 information added
	Updates to existing content	1.5 Services available under the CHSP	Information about Specialised Support Services updated
Chapter 2: 2025-27 reforms to in-home aged care	Updates to existing content	2.4 CHSP changes under the Act	Edits to: • CHSP Service List • CHSP reporting in DEX
Chapter 3: CHSP services	Updates to existing content	3.1 Entry level support	Additional content added on entry level supports
	Updates to existing content	3.3 Additional CHSP service information	Updates to: • Allied health and therapy • Equipment and products • Home adjustments
	Updates to existing content	3.5 Sector support and development	Removal of reference to extension to 2027

PART B - Eligibility and Delivery Requirements

CHSP Manual Chapter	Content change	Manual section and description	Explanation of Changes
Chapter 5: Access to the CHSP	Updates to existing content	5.1 Access to CHSP services	Updates to referrals
	Updates to existing content	5.3 Access to urgent CHSP services	Minor edits to existing content
Chapter 6: Interaction with other programs	Updates to existing content	6.1 Overview	Minor edits to existing content – Interactions between CHSP and other programs: • Support at Home participants • Waiting for a Support at Home budget
	Updates to existing content	6.3 Support at Home participant access to CHSP services	Edits to: • 6.3 table on circumstances where Support at Home participants can access CHSP services • Guidance for providing services to Support at Home participants
	Updates to existing content	6.10 Palliative care services	Updated content about upcoming changes to end-of-life pathway
Chapter 7: Provider grant funding and client contributions	Updates to existing content	7.3 Aged Care Work Value Case	Updated information to indexation payments
	Updates to existing content	7.4 Modified Monash Model (MMM) adjustment	Minor edit to description

PART C - Administration and Provider Responsibilities

CHSP Manual Chapter	Content change	Manual section and description	Explanation of Changes
Chapter 9: Quality arrangements and client rights	Updated and new content	9.5 Service Agreements, Provision of Information and Care and Services Plans	Transitional arrangements added
Chapter 13: Provider reporting and system responsibilities	Updated and new content	13.3 Data Exchange (DEX) and performance management	Additional content on DEX portal closures
	Updates to existing content	13.10 IT system requirements	Minor editorial change to DEX reporting system
Glossary	Update to existing content	Glossary update	Geat2go and End-of-Life Pathway – minor changes to existing content

CHSP Manual 2025-27 Appendices

Appendix	Appendix Title	Content change
Appendix A	Inclusions and exclusions for CHSP Service List (Version 2)	- Home modification description – removal of reference to AT-HM Scheme - Digital education and support – updated service description - Specialised support services – updates to service description
Appendix F	CHSP Compliance Framework 2025-27 (Version 4)	Version 4 updates: 3.1 – addition of accuracy of reporting information 9.1 – My Aged Care ID reporting information updated
Appendix G	CHSP Selections Framework (Version 2)	Version 2 updates: - Section 1 – removal of 'Deed of Novation' for ceasing provider - Section 4 – added outgoing and incoming providers work together to transition clients