

FOI Request: 26-2722 and 26-2723

NOTE: THIS IS A COPY OF THE SIGNED SOD FOR THE PURPOSES OF TRACKING MARKUPS AND BUSINESS AREA REVIEW and SIGN-OFF

Revised Scope 26-2722 (removed parts 4 and 5 from original scope)

[R]elating to the classification, governance, and decision-making arrangements for the use of the Integrated Assessment Tool (IAT) for determining home support eligibility and classification of need under the Support at Home program.

For the purposes of this request, I am not seeking:

- * draft documents where a final version exists
- * working files or handwritten notes
- * internal tickets, task-management entries, or internal helpdesk records
- * detailed operational manuals or step-by-step technical guides used by assessors
- * specific algorithmic rules, weighting parameters, calculation logic, or technical
- * parameters used by the IAT classification algorithm
- * source code or software
- * email correspondence, except where it constitutes the primary or only record of a decision, briefing, analysis, or evaluation
- * individual client or participant records

This request includes documents describing policy intent, governance settings, or decision authority, including where these are embedded within broader program or policy documentation.

Timeframe

1 January 2023 to present, or earlier if planning for the IAT commenced prior 18 February 2026.

1. Classification of the IAT for automated decision-making (ADM) purposes

Documents describing or summarising whether, and on what basis, the department has classified or assessed the use of the IAT classification algorithm as automated decision-making or non-automated decision-making. This includes any assessments, reviews, or analysis conducted using the Digital Guide, Commonwealth automated decision-making guidance, internal ADM frameworks, or equivalent governance tools, including any consideration of whether the IAT constitutes decision support, decision assistance, or automated decision-making under relevant Commonwealth guidance.

2. Governance papers on the role of human decision-makers

Documents describing the respective roles, responsibilities, and decision-making powers of assessors in the IAT-based assessment model, including documents that outline any limits on assessor discretion, human-in-the-loop requirements, or conditions under which assessors may or may not depart from the IAT-generated classification of need. This includes documents describing the design, rationale for, or evolution of override provisions, including any changes to the circumstances in which assessors are permitted to override the IAT classification.

3. Documents outlining decision-making pathways

Documents describing or depicting the decision-making workflow or pathway from assessor input through to classification of need and prioritisation, including high-level process diagrams, governance flowcharts, role definitions, or descriptions of how the IAT classification algorithm's output forms part of the final eligibility or classification outcome, including where the classification of need is treated as determinative or binding for subsequent service allocation or prioritisation.

Revised Scope for 26-2723 (removed parts 1, 3 and 7)

I request access to the following documents under the Freedom of Information Act 1982, relating to the development, validation, and evaluation of the Integrated Assessment Tool (IAT) classification algorithm used to determine home support eligibility and classification of need under the Support at Home program.

Scope of request

For the purposes of this request, I am not seeking:

- * draft documents where a final version exists
- * working files or handwritten notes
- * internal tickets, task-management entries, or internal helpdesk records
- * specific algorithmic rules, weighting parameters, calculation logic, or technical parameters used by the IAT classification algorithm
- * detailed operational manuals or system configuration documents
- * source code or software
- * email correspondence, except where it constitutes the primary or only record of a decision, briefing, analysis, or evaluation
- * individual client or participant records

I agree to having the names and direct contact details of non-senior staff removed.

Timeframe

1 January 2021 to present, or earlier if planning, development, commissioning, or governance approval for the IAT commenced prior to this date.

Documents requested

2. Validation, testing, and evaluation

Documents describing or summarising any validation, testing, or evaluation undertaken in relation to the IAT classification algorithm's accuracy and reliability. This includes validation plans, evaluation frameworks, testing plans, quality assurance plans, calibration or error-rate analyses, pilot or prototype evaluation reports, and documents describing comparisons between IAT-generated classifications and assessor-recommended classifications or expected support needs. This also includes any documents concluding that further validation or testing was unnecessary or sufficient.

4. Fairness, equity, and bias

Algorithmic impact assessments or any other documents discussing fairness, bias, equity, demographic or cohort-level impacts, or potential disparate impact arising from the use of the IAT classification algorithm. This includes documents analysing differential outcomes for specific populations, such as people in remote or regional areas, people with dementia or cognitive decline, people from culturally and linguistically diverse backgrounds, or First Nations people.

5. Risk assessments and internal evaluation

Documents describing risks, limitations, assumptions, issues, impact assessments, Privacy Impact Assessments, internal evaluation reports, or internal review documents identifying problems, constraints, or recommended changes in relation to the IAT classification algorithm. This includes documents addressing:

- * known or identified discrepancies between algorithmic classifications and assessor clinical judgement
- * data quality concerns, including any known assessor workarounds or instances of assessors inputting information designed to produce a desired classification rather than accurately reflecting client circumstances
- * complaints or escalations received from assessors, service providers, or clients regarding classification outcomes

6. External reviews or assurance

Documents relating to any external review, audit, evaluation, or assurance of the suitability of the IAT classification algorithm for determining home support eligibility, the adequacy of validation or testing, or risks or impacts associated with the tool. This includes summary reports produced by external consultants or subject-matter experts.

Schedule of Relevant Documents

Decision Maker Approval

I have reviewed the documents and information provided in the Schedule of Documents and confirm:

- ☒ I have identified information that is commercially sensitive
- ☒ I have identified information that has been classified as 'Protected'
- ☒ I have identified other sensitive information (i.e. personal information)
- ☒ the information is correct

I confirm any sensitivities regarding the material has been outlined in the Schedule of Documents.

The information contained in the completed Schedule of Documents provides my instructions to FOI Section to undertake preliminary document preparation and/or external consultation in relation to this access request.

Decision Maker's Name:

s47E(c), s47F

s47F

Date:

9 July 2026

Documents related to Business Areas

LRDB – Docs 1-14 – Initial Markup complete. Review request sent 17/7.

SASB – Docs 15, 18-28 – Initial Markup complete. Review and markup request sent 17/7.

SaHPO – Docs 16-17, 39-58 – Markup request sent 17/7. Part received 17/7.

LALB – 29-38 – Initial markup complete. Review request sent 17/7.

Doc. No.	TRIM Folder & Document Number	Author of document	Date of document	Title of document (FOI applicant will see this in the decision letter)	No of pages	Relevant parts of scope	Comments on potential harm from disclosure provided by business area	Initial Markups Actioned	Business Area Sign-off on Markup (with 'Agreed' or amendments if required)	Final Markup Reviewed by HSOB FOI	For Information: Third Party contact details Please provide name, organisation and email address
1.	D26-2257851	s42			3	s42					
2.	D26-2270410	Blair Comley	March 2026	Aged Care (System Governor) Delegation 2026 (No.2)	63	26-2722 Part 2	None	Release in Full	LRDB		N/A

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3.	D26-2270445	s42			3	s42					
4.	D26-2270451	Jasmine Snow	31/10/25	D25-4884659 Signed - Written arrangement under subsection 582(1) - Sections 78, 86 and 92 - Support at Home ~ 31 October 2025(2).pdf	2	26-2722 Part 1	None	s47/c), s47F Note: comment re sensitive marking. Please confirm ok to release in full	LRDB Redact signature only		N/A

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5.	D26-2270486	Stephen Bouwhuis	04/03/26	02. ADM Presentation to DHDA Ministers - 4 March 2026	9	26-2722 Parts 2, 3	None	Release in full	LRDB		N/A
6.	D26-2270511	s47E(c), s47F	30/03/26	01. LRDB Talking Points - Community Affairs hearing on IAT	3	26-2722 Part 3	None	Release in full	LRDB		N/A
7.	D26-2270530	s47E(c), s47F	30/10/25	For Input - Integrated Assessment Tool - classifications - s78(1) - section 582(1) written arrangement - 30 October 2025.docx	3	26-2722 Part 1	DLM Official: Sensitive / Legislative - Secrecy	Yes. Comment for FOI to apply redaction in full.	LRDB		N/A
8.	D26-2270563	s42			18	s42					

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9.	D26-2270569	Robert Day	28 March 2025	07. Brief 01 Attachment F - Aged Care Act 2024 Questions and Answers	93	26-2722 Part 1 (page 35)	Point around algorithm can be overridden – everything else s22	Yes. Comment for FOI to apply s22 redaction to all but the section on p35.	LRDB		N/A
10.	D26-2270584	s47E(c), s47F	August 2025	MC25-015949 – Response to Scrutiny of Bills Committee	10	N/A	None.	None applied. Consider this document could be redacted under s47C deliberative in that it is in draft. Or consider redact comments and items struck out	LRDB Removed from Schedule of Docs		N/A
11.	D26-2270621	Minister Rae	22 January 2026	MC25-023587 - signed	1	0	None	Release in full.	LRDB		N/A
12.	D26-2270624	s47E(c), s47F	August 2025	Attachment to Doc 11 MC25-023587 - Enclosure 1. Response to Senate Standing Committee for the Scrutiny of Delegated Legislation Aged Care Rules 2025 D (1)	34	26-2722 Part 1 (pages 1-7)	None	Release in full.	LRDB		N/A

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13.	D26-2270657	Sonja Stewart	13 October 2025	Brief for Blair Comley – System Governor Powers	11	26-2722 Part 1	None	Confirm ok to release in full noting Sensitive marking.	LRDB Ok to release in full.		N/A
14.	D26-2270660	Sonja Stewart	13 October 2025	Attachment to Doc 13 Secretary Briefing – Delegation under the Aged Care Act - Powerpoint	7	26-2722 Part 1 Slide 4	None	Per doc 13.	LRDB Ok to release in full.		N/A
15.	D26-2271452	Department of Health, Disability and Ageing	22/02/24	In-Home Aged Care Program Board - Meeting 29 - 22 February 2024 - Agenda Papers - Out of Session item re SAS policy	278	26-2722 Part 2	Internal document, the majority of document is not in scope of request relevant content in out of session papers regarding the Single Assessment System pgs. 204-208 of the document.	Propose only releasing section 1.4.3 as it relates to part 2. Please confirm this is ok.	SASB <u>Agreed. 1.4.3 is the only section of this document that contains relevant information.</u>		N/a

s47C

Commented s47E(c), s47F Doc 15 - SASB.

Commented s47E(c), s47F Question for Should documents considered for Part 5 of 26-2590 be included for Part 2 of this scope?

16.	D26-2270676	Department of Health, Disability and Ageing	July 2025	Detailed Business Requirements - July 2025 Support at Home v3.10 Clean	320	26-2722 Part 3	Large parts of document will not be relevant to scope.	Business area to advise of sensitivities.	SaHPO/BDT Team	N/A
									s47E(c), s47F forwarded doc to BDT. s47E(c), s47F provided updated v3.12 (updated in Docs for Consideration) and advised all content ok to release noting Appendices A, F & L will require review by Data Analytics team. s47E(c), s47F advised Appendix F is out of scope. Appendices A and L have been added to the SOD as separate documents.	
17.	D26-2270706	Department of Health, Disability and Ageing		SAH-Classification-algorithm-documentation-All versions	147	26-2723 Part 2 and Part 4	Sensitivities to be identified and finalised.	Yes. Comment in document for FOI to apply redaction in full under s47C - Deliberative. Same treatment in FOI 26-2690.	SaHPO	N/A

Commented s47E(c), s47F Doc 16-17 - SaHPO

Commented s47E(c), s47F Replace with version 3.10 from

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18.	D26-2270053	s47G(1)(a)	28/07/22	280722 Living Lab Tranche 3 Final Report	148	26-2723 Part 5	Large amounts of the document are out of scope, has relevant concerns about funding.	Business area to advise of sensitivities.	SASB <u>Identified relevant information highlighted in the document.</u> Redact all unhighlighted parts.		
19.	19. FW TPs for tomorrow's meeting with s47G(1)(a)	s47F Single Assessment System Branch	05/01/26	FW TPs for tomorrow's meeting with s47G(1)(a)	9	26-2723 Part 5		Proposed markups applied. Please review.	SASB <u>Additional minor markups proposed in the document.</u>		s47F

Commented s47E(c), s47F Docs 18-28 from SASB

s47C

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20.	D26-2270158	Single Assessment System Branch	19/12/25	IAT Themes	4	26-2723 Part 5	Personal Information	Proposed markups applied. Please review.	SASB Markups reviewed, no additional markups proposed.		N/A
21.	D26-2270162	s47E(c), s47F	20/12/22	Re Algorithm	1	26-2723 Part 5		Proposed markups applied. Please review.	SASB Minor additional markup applied.		No
22.	D26-2270165		8/12/25	RE For advice and your awareness Transition Taskforce agenda flexibility and members' concerns	4	26-2723 Part 5		Proposed markups applied. Please review.	SASB Minor additional markups applied.		No

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23.	D26-2270237	s47E(c), s47F Single Assessment System	20/01/26	RE Function Is the need being met question Assessor Guidance	5	26-2723 Part 5		Proposed markups applied. Please review.	SASB Additional markups applied to content discussing how the algorithm calculates the needs met score and question considered by the algorithm. SASB consider this information may be exempt under s 47E, as it may impact operation of the algorithm. Review conducted by s47E(c), s47F Additional markups have been actioned in document.		No

Commented s47E(c), s47F Suggest SaHPO may want to review suggested markups from SASB regarding operation of the algo and questions considered by the algo

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24.	D26-2270309	s47E(c), s47F	06/09/22	RE LAT coding of Barthel & OARS IADL scores	2	26-2723 Part 5		Proposed markups applied. Please review.	SASB Markups reviewed, no additional markups proposed by SASB.	Additional review conducted by s47E(c), s47F. Determined this document is out of scope.	No
25.	D26-2270312	s47F	25/07/22	RE TAG Issues Summary Paper V3 25072022	3	26-2723 Part 5	Redactions applied per highlights in document from Business Area. Please see comment on p3 re Assessment Trial Advisory Group.	Redactions applied per highlights in document from Business Area.	SASB TAG reference does not need to be redacted.		N/A
26.	D26-2270319	Department of Health, Disability and Ageing	26/07/22	TAG Issues Summary Paper V4 26072022	10	26-2723 Part 5	Release in full? Per comment in doc 25, re redacting Trial Advisory Group name – should those redactions be carried over to this document?	Release in full?	SASB Document to be released in full. TAG reference does not need to be redacted.		N/A

s47E(c), s47F
Commented s47F Note - there is another FOI (26-3207) regarding membership of the TAG. Unsure if this impacts markups in this request, happy to discuss

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27.	D26-2270365	Department of Health Disability and Ageing	26/07/22	With Changes - TAG Issues Summary Paper V4 26072022	44	26-2723 Part 5	42. Deliberative. Document contains numerous comments from internal staff.	Per doc 25 - do the TAG references in this doc need to be redacted?	SASB Additional markups made. Comments throughout the document are deliberative and are potentially exempt under s 47C.	REMOVE from Pack. DRAFT of Doc 26.	N/A
28.	D26-2271584	s47E(c), s47F	31/08/22	Wrapping up the TAG Summary Paper	2	26-2723 Part 5		Per doc 25 - do the TAG references in this doc need to be redacted?	SASB TAG reference does not need to be redacted.		N/A
29.	D26-2637484	s42			2	s42					

Commented s47E(c), s47F SASB consider this doc to be deliberative. It is a deliberative version of document 26, that we suggest should be released in full. Consider whether document should be exempt from release under s 47C

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30.	D26-2637486				15						
31.	D26-2637490				6						
32.	D26-2637493				5						
33.	D26-2637496				5						
34.	D26-2637466				4						

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35.	D26-2637470				4						
36.	D26-2637471				2						
37.	D26-2637474				10						
38.	D26-2637476				6						

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39.	D26-2758778	DHDA	19/5/25	UAT R33 Daily Execution Report as at 19/05/2025 [SEC=OFFICIAL]	4	26-2723 Part 2		Requested original version to re-do pdf.	SaHPO s47E(c), s47F provided. Redactions applied to new version - staff names/emails.		
40.	D26-2890256	s47E(c), s47F	15/04/2026 12:45PM	override_extracts_1504 2026	2	26-2723 Part 2	Business area notified on staff personal information is sensitive. All other update docs to be marked up similarly.	Yes.	SaHPO s47E(c), s47F confirmed only personal names to be redacted, noting other information is at an aggregated level.		
41.	D26-2890249	s47E(c), s47F	14/11/2025 2:12PM	override_extracts_1411 2025	1	26-2723 Part 2	See doc 40	Yes.	SaHPO s47E(c), s47F advised markup same as doc 40, ie. Only personal information.		

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42.	D26-2890243	s47E(c), s47F	12/01/2026 11:03AM	override_extracts_12012026	3	26-2723 Part 2	See doc 40	Yes.	SaHPO		
43.	D26-2890238		11/03/2026 3:30PM	override_extracts_11032026	2	26-2723 Part 2	See doc 40	Yes.	SaHPO		
44.	D26-2890235		5/03/2026 4:28 PM	override_extracts_05032026	2	26-2723 Part 2	See doc 40	Yes.	SaHPO		
45.	D26-2890233		5/01/2026 2:14 PM	override_extracts_05012026	2	26-2723 Part 2	See doc 40	Yes.	SaHPO		
46.	D26-2890231		04/02/2026 2:27 PM	override_extracts_04022026	2	26-2723 Part 2	See doc 40	Yes.	SaHPO		
47.	D26-2890214		29/04/2026 12:53 PM	override_extracts_29042026	2	26-2723 Part 2	See doc 40	Yes.	SaHPO		
48.	D26-2890208		28/11/2025 10:36 AM	override_extracts_28112025	1	26-2723 Part 2	See doc 40	Yes.	SaHPO		

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49.	D26-2890201	s47E(c), s47F	28/01/2026 2:01PM	override_extracts_28012025	2	26-2723 Part 2	See doc 40	Yes.	SaHPO		
50.	D26-2890197		26/03/2026 3:01 PM	override_extracts_26032026	2	26-2723 Part 2	See doc 40	Yes.	SaHPO		
51.	D26-2890190		26/02/2026 3:13 PM	override_extracts_26022026	2	26-2723 Part 2	See doc 40	Yes.	SaHPO		
52.	D26-2890187		22/04/2026 5:11 PM	override_extracts_22042026	2	26-2723 Part 2	See doc 40	Yes.	SaHPO		
53.	D26-2890168		22/01/2026 12:48 PM	override_extracts_22012026	4	26-2723 Part 2	See doc 40	Yes.	SaHPO		
54.	D26-2890165		21/11/2025 12:28 PM	override_extracts_21112025	1	26-2723 Part 2	See doc 40	Yes.	SaHPO		
55.	D26-2890157		21/05/2026 1:33 PM	override_extracts_21052026	2	26-2723 Part 2	See doc 40	Yes.	SaHPO		

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56.	D26-2890151	s47E(c), s47F	19/02/2026 4:25 PM	override_extracts_1902 2026	3	26-2723 Part 2	See doc 40	Yes.	SaHPO		
57.	D26-2890227		10/06/2026 12:35 PM	Classification output extract	2	26-2723 Part 2	See doc 40	Yes.	SaHPO		
58.	D26-3733379			Document 16 Appendix A - Classification Algorithm	12	26-2722 Part 3	Same markups as in FOI 26-2690	Yes.	SaHPO		
59.	D26-3940227			Document 16 Appendix L - Prioritisation Mechanism	25	26-2722 Part 3			SaHPO		
60.	D26-2890218	s47E(c), s47F	26/05/2026 3:51 PM	Validation_UAT	4	26-2723 Part 2	DUPLICATE OF Doc 39. Removed from SOD.		SaHPO		

Confirmation of instructions

The information provided in this Schedule of Documents represents the FOI Decision Maker's instructions to FOI Section. It must be reviewed and approved by the FOI Decision Maker prior to submission to FOI Section.

Please ensure that all details provided in the Schedule are accurate and up to date.

If you have any questions or concerns about the processing of this request, please contact foi@health.gov.au for assistance.