



Australian Government
Department of Health

Ref No: MC22-012032

Correspondence Background Brief
Minister Wells

Subject **Meals on Wheels FUTURE FIT program, Australian Care Worker Gateway and sports diplomacy**

Summary of Issues

- s47F [redacted], Miles Morgan Australia, has provided Minister Wells' Office with a brief update on the Meals on Wheels Future Fit program and has separately provided a proposal for an s22 [redacted]

Background

Meals on Wheels business transformation project

- The Department of Health and Aged Care is currently working directly with Miles Morgan Australia on a business transformation project with Meals on Wheels Australia to transform and modernise their network of meals services.
- The department is injecting \$5.0 million (GST exclusive) into Meals on Wheels outlets, through Miles Morgan Australia, to improve back of house operations, including:
 - improved technology and integration of the network, and
 - operational support and business advice, such as financial advice/audits.
- The department is in regular contact with s47F [redacted] and the contract is due for completion by the end of 2022, although some slippages are expected into early 2023.
- The department also notes that some business transformation activities are happening organically within some parts of the Meals on Wheels network, including:
 - active (commercial in-confidence) engagement between Meals on Wheels outlets and organisations such as Lite & Easy, to develop delivery partnerships, and
 - some Meals on Wheels outlets are merging into larger entities to deliver efficiencies of scale (in Queensland, 11 outlets recently merged into one).
- Please refer to MB22-001869 for further background.

s22 [redacted]

Consultation

- Markets and Workforce Division
- Policy and Programs Branch, Office for Sport

Contact Officer:	Russell Herald	Assistant Secretary Home Support Operations Branch	(02) 6289 s47F, s47E(c) s47F, s47E(c)
Clearance Officer:	Michael Lye	Deputy Secretary Ageing and Aged Care Group	(02) 6289 s47F, s47E(c) s47F, s47E(c)

This document has been released
under the Freedom of Information Act 1982
by the Department of Health, Disability and Ageing