



Appendix A – Inclusions and exclusions for CHSP Service List – version 2

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November 2025	Version 1
September 2026	Version 2 updates: • Home modification description – removal of reference to AT-HM Scheme • Digital education and support – updated service description • Specialised support services – updates to service description

Introduction

The *Aged Care Act 2024* (the Act) introduced the Aged Care Service List (section 8), which prescribes the list of services for which funding may be payable under the Act. Establishing a single Aged Care Service List introduces consistency between funded aged care services. It means that for the first time, everyone can go to one location to see all the funded aged care services that an older person might be able to access in the Commonwealth aged care system.

CHSP clients can access a range of basic CHSP support services:

Home Support

- Allied health and therapy
- Community cottage respite
- Domestic assistance
- Hoarding and squalor assistance
- Home maintenance and repairs
- Home or community general respite
- Meals
- Nursing care
- Personal care
- Social support and community engagement
- Therapeutic services for independent living
- Transport
- Specialised support services (vision advisory services)

Assistive technology

- Equipment and products

Home modifications

- Home adjustments

A client must be approved to access CHSP services.

CHSP services may be accessed on a short-term, intermittent or ongoing basis.

Some CHSP providers are also funded to deliver Specialised support services (vision advisory services) and Sector support (Sector support and development) and are being funded for a further one year until 30 June 2027.

For further information see the service catalogue under [CHSP Reforms](#).

Some CHSP providers are also funded to deliver Sector support and development services to support providers and the sector with aged care reforms.

Allied health and therapy

High level description	Service	Description	Exclusions
The provision of supplementary services that restore, improve, or maintain an older person's health, wellbeing and independence.	Aboriginal and Torres Strait Islander health practitioner assistance	Assistance provided by an Aboriginal and Torres Strait Islander health practitioner: - for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; - for the management of conditions related to age-related disability or decline; - delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; - including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity.	Services provided under allied health and therapy services do not include: - services more appropriately funded through the primary health care system (e.g. ambulance and hospital costs, medical diagnosis and treatment, medicine dispensing, psychiatry, dental care); - management of conditions unrelated to age/disability related decline (e.g. acute mental health); - specialist post-acute care and rehabilitation services.
	Aboriginal and Torres Strait Islander health worker assistance	Assistance provided by an Aboriginal and Torres Strait Islander health worker: - for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; - for the management of conditions related to age-related disability or decline; - delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; - including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity.	
	Allied health assistance	The provision of allied health therapy assistance: for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home;	

High level description	Service	Description	Exclusions
		- for the management of conditions related to age-related disability or decline; - including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity. Hydrotherapy services may be delivered by an allied health assistant where prescribed by an exercise physiologist or physiotherapist.	
	Counselling or psychotherapy	The provision of counselling or psychotherapy services: - for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; - for the management of conditions related to age-related disability or decline; - delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; - including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity.	
	Diet or nutrition	The provision of diet or nutrition services: - for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; - for the management of conditions related to age-related disability or decline; - delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; - including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity.	

High level description	Service	Description	Exclusions
	Exercise physiology	The provision of exercise physiology services: • for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; • for the management of conditions related to age-related disability or decline; • delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; • including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity. Hydrotherapy services may also be delivered under exercise physiology by an accredited exercise physiologist.	
	Music therapy	The provision of music therapy services: • for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; • for the management of conditions related to age-related disability or decline; • delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; • including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity.	
	Occupational therapy	The provision of occupational therapy services: • for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; • for the management of conditions related to age-related disability or decline;	

High level description	Service	Description	Exclusions
		- delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; - including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity.	
	Physiotherapy	The provision of physiotherapy services: - for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; - for the management of conditions related to age-related disability or decline; - delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; - including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity. Hydrotherapy services may also be delivered under physiotherapy by a registered physiotherapist.	
	Podiatry	The provision of podiatry services: - for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; - for the management of conditions related to age-related disability or decline; - delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; - including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity.	

High level description	Service	Description	Exclusions
	Psychology	The provision of psychology services: • for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; • for the management of conditions related to age-related disability or decline; • delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; • including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity.	
	Social work	The provision of social work services: • for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; • for the management of conditions related to age-related disability or decline; • delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; • including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity.	
	Speech pathology	The provision of speech pathology services: • for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; • for the management of conditions related to age-related disability or decline; • delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the	

High level description	Service	Description	Exclusions
		supervision of the health professional where safe and appropriate to do so; including clinical intervention, expertise, care and treatment, education, advice and supervision to improve capacity.	

Community cottage respite

High level description	Service	Description	Exclusions
The provision of overnight care delivered in a cottage-style respite facility setting to support and maintain care relationships between older people and their carers.	Cottage respite	Overnight care for the individual that is provided: - in a cottage-style respite facility; and - in a community setting (other than in the individual's home, the home of a carer of the individual or the home of a host family); and - to provide respite for a carer of the individual.	This service does not include residential respite or other subsidised programs.

Domestic assistance

High level description	Service	Description	Exclusions
The provision of or assistance with domestic services to ensure an older person remains safe at home.	General house cleaning	The provision of, or assistance with, light household cleaning, including mopping, vacuuming, washing dishes, and general tidying of surface areas, that ensure the individual remains safe at home.	This service does not include: - professional cleaning services (e.g. pest control, carpet cleaning); - pet care; - end-of-lease cleans; - moving or rearranging furniture or heavy items.
	Laundry services	The provision of, or assistance with, laundry activities, including but not limited to the laundering of clothing and bedding and the ironing of clothing.	This service does not include: professional cleaning services (e.g. dry cleaning);
	Shopping assistance	The provision of unaccompanied shopping, including developing a shopping list, driving to a shop, and assisting with the collection of shopping.	This service does not include: - the cost of groceries and other purchased items; - financial advice or assistance managing an individual's finances.

Equipment and products

High level description	Service	Description	Exclusions
The provision of goods, equipment, or assistive technology to enable an older person to perform tasks they would otherwise be unable to do, promote safety and independence.	Communication and information management products	The sourcing, supply and provision to the individual of: - products that have been recommended by the assessor or prescribed by an allied health professional; for example: text to speech devices, magnifier glasses, lenses and lens systems for magnification; and - non-clinical wraparound services relating to those products.	This service does not include: - items that are likely to cause harm to the participant or pose a risk to others; - the purchase of hearing aids.
	Domestic life products	The sourcing, supply and provision to the individual of: - products that have been recommended by the assessor or prescribed by an allied health professional; for example adaptive bedding, specialty lighting; and - non-clinical wraparound services relating to those products.	This service does not include: - items that are likely to cause harm to the participant or pose a risk to others; - items that are not related to functional impairment (e.g. general household, furniture or appliances).
	Managing body functions	The sourcing, supply and provision to the individual of: - products that have been recommended by the assessor or prescribed by an allied health professional; for example anti-oedema stockings, seat cushions; and - non-clinical wraparound services relating to those products.	This service does not include: - items that are likely to cause harm to the participant or pose a risk to others; - equipment for managing medical conditions (e.g. Continuous Positive Airway Pressure (CPAP) machines).
	Mobility products	The sourcing, supply and provision to the individual of: - products that have been recommended by the assessor or prescribed by an allied health professional; for example walking sticks, mobility hoists; and - non-clinical wraparound services relating to those products.	This service does not include items that are likely to cause harm to the participant or pose a risk to others.
	Self-care products	The sourcing, supply and provision to the individual of: products that have been recommended by the assessor or prescribed by an allied health professional; for	This service does not include items that are likely to cause harm to the participant or pose a risk to others.

High level description	Service	Description	Exclusions
		example clothing protectors, commode chairs; and • non-clinical wraparound services relating to those products.	

Hoarding and squalor assistance

High level description	Service	Description	Exclusions
The provision of support for an older person who is homeless, at risk of homelessness, or unable to receive the aged care supports they need because of living with hoarding behaviour or living in a squalid environment.	Hoarding and squalor supports	Services for an individual who is experiencing symptoms of hoarding disorder or who is living in severe domestic squalor, including, for example, the following: • implementing the care and services plan for the individual; • a one-off- clean-up; • review and evaluation; • linking the individual to specialist support services.	This service does not include: • assessment and advocacy services (e.g. financial, legal) unless targeted at avoiding or reducing the impact of hoarding and squalor situations; • permanent support and/or direct care provision; • funding to purchase accommodation for clients.

Home adjustments

High level description	Service	Description	Exclusions
The provision of modifications to an older person's home to prevent accidents and support independent living.	Home modifications	The sourcing, supply and provision to the individual of adjustments to the home that have been prescribed by an occupational therapist. Home modifications will have different options in the type of modification field to report against: • Toileting products • Bathroom products • Light fixtures • Supporting handrails and grab bars • Construction elements in homes • Vertical accessibility • Safety equipment for homes and other premises • Furniture for storage	This service does not include: • general home renovations; • capital works.

High level description	Service	Description	Exclusions
		• Mechanical products for operation and controlling devices • Gate, door, window and curtain openers/closers • Electronic products for operation and controlling devices.	

Home maintenance and repairs

High level description	Service	Description	Exclusions
The provision of or assistance with maintenance of the house and garden to ensure a safe and habitable home environment.	Assistance with home maintenance and repairs	Essential minor repairs and maintenance: • that the individual used to be able to do themselves (such as cleaning gutters, replacing lightbulbs and repairing broken door handles); or • that are required to maintain safety; or • that are required to address an imminent age-related safety risk (such as repairing uneven flooring that poses a falls risk or a section of carpet damaged by a wheelchair).	This service does not include: • professional maintenance and repair services that would usually be paid for by the individual (e.g. professional pest extermination, installing cabinetry or replacing carpets due to usual wear and tear); • services that are the responsibility of other parties (e.g. landlords, government housing authorities) and that are generally covered by private insurance; • general renovations; • the purchase of external home security systems; • assistance packing and unpacking of removal boxes for the purpose of moving house.
	Gardening	The provision of, or assistance with, maintenance of a residential garden, including essential light gardening such as mowing lawns, pruning shrubs and clearing yards that contributes to maintaining the individual's home in a safe and habitable condition.	This service does not include: • professional gardening services that would usually be paid for by the individual (e.g. tree removal, landscaping, farming); • gardening services that relate to visual appeal rather than safety or accessibility (e.g. installing and maintaining plants, garden beds and compost, watering

High level description	Service	Description	Exclusions
			systems, water features, rock gardens); - planting and maintaining crops; - services that are the responsibility of other parties (e.g. landlords, government housing authorities) and that are generally covered by private insurance.

Home or community general respite

High level description	Service	Description	Exclusions
The provision of respite as a form of temporary relief in order to support and maintain care relationships between older people and their carers.	Community and centre-based respite	Small day outings or structured group activities for the individual that are provided: - to enable the individual to develop, maintain or support independent living and social interaction; - in a community setting; and - to provide respite for a carer of the individual.	These services do not include residential respite or other subsidised programs.
	Flexible respite	Support and assistance for the individual that is provided: - during the day or overnight; - in the individual's home; and - to provide respite for a carer of the individual.	For flexible respite: providers are not obligated or responsible for providing meals and/or ingredients for a client's meal in a home.

Meals

High level description	Service	Description	Exclusions
The provision of meals to older people to ensure proper nutrition is maintained, including advice on meal preparation.	Meal delivery	Providing meals to CHSP clients at home, a centre or in another setting has a range of benefits, including informal health monitoring of clients and supporting social engagement. For example, spending time with the client when delivering the meal and social interactions at a centre or other setting. CHSP meals offer a range of fresh, frozen and hot service options. For meals delivered to the client at home, CHSP funds must assist in paying for the production and distribution of the meal. Funding for meals at a centre or other setting must assist in paying to produce the meal. Funding may be used to access dietetic advice from an Accredited Practising Dietitian (APD) where required, for example, APDs reviewing menus. This does not require a referral to an allied health and therapy service. Where a provider requires dietetic advice from an Accredited Practising Dietitian for a client on a one-to-one basis, the client must first have a referral to allied health and therapy services. As social security payments provide for the cost of living, the cost of the ingredients of the meal will be covered by the client, such through their personal income, pension etc. Delivered to the client's home or another CHSP provider to distribute to CHSP clients or provided at a centre or other setting. Centres may include, but are not limited to, senior citizen centres and other community-based venues. The term 'meals' recognises and includes choices from five Course Categories: Main meal, Light meal, Dessert, Beverage and Snack.	These services do not include: - the cost of ingredients; - takeaway food delivery; - meals prepared in the client's home; - meal delivery for other members of the client's home. - meals provided as part of other CHSP services e.g. Group social support; Community and centre-based respite

High level description	Service	Description	Exclusions
		• Main meals should be nutritious, contain a variety of food groups and provide good sources of protein and energy. Example: meat and vegetables, stews and curry dishes (made with meats or lentils), vegetarian dishes (made with vegetarian proteins such as eggs, dairy, tofu, legumes), combination dishes, main salads (with protein source such as chicken, tuna or eggs and grains such as noodles or couscous or starchy vegetables such as potato). • Light meals are smaller than main meals but should provide good sources of protein and energy. Example: soup (containing meat, dairy, lentils/legumes), sandwiches (with meat/protein containing filling), entrée salads (with good source of meat or other protein source). • Desserts should focus on protein and energy and can provide a source of calcium. Example: dairy desserts, pies and crumbles, cakes and puddings, fruit plus dairy desserts. • Beverages can provide additional nutrients including energy, protein, vitamins and minerals. Example: energy dense drinks (with additional protein to ensure nutritional standards are met), fruit smoothies, milk. • Snacks should be nourishing with good source of nutrients including protein, energy and/or calcium. Example: cheese and biscuits, yogurt, custard, fruit and ice cream.	
	Meal preparation	Assistance with preparing and cooking a meal in a client's home to promote knowledge, skills, independence, confidence and safety. Advice on food including food preparation and nutrition, and lessons and training in food storage	These services do not include the cost of ingredients.

High level description	Service	Description	Exclusions
		and safety. Meal Preparation can occur in the clients home or in a community setting. In the community setting this could include group-based education programs. The information provided to the client/s is reviewed by an Accredited Practising Dietitian (APD) and meets food and safety standards. Funding must be used for activities that directly involve the client and promote their independence through education and re-skilling activities.	

Nursing care

High level description	Service	Description	Exclusions
The provision of clinical care supports and education services provided by a nurse.	Enrolled nurse	Clinical care provided by an enrolled nurse, including: - the assessment, treatment and monitoring of medically diagnosed clinical conditions; - administration of medications; - wound care; - clinical continence management; - management of skin integrity; - education; and - specialist service linkage.	These services do not include services more appropriately funded through other systems (e.g. health or specialist palliative care).
	Nursing assistant	Clinical care provided by a nursing assistant, including: - the assessment, treatment and monitoring of medically diagnosed clinical conditions; - administration of medications; - wound care; - clinical continence management; - management of skin integrity; - education; and - specialist service linkage. Services can be delivered by a Nursing assistant where prescribed or delegated by an	

High level description	Service	Description	Exclusions
		Enrolled nurse or Registered nurse.	
	Registered nurse	Clinical care provided by a registered nurse, including: - the assessment, treatment and monitoring of medically diagnosed clinical conditions; - administration of medications; - wound care; - clinical continence management; - management of skin integrity; - education; and - specialist service linkage.	

Personal care

High level description	Service	Description	Exclusions
The provision of support for an older person to engage in activities of daily living that help them maintain appropriate standards of hygiene and grooming.	Assistance with self-care and activities of daily living	Attendant care to meet essential and ongoing needs (such as mobility, eating and hygiene).	This service does not include: professional services that would usually be paid for by the individual (e.g. waxing, hairdressing).
	Assistance with the self-administration of medication	Assistance with self-administration of medications, including arranging for medications to be dispensed by a pharmacist.	This service does not include: - services more appropriately funded through other systems (e.g. pharmaceuticals, dose administration aids); - prescribing or administering medications.
	Continence management (non-clinical)	Attendant non-clinical care to manage continence needs (such as support to access advice or funding, or assistance changing aids).	This service does not include: the cost of continence management aids.

Social support and community engagement

High level description	Service	Description	Exclusions
The delivery of services that support an older person's need for social connection and participation in community life including diverse cultural activities.	Accompanied activities	Accompanying the individual to facilitate: - meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities); or - the individual's attendance at medical or other appointments. - accompanied activities (e.g., assisting the person through accompanied shopping, bill-paying, attendance at appointments and other related activities).	These services do not include: - the purchase of smart devices for the purpose of online engagement; - social gatherings that do not specifically aim to support client's social inclusion and independence; - fees associated with participation in an activity (e.g. tickets, accommodation, membership fees); - service fees (e.g. funeral plans, accountant fees); - travel for holidays.
	Assistance to maintain personal affairs	Support for maintaining the individual's financial and legal affairs to facilitate meeting the individual's need for social contact or company and participation in community life. This may include navigation and linkage supports.	
	Cultural support	Culturally focused support to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), including the following: - service and activity identification and linkage; - assistance to access translating and interpreting services and translation of information into the individual's chosen language; - referral pathways to advocacy or community organisations; - assistance in attending cultural and community events.	
	Digital education and support	Technology focused support to facilitate meeting the individual's need for social contact or company and participation in community life, including the provision of, or assistance with access to training or direct assistance in the use of technologies to improve digital literacy, independence and participation (such as paying bills online, accessing telehealth services and connecting with digital social programs). This includes: assisting individuals to access and participate in	This service does not include: - personal alarms and home monitoring equipment; - the purchase of smart devices for the purpose of online engagement; - social support provided to the client in a group-based environment; - the delivery of digital education where the need can be met through the Be

High level description	Service	Description	Exclusions
		digital education or training to build digital literacy skills; • providing direct assistance to individuals to use digital technologies for everyday activities, such as paying bills online, accessing telehealth services, or engaging in digital social programs; • facilitating access to online services and supports that promote independence, social connection and participation; • supporting individuals to use digital communication tools to connect with family, carers, community and services; and • assisting individuals to use assistive technology and build the skills and confidence required to support communication, access to digital platforms and services, independence and participation in community life. This service may also include: • facilitating referrals to appropriate services or supports where individuals require more specialised assessment or support in relation to assistive technology.	Connected program delivered through the Department of Social Services.
	Group social support	Support in a group setting to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), including service and activity identification and linkage.	This service does not include: • the purchase of smart devices for the purpose of online engagement; • social gatherings that do not specifically aim to support client's social inclusion and independence; • fees associated with participation in an activity (e.g. tickets, accommodation, membership fees); • travel for holidays.

High level description	Service	Description	Exclusions
	Individual social support	Support on an individual basis to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), including the following: • service and activity identification and linkage; • assistance to participate in social interactions (in person or online); • visiting services, telephone, and web-based check in services.	This service does not include: • personal alarms and home monitoring equipment; • the purchase of smart devices for the purpose of online engagement; • unaccompanied activities (e.g. bill-paying, shopping); • social support provided to the client in a group-based environment; • fees associated with participation in an activity (e.g. tickets, accommodation, membership fees); • service fees (e.g. funeral plans, accountant fees).

Therapeutic services for independent living

High level description	Service	Description	Exclusions
The provision of supplementary therapy services that enhances functional independencies in daily living activities.	Acupuncture	The provision of acupuncture services: • using evidence-based techniques; • for the management of conditions related to age-related disability or decline; • delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; • including treatment, education, and advice.	This service does not include: • massage for relaxation; • herbal medicine dispensing; • fees associated with participation in an activity (e.g. tickets, accommodation, membership fees); • services more appropriately funded through the primary health care system (e.g. ambulance and hospital costs, medical diagnosis and treatment, medicine dispensing, psychiatry, dental care); • management of conditions unrelated to age/disability related decline (e.g. acute mental health); • specialist post-acute care and rehabilitation services.

High level description	Service	Description	Exclusions
	Art therapy	The provision of art therapy: • using evidence-based techniques; • for the management of conditions related to age-related disability or decline; • delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; • including treatment, education, and advice.	This service does not include: • fees associated with participation in an activity (e.g. tickets, accommodation, membership fees); • services more appropriately funded through the primary health care system (e.g. ambulance and hospital costs, medical diagnosis and treatment, medicine dispensing, psychiatry, dental care); • management of conditions unrelated to age/disability related decline (e.g. acute mental health); • specialist post-acute care and rehabilitation services.
	Chiropractics	The provision of chiropractic services: • using evidence-based techniques; • for the management of conditions related to age-related disability or decline; • delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; • including treatment, education, and advice.	This service does not include: • massage for relaxation; • herbal medicine dispensing; • fees associated with participation in an activity (e.g. tickets, accommodation, membership fees); • services more appropriately funded through the primary health care system (e.g. ambulance and hospital costs, medical diagnosis and treatment and medicine dispensing); • management of conditions unrelated to age/disability related decline (e.g. acute mental health); • specialist post-acute care and rehabilitation services.
	Diversional therapy	The provision of diversional therapy: • using evidence-based techniques;	This service does not include: • fees associated with participation in an activity (e.g. tickets,

High level description	Service	Description	Exclusions
		- for the management of conditions related to age-related disability or decline; - delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; - including treatment, education, and advice.	- accommodation, membership fees); - services more appropriately funded through the primary health care system (e.g. ambulance and hospital costs, medical diagnosis and treatment and medicine dispensing); - management of conditions unrelated to age/disability related decline (e.g. acute mental health); - specialist post-acute care and rehabilitation services.
	Osteopathy	The provision of osteopathy services: - using evidence-based techniques; - for the management of conditions related to age-related disability or decline; - delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so; - including treatment, education, and advice.	This service does not include: - massage for relaxation; - herbal medicine dispensing; - fees associated with participation in an activity (e.g. tickets, accommodation, membership fees); - services more appropriately funded through the primary health care system (e.g. ambulance and hospital costs, medical diagnosis and treatment, medicine dispensing, psychiatry, dental care); - management of conditions unrelated to age/disability related decline (e.g. acute mental health); - specialist post-acute care and rehabilitation services.
	Remedial massage	The provision of remedial massage services: - using evidence-based techniques; - for the management of conditions related to age-related disability or decline; - delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the	This service does not include: - massage for relaxation; - herbal medicine dispensing; - fees associated with participation in an activity (e.g. tickets, accommodation, membership fees);

High level description	Service	Description	Exclusions
		supervision of the health professional where safe and appropriate to do so; including treatment, education, and advice.	• services more appropriately funded through the primary health care system (e.g. ambulance and hospital costs, medical diagnosis and treatment and medicine dispensing); • management of conditions unrelated to age/disability related decline (e.g. acute mental health); • specialist post-acute care and rehabilitation services.

Transport

High level description	Service	Description	Exclusions
The provision of direct and indirect transport services to connect an older person with the community and attend their usual activities.	Direct transport	Provision of a car and driver for group and individual transport services to connect the individual with their usual activities and including fuel.	This service does not include: • transport incorporated into the cost for group social support services; • an individual's purchase of a vehicle; • an individual's vehicle running costs; • licence costs; • professional transit services (such as public transport, flights or ferries); • travel for holidays; • state or territory administered patient transport services; • transport costs where state-based or local government travel assistance programs are available.
	Indirect transport	Provision of a service voucher for taxi or rideshare services for group and individual transport services to connect the individual with their usual activities.	This service does not include: • transport incorporated into the cost for Group social support services; • professional transit services (such as public transport, flights or ferries); • travel for holidays;

High level description	Service	Description	Exclusions
			- state or territory administered patient transport services; - transport costs where state-based or local government travel assistance programs are available.

Specialised support services

Changes have been made to reduce duplication of services across the aged care system and ensure the grants align with the *Aged Care Act 2024* which commenced on 1 November 2025.

Specialised support services (SSS) have been realigned to other service types under the new Aged Care Service List. For example, Allied health and therapy services, Social support and community engagement, Nursing care or Personal care. Unit pricing corresponds to the newly mapped service.

SSS is only for the provision of specialised clinical **vision support services** to individuals living at home who require orthoptic services and vision orientation and mobility support.

SSS Exclusions

SSS Service	Exclusion
Vision advisory services	Vision services available through Medicare-funded optometrists is out-of-scope. Additionally, training and placement of guide dogs for vision impairment is out-of-scope. These supports are accessed through state and territory government supports.