

Certificate of Aged Care Volunteer Core Topic Training

Congratulations!

This is to certify:

has successfully completed training on the core topics for aged care volunteers as outlined in the *Supporting Older People: Volunteer Learning Guide*

Completed core topics:

- ☒ Aged Care Code of Conduct (the Code)
- ☒ Reportable Incidents and the Serious Incident Response Scheme (SIRS)
- ☒ Complaints and Feedback
- ☒ Awareness of Elder Abuse and Advocacy Pathways
- ☒ Understanding Diversity and Inclusion

Date of Completion:

Volunteer Manager:

Registered Provider:

This certificate acknowledges the volunteer's commitment to providing safe, respectful, and inclusive support to older people in funded aged care settings.

Name and Title: _____

Signature: _____

Date: _____