



Registered providers with an exemption from the 24/7 registered nurse requirement

In accordance with subsection 175(5) of the *Aged Care Act 2024*, the System Governor (or delegate) is required to make information publicly available about an exemption, if a decision is made to grant a registered provider an exemption from the 24/7 registered nurse (RN) requirement in respect of an approved residential care home.

As a condition of an exemption, providers must:

- notify the Department of Health, Disability and Ageing in writing to exemptions@health.gov.au of any material changes to the information provided in the application for the exemption, including any additional information the delegate has requested.
- tell individuals in the approved residential care home about the exemption, the period of exemption, and alternative arrangements in place.

See [Exemption from the 24/7 registered nurse requirement for aged care](#) for more information about exemptions.

Table 1 Approved residential care homes with current exemptions

	Approved residential care home	Registered provider	Period of exemption	Alternative clinical care arrangements in place
1.	Cypress View Lodge 16-24 Kookaburra Avenue COLEAMBALLY NSW 2707	Cypress View Lodge Ltd	1 July 2026 – 30 June 2027	• On-call arrangement/s with Registered Nurse/s • On-call arrangement/s with General Practitioners and/or other clinicians

	Approved residential care home	Registered provider	Period of exemption	Alternative clinical care arrangements in place
2.	Edward River Gardens 38 Turora Street MOULAMEIN NSW 2733	Moulamein Retirement Village Inc	23 March 2026 – 22 March 2027	- On-call arrangement/s with Registered Nurse/s - Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
3.	Hope Vale Aged Hostel Cnr Thiele & Thuppi Street HOPE VALE QLD 4895	Hope Vale Aged Hostel	1 July 2026 – 30 June 2027	- On-call arrangement/s with Registered Nurse/s - Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service
4.	Juniper Waratah Lodge 6 Arnott Street WAGIN WA 6315	Uniting Church Homes	15 December 2025 – 14 December 2026	- On-call arrangement/s with Registered Nurse/s - Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
5.	Kaniva Hostel 7 Farmers Street KANIVA VIC 3419	West Wimmera Health Service	1 July 2026 – 30 June 2027	- On-call arrangement/s with Registered Nurse/s - On-call arrangement/s with General Practitioners and/or other clinicians - Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) - Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service - Support arrangement/s with local hospital

	Approved residential care home	Registered provider	Period of exemption	Alternative clinical care arrangements in place
6.	Lachlan Lodge	Lachlan Lodge Incorporated	1 July 2026 – 30 June 2027	• On-call arrangement/s with Registered Nurse/s • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service • On-call arrangement/s with General Practitioners and/or other clinicians • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) • Support arrangement/s with local hospital
7.	Sunhaven Hostel Kneipp Street ASHFORD NSW 2361	Ashford Ageing Care Facility	1 July 2026 – 30 June 2027	• On-call arrangement/s with Registered Nurse/s • On-call arrangement/s with General Practitioners and/or other clinicians • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
8.	Whiddon Bourke 29 Darling Street BOURKE NSW 2840	Frank Whiddon Masonic Homes of New South Wales	1 July 2026 – 30 June 2027	• On-call arrangement/s with Registered Nurse/s, including a Registered Nurse who resides on-site • On-call arrangement/s with General Practitioner/s and/or other clinician/s • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) • Support arrangement/s with local hospital

	Approved residential care home	Registered provider	Period of exemption	Alternative clinical care arrangements in place
9.	Tocumwal Lions Community Hostel 21-23 Jerilderie Steet TOCUMWAL NSW 2714	Tocumwal Lions Community Hostel Limited	1 July 2026 – 30 June 2027	- On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioner/s and/or other clinician/s - Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) - Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service - Support arrangement/s with local hospital
10.	Uniting Taralga 49-53 Bunnaby Street TARALGA NSW 2580	The Uniting Church in Australia Property Trust (NSW)	1 July 2026 – 30 June 2027	- On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioner/s and/or other clinician/s - Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) - Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service - Support arrangement/s with local hospital

Table 2: Approved registered care homes that previously had an exemption in place.

	Approved residential care home	Registered provider	Period of exemption
1.	Ada Cottage 93-95 Angus Avenue KANDOS NSW 2848	RSL LifeCare Ltd	10 August 2023 – 30 June 2024
2.	Apsley Riverview 2E Hill Street WALCHA NSW 2354	The Presbyterian Church (New South Wales) Property Trust	9 August 2023 – 30 June 2024
3.	Coates 1 James Street ST ARNAUD VIC 3478	Respect Group Ltd	1 July 2024 – 30 June 2025 1 August 2023 – 30 June 2024
4.	Cypress View Lodge 16-24 Kookaburra Avenue COLEAMBALLY NSW 2707	Cypress View Lodge Ltd	1 July 2025 – 30 June 2026 1 July 2024 – 30 June 2025 8 August 2023 – 1 June 2024
5.	Edward River Gardens 38 Turora Street MOULAMEIN NSW 2733	Moulamein Retirement Village Inc	4 March 2025 – 3 March 2026
6.	Eldercare – South Park Minlaton 1 South Terrace MINLATON SA 5575	Eldercare Australia Ltd	1 July 2025 – 30 June 2026 1 July 2024 – 30 June 2025 8 August 2023 – 30 June 2024
7.	Emily Gardens at the Rock 9 Emily Street THE ROCK NSW 2655	Lutheran Aged Care Albury	1 August 2023 – 30 June 2024

	Approved residential care home	Registered provider	Period of exemption
8.	Forest View Aged Persons Home 4 Morgan St CHILDERS QLD 4660	Forest View Childers Inc	1 August 2023 – 30 June 2024
9.	Grace Munro Centre 2 Thunderbolts Way BUNDARRA NSW 2359	Grace Munro Aged Care Centre Ltd	1 July 2025 – 24 September 2025 1 July 2024 – 30 June 2025 10 August 2023 – 30 June 2024
10.	Griffiths Point Lodge Davis Point Road SAN REMO VIC 3925	Bass Coast Health	26 July 2023 – 15 March 2024
11.	Gummun Place 14 - 18 Marquet Street MERRIWA NSW 2329	Upper Hunter Shire Council	1 July 2024 – 28 February 2025 4 August 2023 – 30 June 2024
12.	Halls Creek People Church Frail Aged Hostel 440 Neighbour Street HALLS CREEK WA 6770	Halls Creek Peoples Church Incorporated	1 August 2023 – 30 March 2024
13.	Holbrook Hostel 47-55 Bowler Street HOLBROOK NSW 2644	United Protestant Association of NSW Ltd	1 July 2024 – 26 September 2024 1 August 2023 – 30 June 2024
14.	Hope Vale Aged Hostel Cnr Thiele & Thuppi Street HOPE VALE QLD 2895	Uniting Church Homes	1 July 2025 – 30 June 2026 1 July 2024 – 30 June 2025 3 August 2023 – 30 June 2024

	Approved residential care home	Registered provider	Period of exemption
15.	Juniper Waratah Lodge 6 Arnott Street WAGIN WA 6315	Uniting Church Homes	15 December 2024 – 14 December 2025 15 December 2023 – 14 December 2024
16.	Kaniva Hostel 7 Farmers Street KANIVA VIC 3419	West Wimmera Health Service	1 July 2025 – 30 June 2026 1 July 2024 – 30 June 2025 15 August 2023 – 30 June 2024
17.	Keith & District Hospital Inc 35 Hill Avenue KEITH SA 5267	Keith & District Hospital Inc	28 July 2023 – 22 September 2023
18.	Keith & District Hospital Inc 35 Hill Avenue KEITH SA 5267	Limestone Coast Local Health Network Incorporated	15 December 2023 – 23 April 2024
19.	Koonambil Aged Care 140-148 Castlereagh Street COONAMBIE NSW 2829	Koonambil Aged Care Ltd	1 July 2024 – 22 August 2024 10 August 2023 – 30 June 2024
20.	Merton Court Hostel 91 Virginia Street DENMAN NSW 2328	Merton Living Ltd	6 August 2023 – 15 September 2023
21.	Mt View Homes 31 Arthur Street BOOLEROO CENTRE SA 5482	Mt View Homes Inc	1 July 2024 – 31 March 2025 3 August 2023 – 30 June 2024

	Approved residential care home	Registered provider	Period of exemption
22.	Murravale Aged Care Facility 6-10 Haydon Street Murrurundi NSW 2338	Murravale Retirement Home Ltd	23 August 2023 – 30 June 2024
23.	Mutkin Residential Aged Care 87 Back Beach Road YARRABAH QLD 4871	Mutkin Residential and Community Care Indigenous Corporation	25 August 2023 – 29 May 2024
24.	Myoora Homestead Hostel Cnr Bartsch & Keighran Streets HENTY NSW 2658	United Protestant Association of NSW Ltd	1 July 2024 – 26 September 2024 1 August 2023 – 30 June 2024
25.	Nalya Lodge Hostel 11 Hill Street PETERBOROUGH SA 5422	Yorke and Northern Local Health Network Incorporated	1 July 2025 – 23 September 2025 1 July 2024 – 30 June 2025 11 August 2023 – 30 June 2024
26.	Nareeba Moopi Pa Aged Care Hostel 28 Dickson Way DUNWICH QLD 4183	North Stradbroke Island Aboriginal & Islanders Housing Co-Operative Society Ltd	24 August 2023 – 29 September 2023
27.	Oolong Hostel 91-97 Sturt Street HOWLONG NSW 2643	United Protestant Association of NSW Ltd	1 July 2024 – 26 September 2024 1 August 2023 – 30 June 2024
28.	Orroroo Community Home 32 Fifth Street ORROROO SA 5431	Yorke and Northern Local Health Network Incorporated	6 August 2023 – 30 June 2024 1 July 2024 – 30 June 2025 1 July 2025 – 30 April 2026

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29.	Prunus Lodge 12 Bells Lane MOLONG NSW 2866	United Protestant Association of NSW Ltd	1 August 2023 – 29 May 2024
30.	Richardson House 24 Gotha Street BARRABA NSW 2347	Barraba and District Retirement Homes Association Inc	1 July 2024 – 3 April 2025 4 August 2023 – 30 June 2024
31.	Riverside Hostel 39 Latje Road ROBINVALE VIC 3549	Robinvale District Health Service	9 August 2023 – 30 June 2024
32.	Springhaven Frail Aged Hostel 15 Barracks Place KOJANUP WA 6395	Shire of Kojanup	1 July 2024 – 14 October 2024 8 August 2023 – 30 June 2024
33.	Snowy River Hostel 7 Jindalee Street BERRIDALE NSW 2628	Snowy Monaro Regional Council	6 December 2023 – 30 June 2024
34.	Southern Cross Care Miles – Carinya 6 Wallen Street MILES QLD 4415	Southern Cross Care (QLD) Ltd	3 August 2023 – 27 August 2023
35.	Southern Cross Care Tara – Tarcoola Lot 206 Sara Street TARA QLD 4421	Southern Cross Care (QLD) Ltd	3 August 2023 – 27 August 2023
36.	Southern Cross Care Allora 29 Darling Street ALLORA QLD 4362	Southern Cross Care (QLD) Ltd	1 August 2023 – 30 June 2023

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37.	Southern Cross Care Allora – Homestead 62-64 Forde Street ALLORA QLD 4362	Southern Cross Care (QLD) Ltd	1 August 2023 – 30 June 2023
38.	Southern Cross Care Taroom – Leichhardt Villa 1 McCorley Court TAROOM QLD 4420	Southern Cross Care (QLD) Ltd	1 August 2023 – 30 June 2024
39.	Springhaven Frail Aged Hostel 15 Barracks Place KOJONUP 6395	Shire of Kojonup	1 July 2024 – 14 October 2024 8 August 2023 – 30 June 2024
40.	Sunhaven Hostel Kneipp Street ASHFORD NSW 2361	Ashford Ageing Care Facility	1 July 2025 – 30 June 2026 1 July 2024 – 30 June 2025 21 November 2023 – 30 June 2024
41.	Taralga Retirement Village 93 High Street JANDOWAE QLD 4410	Taralga Retirement Village Incorporated	10 August 2023 – 30 June 2024
42.	The Whiddon Group – Weeronga 1 Rivers Street WEE WAA NSW 2388	Frank Whiddon Masonic Homes of New South Wales	1 August 2023 – 30 June 2024
43.	Tocumwal Lions Community Hostel 21-23 Jerilderie Street TOCUMWAL NSW 2714	Tocumwal Lions Community Hostel Limited	1 July 2025 – 30 June 2026 1 July 2024 – 30 June 2025 1 August 2023 – 30 June 2024

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44.	Walara Gilbert Valley 20 Masters Street RIVERTON SA 5412	Walara Incorporated	23 August 2023 – 6 December 2023
45.	Waratah Lodge 6 Arnott Street WAGIN WA 6315	Wagin Frail Aged Inc	2 September 2023 – 30 October 2023
46.	Wenonah Lodge 27-31 Mayne Street GULGONG NSW 2852	Gulgong Hostel Association Incorporated	10 August 2023 – 24 February 2024
47.	Whiddon Bourke 29 Darling Street BOURKE NSW 2840	Frank Whiddon Masonic Homes of New South Wales	1 July 2025 – 30 June 2026 1 July 2024 – 30 June 2025 1 August 2023 – 30 June 2024
48.	Woodhaven 55A Hebden Street LOCKHART NSW 2656	Respect Group Ltd	1 July 2024 – 30 June 2025 4 August 2023 – 30 June 2024
49.	Yaandina Aged Care 56 Hampton Street ROEBOURNE WA 6718	Yaandina Community Services Ltd	9 August 2023 – 30 June 2024
50.	Yeoval Community Nursing Home & Hazelholme Hostel 3-7 Lord Street YEOVAL NSW 2868	United Protestant Association of NSW Ltd	1 July 2024 – 21 March 2025 1 August 2023 – 30 June 2024

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51.	Uniting Taralga 49-53 Bunnaby Street TARALGA NSW 2580	The Uniting Church in Australia Property Trust (NSW)	1 July 2025 – 30 June 2026 1 July 2024 – 30 June 2025 30 August 2023 – 30 June 2024
52.	Uralba Hostel 50 Tor St GUNDAGAI NSW 2722	Gundagai and District Accommodation Inc	29 August 2025 – 31 July 2026 29 August 2024 – 28 August 2025