



Monthly Program Statistics 2025–26

This report contains monthly statistics for the Voucher Scheme component of the hearing services program for the 2025–26 financial year. All figures are effective as of 9 July 2026. Figures in this report may vary from previous published reports due to retrospective claiming or correction of claims.

Number of Vouchers Issued by Month

New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	152	3,790	71	2,693	1,008	308	3,191	1,314	12,527
Aug	135	3,841	59	2,621	955	310	2,888	1,194	12,003
Sep	135	3,939	68	2,631	960	319	2,816	1,164	12,032
Oct	163	3,630	62	2,645	938	312	3,121	1,351	12,222
Nov	145	3,541	50	2,413	878	289	2,787	1,216	11,319
Dec	107	2,707	45	1,936	746	244	2,356	948	9,089
Jan	107	3,343	45	2,363	850	260	2,562	1,004	10,534
Feb	146	3,832	62	2,565	922	291	3,105	1,178	12,101
Mar	149	4,269	58	2,724	993	329	3,345	1,229	13,096
Apr	133	3,300	48	2,308	941	280	2,969	1,029	11,008
May	165	3,600	39	2,334	1,017	274	3,108	1,134	11,671
Jun	150	3,671	48	2,571	980	300	3,075	1,125	11,921
Total	1,687	43,463	655	29,804	11,188	3,516	35,323	13,886	139,523

Source: Hearing Services Enterprise Data Warehouse (EDW) data.

Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	233	6,808	70	4,913	2,018	749	5,220	1,974	21,985
Aug	216	6,093	80	4,511	1,931	716	4,366	1,904	19,817
Sep	246	6,248	67	4,699	1,867	648	4,094	1,840	19,709
Oct	271	6,388	85	5,117	1,939	624	5,171	2,235	21,830
Nov	271	6,847	73	5,219	1,836	813	4,562	1,926	21,547
Dec	194	4,583	73	3,632	1,326	566	3,967	1,525	15,866
Jan	207	4,492	66	3,818	1,377	560	3,596	1,567	15,683
Feb	247	5,775	73	4,525	1,673	553	4,443	1,645	18,934
Mar	201	5,725	67	4,742	1,600	622	4,396	1,729	19,082
Apr	197	4,775	49	4,023	1,467	549	4,271	1,490	16,821
May	179	5,852	41	4,321	1,608	612	4,795	1,949	19,357
Jun	189	5,960	54	4,876	1,782	714	4,590	1,970	20,135
Total	2,651	69,546	798	54,396	20,424	7,726	53,471	21,754	230,766

Source: Hearing Services EDW data.

Clients Serviced

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	1,172	33,382	418	25,911	10,196	3,723	27,972	11,630	114,404
Aug	1,163	31,878	361	24,404	9,956	3,647	26,646	10,726	108,781
Sep	1,297	33,977	392	26,181	10,342	3,785	26,555	10,979	113,508
Oct	1,239	32,424	411	25,345	10,004	3,486	27,926	11,791	112,626
Nov	1,220	31,647	367	25,027	9,789	3,562	25,190	11,018	107,820
Dec	1,042	28,118	313	21,750	8,799	3,121	23,741	10,005	96,889
Jan	1,041	25,160	340	20,381	8,444	2,743	21,406	9,323	88,838
Feb	1,155	29,396	388	23,372	9,242	3,067	25,265	10,346	102,231
Mar	1,279	32,619	358	25,991	9,956	3,321	26,806	10,869	111,199
Apr	1,116	27,049	290	22,153	8,776	3,015	23,800	9,401	95,600
May	1,135	30,030	287	22,174	9,249	3,288	25,854	10,944	102,961
Jun	1,012	29,260	352	23,230	9,335	3,414	24,769	10,232	101,604
Total	9,498	249,775	3,014	193,157	75,273	26,931	207,369	85,722	850,739

Source: Hearing Services EDW data.

Note: This table shows the number of clients receiving at least one service in each month based on services made by providers. The data reflects the date of service. The total number reflects the distinct number of clients associated with claims that have had valid services from providers during the reporting period. Variations in data may be due to recoveries and/or late submissions of claims.

Number of Devices Fitted by Month

Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	430	12,744	191	9,945	3,503	1,212	10,266	3,920	42,211
Aug	354	12,170	161	9,269	3,481	1,226	9,379	3,615	39,655
Sep	507	13,252	154	9,601	3,576	1,203	9,065	3,860	41,218
Oct	476	12,616	163	9,396	3,537	1,026	9,759	4,068	41,041
Nov	384	11,652	146	8,666	3,327	995	8,089	3,626	36,885
Dec	459	12,488	128	9,087	3,396	1,187	9,327	3,821	39,893
Jan	377	9,005	153	6,879	2,709	775	6,800	2,854	29,552
Feb	359	10,516	116	7,774	2,856	859	8,180	3,040	33,700
Mar	400	12,624	158	9,408	3,251	955	9,192	3,576	39,564
Apr	418	11,143	112	8,601	3,238	946	8,586	3,288	36,332
May	437	11,363	120	7,960	3,242	1,045	9,322	3,480	36,969
Jun	378	10,981	131	8,178	3,236	1,066	8,727	3,278	35,975
Total	4,979	140,554	1,733	104,764	39,352	12,495	106,692	42,426	452,995

Source: Hearing Services EDW data.

Note: This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month, based on services made by providers for these devices. The data reflects the date of service. Variations in data may be due to recoveries and/or late submissions of claims.