Australian Government

Community Grants Hub
Improving your grant experience

Organisation Legal Name	Shire of Narrogin

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Social Support Group: s22 – new options for meals being explored – s22 lite n easy being trialled.

In Progress

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1 What is your Organisation's Name? [As per the Grant Agreement]

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15 What strategies have you put in place to achieve cost efficiencies in service types, for example: increased client contributions, or introduced new client management software etc.

Cost Efficient Strategies:

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- Commenced using Lite n Easy for Meals on Wheels meals for all clients.

16 Please provide any other comments to give more context to your Organisation's delivery for each CHSP service, this may include service model, staffing levels.

Delivery of Service Context:

Meals - As a very small community we were struggling to find a suitable, reliable Meals provider so we have begun using Lite n Easy. s22

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Additional Information:

s22 . As previously stated the addition of Lite n Easy meal options to clients has been a very welcome addition.
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Program Schedule Id	Legal Entity Name	Service Provider Id	Service Provider ABN	Managing State	FAM Name (Please update if required)	Org risk rating (FAM to update)	DEX performance for Jan to June 2023 period (Schedule Level)	DEX performance for Jan to June 2024 period (Schedule Level)	1a. Data Submitted Jan-June 24	1b. Data is complete Jan-June 24	Reason for low service delivery is lack of available staff in the market (Y/N)	Please detail provider's strategy to deal with 'lack of available staff'	Reason for low service delivery is issues with My Aged Care (Y/N)	Please detail provider action to rectify issues with My Aged Care	Reason for low service delivery is clients needing higher level services which impacts on availability for new clients (Y/N)	If its clients needing higher level services, have providers suggested / assisted clients any clients to move to HCPs (ACAT etc.).	List the Service Type (e.g., Domestic Assistance) delivering under 60% outputs at activity level	List the ACPRs associated with under 60% outputs at activity level	Reason attributed to the specific service type /Activity which is 60% or below	Actions undertaken to improve outputs	Lower referrals and demand for services (please specify) e.g. Provider notes reduced number of MAC referrals for Flexible Respite	Other reasons (Inflationary pressure, natural disaster etc.)	Engagement Status	Date of Completion in GPS

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Provider has engaged services of Lite- N - Easy to deliver meals to org once a fortnight.

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With Lite -n-easy on board the objective is to obtain returning clients that will assist in improving the overall outputs.

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Meals

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Clarence Meals provides delivered meals to Iluka, Maclean and Yamba and surrounds from suppliers including s22 *, Lite n' Easy and* s22

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The have also introduced Life-n-Easy frozen meals in September 21. Life-N-Easy has a strong presence selling the HCP /S&H market and in previous years clients left their service to access these products. Life-N-Easy has been successfully selling these products, has now stock Life-N-Easy meals and deliver them free of charge, alongside the existing services. This has enabled them to regain a number of clients while executive the meal contracts available.

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