



Australian Government

**Department of Health,
Disability and Ageing**



BONDED RETURN OF SERVICE SYSTEM (BRoSS)

PARTICIPANT USER GUIDE WITHDRAWING FROM THE PROGRAM (INTERN – FELLOW) JULY 2026



Withdraw from the Program

Once you are a participant in the Bonded Medical Program (Program) you can withdraw at any time. If you have not yet graduated, see the '[BRoSS Participant User Guide - Withdrawing from the Program - Student](#)'.

If you are a former Medical Rural Bonded Scholarship (MRBS) Scheme participant, you will no longer face the 6-year Medicare ban if you withdraw from the Program or do not complete your Return of Service Obligation (RoSO) within 18 years of graduating from your medical course. However, you will still need to repay the cost of your scholarship.

The following withdrawal process is for all Program participants in the Intern to Fellow Phase.

Requesting a withdrawal repayment estimate

You can request a 'Withdrawal Repayment estimate' from the 'My dashboard' page by opening the 'Manage my agreement' accordion.

My dashboard - Daisy D Duck - 2516783

Important information

Welcome

Participants of the Bonded Medical Program (Program) are bound by [Part VD of the Health Insurance Act 1973](#) (the Act) and must abide by the [Health Insurance \(Bonded Medical Program\) Rule 2020](#) (the Rule).

You must register a Return of Service Obligation (RoSO) Plan after you have completed your course of study in medicine as outlined in Section 16 (1)(a) of the [Rule](#). After commencing eligible work you must enter the eligible location and start date of your RoSO plan in BRoSS. This plan may be changed any time before you commence the activity within BRoSS, under [Plan my RoSO](#).

Within a year of completing work at an eligible location you must provide relevant information and evidence to confirm you have completed your work in accordance with your RoSO plan.

To help you navigate BRoSS we've developed the [BRoSS Participant User Guide](#). The guide is designed to support you in meeting your obligations and using BRoSS effectively.

Learn and Plan

For more information use the [Learn](#) and [Plan](#) sections to find out more about the Program. You can also visit the Department of Health, Disability and Ageing [website](#) for more information about the Program.

Your Details

You can view and edit your personal details at any time, under [My Program information](#).

We use the contact information you enter in BRoSS to send you email notifications and reminders. It is a Program requirement that you keep your contact details up to date.

If you are using your university email address, please include an alternative email address so you continue to receive all necessary correspondence after you graduate.

Your Program Timeline

This shows which career phase you are in. There are reporting obligations, called Notifiable Events, for each phase. These can be updated under [Manage my RoSO](#). Read more about your reporting obligations in Section 15 of the [Rule](#).

[Learn](#)

[Plan](#)

[Manage my agreement](#)

Tasks

[Plan my RoSO](#)

[Manage my RoSO](#)

[My Program information](#)

Program timeline

Student

Intern

Prevocational

Vocational

Fellow

Medical Course Completion Date: **02/11/2025**

Program Completion Deadline: **02/11/2043**

RoSO planning (Weeks)

21.0

135.0 unplanned

RoSO summary (Weeks)

21.0

135.0 remaining

My current notifications



The 'Manage my agreement' accordion will open. Click on the 'Withdraw from the Program' button.

> Plan

✓ Manage my agreement

Daisy D Duck - 2516783 - Vocational

Download PDF
Copy of Part VD of the Health Insurance Act statement to participate in the Bonded Medical Program (PDF) 48KB.

View the agreement to participate

Program extension

Exceptional Circumstances

Withdraw from the Program

The 'Estimate: Withdraw from the Program' page will open. Enter the 'Proposed withdrawal date' and click 'Next'.

Estimate: Withdraw from the Program

You currently have one or more RoSO activities currently open. To benefit from existing but incomplete RoSO activity, update the proposed withdrawal date as the date when all open contracts have been completed. Alternately, nominate a date before the end date and we will use that date as the notional end date of your active RoSO.

OK to proceed. You can proceed with the withdrawal estimation, or Notice to Withdraw by selecting Next. The Department recommends you seek your own legal and financial advice in relation to your withdrawal from the Program to ensure that you understand and accept the consequences of withdrawal.

Program details

Bonded date: 08/08/2025

Expected end date: 02/11/2043

Proposed withdrawal date: 22/06/2026

Please note: your withdrawal estimate will only be as up to date as your BRoSS record. Ensure your medical course attendance and RoSO are recorded correctly.

Next

Cancel



In the **‘Estimated: Withdraw from the Program’** page, you can download a **‘Repayment estimation report’** that contains information about your withdrawal. Once you have reviewed the report, click **‘Close’** to return to the **‘My dashboard’** page.

Estimated: Withdraw from the Program

 Eligible to withdraw from the Program

Participant name **Daisy D Duck**

Participant ID **2516783**

Program details

Bonded date **08/08/2025**

Expected end date **02/11/2043**

Proposed withdrawal date **22/06/2026**

Repayment calculation

RoSO Completed to date **21.0 weeks**

Total RoSO obligation **156.0 weeks**

Calculated CSP **\$31,641.00**

Estimated repayment **\$27,422.20**

Related documents

Date	Type	Download
22-06-2026	Repayment estimation report	1849589355 22-06-2026 - Repayment estimation report.pdf

Close

If you would like to continue with your withdrawal request or get an updated withdrawal repayment estimate, open the **‘Manage my agreement’** accordion from your dashboard and click on the **‘Withdraw from the Program’** button.



The '**View: withdraw from the Program**' page will open. There are two options available on this page:

1. click on the '**Re-estimate**' button to get a new withdrawal repayment estimate, or
2. click on the '**Withdraw**' button to continue with your withdrawal, which will take you to the '**View: Withdraw from the Program**' page.

View: Withdraw from the Program

i You have an existing **Repayment estimation report**. You can view this report by clicking its download link.
Click **Re-estimate** to request an updated **Repayment estimation report**, or
Click **Withdraw** to proceed with the **Notice to Withdraw from the Program** process.
If you decide to proceed with the **Notice to Withdraw from the Program** make sure:

- Your contact details are up to date.
- All current RoSO activities are completed and correctly advised, and
- Any time extensions to your medical course have been correctly advised.

Please note: You can get a 'Re-estimate' of your withdrawal amount at any time without formally withdrawing from the Program

Related documents

Date	Type	Download
22-06-2026	Repayment estimation report	1849589355 22-06-2026 - Repayment estimation report.pdf

Re-estimate **Withdraw** **Close**

After clicking on the 'Withdraw' button, a pop-up 'Warning' will show. Click 'OK' to continue with your withdrawal.

Warning -

You are about to submit a **Notice to Withdraw from the Program**.

On clicking OK the Program team will:

- Commence reviewing your **Notice to Withdraw** and be in touch via phone/email contact.
- Prepare an invoice after assessing your last repayment estimate amount.
- Following payment, prepare an official withdrawal confirmation.
- **Note:** your access to BROSS will continue, but no further RoSO updates are allowed.

Please ensure your contact details are up to date.

Do you want to proceed?

OK **Cancel**



You will get an error message if any of your RoSO events have not been completed and you will not be able to submit your 'Notice to Withdraw' until the error reason has been managed.

Advise: Withdraw from the Program

i You currently have one or more RoSO activities currently open. To benefit from existing but incomplete RoSO activity, update the proposed withdrawal date as the date when all open contracts have been completed. Alternately, nominate a date before the end date and we will use that date as the notional end date of your active RoSO.

i OK to proceed. You can proceed with the withdrawal estimation, or Notice to Withdraw by selecting **Next**. The Department recommends you seek your own legal and financial advice in relation to your withdrawal from the Program to ensure that you understand and accept the consequences of withdrawal.

x You currently have one or more RoSO activities currently open. Please close all open RoSO activities before proceeding with the request to withdraw from the Program.

Program details

Bonded date: 08/08/2025

Expected end date: 02/11/2043

Proposed withdrawal date: 22/06/2026

Reason for request: -

Upload evidence

Upload supporting evidence for this request (Required).

Choose Files

No documents listed

Next Cancel

Clicking 'Cancel' will take you back to the 'View: Withdraw from the Program' page.

Once your RoSO activities are all completed, the 'Next' button will be activated allowing you to proceed with your withdrawal.

Select your '**Reason for request**' and click '**Choose files**' to upload your evidence, then click '**Next**' to submit the request.



Advise: Withdraw from the Program

i You currently have no RoSO open and you have not advised of any new RoSO since you requested your last repayment estimation report.

i OK to proceed. You can proceed with the withdrawal estimation, or Notice to Withdraw by selecting Next. The Department recommends you seek your own legal and financial advice in relation to your withdrawal from the Program to ensure that you understand and accept the consequences of withdrawal.

Program details

Bonded date: 08/08/2025

Expected end date: 02/11/2043

Proposed withdrawal date: 22/06/2026

Reason for request: -

Upload evidence
Upload supporting evidence for this request (Required)
Choose Files

No documents listed

Select the most appropriate reason for your withdrawal from the dropdown menu.

-
- Don't want to work in rural / remote location
- Easier to pay out than complete RoSO
- Exceptional Circumstances
- Leaving the medical profession
- Program obligations are overly burdensome
- Unable to secure eligible work
- Other reason

Next Cancel

If you select 'Other reason' you will be required to provide additional information in the new field.

Reason for request: Other reason

Provide other reason

If applicable to your circumstances, you may also apply to the Secretary for a determination that exceptional circumstances apply and are preventing you from meeting your Program obligations. Section 124ZEA of the Health Insurance Act 1973 outlines the requirements for an Exceptional Circumstances Determination. To submit an Exceptional Circumstances request, refer to the [BRoSS Participant User Guide – Exceptional Circumstances](#).



After clicking 'Next', the 'Advised: Withdrawal from the Program' page will show as 'Eligible to withdraw from the Program' which means your 'Notice to Withdraw' has been submitted to the department for assessment.

Advised: Withdraw from the Program

✓

Eligible to withdraw from the Program

Participant name

Daisy D Duck

Participant ID

2516783

Program details

Bonded date

08/08/2025

Expected end date

02/11/2043

Proposed withdrawal date

22/06/2026

Reason for request

Leaving the medical profession

Repayment calculation

RoSO Completed to date

21.0 weeks

Total RoSO obligation

156.0 weeks

Calculated CSP

\$31,641.00

Estimated repayment

\$27,422.20

Related documents

Date	Type	Download
22-06-2026	Repayment estimation report	1849589355 22-06-2026 - Repayment estimation report.pdf
22-06-2026	Notice to Withdraw	Evidence Document.pdf
22-06-2026	Notice to Withdraw	1586679518 22-06-2026 - Notice to Withdraw.pdf

Close

Your withdrawal request will be reviewed, including any RoSO events and evidence and you will be contacted if additional information or evidence is required. You will be provided with an invoice when your withdrawal request has been processed.

To cancel your withdrawal request, please email the BondedMedicalProgram@health.gov.au providing your details and the reason of cancellation.