



Integrated Carer Support Service: Carer Gateway Service Providers (CGSPs) Grant Opportunity – Webinar

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Australian Government



Connecting carers  to support services

Acknowledgement of Country



I would like to acknowledge the Traditional Owners and Custodians of the various lands on which we meet today and pay my respects to Elders past, present and emerging.

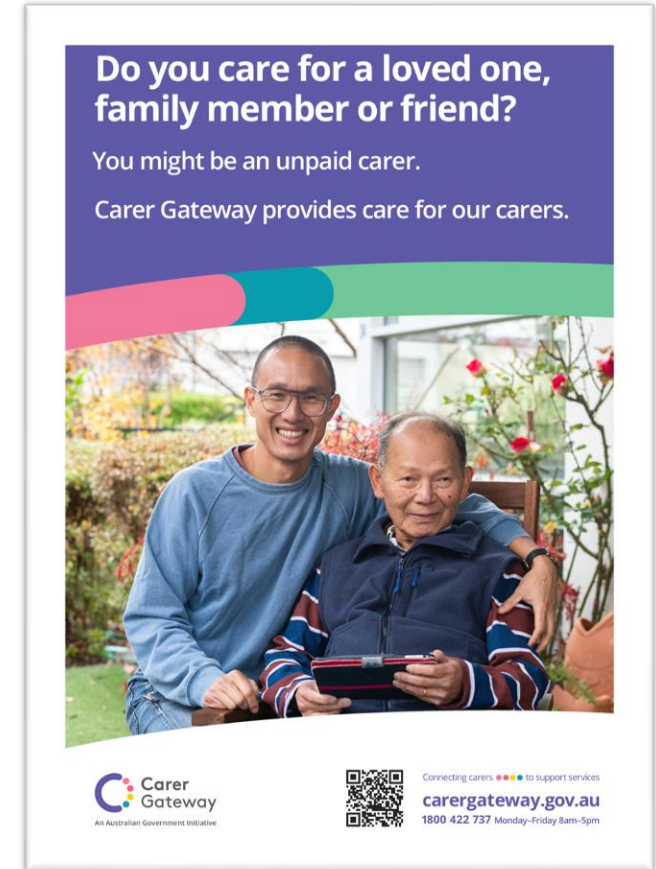
I would like to extend that acknowledgement and respect to any Aboriginal and Torres Strait Islander joining us online today.

Integrated Carer Support Service: Carer Gateway Service Providers (CGSPs) Webinar – Overview

- Introduction and Acknowledgement of Country
- National Carer Strategy 2024 – 2034
- Purpose of the grant
- Program objectives
- Funding available
- Eligibility and assessment criteria
- Application process and timeframes
- Assessment Process
- Key considerations from the grant opportunity guidelines

About the grant program

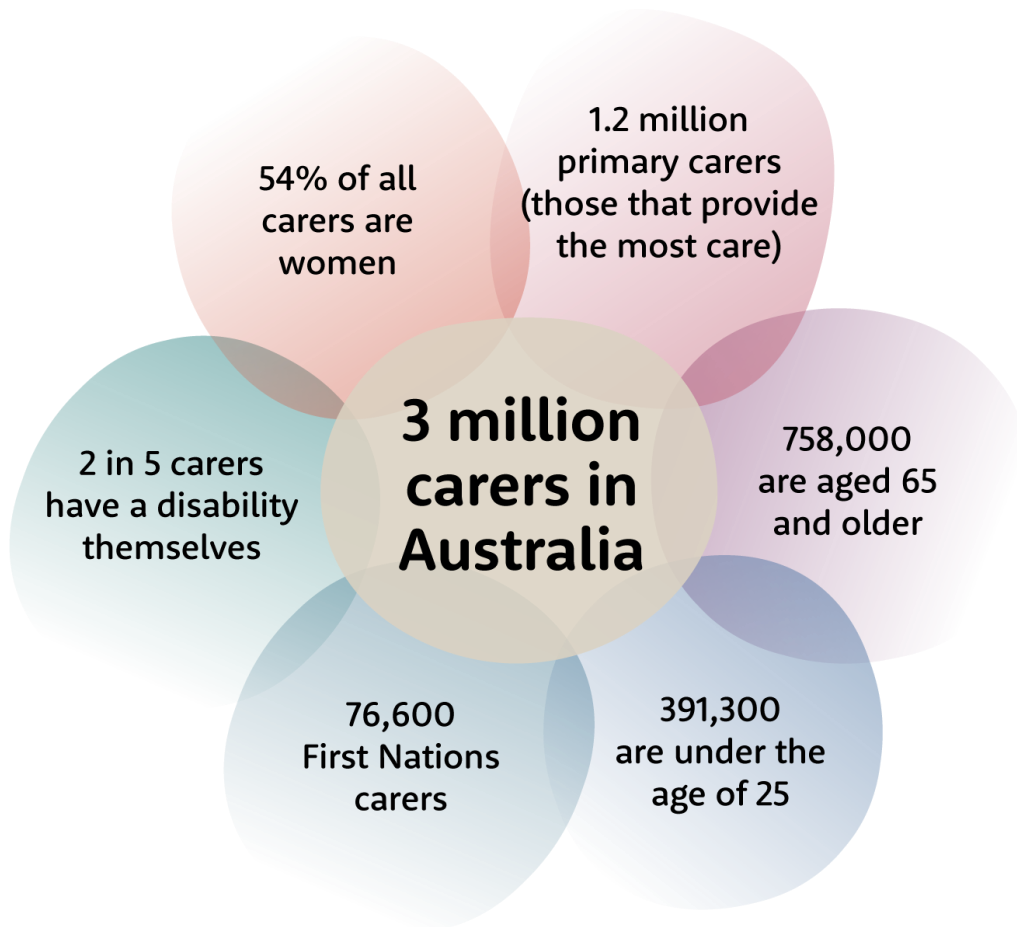
- Carer Gateway is the central component of the Integrated Carer Support Service (ICSS) reform and commenced in April 2020.
- Provides approximately \$190 million annually in services and supports for over 100,000 carers (around 5% of unpaid carers).
- This grant opportunity (GO8455) is a continuation of the ICSS – Carer Gateway program.
- Current grant agreements for the delivery of the activity cease on 30 June 2027.



Journey to Integrated Carer Support Service (ICSS) model



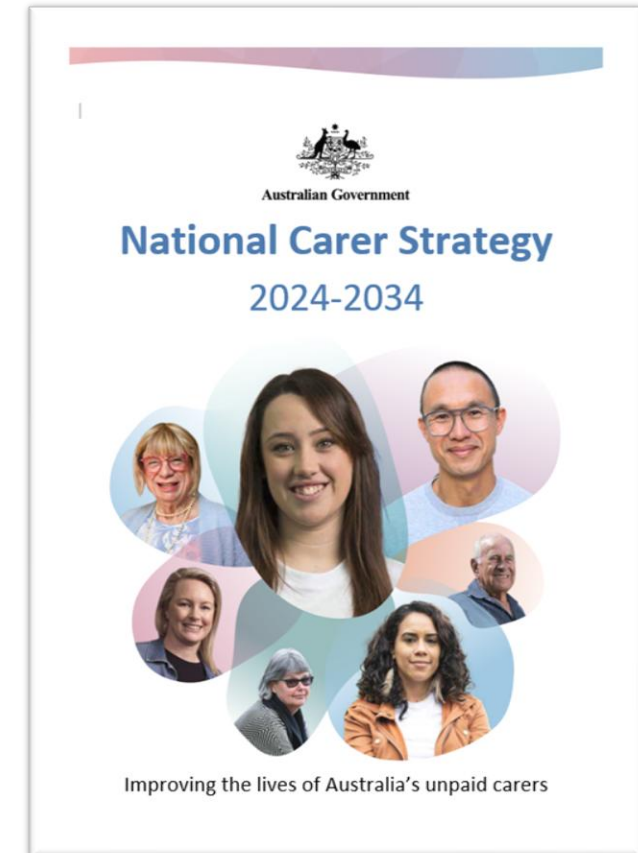
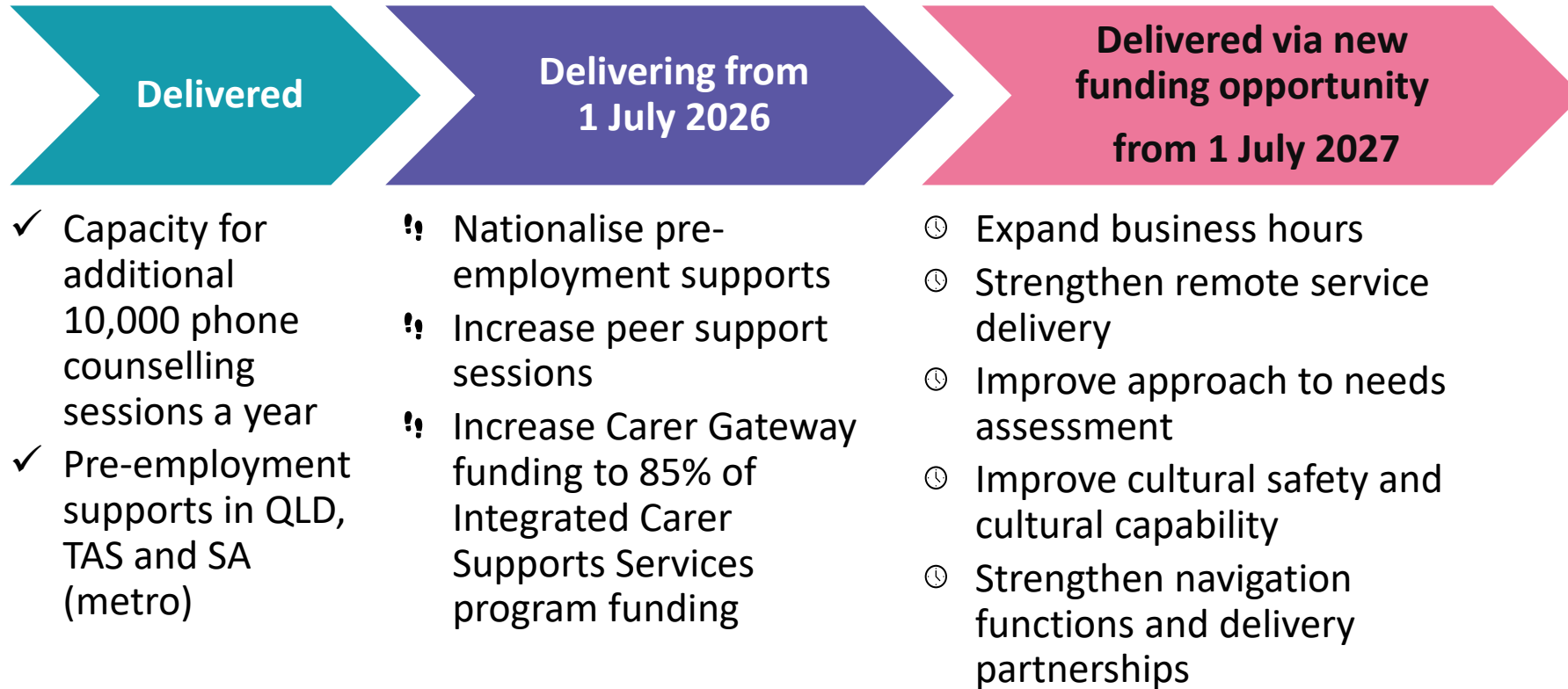
National Carer Strategy 2024 – 2034



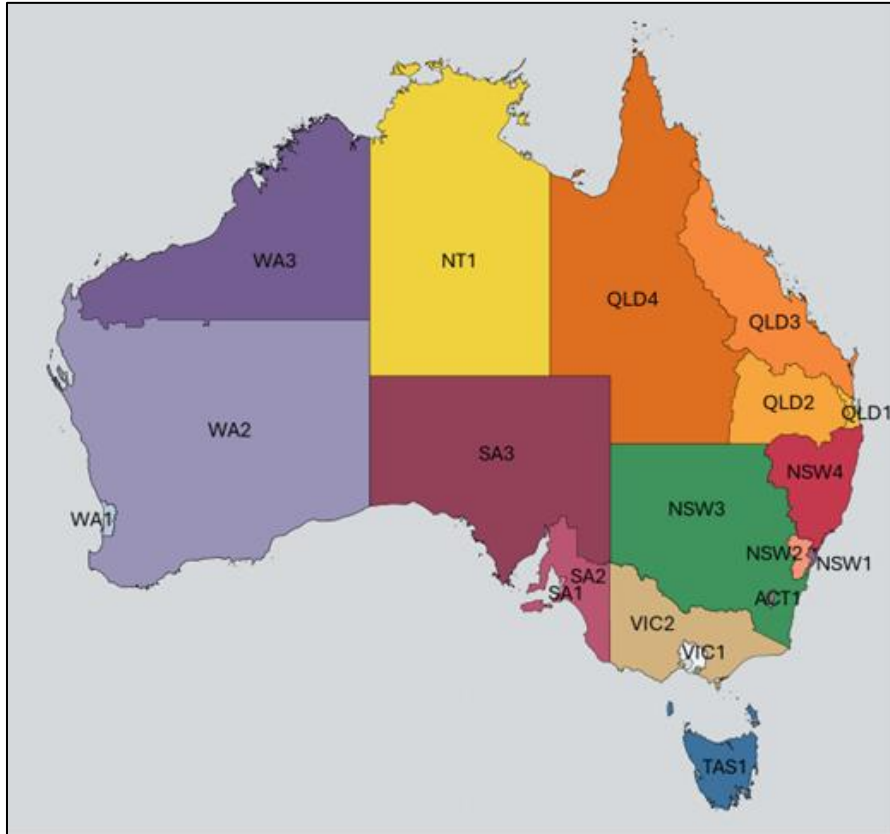
- The National Carer Strategy 2024 – 2034 provides a framework to support Australia's unpaid carers.
- Commitment 1 in the Action Plan 2024 – 2027 outlines commitment to supporting the wellbeing of carers by reviewing and improving:
 - 1a) specific services offered through Carer Gateway
 - 1b) the accessibility and inclusivity of Carer Gateway

Refining Carer Gateway

These activities deliver on or contribute to Commitments 1a, 1b, 2 and 5 of the Action Plan



Overview of the Integrated Carer Support Service: Carer Gateway Service Providers (CGSPs) program



Services and Supports



**Carer support
planning**



**In-person peer
support**



**In-person
counselling**



**In-person carer
coaching**



Tailored Supports



Emergency respite



**Pre-employment
training and
support**



**Promotion of
Additional Carer
Services**



Ancillary Activities

Carer Gateway Outcomes Framework

Program Goal

The goal for the Carer Gateway program is to:
Improve unpaid carer wellbeing, increase their capacity and support their participation, socially and economically, through prioritised investment in effective preventative support services.

Outcomes

Outcome 1: Carer Gateway supports and services are inclusive, accessible and appropriate to unpaid carers needs and delivered in a timely manner.
Outcome 2: Carer Gateway supports and services have positive effects on wellbeing, including social and economic participation.
Outcome 3: Carer Gateway supports and services prioritise preventative, carer centred support services which are shown through evidence to be efficient and effective.

Indicative Grant Funding

Up to \$951,732,965.00 (GST exclusive) is available over 5 years

**Total funding
allocation of
approximately
\$951.7m**

**The maximum grant
period is 5 years**

**Activities will
commence in 2027-28
and end in 2031-32**

See Section 3.1 of the Grant Opportunity Guidelines for further details

Eligibility – Who Can Apply

- To be eligible to apply for this grant opportunity your organisation must be one of the eligible entity types listed in the Grant Opportunity Guidelines.
- You are **NOT** eligible to apply for this grant opportunity if you are:
 - included on the National Redress Scheme's website on the list of 'Institutions that have not joined or signified their intent to join the scheme'
 - an organisation that has not complied with the Workplace Gender Equality Act 2012 (the WGE Act) and is included on the non-compliant organisations list on the Workplace Gender Equality Agency website, or
 - an organisation, or any of your key personnel (as defined under section 10 of the DSI Act) are, subject to a banning order that is in force under section 73ZN of the NDIS Act.
- See the Grant Opportunity Guidelines for further details.

Consortia and Partnerships

When proposing to deliver services and supports for carers under the Integrated Carer Support Service: Carer Gateway Service Providers (CGSPs), organisations may want to join together as a group to deliver the grant activity.



Applications from consortia are acceptable, providing there is a lead organisation that is an eligible entity. Only the lead organisation can submit the application form and enter into a grant agreement with the Commonwealth. Eligible organisations can form a consortium with ineligible organisations, with some exceptions.

See the Grant Opportunity Guidelines for further details.

Assessment Criteria

Criterion 1

**Alignment with
grant
requirements,
objectives and
outcomes**

Criterion 2

**Organisational
capacity and
capability to
deliver the grant
activities**

Criterion 3

**Efficient and
economical use
of grant funds**

Scoring:

- Applications will be assessed against the assessment criteria
- A score out of 5 will be applied to each of the assessment criteria
- Applications that score ≥ 4 ('Good') or above against each of the assessment criteria will be considered for funding

3500 characters/approximately 525 words

Application Process & Timeframes

Prepare	Apply	Documentation	Submission	Assessment	Decisions
• Read and understand the grant opportunity documents • Decide which service area/s you are applying for	• Fill out the application form on GrantConnect • A separate application must be submitted for each service area	• Address assessment criteria • Proof of entity type • Bank verification • Attachment Pack • Consortia/ subcontractor details	• Submit the application via GrantConnect using the Online Application Form	• Assessment of applications • Assessment period: ~10 weeks (September to December)	• Negotiations and award of grant agreements • Notifications to unsuccessful applicants • Earliest start date: March 2027

Q&A Session



Thank you

Technical Assistance (GrantConnect Helpdesk)

Assists with technical queries relating to the use of GrantConnect

- **Phone:** 1300 484 145
- **Website:** www.grants.gov.au/contactus

Available between 9am and 5pm ACT Local Time, Monday to Friday (excluding ACT and Australian national public holidays).

Questions during the application process

Assists with queries relating to the grant, technical issues or application process during the application period, contact:

- **Email:** Grant.ATM@health.gov.au



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