



CHSP Data Exchange (DEX) – Implementation Update

June 2026

This update supports Commonwealth Home Support Program (CHSP) providers with information about upcoming changes to their Data Exchange (DEX) reporting requirements under the CHSP.

Overview

Changes to DEX reporting for CHSP providers are being rolled out in a staged approach. This update provides a snapshot of stage 2 changes and the planned timing for stage 3 changes.

- Stage 2 changes to enable the collection of a client's My Aged Care ID (MAC ID) will become mandatory in DEX on **30 June 2026** to ensure compliance with the *Aged Care Act 2024*
- Stage 3 changes will be live in DEX on **11 August 2026**, capturing additional metrics to help the department better understand the hidden costs of CHSP service delivery.

Comprehensive guidance material covering the full ongoing Data Exchange requirements for CHSP for 2025-2027 will be published in early July 2026.

The [Data Exchange Dictionary](#), the [Stage 1](#) and [Stage 2](#) Data Exchange Toolkits will remain available on the CHSP Resources web page until the new guide is published.

Activation of mandatory Stage 2 (My Aged Care ID) changes 30 June 2026

All clients who received a CHSP service on any date during 2025-26 (i.e. from 1 July 2025 to 30 June 2026) must have their My Aged Care ID (MAC ID) recorded in their DEX client record by 30 June 2026.

DEX reporting as of 1 June 2026 indicates only 38 CHSP funded organisations have completed MAC IDs for all 2025-26 CHSP clients. There are 170 CHSP funded organisations that have not commenced recording MAC IDs for their CHSP clients. CHSP funded organisations are expected to be actively working to configure their systems to meet the requirement of reporting MAC IDs for all clients.

It is important to note that CHSP data entered into DEX after 30 June 2026 (e.g. June delivery data) will **not be accepted** into DEX if the [Is the Client Registered for My Aged Care (MAC)?] field is blank in the attached clients' DEX client record.

If your organisation believes they will not be able to meet this deadline, contact your FAM as soon as possible before 30 June 2026 to discuss next steps.

Release of Stage 3 changes – go live 11 August 2026

The data release for the Stage 3 changes into the DEX production (live) environment has been confirmed. The process will begin on 8 August 2026 and is expected to be finalised on 10 August 2026. The fields are set to go live from **midnight Tuesday 11 August 2026** (i.e. early Tuesday morning). There are not expected to be any issues for funded organisations wanting to use DEX during the set-up period (8 to 10 August).

From **11 August 2026** new DEX session records must include the new mandatory fields to be successfully saved in the DEX database. There will not be an 'optional' phase for the stage 3 release. All fields will be mandatory from 11 August 2026.

Similar to the MAC ID / stage 2 requirements, funded organisations will need to ensure that all services delivered from 1 July 2026 have the new fields information recorded in their own client management systems until the stage 3 functionality is available through DEX.

Funded organisations are expected to be prepared and ready to implement stage 3 reporting requirements from 11 August 2026.

Funded organisations have had access to detailed information about the stage 3 changes since February 2026, with the February [CHSP Data Exchange Implementation Update](#) and the [CHSP Guide to DEX Stage 3 Changes](#) on the CHSP website; and the DEX staging environment with related [Bulk file upload technical specifications](#) and the [Web Services Technical Specifications](#) released 23 February 2026 on the [DEX Training Resources](#) page.